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By: Delegate McClenahan

Introduced and read first time: February 9, 2001

Assigned to: Economic Matters

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## A BILL ENTITLED

1 AN ACT concerning

## 2 Workers' Compensation Insurers - Office and Personnel Requirements

- 3 FOR the purpose of altering the office and personnel requirements for insurers
- 4 providing workers' compensation insurance in the State.
- 5 BY repealing and reenacting, with amendments,
- 6 Article Labor and Employment
- 7 Section 9-410
- 8 Annotated Code of Maryland
- 9 (1999 Replacement Volume and 2000 Supplement)
- 10 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
- 11 MARYLAND, That the Laws of Maryland read as follows:
- 12 Article Labor and Employment
- 13 9-410.
- 14 (a) An insurer that provides workers' compensation insurance in the State
- 15 shall have in the State [an office run by] a competent individual who handles all [of
- 16 the] DISPUTED workers' compensation [work] CLAIMS in the State for the insurer.
- 17 (b) An insurer that provides workers' compensation insurance in the State,
- 18 shall establish a toll-free telephone number through which an insured or claimant, or
- 19 a representative of an insured or claimant, may make direct telephone inquiries
- 20 during regular business hours.
- 21 (c) The Commission may assess a fine not exceeding \$1,000 on an insurer that
- 22 does not comply with this section.
- 23 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 24 October 1, 2001.