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Introduced and read first time: February 11, 2000 Assigned to: Commerce and Government Matters

A BILL ENTITLED

1 4	AN ACT	concerning	
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2	State Government - Access to Services and the Justice System -	- Languag
3	Barriers	

- 4 FOR the purpose of stating the intent of the General Assembly that equal access to
- 5 the State's justice system and to government services should not be impaired by
- 6 the inability to speak and understand English; requiring all documents
- distributed to the public by State agencies, courts, and entities receiving State
- 8 funds to be translated into Spanish; prohibiting the utilization of State funds for
- 9 the purposes of sending to or receiving from the Immigration and
- Naturalization Service information regarding the citizenship status or
- immigration status of any individual; requiring the courts to appoint more than
- one interpreter under certain circumstances; requiring the Administrative
- Office of the Courts to provide certified language interpreters to certain persons;
- 14 requiring the Administrative Office of the Courts to establish and implement
- minimum training and certification standards for court interpreters and
- maintain a master registry of certified interpreters; prohibiting a State
- department, agency, or program from denying public services or discriminating
- against a person based on language ability; requiring the Human Relations
- 19 Commission to adopt regulations setting forth certain policies and procedures
- 20 under certain circumstances; altering the duties of the Director of the Office of
- 21 Minority Affairs; making stylistic changes; making provisions of this Act
- severable; and generally relating to language barriers to access the justice
- 23 system and to government services.
- 24 BY repealing and reenacting, with amendments,
- 25 Article 27 Crimes and Punishments
- 26 Section 623A
- 27 Annotated Code of Maryland

1	(1996 Replacement Volume and 1999 Supplement)				
2 3 4 5 6 7	BY adding to Article 41 - Governor - Executive and Administrative Departments Section 20-201 through 20-203, inclusive, to be under the new subtitle "Subtitle 2. Access to Services and the Justice System" Annotated Code of Maryland (1997 Replacement Volume and 1999 Supplement)				
8 9 10	BY repealing and reenacting, with amendments, Article 49B - Human Relations Commission Section 5				
11 12					
13 14 15 16 17	Section 9-114 Annotated Code of Maryland				
18 19 20 21 22	Section 9-304Annotated Code of Maryland				
23 24	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:				
25	Article 27 - Crimes and Punishments				
26	623A.				
	(a) (1) In any criminal proceeding in any court in this State there shall be appointed a qualified interpreter to assist the defendant throughout the proceedings when the defendant:				
30	(i) Is deaf or a deaf-mute;				
33	(ii) Because of hearing, speaking, or other impairment cannot readily understand or communicate the English language and is incapable of understanding any charge made against the defendant or assisting the presentation of the defense; or				

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(1)

(2)31 MATERIALS IN SPANISH.

29 WRITS IN BOTH SPANISH AND ENGLISH; AND

3 **HOUSE BILL 1228** 1 Cannot readily understand or communicate the English (iii) 2 language and is incapable of understanding any charge made against the defendant 3 or assisting the presentation of the defense. 4 The appointment required under paragraph (1) of this subsection 5 shall also be made for parties subject to possible commitment in insanity or mental 6 health commitment proceedings. THE COURT SHALL APPOINT MORE THAN ONE INTERPRETER WHEN 7 (3) 8 NECESSARY TO PROTECT CLIENT CONFIDENTIALITY OR ENSURE DUE PROCESS OF 9 LAW. 10 (4) COURTS MAY ONLY APPOINT LANGUAGE INTERPRETERS WHO 11 SATISFY THE MINIMUM CERTIFICATION STANDARDS ESTABLISHED BY THE 12 ADMINISTRATIVE OFFICE OF THE COURTS IN SUBSECTION (C) OF THIS SECTION. 13 (b) Any interpreter appointed pursuant to this section shall receive from the 14 court compensation for [his] THE INTERPRETER'S services in an amount equal to that 15 provided for interpreters of languages other than English and reimbursement for 16 actual and necessary expenses incurred in the performance of [his] THE 17 INTERPRETER'S services. THE ADMINISTRATIVE OFFICE OF THE COURTS SHALL ESTABLISH AND 18 (C) 19 IMPLEMENT MINIMUM TRAINING AND CERTIFICATION STANDARDS FOR COURT 20 INTERPRETERS AND MAINTAIN A MASTER REGISTRY OF CERTIFIED INTERPRETERS. 21 THE ADMINISTRATIVE OFFICE OF THE COURTS SHALL PROVIDE 22 SUFFICIENT CERTIFIED LANGUAGE INTERPRETERS TO THE STATE COURTS, OFFICES 23 OF THE PUBLIC DEFENDER, OFFICES OF THE STATE'S ATTORNEY, AND LAW 24 ENFORCEMENT AGENCIES AS NEEDED. 25 (E) THE ADMINISTRATIVE OFFICE OF THE COURTS SHALL ENSURE THAT ALL 26 COURTS IN MARYLAND TRANSLATE DOCUMENTS INTO LANGUAGES OTHER THAN 27 ENGLISH AS NEEDED TO ENSURE DUE PROCESS OF LAW, INCLUDING:

