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2003 Regular Session 3lr0026

$By: \ Chairman, \ Health \ and \ Government \ Operations \ Committee \ (By \ Request$

- Departmental - Public Safety and Correctional Services)

Introduced and read first time: February 14, 2003 Assigned to: Rules and Executive Nominations

A BILL ENTITLED

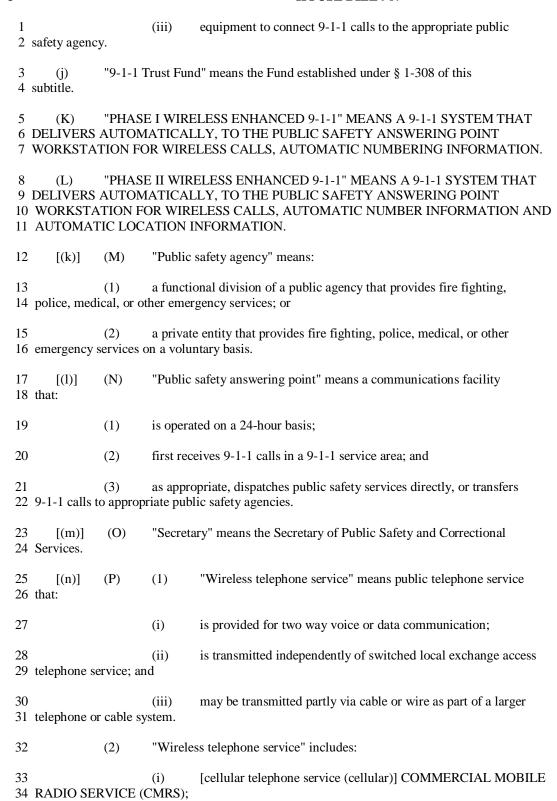
1 AN ACT concerning

2 Emergency Number Systems Board - 9-1-1 Center Enhancements

- 3 FOR the purpose of altering the membership of the Emergency Number Systems
- Board to include a representative of the National Emergency Numbers
- Association; increasing the fee for the Maryland 9-1-1 Trust Fund; authorizing
- 6 county governments to increase the fee for certain 9-1-1 center operational
- 7 expenses; providing the Board with audit authority of certain wireless telephone
- 8 service providers; providing that certain audits may be reported confidentially;
- 9 requiring the Board to develop a strategy for enhanced wireless 9-1-1
- deployment; authorizing the Board to undertake certain implementation and
- 11 cost reviews; authorizing the Board to grant certain exemptions under certain
- circumstances; establishing certain time frames for certain counties; defining
- certain terms; renumbering certain subsections; and generally relating to 9-1-1
- emergency telephone number systems.
- 15 BY repealing and reenacting, without amendments,
- 16 Article Public Safety
- 17 Section 1-302, 1-303, and 1-308
- 18 Annotated Code of Maryland
- 19 (As enacted by Chapter ____ (S.B. 1) of the Acts of the General Assembly of
- 20 2003)
- 21 BY repealing and reenacting, with amendments,
- 22 Article Public Safety
- 23 Section 1-301, 1-304, 1-305, 1-306, 1-307, 1-309, 1-310, 1-311, and 1-312
- 24 Annotated Code of Maryland
- 25 (As enacted by Chapter ____ (S.B. 1) of the Acts of the General Assembly of
- 26 2003)
- 27 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
- 28 MARYLAND, That the Laws of Maryland read as follows:

