

SENATE BILL 548

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2002 Regular Session  
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By: **Senator Van Hollen**

Introduced and read first time: February 1, 2002

Assigned to: Finance

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A BILL ENTITLED

1 AN ACT concerning

2                                   **Health Insurance - Managed Behavioral Health Care Organizations -**  
3                                   **Expense and Loss Ratios and Reports**

4 FOR the purpose of requiring certain managed behavioral health care organizations  
5 and certain carriers to submit a certain annual report that meets certain  
6 specifications; requiring a certain annual report filed by certain managed  
7 behavioral health care organizations and certain carriers to include a certain  
8 actuarial certification; requiring the Maryland Insurance Commissioner to  
9 establish a certain methodology by regulation; requiring certain managed  
10 behavioral health care organizations and certain carriers that are required to  
11 file a certain annual report to perform an audit of certain data in the report;  
12 authorizing the Commissioner to conduct a certain examination or audit;  
13 requiring a certain fine to be imposed on certain managed behavioral health  
14 care organizations and certain carriers that fail to file a certain report;  
15 authorizing the Commissioner to require certain managed behavioral health  
16 care organizations and certain carriers to file new rates under certain  
17 circumstances; requiring certain managed behavioral health care organizations  
18 and certain carriers to provide information contained in a certain annual report  
19 to members, prospective members, and the general public; requiring the  
20 Commissioner to forward certain information to the Maryland Health Care  
21 Foundation for inclusion in a certain annual evaluation; requiring the  
22 Commissioner to issue certain public reports; requiring certain carriers to  
23 include certain information on behavioral health care providers in a certain list  
24 of providers; and generally relating to certain managed behavioral health care  
25 organizations and certain carriers.

26 BY repealing and reenacting, with amendments,  
27 Article - Health - General  
28 Section 19-134(c)  
29 Annotated Code of Maryland  
30 (2000 Replacement Volume and 2001 Supplement)

31 BY repealing and reenacting, without amendments,  
32 Article - Insurance

1 Section 15-112(j)  
2 Annotated Code of Maryland  
3 (1997 Volume and 2001 Supplement)

4 BY repealing and reenacting, with amendments,  
5 Article - Insurance  
6 Section 15-127 and 15-605  
7 Annotated Code of Maryland  
8 (1997 Volume and 2001 Supplement)

9 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF  
10 MARYLAND, That the Laws of Maryland read as follows:

11 **Article - Health - General**

12 19-134.

13 (c) (1) The Commission shall:

14 (i) Establish and implement a system to comparatively evaluate  
15 the quality of care outcomes and performance measurements of health maintenance  
16 organization benefit plans and services on an objective basis; and

17 (ii) Annually publish the summary findings of the evaluation.

18 (2) The purpose of a comparable performance measurement system  
19 established under this subsection is to assist health maintenance organization benefit  
20 plans to improve the quality of care provided by establishing a common set of  
21 performance measurements and disseminating the findings of the performance  
22 measurements to health maintenance organizations and interested parties.

23 (3) The system, where appropriate, shall solicit performance information  
24 from enrollees of health maintenance organizations.

25 (4) (i) The Commission shall adopt regulations to establish the system  
26 of evaluation provided under this subsection.

27 (ii) Before adopting regulations to implement an evaluation system  
28 under this subsection, the Commission shall consider any recommendations of the  
29 quality of care subcommittee of the Group Health Association of America and the  
30 National Committee for Quality Assurance.

31 (5) The Commission may contract with a private, nonprofit entity to  
32 implement the system required under this subsection provided that the entity is not  
33 an insurer.

34 (6) The annual evaluation summary required under paragraph (1) of this  
35 subsection shall:

1 (i) Include a summary of the Drug Formulary Accreditation  
2 Standards of the National Committee for Quality Assurance (NCQA); [and]

3 (ii) Indicate whether the formulary development process of each  
4 health maintenance organization evaluated complies with the National Committee  
5 for Quality Assurance (NCQA) accreditation standards; AND

6 (III) INCLUDE THE INFORMATION PROVIDED TO THE COMMISSION  
7 BY THE INSURANCE COMMISSIONER UNDER §§ 15-127 AND 15-605 OF THE INSURANCE  
8 ARTICLE.

