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By: Delegates Cryor, Barkley, Dumais, Feldman, Franchot, Gutierrez, Kach, Kaiser, King, Leopold, Madaleno, Montgomery, Murray, Sossi, Stern, Taylor, V. Turner, and Weldon

Introduced and read first time: February 7, 2003

Assigned to: Appropriations

A BILL ENTITLED

Teleworking - Pilot Program and Task Force

| 4 | A 3 T | | |
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| 1 | AN | ACT | concerning |
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| 2 | Teleworking - Pilot Program and Task Force |
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| 3 | FOR the purpose of requiring the Secretary of Budget and Management to establish a |

- 4 statewide Telework and Workforce Development Center Pilot Program;
- 5 requiring the Secretary to adopt policies to administer the Pilot Program;
- requiring the Secretary to report in a certain manner on the effect of the Pilot 6
- 7 Program; providing for the purposes of the Telework and Workforce
- Development Centers; establishing a Task Force to Study Telework; requiring 8
- the Task Force to recommend methods to educate private sector employers on 9
- 10 the advantages of telework and recommend certain legislative changes;
- 11 establishing the membership of the Task Force; providing certain
- reimbursement for travel expenses; providing certain staff support for the Task 12
- Force; prohibiting a member of the Task Force from receiving certain 13
- 14 compensation; requiring the Governor, in consultation with the President of the
- 15 Senate and the Speaker of the House of Delegates, to designate a chairman of
- 16 the Task Force; requiring the Task Force to issue a certain report; defining
- 17 certain terms; providing for the termination of this Act; and generally relating to
- 18 establishing a Telework and Workforce Development Center Pilot Program and
- 19 a Task Force to Study Telework.
- 20 BY adding to
- 21 Article - State Personnel and Pensions
- 22 Section 2-801 through 2-804, inclusive, to be under the new subtitle "Subtitle 8.
- 23 Telework and Workforce Development Center Pilot Program"
- 24 Annotated Code of Maryland
- 25 (1997 Replacement Volume and 2002 Supplement)

26 Preamble

- 27 WHEREAS, Workers are an organization's greatest asset and offering a
- 28 telework option can help recruit and retain valued employees; and

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| | M | Whan amployage | Work in more | CONVANIANT | locatione l | act fima tran |
| 1 | WILLIED. | When employees | WOLK III HIOLC | COII VCIIICII | iocanons, i | ost unic non |
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- 2 sick days, late arrivals, and stressful commutes are replaced by productive work
- 3 periods; and
- 4 WHEREAS, Technology is changing the workplace both in terms of where work
- 5 is done and how it is done; and
- 6 WHEREAS, Maryland's communities can benefit from teleworking, which gives
- 7 workers more time to spend at home with their families; and
- 8 WHEREAS, Having fewer commuters on the roads, especially at peak hours,
- 9 lowers the cost of road maintenance and the demand for new highways and improves
- 10 the quality of life for area residents; and
- 11 WHEREAS, Fewer or shorter commutes mean less air pollution and the
- 12 conservation of gasoline and other energy resources; and
- WHEREAS, By lowering the economic cost of traffic congestion and making the
- 14 region a more attractive place to live and do business, teleworking can improve the
- 15 region's overall economic health; now, therefore,
- 16 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
- 17 MARYLAND, That the Laws of Maryland read as follows:
- 18 Article State Personnel and Pensions
- 19 SUBTITLE 8. TELEWORK AND WORKFORCE DEVELOPMENT CENTER PILOT PROGRAM.
- 21 2-801.
- 22 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS
- 23 INDICATED.
- 24 (B) "PILOT PROGRAM" MEANS THE TELEWORK AND WORKFORCE
- 25 DEVELOPMENT CENTER PILOT PROGRAM.
- 26 (C) "TELECOMMUTING" MEANS USING TELECOMMUNICATIONS TECHNOLOGY
- 27 TO WORK AT A LOCATION OTHER THAN A TRADITIONAL OFFICE SETTING.
- 28 (D) "CENTERS" MEANS THE TELEWORK AND WORKFORCE DEVELOPMENT
- 29 CENTERS.
- 30 2-802.
- 31 (A) THE SECRETARY SHALL ESTABLISH A STATEWIDE TELEWORK AND
- 32 WORKFORCE DEVELOPMENT CENTER PILOT PROGRAM.
- 33 (B) THE PURPOSE OF THE PILOT PROGRAM IS TO:

- 1 (1) OPEN AND OPERATE HIGHLY TECHNICAL TELECOMMUTING AND 2 TRAINING CENTERS THROUGHOUT THE STATE THAT MAY BE USED BY BOTH THE 3 PUBLIC AND PRIVATE SECTORS;
- 4 (2) ENABLE EMPLOYEES TO USE THE CENTERS TO TELECOMMUTE AND 5 RECEIVE TRAINING TO TELECOMMUTE FROM HOME; AND
- 6 (3) ENABLE INDIVIDUALS AND BUSINESSES TO UTILIZE THE CENTERS 7 FOR EMPLOYMENT AND TRAINING SERVICES.
- 8 2-803.
- 9 (A) THE SECRETARY SHALL ADOPT GUIDELINES AND POLICIES TO ESTABLISH 10 AND CARRY OUT THE PURPOSE OF THE PILOT PROGRAM.
- 11 (B) THESE GUIDELINES SHALL PROVIDE FOR:
- 12 (1) TRAINING OF EMPLOYEES AND POTENTIAL EMPLOYEES IN 13 COMPUTER TECHNOLOGY;
- 14 (2) TECHNICAL TRAINING FOR WELFARE RECIPIENTS;
- 15 (3) INFORMATIONAL SEMINARS FOR BUSINESSES TO PROMOTE 16 ECONOMIC DEVELOPMENT IN REVITALIZATION AREAS; AND
- 17 (4) EMPLOYMENT AND TRAINING SERVICES FOR THE DISABLED.
- 18 2-804.
- 19 (A) THE DEPARTMENT SHALL ENTER INTO AGREEMENTS WITH LOCAL
- 20 GOVERNMENTS TO OPERATE THE TELEWORK AND WORKFORCE DEVELOPMENT
- 21 CENTERS AND MAY CONTRACT WITH PRIVATE SECTOR CONTRACTORS FOR
- 22 ASSISTANCE IN RUNNING THE CENTERS.
- 23 (B) THE DEPARTMENT OF TRANSPORTATION, THE DEPARTMENT OF THE
- 24 ENVIRONMENT, AND THE DEPARTMENT OF BUSINESS AND ECONOMIC
- 25 DEVELOPMENT SHALL PROVIDE PROFESSIONAL AND ADMINISTRATIVE ASSISTANCE
- 26 IN IMPLEMENTING AND OPERATING THE CENTERS.
- 27 (C) THE CENTERS SHALL BE FUNDED THROUGH FEDERAL GRANTS, FEES
- 28 FROM BUSINESS OWNERS WHO USE THE CENTERS, LOCAL FUNDING, AND AS
- 29 PROVIDED IN THE STATE BUDGET.
- 30 SECTION 2. AND BE IT FURTHER ENACTED, That:
- 31 (a) There is a Task Force to Study Telework.
- 32 (b) The Task Force consists of the following members:
- 33 (1) two members of the Senate of Maryland, appointed by the President 34 of the Senate;

| 1 2 | the House; | (2) | two members of the House of Delegates, appointed by the Speaker of | | | |
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| 3 4 | Secretary's de | (3) esignee; | the Secretary of Business and Economic Development, or the | | | |
| 5 | | (4) | the Secre | etary of Transportation, or the Secretary's designee; | | |
| 6 7 | designee; and | (5) d | the Secre | etary of Budget and Management, or the Secretary's | | |
| 8 | | (6) | the follo | wing three members, appointed by the Governor: | | |
| 9 | | | (i) | one representative of the telecommunications industry; | | |
| 10 | | | (ii) | one representative of the nonprofit sector; and | | |
| 11 | | | (iii) | one representative of the Maryland Chamber of Commerce. | | |
| 12 13 | ` / | | | ith the President of the Senate and the Speaker of the mor shall designate the chairman of the Task Force. | | |
| 14 15 | (d) Task Force. | The Dep | oartment (| of Budget and Management shall provide staff for the | | |
| | 6 (e) A member of the Task Force may not receive compensation for serving on 7 the Task Force, but is entitled to reimbursement for expenses under the Standard 8 State Travel Regulations, as provided in the State budget. | | | | | |
| 19 | (f) | The Tas | k Force s | hall: | | |
| 20 21 | | (1) to promo | | e effectiveness of the efforts of the State of Maryland and rk for state and local government employees; | | |
| 22 23 | | (2) in Maryl | | end specific telework goals for State agencies and respect to telework; | | |
| 24 25 | | (3) ed telewo | | te a cost-benefit analysis for implementing the by giving consideration to: | | |
| 26 | | | (i) | cost savings to the State; | | |
| 27 | | | (ii) | environmental impacts; | | |
| 28 | | | (iii) | impact on traffic congestion; and | | |
| 29 | | | (iv) | employee productivity; | | |
| 30 31 | | (4) to promo | | e effectiveness of the efforts of the State of Maryland and rk for private sector employers and employees; | | |

- 1 (5) study the feasibility and potential impacts of implementing telework 2 incentives in the State, including an examination of telework incentives utilized in 3 other states;

 4 (6) recommend methods to educate employers on the advantages of
- 5 telework; and
- 6 (7) recommend modifications to State law to promote telework.
- 7 (g) The Task Force shall report its findings and recommendations to the
- 8 Governor and, subject to § 2-1246 of the State Government Article, the General
- 9 Assembly on or before October 1, 2004.
- SECTION 3. AND BE IT FURTHER ENACTED, That, on or before October 1,
- 11 2004, the Secretary of Budget and Management shall submit a report to the Senate
- 12 Budget and Taxation Committee and the House Appropriations Committee
- 13 concerning the Pilot Program.
- 14 SECTION 4. AND BE IT FURTHER ENACTED, That this Act shall take
- 15 effect October 1, 2003. It shall remain effective for a period of 3 years and, at the end
- 16 of September 30, 2006, with no further action required by the General Assembly, this
- 17 Act shall be abrogated and of no further force and effect.