31 safety answering point; and

1 **Article - Public Safety** 2 1-301. 3 (a) In this subtitle the following words have the meanings indicated. 4 "Additional charge" means the charge imposed by a county in accordance (b) 5 with § 1-311 of this subtitle. 6 "Board" means the Emergency Number Systems Board. (c) 7 "County plan" means a plan for a 9-1-1 system or enhanced 9-1-1 system, (d) 8 or an amendment to the plan, developed by a county or several counties together 9 under this subtitle. 10 (e) "Enhanced 9-1-1 system" means a 9-1-1 system that provides: 11 (1) automatic number identification; 12 (2) automatic location identification; and 13 any other technological advancements that the Board requires. (3) 14 "9-1-1-accessible service" means telephone service or another communications service that connects an individual dialing the digits 9-1-1 to an 15 established public safety answering point. "9-1-1 fee" means the fee imposed in accordance with § 1-310 of this 17 (g) 18 subtitle. 19 (h) (1) "9-1-1 service carrier" means a provider of wireless telephone service 20 or other 9-1-1-accessible service. 21 "9-1-1 service carrier" does not include a telephone company. (2) 22 (i) "9-1-1 system" means telephone service that: (1) 23 meets the planning guidelines established under this subtitle; (i) 24 and 25 automatically connects an individual dialing the digits 9-1-1 to 26 an established public safety answering point. "9-1-1 system" includes: 27 (2) 28 equipment for connecting and outswitching 9-1-1 calls within a 29 telephone central office; trunking facilities from a telephone central office to a public



The provision of services, the rates, and the extent of liability of a

This subtitle does not require a 9-1-1 service carrier to provide any

31 public service company are governed by the tariffs approved by the Public Service

34 equipment or service other than the equivalent of the equipment and service required

35 of a telephone company under subsection (a) of this section.

29 Service Commission.

32 Commission.

(b)

(2)

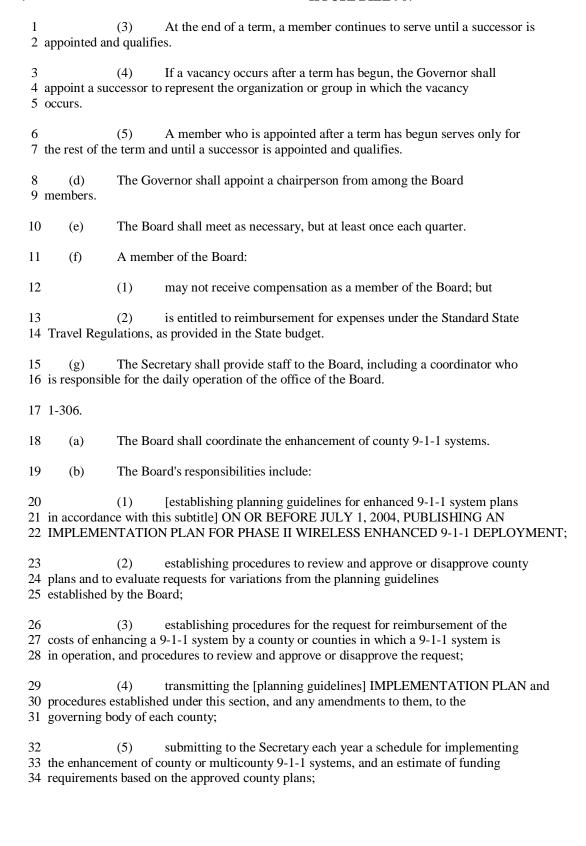
(1)

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1 (2) This subtitle does not extend any liability to a 9-1-1 service carrier. 2 1-304. 3 (a) Each county shall have in operation an enhanced 9-1-1 system. 4 If implementation is preceded by cooperative planning, the enhanced (b) 5 9-1-1 system required under subsection (a) of this section may operate as part of a 6 multicounty system. Services available through a 9-1-1 system shall include [police] 7 (c) 8 LAW ENFORCEMENT AGENCIES, fire AND RESCUE [fighting], and emergency 9 MEDICAL [ambulance] services. 10 [Other emergency and civil defense services] EMERGENCY 11 MANAGEMENT, HOMELAND SECURITY, AND OTHER EMERGENCY SERVICES may be 12 incorporated into the 9-1-1 system at the discretion of the county or counties served 13 by the 9-1-1 system. 14 (d) The digits 9-1-1 are the primary emergency telephone number in the (1) 15 9-1-1 system. A public safety agency whose services are available through the 16 (2) 17 9-1-1 system: 18 may maintain a separate secondary backup telephone number (i) 19 for emergency calls; and 20 (ii) shall maintain a separate telephone number for nonemergency 21 calls. 22 (e) Educational information that relates to emergency services made available 23 by the State or a county: 24 shall designate the number 9-1-1 as the primary emergency (1) 25 telephone number; and may include a separate secondary backup telephone number for (2) 27 emergency calls. 28 Each public safety answering point shall notify the public safety (f) (1) 29 agencies in a county 9-1-1 system of calls for assistance in the county. Written guidelines shall be developed to govern the referral of calls 30 31 for assistance to the appropriate public safety agency. 32 State, county, and local public safety agencies with concurrent 33 jurisdiction shall have written agreements to ensure a clear understanding of which 34 specific calls for assistance will be referred to which public safety agency.