9 **Article - Insurance**

10 15-112.

11 (j) (1) A carrier shall provide to an enrollee at the time of initial enrollment:

12 (i) a printed list of providers on the carrier's provider panel; and

13 (ii) printed information on providers that are no longer accepting  
14 new patients.

15 (2) A carrier shall make available to prospective enrollees and notify  
16 each existing enrollee at the time of renewal about how to obtain the following  
17 information on the Internet and in printed form:

18 (i) a list of providers on the carrier's provider panel; and

19 (ii) information on providers that are no longer accepting new  
20 patients.

21 (3) (i) Information provided in printed form under paragraphs (1) and  
22 (2) of this subsection shall be updated at least once a year.

23 (ii) Information provided on the Internet under paragraph (2) of  
24 this subsection shall be updated at least once every 15 days.

25 (4) A policy, certificate, or other evidence of coverage shall:

26 (i) indicate clearly the office in the Administration that is  
27 responsible for receiving and responding to complaints from enrollees about carriers;  
28 and

29 (ii) include the telephone number of the office and the procedure for  
30 filing a complaint.

31 15-127.

32 (a) (1) In this section the following words have the meanings indicated.

1           (2)     "BEHAVIORAL HEALTH CARE ADMINISTRATIVE EXPENSES" MEANS  
2 ANY EXPENSES THAT ARE NOT INCURRED FOR DIRECT CARE EXPENSES INCLUDING  
3 THE FOLLOWING EXPENSES FOR ADMINISTRATIVE FUNCTIONS:

4                   (I)     BILLING AND COLLECTION EXPENSES;

5                   (II)    ACCOUNTING AND FINANCIAL REPORTING EXPENSES;

6                   (III)   QUALITY ASSURANCE AND UTILIZATION MANAGEMENT  
7 PROGRAM OR ACTIVITY EXPENSES;

8                   (IV)   PROMOTION AND MARKETING EXPENSES;

9                   (V)     TAXES, FEES, AND ASSESSMENTS;

10                  (VI)    LEGAL EXPENSES;

11                  (VII)   SALARY EXPENSES FOR EMPLOYEES THAT ARE NOT RELATED  
12 TO THE DELIVERY OF DIRECT CARE EXPENSES TO PATIENTS;

13                  (VIII)   COMPUTER EXPENSES;

14                  (IX)    PROVIDER CREDENTIALING;

15                  (X)     COLLECTION AND REVIEW OF TREATMENT PLANS;

16                  (XI)    AUDITING THE FINANCIAL REPORT SUBMITTED TO THE  
17 COMMISSIONER UNDER THIS SECTION;

18                  (XII)   QUALITY ASSURANCE, STANDARDS OF CARE, OR UTILIZATION  
19 MANAGEMENT PROGRAM OR ACTIVITY EXPENSES;

20                  (XIII)   DEBT PAYMENT AND DEBT SERVICE; AND

21                  (XIV)   OTHER GENERAL AND ADMINISTRATIVE EXPENSES.

22           (3)     "BEHAVIORAL HEALTH CARE ADMINISTRATIVE RATIO" MEANS THE  
23 BEHAVIORAL ADMINISTRATIVE EXPENSES DIVIDED BY REVENUE FROM PREMIUMS  
24 AND RELATED REVENUE EXPRESSED AS A PERCENTAGE.

25           (4)     "BEHAVIORAL HEALTH CARE EXPENSE RATIO" MEANS THE ADDITION  
26 OF THE BEHAVIORAL HEALTH CARE LOSS RATIO AND THE BEHAVIORAL HEALTH  
27 ADMINISTRATIVE RATIO EXPRESSED AS A PERCENTAGE.

28           (5)     "BEHAVIORAL HEALTH CARE LOSS RATIO" MEANS THE TOTAL  
29 INCURRED DIRECT BEHAVIORAL HEALTH CARE EXPENSES DIVIDED BY THE  
30 REVENUE FROM PREMIUMS AND RELATED REVENUE, EXPRESSED AS A  
31 PERCENTAGE.