TRANSLATION AND ISSUANCE OF ALL SUBPOENAS, SUMMONS, AND

AVAILABILITY OF IMPORTANT COURT FORMS AND INSTRUCTIONAL

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1 Article 41 - Governor - Executive and Administrative Departments

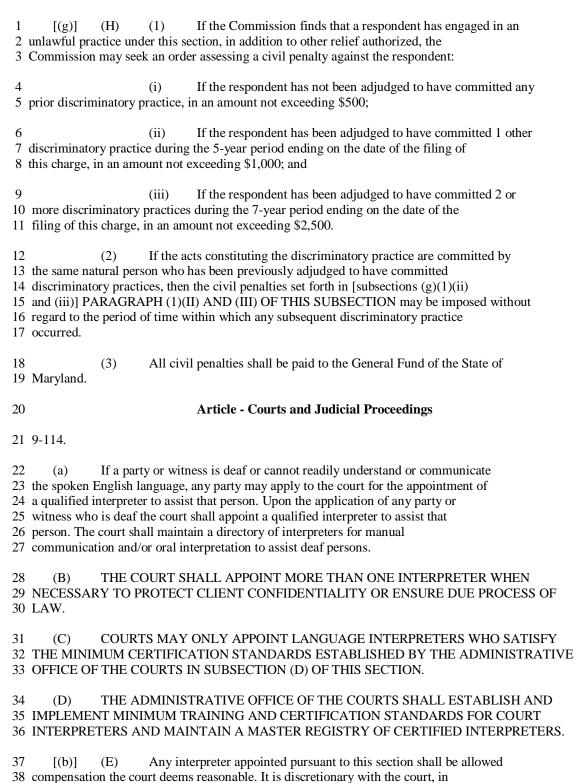
- 2 SUBTITLE 2. ACCESS TO SERVICES AND THE JUSTICE SYSTEM.
- 3 20-201.
- 4 THE GENERAL ASSEMBLY FINDS THAT:
- 5 (1) THE INABILITY TO SPEAK AND UNDERSTAND THE ENGLISH
- 6 LANGUAGE IS A BARRIER THAT PREVENTS ACCESS TO THE STATE'S JUSTICE SYSTEM
- 7 AND THE STATE SHOULD TAKE ACTIONS NECESSARY TO REMOVE THAT BARRIER;
- 8 AND
- 9 (2) COURTS AND GOVERNMENTAL DEPARTMENTS AND AGENCIES
- 10 SHOULD ESTABLISH PROCEDURES TO PROVIDE EQUAL ACCESS TO SERVICES
- 11 REGARDLESS OF LANGUAGE CAPACITY.
- 12 20-202.
- 13 THE DEPARTMENTS AND AGENCIES OF STATE GOVERNMENT, THE COURTS,
- 14 AND ALL ENTITIES RECEIVING STATE FUNDS SHALL TAKE THOSE ACTIONS
- 15 NECESSARY TO ENSURE THAT A PERSON'S ABILITY TO UNDERSTAND THE
- 16 DOCUMENTS, NOTICES, FORMS, AND OTHER MATERIALS DISTRIBUTED TO THE
- 17 PUBLIC BY THEM IS NOT IMPAIRED BY THE PERSON'S INABILITY TO SPEAK AND
- 18 UNDERSTAND THE ENGLISH LANGUAGE.
- 19 20-203.
- 20 STATE FUNDS MAY NOT BE UTILIZED FOR THE PURPOSES OF SENDING TO OR
- 21 RECEIVING FROM THE IMMIGRATION AND NATURALIZATION SERVICE INFORMATION
- 22 REGARDING THE CITIZENSHIP STATUS OR IMMIGRATION STATUS OF ANY
- 23 INDIVIDUAL.