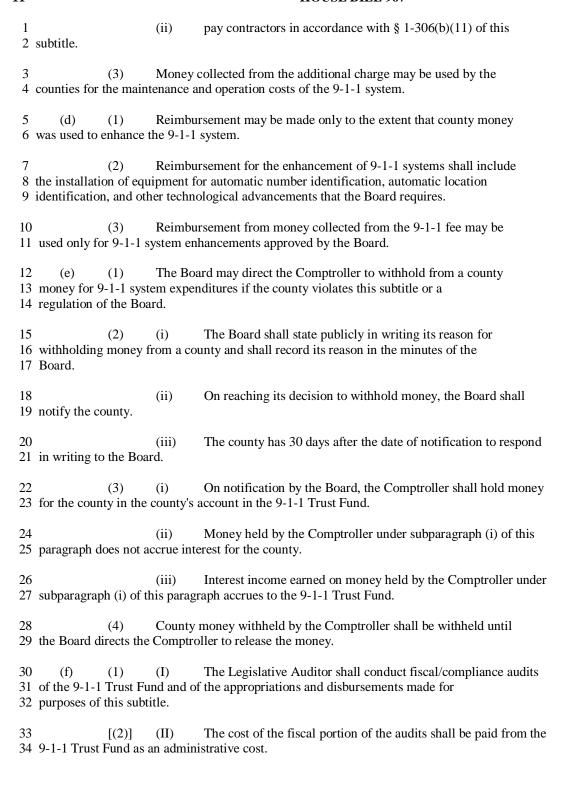
| 3 | (g) Counties, other units of local government, public safety agencies, and public safety answering points may enter into cooperative agreements for the allocation of maintenance, operational, and capital costs attributable to the 9-1-1 system. | | | | | | |
|----------|---|-----------|---------------------|---|--|--|--|
| 5 | 1-305. | | | | | | |
| 6 7 | (a) Public Safety | | | gency Number Systems Board in the Department of Services. | | | |
| 8 | (b) | (1) | The Boa | ard consists of 13 members. | | | |
| 9 | | (2) | Of the 1 | 3 members: | | | |
| 10 11 | the State; | | (i) | one member shall represent a telephone company operating in | | | |
| 12 13 | the State; | | (ii) | one member shall represent the wireless telephone industry in | | | |
| 14 15 | Emergency | Medical S | (iii) Services | one member shall represent the Maryland Institute for Systems; | | | |
| 16 | | | (iv) | one member shall represent the Department of State Police; | | | |
| 17 | | | (v) | one member shall represent the Public Service Commission; | | | |
| 18 19 | Communica | tions Off | (vi) icials Inte | one member shall represent the Association of Public-Safety ernational, Inc.; | | | |
| | (vii) two members shall represent county fire services in the State, with one member representing career fire services and one member representing volunteer fire services; | | | | | | |
| 23 | | | (viii) | one member shall represent police services in the State; | | | |
| 24 25 | the State; [a | nd] | (ix) | one member shall represent emergency management services in | | | |
| 26 27 | THE NATIO | ONAL EI | (x) MERGEN | ONE MEMBER SHALL REPRESENT THE MARYLAND CHAPTER OF NCY NUMBERS ASSOCIATION; AND | | | |
| 28 | | | (XI) | [three] TWO members shall represent the public. | | | |
| 29 30 | of the Senat | (3) e. | The Gov | vernor shall appoint the members with the advice and consent | | | |
| 31 | (c) | (1) | The term | n of a member is 4 years and begins on July 1. | | | |
| 32 33 | 2 (2) The terms of the members are staggered as required by the terms 3 provided for members of the Board on October 1, 2003. | | | | | | |

