
By: **Senator Dorman**
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Assigned to: Finance

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Senate action: Adopted
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CHAPTER _____

1 AN ACT concerning

2 **Health Insurance - Preauthorized Health Care Services - Denials of**
3 **Reimbursement by Carriers**

4 FOR the purpose of prohibiting certain health insurance carriers from denying
5 reimbursement to a health care provider for preauthorized or approved services
6 delivered to a patient if a ~~course of treatment~~ health care service has been
7 preauthorized or approved for the patient; providing certain exceptions;
8 providing that a carrier must pay certain claims in accordance with certain
9 provisions of law; defining a certain term; making a stylistic change; providing
10 for the application of this Act; and generally relating to denials of
11 reimbursement by carriers for preauthorized or approved services delivered to a
12 patient.

13 ~~BY repealing and reenacting, with amendments,~~
14 ~~Article - Insurance~~
15 ~~Section 15-1008~~
16 ~~Annotated Code of Maryland~~
17 ~~(1997 Volume and 1999 Supplement)~~

18 BY repealing and reenacting, with amendments,
19 Article - Health - General
20 Section 19-706(o)
21 Annotated Code of Maryland
22 (1996 Replacement Volume and 1999 Supplement)

23 BY adding to
24 Article - Insurance

1 Section 15-1009
 2 Annotated Code of Maryland
 3 (1997 Volume and 1999 Supplement)

4 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
 5 MARYLAND, That the Laws of Maryland read as follows:

6 **~~Article—Insurance~~**

7 ~~15-1008:~~

8 (a) (1) ~~In this section the following words have the meanings indicated.~~

9 (2) ~~"Carrier" means:~~

10 (i) ~~an insurer;~~

11 (ii) ~~a nonprofit health service plan;~~

12 (iii) ~~a health maintenance organization;~~

13 (iv) ~~a dental plan organization; or~~

14 (v) ~~any other person that provides health benefit plans subject to~~
 15 ~~regulation by the State.~~

16 (3) ~~"Code" means:~~

17 (i) ~~the applicable current procedural terminology (CPT) code, as~~
 18 ~~adopted by the American Medical Association;~~

19 (ii) ~~if for a dental service, the applicable code adopted by the~~
 20 ~~American Dental Association; or~~

21 (iii) ~~another applicable code under an appropriate uniform coding~~
 22 ~~scheme used by a carrier in accordance with this section.~~

23 (4) ~~"Coding guidelines" means those standards or procedures used or~~
 24 ~~applied by a payor to determine the most accurate and appropriate code or codes for~~
 25 ~~payment by the payor for a service or services.~~

26 (5) ~~"Health care provider" means a person or entity licensed, certified or~~
 27 ~~otherwise authorized under the Health Occupations Article or the Health—General~~
 28 ~~Article to provide health care services.~~

29 (b) (1) ~~If a carrier retroactively denies reimbursement to a health care~~
 30 ~~provider, the carrier:~~

31 (i) ~~may only retroactively deny reimbursement for services subject~~
 32 ~~to coordination of benefits with another carrier, the Maryland Medical Assistance~~

1 Program, or the Medicare Program during the 18-month period after the date that
2 the carrier paid the claim submitted by the health care provider; and

3 (ii) except as provided in item (i) of this paragraph, may only
4 retroactively deny reimbursement during the 6-month period after the date that the
5 carrier paid the claim submitted by the health care provider.

6 (2) (i) A carrier that retroactively denies reimbursement to a health
7 care provider under paragraph (1) of this subsection shall provide the health care
8 provider with a written statement specifying the basis for the retroactive denial.

9 (ii) If the retroactive denial of reimbursement results from
10 coordination of benefits, the written statement shall provide the name and address of
11 the entity acknowledging responsibility for payment of the denied claim.

12 (e) Except as provided in subsection (d) of this section, a carrier that does not
13 comply with the provisions of subsection (b) of this section may not retroactively deny
14 reimbursement or attempt in any manner to retroactively collect reimbursement
15 already paid to a health care provider by reducing reimbursements currently owed to
16 the health care provider, withholding future reimbursement, or in any other manner
17 affecting the future reimbursement to the health care provider.

