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(PRE-FILED)

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Owings, Morhaim, Minnick, Kach, Walkup, and Klausmeier

Requested: October 3, 2001

Introduced and read first time: January 9, 2002

Assigned to: Economic Matters

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Committee Report: Favorable with amendments

House action: Adopted

Read second time: April 4, 2002

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CHAPTER

### 1 AN ACT concerning

## 2 Labor and Employment - Nurses - Involuntary Overtime Prohibition

- 3 FOR the purpose of prohibiting an employer from requiring a nurse to work more
- 4 than a certain number of the scheduled hours in a workday or more than a
- 5 certain number of hours in a workweek; authorizing an employer to require a
- 6 nurse to work up to a certain number of hours in a day or part or all of a
- 7 succeeding work shift under certain circumstances according to the
- 8 <u>predetermined work schedule</u>; providing that a nurse may not be considered to
- 9 be responsible for the care of a patient beyond the nurse's prescribed work
- 10 period predetermined work schedule under certain circumstances; requiring an
- employer to be responsible for providing exhaust all good faith, reasonable
- 12 <u>attempts to ensure</u> that appropriate staff is available to accept responsibility for
- care of a patient beyond a nurse's prescribed work period predetermined work
- schedule; exempting certain nurses from certain provisions of this Act;
- 15 prohibiting an employer from discharging, discriminating, or retaliating in any
- 16 manner against a nurse because the nurse declines to work beyond certain
- 17 hours; authorizing a nurse to bring a civil suit for certain damages and fees
- 18 against an employer that violates this Act; providing for the construction of this
- 19 Act; defining a certain term; and generally relating to employment and work
- 20 hours of nurses.
- 21 BY adding to
- 22 Article Labor and Employment
- 23 Section 3-421

| 1 2      | Annotated Code of Maryland (1999 Replacement Volume and 2001 Supplement)                                                                                                                                                                                                                                                                                     |  |  |
|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| 3        | <del>Preamble</del>                                                                                                                                                                                                                                                                                                                                          |  |  |
| 4<br>5   | WHEREAS, There is a shortage of nurses generally and particularly nurses who are able to work in multiple patient care settings; and                                                                                                                                                                                                                         |  |  |
| 8        | WHEREAS, It is increasingly apparent that the shortages have led to under-staffing, which not only has accelerated nurses' earlier retirement from direct patient care settings but has compromised the quality of care provided by the overburdened nurses who remain in the workplace; and                                                                 |  |  |
| 12       | WHEREAS, In an attempt to offset short staffing patterns, employers frequently require nurses, as a condition of at will employment, and contrary to a nurse's professional assessment of his or her own particular capabilities, to work substantial overtime to provide patient coverage; and                                                              |  |  |
| 16<br>17 | WHEREAS, Common sense and emerging research, including an Institute of Medicine report called "To Err is Human—Building a Safe Health System" published in November of 1999, confirms that nursing staff shortages and the resulting involuntary overtime and incident fatigue inevitably lead to an increased incidence of errors that injure patients; and |  |  |
| 21       | WHEREAS, Maryland's nurses, caught between the orders of their employers and their professional responsibilities under the Nurse Practice Act and pressures from their personal lives are frequently forced to accept mandatory, involuntary overtime or risk their at-will positions; and                                                                   |  |  |
| 25       | WHEREAS, Absent legislation prohibiting involuntary overtime, nurses will continue to confront this dilemma to their detriment, to their patients' detriment, and to the detriment of efforts to encourage vitally needed numbers of young people to choose nursing as a career; now, therefore,                                                             |  |  |
| 27<br>28 | 7 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF 8 MARYLAND, That the Laws of Maryland read as follows:                                                                                                                                                                                                                                                 |  |  |
| 29       | Article - Labor and Employment                                                                                                                                                                                                                                                                                                                               |  |  |
| 30       | 3-421.                                                                                                                                                                                                                                                                                                                                                       |  |  |
| 31<br>32 | (A) IN THIS SECTION, "NURSE" MEANS A LICENSED PRACTICAL NURSE OR A REGISTERED NURSE AS DEFINED IN § 8-101 OF THE HEALTH OCCUPATIONS ARTICLE.                                                                                                                                                                                                                 |  |  |
|          | (B) SUBJECT TO SUBSECTION (C) EXCEPT AS PROVIDED IN SUBSECTIONS (C) AND (D) OF THIS SECTION, AN EMPLOYER MAY NOT REQUIRE A NURSE TO WORK MORE THAN:                                                                                                                                                                                                          |  |  |
| 36       | (1) 8 HOURS IN ANY WORKDAY; OR                                                                                                                                                                                                                                                                                                                               |  |  |