1 (6) "BEHAVIORAL HEALTH CARE PROFIT/LOSS RATIO" MEANS THE  
2 BEHAVIORAL HEALTH CARE EXPENSE RATIO EXPRESSED AS A PERCENTAGE  
3 SUBTRACTED FROM 100%.

4 [(2)] (7) "Behavioral health care services" means procedures or services  
5 rendered by a health care provider for the treatment of mental illness, emotional  
6 disorders, drug abuse, or alcohol abuse.

7 [(3)] (8) "Carrier" means:

8 (i) a health insurer;

9 (ii) a nonprofit health service plan;

10 (iii) a health maintenance organization;

11 (iv) a preferred provider organization;

12 (v) a third party administrator; [or]

13 (vi) except for a managed care organization as defined in Title 15,  
14 Subtitle 1 of the Health - General Article, any other person that provides health  
15 benefit plans subject to regulation by the State; OR

16 (VII) ANY SUBSIDIARY OR AFFILIATED ENTITY OF A PERSON LISTED  
17 IN SUBPARAGRAPHS (I) THROUGH (VI) OF THIS PARAGRAPH.

18 [(4)] (9) "Direct BEHAVIORAL HEALTH care expenses" means [the] ANY  
19 payment to a BEHAVIORAL health care provider by a managed behavioral health care  
20 organization for the provision of DIRECT behavioral health care services to a member  
21 INCLUDING:

22 (I) ALL DIRECT CLINICAL SERVICES TO A PATIENT PERFORMED BY A  
23 BEHAVIORAL HEALTH CARE PROVIDER; AND

24 (II) 50% OF SERVICES PROVIDED BY A MANAGED BEHAVIORAL HEALTH CARE  
25 ORGANIZATION FOR CRISIS SCREENING AND REFERRAL SERVICES.

26 [(5)] "Direct payments" means the money that a carrier disburses to a  
27 managed behavioral health care organization for the provision of behavioral health  
28 care services to a member.

29 (6)] (10) "Managed behavioral health care organization" means a  
30 company, organization, PRIVATE REVIEW AGENT, or subsidiary that:

31 (i) contracts with a carrier to provide, undertake to arrange, or  
32 administer behavioral health care services to members; [or]

33 (ii) otherwise makes behavioral health care services available to  
34 members through contracts with health care providers; OR

1 (III) CONTRACTS DIRECTLY WITH AN EMPLOYER TO PROVIDE OR  
2 ADMINISTER BEHAVIORAL HEALTH CARE SERVICES TO EMPLOYEES ON BEHALF OF  
3 THE EMPLOYER.

4 [(7)] (11) (i) "Member" means an individual entitled to behavioral  
5 health care services from a carrier or a managed behavioral health care organization  
6 under a policy or plan issued or delivered in the State.

7 (ii) "Member" includes a subscriber.

8 [(8) "Mental health expense ratio" means the ratio of the total incurred  
9 direct care expenses for behavioral health care services in relation to the total direct  
10 payments for behavioral health care services.]

11 (12) "PREMIUMS AND RELATED REVENUE" MEANS REVENUE RECEIVED  
12 FROM:

13 (I) PREMIUMS FROM A BEHAVIORAL HEALTH CARE POLICY OR  
14 PLAN ISSUED OR DELIVERED IN THE STATE;

15 (II) CAPITATED FEES FOR BEHAVIORAL HEALTH CARE SERVICES  
16 CALCULATED ON A PER MEMBER PER MONTH BASIS; AND

17 (III) ANY INTEREST THAT ACCRUES ON THE REVENUE RECEIVED  
18 UNDER SUBITEMS (I) AND (II) OF THE PARAGRAPH.

19 [(9)] (13) "Provider" means a person licensed, certified, or otherwise  
20 authorized under the Health Occupations Article or the Health - General Article to  
21 provide health care services.

22 (14) "TOTAL REVENUE" MEANS ALL REVENUE RECEIVED BY A CARRIER  
23 OR MANAGED BEHAVIORAL HEALTH CARE ORGANIZATION INCLUDING REVENUE  
24 FROM INVESTMENTS.