18 (d) (1) The provisions of subsection (b)(1) of this section do not apply if:

19 (i) a carrier retroactively denies reimbursement to a health care
20 provider because the information submitted to the carrier was fraudulent or
21 improperly coded; and

22 (ii) in the case of improper coding, the carrier has provided to the
23 health care provider sufficient information regarding the coding guidelines used by
24 the carrier at least 30 days prior to the date the services subject to the retroactive
25 denial were rendered.

26 (2) Information submitted to the carrier may be considered to be
27 improperly coded under paragraph (1) of this subsection if the information submitted
28 to the carrier by the health care provider:

29 (i) uses codes that do not conform with the coding guidelines used
30 by the carrier applicable as of the date the service or services were rendered; or

31 (ii) does not otherwise conform with the contractual obligations of
32 the health care provider to the carrier applicable as of the date the service or services
33 were rendered.

34 (e) If a carrier retroactively denies reimbursement for services as a result of
35 coordination of benefits under provisions of subsection (b)(1)(i) of this section, the
36 health care provider shall have 6 months from the date of denial, unless a carrier
37 permits a longer time period, to submit a claim for reimbursement for the service to
38 the carrier, Maryland Medical Assistance Program, or Medicare Program responsible
39 for payment.

1 Article - Health - General

2 19-706.

3 (o) The provisions of [§ 15-1008] §§ 15-1008 AND 15-1009 of the Insurance
 4 Article [shall] apply to health maintenance organizations.

5 Article - Insurance

6 15-1009.

7 (A) IN THIS SECTION, "CARRIER" MEANS:

8 (1) AN INSURER;

9 (2) A NONPROFIT HEALTH SERVICE PLAN;

10 (3) A HEALTH MAINTENANCE ORGANIZATION;

11 (4) A DENTAL PLAN ORGANIZATION; OR

12 (5) ANY OTHER PERSON THAT PROVIDES HEALTH BENEFIT PLANS
 13 SUBJECT TO REGULATION BY THE STATE.

14 ~~(F)~~ (B) IF A COURSE OF TREATMENT HEALTH CARE SERVICE FOR A PATIENT
 15 HAS BEEN PREAUTHORIZED OR APPROVED BY A CARRIER, THE CARRIER MAY NOT
 16 DENY REIMBURSEMENT TO A HEALTH CARE PROVIDER FOR THE PREAUTHORIZED OR
 17 APPROVED SERVICES SERVICE DELIVERED TO THAT PATIENT UNLESS:

18 (1) THE INFORMATION SUBMITTED TO THE CARRIER REGARDING THE
 19 SERVICES SERVICE TO BE DELIVERED TO THE PATIENT WAS FRAUDULENT OR
 20 INTENTIONALLY MISREPRESENTATIVE OR;

21 (2) CRITICAL INFORMATION REQUESTED BY THE CARRIER REGARDING
 22 SERVICES THE SERVICE TO BE DELIVERED TO THE PATIENT WAS OMITTED SUCH
 23 THAT THE CARRIER'S DETERMINATION WOULD HAVE BEEN DIFFERENT HAD IT
 24 KNOWN THE CRITICAL INFORMATION; OR

25 ~~(2)~~ (3) THE A PLANNED COURSE OF TREATMENT FOR THE PATIENT
 26 THAT WAS APPROVED BY THE CARRIER WAS NOT SUBSTANTIALLY FOLLOWED BY
 27 THE HEALTH CARE PROVIDER.

28 (C) A CARRIER SHALL PAY A CLAIM FOR A PREAUTHORIZED OR APPROVED
 29 COVERED HEALTH CARE SERVICE IN ACCORDANCE WITH §§ 15-1005 AND 15-1008 OF
 30 THIS SUBTITLE.

31 SECTION 2. AND BE IT FURTHER ENACTED, That this Act applies to
 32 reimbursements for health care services that are preauthorized or approved on or
 33 after June 1, 2000.

1 SECTION ~~2.~~ 3. AND BE IT FURTHER ENACTED, That this Act shall take
2 effect ~~October~~ June 1, 2000.