

Department of Legislative Services  
Maryland General Assembly  
2000 Session

**FISCAL NOTE**

Senate Bill 485 (Senator Della)

Finance

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**Health Insurance - Patient Rights - The No More Runaround Act of 2000**

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This bill prohibits a health insurer, nonprofit health service plan, HMO, or dental plan organization (carrier) from prohibiting a health care provider on the carrier's provider panel from rendering, to an enrollee, a covered health care service that is within the provider's lawful scope of practice. In addition, the carrier cannot refuse to reimburse the health care provider for rendering, to an enrollee, a covered health care service that is within the provider's lawful scope of practice.

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**Fiscal Summary**

**State Effect:** Potentially significant expenditure increase for the State Employee Health Benefits Plan. Any revised carrier-provider contracts filed with the Maryland Insurance Administration could be handled with existing budgeted resources. No effect on revenues.

**Local Effect:** Expenditures for local jurisdiction employee health benefits could increase if carriers increase their premiums as a result of the bill's requirements. No effect on revenues.

**Small Business Effect:** Potentially meaningful.

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**Analysis**

**Current Law:** A carrier is not required to reimburse a health care provider on its provider panel for services rendered to an enrollee, unless the carrier and the provider have contracted to do so.

**Background:** An HMO or any type of traditional managed care organization contains costs by: (1) requiring enrollees to initially go to their primary care providers (PCPs) for diagnosis and referral (gatekeeper function); (2) preauthorizing certain services; (3) conducting

utilization review; and (4) making determinations of medical necessity. In theory, an HMO manages health care services in this manner to provide comprehensive, yet cost-effective, health care to an enrollee. Enrollees may believe, however, that they cannot get the appropriate care from the provider that they want. Providers also may believe that they are prohibited from giving an enrollee the best course of treatment.

By requiring an enrollee to go to his or her PCP first, an HMO prevents an enrollee from going to a more expensive specialist for diagnosis of a condition that may be readily treatable by the enrollee's PCP. If the enrollee needs to see a specialist, the PCP will refer the enrollee to the appropriate provider. Preauthorization of services, determinations of medical necessity, and utilization review also help HMOs contain costs by allowing the HMO to consult with the enrollee's PCP and determine the best treatment for the enrollee. For example, a physician who prescribes Retin-A (topical drug) for the treatment of acne to a 25-year-old enrollee may have to get preauthorization from the HMO first, because a Retin-A prescription for acne is covered by the HMO, while a Retin A prescription for reducing wrinkles is not covered by the HMO. The HMO contains costs in this situation by preventing inappropriate prescriptions.

The bill's provisions allow an HMO enrollee to receive treatment from any provider on the HMO's provider panel, giving the enrollee much greater choice in choosing a physician. In addition, a provider on the HMO's provider panel may treat the enrollee in any way the provider sees fit without consulting with an enrollee's PCP or the HMO, and without fear of being denied payment from the HMO. However, these provisions also effectively eliminate an HMO's ability to manage health care for its enrollees. An HMO would, in effect, become a preferred provider organization (PPO), which is a minimally-managed network of participating physicians. In addition, the bill's prohibition against denying any reimbursement to a provider for services rendered also erodes a carrier's ability to contain costs in minimally-managed networks like PPOs.

**State Fiscal Effect:** Expenditures for the State Employee Health Benefits Plan could increase significantly. The bill's requirements eliminate an HMO's ability to manage health care for its enrollees and would establish a minimally-managed network of participating providers, similar to a PPO. While there are insufficient data at this time to quantify the fiscal impact on the program, the premium rate difference between a PPO and an HMO monthly premium is significant, and may be illustrative of the type of impact on the State plan. The total monthly PPO premium for a State employee (one individual) is \$323. The total monthly HMO premium for a State employee is \$135 (based on an average of the five available HMOs). Revenues would not be affected.

**Small Business Effect:** Health insurance costs for small businesses could increase if carriers

raise premiums as a result of this bill. Small businesses currently using HMOs could see a significant increase in premiums.

Health care providers, particularly specialists, could increase patient volume as a result of the bill's requirements. In addition, providers would be guaranteed payment for covered services within the scope of the provider's lawful practice.

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### **Additional Information**

**Prior Introductions:** None.

**Cross File:** None.

**Information Source(s):** Department of Health and Mental Hygiene (Boards and Commissions, Board of Physician Quality Assurance, Health Care Commission), Maryland Insurance Administration, Department of Budget and Management (Employee Benefits Division), CareFirst of Maryland, Department of Legislative Services

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