25 (B) THIS SECTION DOES NOT APPLY TO A PERSON THAT:

26 (1) FOR AN ADMINISTRATIVE FEE ONLY, SOLELY ARRANGES A PROVIDER  
27 PANEL FOR A CARRIER FOR THE PROVISION OF BEHAVIORAL HEALTH CARE  
28 SERVICES ON A DISCOUNTED FEE-FOR-SERVICE BASIS; AND

29 (2) DOES NOT ASSUME ANY RISK FOR PROVIDING BEHAVIORAL HEALTH  
30 CARE SERVICES TO MEMBERS.

31 [(b)] (C) (1) A carrier that owns or contracts with a managed behavioral  
32 health care organization shall distribute to its members at the time of enrollment an  
33 explanation of:

34 [(1)] (I) the specific behavioral health care services covered and the  
35 specific exclusions under the member's contract;

1            [(2)]    (II)    the member's responsibilities for obtaining behavioral health  
2 care services;

3            [(3)]    (III)   the reimbursement methodology that the carrier and managed  
4 behavioral health care organization use to reimburse providers for behavioral health  
5 care services; and

6            [(4)]    (IV)   the procedure that a member must utilize when attempting to  
7 obtain behavioral health care services outside the network of providers used by the  
8 carrier or managed behavioral health care organization.

9            [(c)]    (2)    The explanation that a carrier is required to distribute under  
10 [subsection (b)(3) of this section] PARAGRAPH (1)(III) OF THIS SUBSECTION shall be  
11 consistent with § 15-121(c) of this subtitle.

12            (3)    A CARRIER THAT OWNS OR CONTRACTS WITH A MANAGED  
13 BEHAVIORAL HEALTH CARE ORGANIZATION SHALL:

14                    (I)    INCLUDE INFORMATION ON BEHAVIORAL HEALTH CARE  
15 PROVIDERS IN THE LIST OF PROVIDERS ON THE CARRIER'S PROVIDER PANEL  
16 REQUIRED UNDER § 15-112(J) OF THIS SUBTITLE; AND

17                    (II)   PROVIDE THE SAME INFORMATION ON BEHAVIORAL HEALTH  
18 CARE PROVIDERS THAT IS INCLUDED FOR PROVIDERS ON THE CARRIER'S PROVIDER  
19 PANEL UNDER § 15-112(J) OF THIS SUBTITLE.

20            [(d)]    The Commissioner shall adopt regulations to carry out the provisions of  
21 this section.

22            (e)    (1)    Except as provided under paragraph (2) of this subsection, on or  
23 before March 1 of each year, each carrier that provides behavioral health care services  
24 through a company owned wholly or in part by the carrier or through a contract with  
25 a managed behavioral health care organization shall file with the Commissioner, on  
26 the form required by the Commissioner, the mental health expense ratio for the  
27 provision of behavioral health care services to members.

28            (2)    The requirements of paragraph (1) of this subsection do not apply  
29 when a company, for an administrative fee only, solely arranges a provider panel for a  
30 carrier for the provision of behavioral health care services on a discounted  
31 fee-for-service basis.]

32            (D)    (1)    ON OR BEFORE MARCH 1 OF EACH YEAR, AN ANNUAL REPORT THAT  
33 MEETS THE SPECIFICATIONS OF PARAGRAPH (2) OF THIS SUBSECTION SHALL BE  
34 SUBMITTED TO THE COMMISSIONER BY:

35                    (I)    A CARRIER THAT PROVIDES BEHAVIORAL HEALTH CARE  
36 SERVICES THROUGH A COMPANY OWNED WHOLLY OR IN PART BY THE CARRIER;

1 (II) A CARRIER THAT PROVIDES BEHAVIORAL HEALTH CARE  
2 SERVICES THROUGH A CONTRACT WITH A MANAGED BEHAVIORAL HEALTH CARE  
3 ORGANIZATION; AND

4 (III) ANY CARRIER OR MANAGED BEHAVIORAL HEALTH CARE  
5 ORGANIZATION THAT ASSUMES RISK FOR PROVIDING BEHAVIORAL HEALTH CARE  
6 SERVICES TO MEMBERS.