24 Article 49B - Human Relations Commission

- 25 5.
- 26 (a) It is unlawful for an owner or operator of a place of public accommodation
- 27 or an agent or employee of the owner or operator, because of the race, creed, sex, age,
- 28 color, national origin, marital status, or disability of any person, to refuse, withhold
- 29 from, or deny to such person any of the accommodations, advantages, facilities and
- 30 privileges of such place of public accommodation.
- 31 (b) Nothing in this section shall be construed or interpreted to prohibit the
- 32 proprietor of any establishment, or the employees of the establishment, from the right
- 33 to deny service to any person for failure to conform to the usual and regular
- 34 requirements, standards and regulations for the establishment so long as the denial
- 35 is not based upon discrimination on the grounds of race, sex, age, color, creed,
- 36 national origin, marital status, or disability.

1	(c)	For the 1	purpose o	of this subtitle, a place of public accommodation means:	
4	contains not	more tha	ner than a	i, hotel, motel, or other establishment which provides lodging an establishment located within a building which oms for rent or hire and which is actually occupied by ament as the proprietor's residence;	
8	consumption	on or of	pally eng	taurant, cafeteria, lunchroom, lunch counter, soda fountain, gaged in selling food or alcoholic beverages for mises, including, but not limited to, any such facility retail establishment; or any gasoline station;	
10 11	stadium or o	(3) other plac		tion picture house, theater, concert hall, sports arena, bition or entertainment; and	
12		(4)	Any esta	ablishment which:	
13 14	establishmer	nt otherw	(i) ise cover	1. Is physically located within the premises of any red by this section; or	
15 16	establishmer	nt otherw	ise cover	2. Within the premises of which is physically located any red by this section; and	
17 18	establishmer	nt.	(ii)	Which holds itself out as serving patrons of such covered	
19 20	(d) also means a	(1) any estab		purposes of this section, a "place of public accommodation" that:	
21			(i)	Is operated by a public or private entity;	
22			(ii)	Is not included in subsection (c) of this section; and	
23 24	entertainmer	nt, recrea	(iii) tion, or t	Is a retail establishment, whether offering goods, services, ransportation.	
27 28 29	(2) This section does not require structural changes, modifications, or additions to buildings or vehicles, except as required by this paragraph or as otherwise required by law. In addition, any building constructed, modified or altered in compliance with, or pursuant to a waiver from, the Maryland Building Code for the Handicapped under Article 83B, § 6-102 of the Code shall not be subject to this exection.				
	special equipaccommodate	•		When structural changes, modifications, or the provision of y to accommodate an individual with a disability, the onable".	
				1. "Reasonable accommodation" for the purposes of this ablic accommodation suitable for access, use, and the danger to the person's health or safety and without	