| 1        | (2)                                                             | 40 HOURS IN ANY WORKWEEK THE REGULARLY SCHEDULED HOURS HE PREDETERMINED WORK SCHEDULE.                                                                              |
|----------|-----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|          |                                                                 |                                                                                                                                                                     |
| 3        |                                                                 | SE MAY BE REQUIRED TO WORK <u>OVERTIME IF</u> :                                                                                                                     |
| 4<br>5   | (1)<br>WORKWEEK IS BA                                           | NOT MORE THAN 10 HOURS IN A DAY IF THE EMPLOYER'S<br>ASED ON 4 DAYS OF 10 HOURS OF WORK EACH DAY;                                                                   |
| 6<br>7   | <del>(2)</del><br>FOURTH WORKDA                                 | NOT MORE THAN 3 DAYS OF 12 HOURS OF WORK EACH DAY AND THE<br>AY OF NO MORE THAN 8 HOURS; OR                                                                         |
| 8<br>9   | ( <del>3)</del><br>THE WORK SHIFT                               | PART OR ALL OF THE NEXT SUCCEEDING WORK SHIFT FOLLOWING COMPLETED BY THE NURSE IF:                                                                                  |
| 10<br>11 | SITUATION WHIC                                                  | (I) THE WORK IS A CONSEQUENCE OF AN EMERGENCY COULD NOT HAVE BEEN REASONABLY ANTICIPATED;                                                                           |
| 14       |                                                                 | (II) (2) THE EMERGENCY SITUATION IS NONRECURRING AND IS OR CONTRIBUTED TO BY OR AGGRAVATED BY THE EMPLOYER'S A LACK OF REASONABLE CONTINGENCY PLANS BY THE EMPLOYER |
|          | REASONABLE AT SUCCEEDING SHI                                    | (HI) (3) THE EMPLOYER HAS EXHAUSTED ALL GOOD FAITH, TEMPTS TO OBTAIN VOLUNTARY WORKERS DURING THE FTS;                                                              |
| 19<br>20 | ARE REQUIRED FO                                                 | ( <del>IV)</del> ( <u>4)</u> THE NURSE HAS CRITICAL SKILLS AND EXPERTISE THAT OR THE WORK; <del>AND</del>                                                           |
|          | (5)<br>CONTINUITY OF O<br>PROCEDURE; AND                        | THE STANDARD OF CARE FOR A PATIENT ASSIGNMENT REQUIRES CARE THROUGH COMPLETION OF A CASE, TREATMENT, OR D                                                           |
| 24<br>25 | THE BASIS FOR T                                                 | (V) (6) 1. (I) THE EMPLOYER HAS INFORMED THE NURSE OF HE EMPLOYER'S DIRECTION; AND                                                                                  |
|          | MANDATORY OV<br>UNDER THIS SUBS                                 | 2. <u>(II)</u> THAT BASIS SATISFIES THE REQUIREMENTS FOR ERTIME <del>UNDER ITEMS (I) THROUGH (IV) OF THIS ITEM</del> <u>LISTED</u> <u>SECTION</u> .                 |
| 29<br>30 |                                                                 | DITION TO THE PROVISIONS OF SUBSECTION (C) OF THIS SECTION, A EQUIRED TO WORK OVERTIME IF:                                                                          |
| 31       | <u>(1)</u>                                                      | A CONDITION OF EMPLOYMENT INCLUDES ON-CALL ROTATION; OR                                                                                                             |
| 32       | <u>(2)</u>                                                      | THE NURSE WORKS IN COMMUNITY-BASED CARE.                                                                                                                            |
|          | ( <del>D)</del> ( <u>E)</u><br>FROM VOLUNTAR<br>PROVIDED IN THI | THIS SECTION MAY NOT BE CONSTRUED TO PROHIBIT A NURSE RILY AGREEING TO WORK MORE THAN THE NUMBER OF HOURS IS SECTION.                                               |

- <del>(E)</del> EXCEPT AS PROVIDED IN SUBSECTIONS (C) AND (D) OF THIS 1 (F) (1) 2 SECTION, A NURSE MAY NOT BE CONSIDERED RESPONSIBLE FOR THE CARE OF A 3 PATIENT BEYOND THE NURSE'S PRESCRIBED WORK PERIOD PREDETERMINED WORK 4 SCHEDULE IF THE NURSE: HAS NOTIFIED ANOTHER APPROPRIATE NURSE OF THE (I) 6 PATIENT'S STATUS; AND HAS TRANSFERRED RESPONSIBILITY FOR THE PATIENT'S CARE (II)8 TO ANOTHER APPROPRIATE NURSE OR PROPERLY DESIGNATED INDIVIDUAL. EXCEPT AS PROVIDED IN SUBSECTION (C)(3) OF THIS SECTION, THE 10 EMPLOYER SHALL BE RESPONSIBLE FOR PROVIDING EXHAUST ALL GOOD FAITH, 11 REASONABLE ATTEMPTS TO ENSURE THAT APPROPRIATE STAFF IS AVAILABLE TO 12 ACCEPT RESPONSIBILITY FOR A PATIENT'S CARE BEYOND A NURSE'S PRESCRIBED 13 WORK PERIOD PREDETERMINED WORK SCHEDULE. AN EMPLOYER MAY NOT DISCHARGE, DISCRIMINATE AGAINST, OR 14 15 RETALIATE IN ANY MANNER AGAINST A NURSE BECAUSE THE NURSE DECLINES TO 16 WORK BEYOND THE HOURS PROVIDED IN THIS SECTION.
- A NURSE WHO BELIEVES THAT HE OR SHE HAS BEEN DISCHARGED. 17
- 18 DISCRIMINATED AGAINST, OR RETALIATED AGAINST BY AN EMPLOYER IN VIOLATION
- 19 OF THIS SECTION MAY BRING A CIVIL ACTION FOR DAMAGES AND REASONABLE
- 20 ATTORNEY'S FEES.
- SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take
- 22 effect July October 1, 2002.