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By: Delegate McClenahan Introduced and read first time: February 9, 2001 Assigned to: Economic Matters
Committee Report: Favorable with amendments House action: Adopted Read second time: March 20, 2001
CHAPTER
1 AN ACT concerning
Workers' Compensation Insurers <u>and Self-Insurers</u> - Office and Personnel Requirements
FOR the purpose of altering the office and personnel requirements for <u>certain</u> <u>employers that self-insure and</u> insurers providing workers' compensation insurance in the State.
7 BY repealing and reenacting, with amendments, 8 Article - Labor and Employment 9 Section 9-405(d) and 9-410 10 Annotated Code of Maryland 11 (1999 Replacement Volume and 2000 Supplement)
12 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF 13 MARYLAND, That the Laws of Maryland read as follows:
14 Article - Labor and Employment
15 <u>9-405.</u>
16 (d) (1) Each employer that self-insures under this section shall have in the 17 State [an office run by] a competent individual who handles all [of the] DISPUTED 18 workers' compensation [work] CLAIMS in the State for the employer.
19 (2) Each employer that self-insures under this section shall establish a 20 toll-free telephone number through which an employee or claimant, or a 21 representative of an employee or claimant, may make direct telephone inquiries 22 during regular business hours.

- 1 (3) The Commission may assess a fine not exceeding \$1,000 on a 2 self-insurer that does not comply with this subsection.
- 3 9-410.
- 4 (a) An insurer that provides workers' compensation insurance in the State
- 5 shall have in the State [an office run by] a competent individual who handles all [of
- 6 the] DISPUTED workers' compensation [work] CLAIMS in the State for the insurer.
- 7 (b) An insurer that provides workers' compensation insurance in the State,
- 8 shall establish a toll-free telephone number through which an insured or claimant, or
- 9 a representative of an insured or claimant, may make direct telephone inquiries
- 10 during regular business hours.
- 11 (c) The Commission may assess a fine not exceeding \$1,000 on an insurer that
- 12 does not comply with this section.
- 13 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 14 October 1, 2001.