7 (2) THE ANNUAL REPORT REQUIRED UNDER THIS SUBSECTION SHALL:

8 (I) BE SUBMITTED ON A STANDARD FORM DEVELOPED BY THE  
9 COMMISSIONER; AND

10 (II) INCLUDE FOR THE PRECEDING CALENDAR YEAR THE  
11 FOLLOWING DATA:

12 1. THE TOTAL REVENUE, TOTAL PREMIUM AND RELATED  
13 REVENUE, TOTAL DIRECT BEHAVIORAL HEALTH CARE EXPENSES, BEHAVIORAL  
14 HEALTH CARE ADMINISTRATIVE EXPENSES, AND PROFIT OR LOSS, EXPRESSED IN  
15 DOLLARS; AND

16 2. BEHAVIORAL HEALTH CARE LOSS RATIO, BEHAVIORAL  
17 HEALTH CARE EXPENSE RATIO, BEHAVIORAL HEALTH CARE ADMINISTRATIVE RATIO,  
18 AND BEHAVIORAL HEALTH CARE PROFIT/LOSS RATIO, EXPRESSED AS PERCENTAGES;

19 (III) THE NUMBER OF MEMBERS COVERED BY THE CARRIER OR  
20 MANAGED BEHAVIORAL HEALTH CARE ORGANIZATION; AND

21 (IV) INCLUDE AN ACTUARIAL CERTIFICATION SIGNED BY A  
22 MEMBER IN GOOD STANDING OF THE AMERICAN ACADEMY OF ACTUARIES AS TO THE  
23 ACCURACY OF THE INFORMATION CONTAINED IN THE REPORT.

24 (3) THE COMMISSIONER SHALL ESTABLISH AND ADOPT BY REGULATION  
25 A METHODOLOGY TO BE USED IN THE ANNUAL REPORT THAT ENSURES A CLEAR  
26 SEPARATION OF ALL DIRECT BEHAVIORAL HEALTH CARE EXPENSES AND  
27 BEHAVIORAL HEALTH CARE ADMINISTRATIVE EXPENSES WHETHER INCURRED  
28 DIRECTLY OR THROUGH A SUBCONTRACTOR.

29 (4) THE CARRIER OR MANAGED BEHAVIORAL HEALTH CARE  
30 ORGANIZATION REQUIRED TO FILE A REPORT UNDER THIS SUBSECTION SHALL  
31 PERFORM AN AUDIT OF THE DATA REQUIRED IN THE REPORT AT THE CLAIMS LEVEL  
32 THAT INCLUDES THE FOLLOWING DATA ELEMENTS:

33 (I) PROVIDER NAME;

34 (II) DATE OF SERVICE;

35 (III) PROCEDURE CODE;

36 (IV) DIAGNOSIS CODE;



1 (V) DATE OF CLAIMS PAYMENT; AND

2 (VI) ACTUAL DOLLARS PAID TO THE PROVIDER.

3 (5) THE COMMISSIONER MAY CONDUCT AN EXAMINATION OR AN AUDIT  
4 AT THE CLAIMS LEVEL TO ENSURE THAT AN ANNUAL REPORT SUBMITTED UNDER  
5 THIS SUBSECTION IS ACCURATE.

6 (6) FAILURE OF A CARRIER OR MANAGED BEHAVIORAL HEALTH CARE  
7 ORGANIZATION TO SUBMIT THE INFORMATION REQUIRED UNDER THIS SUBSECTION  
8 IN A TIMELY MANNER SHALL RESULT IN A PENALTY OF \$500 FOR EACH DAY AFTER  
9 MARCH 1 THAT THE INFORMATION IS NOT SUBMITTED.

10 (E) (1) THE COMMISSIONER MAY REQUIRE A CARRIER OR MANAGED  
11 BEHAVIORAL HEALTH CARE ORGANIZATION TO FILE NEW RATES IF THE LOSS RATIO  
12 FOR THE CARRIER OR MANAGED BEHAVIORAL HEALTH CARE ORGANIZATION IS LESS  
13 THAN 75% FOR A GROUP HEALTH BENEFIT PLAN OR IS LESS THAN 65% FOR A HEALTH  
14 BENEFIT PLAN THAT IS ISSUED TO INDIVIDUALS.

15 (2) THE AUTHORITY OF THE COMMISSIONER UNDER PARAGRAPH (1) OF  
16 THIS SUBSECTION TO REQUIRE A CARRIER OR MANAGED BEHAVIORAL HEALTH  
17 ORGANIZATION TO FILE NEW RATES BASED ON LOSS RATIO:

18 (I) IS IN ADDITION TO ANY OTHER AUTHORITY OF THE  
19 COMMISSIONER UNDER THIS ARTICLE TO REQUIRE THAT RATES NOT BE EXCESSIVE,  
20 INADEQUATE, OR UNFAIRLY DISCRIMINATORY; AND

21 (II) DOES NOT LIMIT ANY EXISTING AUTHORITY OF THE  
22 COMMISSIONER TO DETERMINE WHETHER A RATE IS EXCESSIVE.

23 (F) EACH CARRIER AND MANAGED CARE BEHAVIORAL HEALTH CARE  
24 ORGANIZATION REQUIRED TO FILE A REPORT UNDER SUBSECTION (D) OF THIS  
25 SECTION SHALL:

26 (1) PROVIDE THE INFORMATION CONTAINED IN THE REPORT TO  
27 MEMBERS AND PROSPECTIVE MEMBERS IN CLEAR, READABLE, AND CONCISE FORM;  
28 AND

29 (2) MAKE THE INFORMATION CONTAINED IN THE REPORT TO THE  
30 GENERAL PUBLIC IN CLEAR, READABLE, AND CONCISE FORM.

31 (G) THE COMMISSIONER SHALL FORWARD THE INFORMATION CONTAINED IN  
32 THE REPORTS FILED UNDER SUBSECTION (D) OF THIS SECTION FOR CARRIERS THAT  
33 ARE HEALTH MAINTENANCE ORGANIZATIONS TO THE MARYLAND HEALTH CARE  
34 COMMISSION FOR INCLUSION IN THE ANNUAL EVALUATION OF THE QUALITY OF  
35 CARE OUTCOMES AND PERFORMANCE MEASUREMENTS OF HEALTH MAINTENANCE  
36 ORGANIZATION BENEFIT PLANS AND SERVICES UNDER § 19-134 OF THE HEALTH -  
37 GENERAL ARTICLE.

1 (H) ON OR BEFORE MAY 1 OF EACH YEAR, THE COMMISSIONER SHALL ISSUE A  
2 PUBLIC REPORT CONTAINING:

3 (1) ALL OF THE INFORMATION PROVIDED IN THE REPORTS REQUIRED  
4 UNDER SUBSECTION (D) OF THIS SECTION FOR EACH CARRIER AND MANAGED  
5 BEHAVIORAL HEALTH CARE ORGANIZATION;

6 (2) INFORMATION PROVIDED IN THE REPORTS REQUIRED UNDER  
7 SUBSECTION (D) OF THIS SECTION FOR EACH CARRIER AND MANAGED BEHAVIORAL  
8 HEALTH CARE ORGANIZATION FOR THE PRECEDING 5-YEAR PERIOD THAT INCLUDES  
9 A 5-YEAR AVERAGE OF THE INFORMATION CONTAINED IN THE REPORTS.

10 (I) ON OR BEFORE MAY 1 OF EACH YEAR, THE COMMISSIONER SHALL ISSUE A  
11 SEPARATE PUBLIC REPORT FOR EACH CARRIER AND MANAGED BEHAVIORAL  
12 HEALTH CARE ORGANIZATION THAT LISTS EACH CONTRACT OR AGREEMENT FOR  
13 THE PRIOR YEAR IN WHICH THE CARRIER OR MANAGED BEHAVIORAL HEALTH CARE  
14 ORGANIZATION PROVIDES OR ADMINISTERS BEHAVIORAL HEALTH CARE SERVICES  
15 THAT INCLUDES FOR EACH CONTRACT OR AGREEMENT:

16 (1) THE BEHAVIORAL HEALTH CARE LOSS RATIO;

17 (2) THE BEHAVIORAL HEALTH CARE EXPENSE RATIO;

18 (3) THE BEHAVIORAL HEALTH CARE ADMINISTRATIVE RATIO;

19 (4) THE BEHAVIORAL HEALTH CARE PROFIT/LOSS RATIO; AND

20 (5) A SUMMARY OF THE RATIOS FOR EACH CONTRACT OR AGREEMENT  
21 HANDLED BY A CARRIER OR MANAGED BEHAVIORAL HEALTH CARE ORGANIZATION.