1 undue hardship or expense to a business or other activity making such an 2 accommodation. 3 2. With respect to a private motor coach transportation 4 carrier, for the purposes of this subsection, "reasonable accommodation" means that 5 any requirement to satisfy the provisions of this article will not exceed a maximum 6 expense of \$2,500 per operating vehicle. However, beginning January 1, 1990, at least 7 10 percent of the total operating fleet of any private motor coach transportation 8 carrier doing business in the State shall comply with the provisions of this article. The Human Relations Commission shall make a 3. 10 determination in the first instance whether an accommodation is "reasonable". In 11 making this determination for buildings, the Human Relations Commission may 12 consult with the Department of Housing and Community Development and such 13 others as may be useful as to the cost and feasibility of any structural changes, 14 modifications, additions or the provision of special equipment. 15 The provisions of this section shall not apply to a private club or other 16 establishment not in fact open to the public, except to the extent that the facilities of 17 such establishments are made available to the customers or patrons of an 18 establishment within the scope of this section. 19 With respect to sex discrimination, this section may not be construed to (f) 20 apply to those facilities which are uniquely private and personal in nature, designed 21 to accommodate only a particular sex. 22 A STATE DEPARTMENT, AGENCY, OR PROGRAM MAY NOT DENY 23 PUBLIC SERVICES OR DISCRIMINATE AGAINST A PERSON BASED ON LANGUAGE 24 ABILITY. 25 THE HUMAN RELATIONS COMMISSION SHALL ADOPT REGULATIONS 26 SETTING FORTH THE POLICIES AND PROCEDURES THAT STATE DEPARTMENTS, 27 AGENCIES, AND PROGRAMS MUST FOLLOW WHERE A SIGNIFICANT NUMBER OR 28 PROPORTION OF THE POPULATION ELIGIBLE TO BE SERVED BY THE AGENCY, 29 DEPARTMENT, OR PROGRAM NEEDS SERVICES OR INFORMATION IN A LANGUAGE 30 OTHER THAN ENGLISH (INCLUDING SPANISH AND ANY OTHER LANGUAGE SPOKEN 31 BY MORE THAN 1% OF MONOLINGUAL RESIDENTS OF THE STATE) IN ORDER TO BE 32 EFFECTIVELY INFORMED OF OR PARTICIPATE IN THE PROGRAMS AND SERVICES. THIS SUBSECTION APPLIES TO: 33 (3) WRITTEN MATERIAL WHICH IS ORDINARILY DISTRIBUTED TO 34 (I) 35 THE PUBLIC (INCLUDING APPLICATION AND COMPLAINT FORMS, 36 EDUCATIONAL/INFORMATIONAL MATERIALS AND NOTICES); 37 (II)THE PROVISION OF PROGRAMS AND SERVICES; AND (III)ADMINISTRATIVE PROCEEDINGS (INCLUDING INTAKE 39 INTERVIEWS, INVESTIGATIONS, AND HEARINGS).



34 October 1, 2000.

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1 accordance with the provisions of the federal Americans with Disabilities Act, to tax, 2 as part of the costs of the case, amounts paid to an interpreter for services and 3 expenses. Otherwise the amount shall be paid by the county where the proceedings 4 were initiated. 5 THE ADMINISTRATIVE OFFICE OF THE COURTS SHALL ENSURE THAT ALL (F) 6 COURTS IN MARYLAND TRANSLATE DOCUMENTS INTO LANGUAGES OTHER THAN 7 ENGLISH AS NEEDED TO ENSURE DUE PROCESS OF LAW, INCLUDING: TRANSLATION AND ISSUANCE OF ALL SUBPOENAS, SUMMONS, AND 8 (1)WRITS IN BOTH SPANISH AND ENGLISH; AND AVAILABILITY OF IMPORTANT COURT FORMS AND INSTRUCTIONAL (2)11 MATERIALS IN SPANISH. 12 **Article - State Government** 13 9-304. 14 Subject to the limitations of any law that governs the activities of other units of 15 the Executive Branch of the State government, the Director shall: 16 (1) advise the Governor on: the activities of the State government that are intended to 17 (i) 18 promote the employment of minority AND BILINGUAL persons in the State; and 19 (ii) each other matter that affects the rights and interests of 20 minority persons and the communities in which they live; and 21 (2) as authorized by the Governor: 22 provide help to minority persons and the communities in which (i) 23 they live; 24 represent the Governor in any matter that relates to minority (ii) 25 persons or generally to the promotion of equality among the people of the State; and 26 perform any other responsibility that the Governor assigns. (iii) 27 SECTION 2. AND BE IT FURTHER ENACTED, That if any provision of this 28 Act or the application thereof to any person or circumstance is held invalid for any 29 reason in a court of competent jurisdiction, the invalidity does not affect other 30 provisions or any other application of this Act which can be given effect without the 31 invalid provision or application, and for this purpose the provisions of this Act are 32 declared severable. 33 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect