Unofficial Copy C3 1999 Regular Session 9lr2414 CF 9lr2150

By: Senator Bromwell Introduced and read first time: February 19, 1999 Assigned to: Rules A BILL ENTITLED 1 AN ACT concerning 2 Health Insurance - Health Care Regulatory Fund and Complaint Process for 3 **Adverse Decisions or Grievances** 4 FOR the purpose of exempting certain carriers from the health care regulatory 5 assessment for the Health Care Regulatory Fund and from the requirements 6 relating to the adverse decision and grievance process; altering a certain 7 definition; defining a certain term; and generally relating to the Health Care 8 Regulatory Fund and the establishment of an internal grievance process by 9 carriers. 10 BY repealing and reenacting, with amendments, Article - Insurance 11 Section 2-112.2 and 15-10A-01 12 Annotated Code of Maryland 13 14 (1997 Volume and 1998 Supplement) SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF 15 16 MARYLAND, That the Laws of Maryland read as follows: 17 Article - Insurance 18 2-112.2. 19 (a) (1) In this section the following words have the meanings indicated. "Carrier" means A PERSON THAT OFFERS A HEALTH BENEFIT PLAN 20 (2) 21 AND IS: 22 an insurer that offers health insurance other than long term [(i)]23 care insurance or disability insurance] 24 (I) AN AUTHORIZED INSURER THAT PROVIDES HEALTH 25 INSURANCE IN THE STATE; a nonprofit health service plan; 26 (ii)

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1	(iii)	a health	maintenance organization;
2	(iv)	a dental	plan organization; or
	(v) Subtitle 1 of the Health - Gene benefit plans subject to regula	eral Articl	or a managed care organization as defined in Title 15, e, any other person that provides health e State.
6	(3) (I)	"HEAL?	ΓΗ BENEFIT PLAN" MEANS:
			A HOSPITAL OR MEDICAL POLICY OR CERTIFICATE, R MULTIPLE EMPLOYER TRUSTS OR ASSOCIATIONS OTHER STATE COVERING MARYLAND RESIDENTS;
10 11		2. RVICE PL	A POLICY, CONTRACT, OR CERTIFICATE ISSUED BY A AN THAT COVERS MARYLAND RESIDENTS;
12		3.	A HEALTH MAINTENANCE ORGANIZATION CONTRACT; OR
13		4.	A DENTAL PLAN.
14 15	(II) OR ANY COMBINATION (TH BENEFIT PLAN" DOES NOT INCLUDE ONE OR MORE, OLLOWING:
16		1.	LONG-TERM CARE INSURANCE;
17		2.	DISABILITY INSURANCE;
18 19	DISMEMBERMENT INSUF	3. RANCE;	ACCIDENTAL TRAVEL AND ACCIDENTAL DEATH AND
20		4.	CREDIT HEALTH INSURANCE;
			ANY INSURANCE, MEDICAL POLICY, OR CERTIFICATE FOR ARE CONDITIONED ON A DETERMINATION OF ELY BY THE TREATING HEALTH CARE PROVIDER;
			ANY INSURANCE, MEDICAL POLICY, OR CERTIFICATE FOR S NOT CONDITIONED ON A DETERMINATION OF
	ORGANIZATION, AS DEFI	7. INED IN	A HEALTH BENEFIT PLAN ISSUED BY A MANAGED CARE FITLE 15, SUBTITLE 1 OF THE HEALTH - GENERAL
	2 () 3	(i) able to hea	"Premium" has the meaning stated in § 1-101 of this alth insurance policies or contracts issued or
33 34	` /		m" includes any amounts paid to a health maintenance

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	specified in Title 19, Subtitle 7 of the Health - General Article to the extent the amounts are allocable to this State.						
3	(b)	The Cor	nmissioner shall:				
	costs attribut this article; a		collect a health care regulatory assessment from each carrier for the e implementation of Title 15, Subtitles 10A, 10B, and 10C of				
7 8	into the healt	(2) h care re	deposit the amounts collected under paragraph (1) of this subsection gulatory fund established in § 2-112.3 of this subtitle.				
11	(c) The health care regulatory assessment that is payable by each carrier shall be calculated by taking the total costs under subsection (b)(1) of this section multiplied by the percentage of gross direct health insurance premiums written in the State attributable to that carrier in the prior calendar year.						
13	15-10A-01.						
14	(a)	In this s	abtitle the following words have the meanings indicated.				
	(-)	(1) ew agent,	"Adverse decision" means a utilization review determination by a a carrier, or a health care provider acting on behalf of a carrier				
18 19		ontract is	(i) a proposed or delivered health care service covered under the or was not medically necessary, appropriate, or efficient; and				
20			(ii) may result in noncoverage of the health care service.				
21 22	subscriber's	(2) status as	"Adverse decision" does not include a decision concerning a member.				
23 24	(c) IS:	"Carrier	means A PERSON THAT OFFERS A HEALTH BENEFIT PLAN AND				
25 26	insurance or	[(1) disabilit	an insurer that offers health insurance other than long term care insurance;]				
27 28	THE STATI	(1) E;	AN AUTHORIZED INSURER THAT PROVIDES HEALTH INSURANCE IN				
29		(2)	a nonprofit health service plan;				
30		(3)	a health maintenance organization;				
31		(4)	a dental plan organization; or				
			EXCEPT FOR A MANAGED CARE ORGANIZATION AS DEFINED IN TITLE THE HEALTH - GENERAL ARTICLE, any other person that provides abject to regulation by the State.				