22 15-605.

23 (a) (1) On or before March 1 of each year, an annual report that meets the  
24 specifications of paragraph (2) of this subsection shall be submitted to the  
25 Commissioner by:

26 (i) each authorized insurer that provides health insurance in the  
27 State;

28 (ii) each nonprofit health service plan that is authorized by the  
29 Commissioner to operate in the State;

30 (iii) each health maintenance organization that is authorized by the  
31 Commissioner to operate in the State; and

32 (iv) as applicable in accordance with regulations adopted by the  
33 Commissioner, each managed care organization that is authorized to receive Medicaid  
34 prepaid capitation payments under Title 15, Subtitle 1 of the Health - General  
35 Article.

36 (2) The annual report required under this subsection shall:

- 1 (i) be submitted in a form required by the Commissioner; and
- 2 (ii) include for the preceding calendar year the following data for all  
3 health benefit plans specific to the State:
- 4 1. premiums written;
  - 5 2. premiums earned;
  - 6 3. total amount of incurred claims including reserves for  
7 claims incurred but not reported at the end of the previous year;
  - 8 4. total amount of incurred expenses, including commissions,  
9 acquisition costs, general expenses, taxes, licenses, and fees, estimated if necessary;
  - 10 5. loss ratio; and
  - 11 6. expense ratio.
- 12 (3) The data required under paragraph (2) of this subsection shall be  
13 reported:
- 14 (i) by product delivery system for health benefit plans that are  
15 issued under Subtitle 12 of this title;
  - 16 (ii) in the aggregate for health benefit plans that are issued to  
17 individuals;
  - 18 (iii) in the aggregate for a managed care organization that operates  
19 under Title 15, Subtitle 1 of the Health - General Article; and
  - 20 (iv) in a manner determined by the Commissioner in accordance  
21 with this subsection for all other health benefit plans.
- 22 (4) The Commissioner, in consultation with the Secretary of Health and  
23 Mental Hygiene, shall establish and adopt by regulation a methodology to be used in  
24 the annual report that ensures a clear separation of all medical and administrative  
25 expenses whether incurred directly or through a subcontractor.
- 26 (5) The Commissioner may conduct an examination to ensure that an  
27 annual report submitted under this subsection is accurate.
- 28 (6) Failure of an insurer, nonprofit health service plan, or health  
29 maintenance organization to submit the information required under this subsection  
30 in a timely manner shall result in a penalty of \$500 for each day after March 1 that  
31 the information is not submitted.
- 32 (b) (1) Before a managed care organization may enroll a medical assistance  
33 program recipient, the managed care organization shall provide a business plan to the  
34 Commissioner.

1 (2) As part of the annual report required under subsection (a) of this  
2 section, a managed care organization shall:

3 (i) file a consolidated financial statement in accordance with  
4 paragraph (3) of this subsection;

5 (ii) provide a list of the total compensation from the managed care  
6 organization, including all cash and deferred compensation, stock, and stock options  
7 in addition to salary, of each member of the Board of Directors of the managed care  
8 organization, and each senior officer of the managed care organization or any  
9 subsidiary of the managed care organization as designated by the Commissioner; and

10 (iii) provide any other information or documents necessary for the  
11 Commissioner to ensure compliance with this subsection and subsections (a)(3)(iii)  
12 and (c)(5), (6), and (7) of this section and for the Secretary of Health and Mental  
13 Hygiene to carry out Title 15, Subtitle 1 of the Health - General Article.

14 (3) The consolidated financial statement shall:

15 (i) cover the managed care organization and each of its affiliates  
16 and subsidiaries; and

17 (ii) consist of the financial statements of the managed care  
18 organization and each of its affiliates and subsidiaries prepared in accordance with  
19 statutory accounting principles and on a form approved by the Commissioner, and  
20 certified to by an independent certified public accountant as to the financial  
21 condition, transactions, and affairs of the managed care organization and its affiliates  
22 and subsidiaries for the immediately preceding calendar year.

23 (c) (1) For a health benefit plan that is issued under Subtitle 12 of this title,  
24 the Commissioner may require the insurer, nonprofit health service plan, or health  
25 maintenance organization to file new rates if the loss ratio is less than 75%.

26 (2) (i) Subject to subparagraph (ii) of this paragraph, for a health  
27 benefit plan that is issued to individuals the Commissioner may require the insurer,  
28 nonprofit health service plan, or health maintenance organization to file new rates if  
29 the loss ratio is less than 60%.

30 (ii) Subparagraph (i) of this paragraph does not apply to an  
31 insurance product that:

32 1. is listed under § 15-1201(f)(3) of this title; or

33 2. is nonrenewable and has a policy term of no more than 6  
34 months.

35 (iii) The Commissioner may establish a loss ratio for each insurance  
36 product described in subparagraph (ii)1 and 2 of this paragraph.

1           (3)     The authority of the Commissioner under paragraphs (1) and (2) of  
2 this subsection to require an insurer, nonprofit health service plan, or health  
3 maintenance organization to file new rates based on loss ratio:

4                   (i)     is in addition to any other authority of the Commissioner under  
5 this article to require that rates not be excessive, inadequate, or unfairly  
6 discriminatory; and

7                   (ii)    does not limit any existing authority of the Commissioner to  
8 determine whether a rate is excessive.

9           (4)     (i)     In determining whether to require an insurer to file new rates  
10 under this subsection, the Commissioner may consider the amount of health  
11 insurance premiums earned in the State on individual policies in proportion to the  
12 total health insurance premiums earned in the State for the insurer.

13                   (ii)    The insurer shall provide to the Commissioner the information  
14 necessary to determine the proportion of individual health insurance premiums to  
15 total health insurance premiums as provided under this paragraph.

16           (5)     The Secretary of Health and Mental Hygiene, in consultation with  
17 the Commissioner and in accordance with their memorandum of understanding, may  
18 adjust capitation payments for a managed care organization or for the Maryland  
19 Medical Assistance Program of a managed care organization that is a certified health  
20 maintenance organization:

21                   (i)     if the loss ratio is less than 80% during calendar year 1997; and

22                   (ii)    during each subsequent calendar year if the loss ratio is less  
23 than 85%.

24           (6)     A loss ratio reported under paragraph (5) of this subsection shall be  
25 calculated separately and may not be part of another loss ratio reported under this  
26 section.

27           (7)     Any rebate received by a managed care organization may not be  
28 considered part of the loss ratio of the managed care organization.

29     (d)     Each insurer, nonprofit health service plan, and health maintenance  
30 organization shall provide annually to each contract holder a written statement of the  
31 loss ratio for a health benefit plan as submitted to the Commissioner under this  
32 section.

33     (e)     (1)     On or before May 1 of each year, the Commissioner shall transmit to  
34 the Maryland Health Care Commission any information it needs to evaluate the  
35 Comprehensive Standard Health Benefit Plan as required under § 15-1207 of this  
36 title.

1                   (2)       The information provided by the Commissioner shall be specified in  
2 regulations adopted by the Commissioner in consultation with the Maryland Health  
3 Care Commission.

4       (F)        THE COMMISSIONER SHALL FORWARD THE INFORMATION CONTAINED IN  
5 THE REPORTS FILED UNDER SUBSECTION (A) OF THIS SECTION FOR CARRIERS THAT  
6 ARE HEALTH MAINTENANCE ORGANIZATIONS TO THE MARYLAND HEALTH CARE  
7 COMMISSION FOR INCLUSION IN THE ANNUAL EVALUATION OF THE QUALITY OF  
8 CARE OUTCOMES AND PERFORMANCE MEASUREMENTS OF HEALTH MAINTENANCE  
9 ORGANIZATION BENEFIT PLANS AND SERVICES UNDER § 19-134 OF THE HEALTH -  
10 GENERAL ARTICLE.

11       SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take  
12 effect October 1, 2002.