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1 (d) "Complaint" means a protest filed with the Commissioner involving an 2 adverse decision or grievance decision concerning the member. "Grievance" means a protest filed by a member or a health care provider on 3 4 behalf of a member with a carrier through the carrier's internal grievance process 5 regarding an adverse decision concerning the member. 6 "Grievance decision" means a final determination by a carrier that arises (f) 7 from a grievance filed with the carrier under its internal grievance process regarding 8 an adverse decision concerning a member. 9 "Health Advocacy Unit" means the Health Education and Advocacy Unit in (g) 10 the Division of Consumer Protection of the Office of the Attorney General established under Title 13, Subtitle 4A of the Commercial Law Article. 12 (H) (1)"HEALTH BENEFIT PLAN" MEANS: 13 A HOSPITAL OR MEDICAL POLICY OR CERTIFICATE, INCLUDING (I) 14 THOSE ISSUED UNDER MULTIPLE EMPLOYER TRUSTS OR ASSOCIATIONS LOCATED IN 15 MARYLAND OR ANY OTHER STATE COVERING MARYLAND RESIDENTS; A POLICY, CONTRACT, OR CERTIFICATE ISSUED BY A 16 (II)17 NONPROFIT HEALTH SERVICE PLAN THAT COVERS MARYLAND RESIDENTS; (III)A HEALTH MAINTENANCE ORGANIZATION CONTRACT; OR 18 19 (IV) A DENTAL PLAN. "HEALTH BENEFIT PLAN" DOES NOT INCLUDE ONE OR MORE, OR ANY 20 (2) 21 COMBINATION OF THE FOLLOWING: 22 (I) LONG-TERM CARE INSURANCE; 23 (II)DISABILITY INSURANCE; ACCIDENTAL TRAVEL AND ACCIDENTAL DEATH AND 24 (III)25 DISMEMBERMENT INSURANCE; 26 (IV) CREDIT HEALTH INSURANCE; 27 ANY INSURANCE, MEDICAL POLICY, OR CERTIFICATE FOR 28 WHICH PAYMENT OF BENEFITS ARE CONDITIONED ON A DETERMINATION OF 29 MEDICAL NECESSITY MADE SOLELY BY THE TREATING HEALTH CARE PROVIDER; 30 (VI) ANY INSURANCE, MEDICAL POLICY, OR CERTIFICATE FOR 31 WHICH PAYMENT OF BENEFITS IS NOT CONDITIONED ON A DETERMINATION OF 32 MEDICAL NECESSITY; OR A HEALTH BENEFIT PLAN ISSUED BY A MANAGED CARE (VII) 34 ORGANIZATION, AS DEFINED IN TITLE 15, SUBTITLE 1 OF THE HEALTH - GENERAL 35 ARTICLE.

21 October 1, 1999.

1	[(h)]	(I)	"Health ca	re provider" means:		
		(1) an individual who is licensed under the Health Occupations Article to rovide health care services in the ordinary course of business or practice of a rofession and is a treating provider of the member; or				
5		(2)	a hospital,	as defined in § 19-301 of the Health - General Article.		
6 7	[(i)] service rende	(J) ered by a	"Health care service" means a health or medical care procedure or health care provider that:			
8 9	dysfunction;	(1) or	provides to	esting, diagnosis, or treatment of a human disease or		
10 11		(2) e treatme		drugs, medical devices, medical appliances, or medical an disease or dysfunction.		
12 13	L ()/J	(K) n, or cert	, ,	Member" means a person entitled to health care benefits under ed or delivered in the State by a carrier.		
14		(2)	"Member"	includes:		
15			(i) a	subscriber; and		
16			(ii) ui	nless preempted by federal law, a Medicare recipient.		
17		(3)	"Member"	does not include a Medicaid recipient.		
18 19	[(k)] title.	(L)	"Private re	eview agent" has the meaning stated in § 15-10B-01 of this		
20	SECTIO)N 2. AN	D BE IT FI	URTHER ENACTED. That this Act shall take effect		