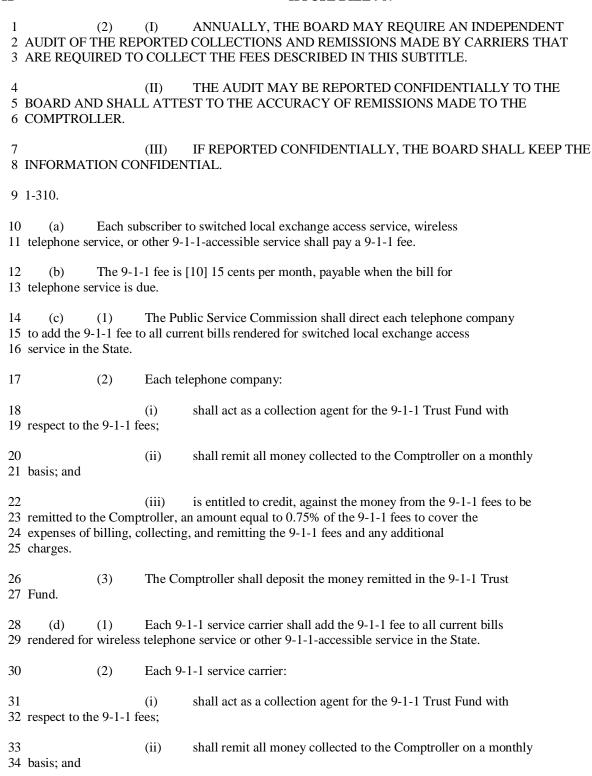


| | | | ing 9-1-1 | systems | proving or disapproving requests for reimbursement, and submitting to the Secretary each year a mate of funding requirements; | | |
|----------|--------------|--|---------------------|----------------------|--|--|--|
| 4 | | (7) | reviewir | ng the enl | hancement of 9-1-1 systems; | | |
| 5 6 | maintenance | (8) of 9-1-1 | | g for an | audit of county expenditures for the operation and | | |
| 7 | | (9) | ensuring | g inspecti | ons of public safety answering points; | | |
| | | (10) reviewing and approving or disapproving requests from counties with erational enhanced 9-1-1 systems to be exempted from the expenditure limitations ader § 1-312 of this subtitle; and | | | | | |
| 11 | | (11) | authoriz | ing expe | nditures from the 9-1-1 Trust Fund that: | | |
| 12 | | | (i) | are for e | enhancements of 9-1-1 systems that: | | |
| 13 | | | | 1. | are required by the Board; | | |
| 14 15 | and | | | 2. | will be provided to a county by a third party contractor; | | |
| 16 17 | formation o | f a contra | ict betwee | 3. en the cou | will incur costs that the Board has approved before the unty and the contractor; and | | |
| 18 | | | (ii) | are appr | oved by the Board for payment: | | |
| 19 | | | | 1. | from money collected under § 1-310 of this subtitle; and | | |
| 20 | | | | 2. | directly to a third party contractor on behalf of a county. | | |
| 21 22 | (c) section: | [The gu | idelines e | establishe | d by the Board under subsection (b)(1) of this | | |
| 23 | | (1) | shall be | based on | available technology and equipment; and | | |
| 26 | | EK INPU | g populat T FROM | ion and a I LOCAL | any other factor that the Board determines is area served by 9-1-1 systems.] THE BOARD JURISDICTIONS IN CREATING A PLAN UNDER ION. | | |
| | | F WIRE | LESS EN | HANCE | MBER 31, 2006, THE BOARD SHALL CONDUCT A D DEPLOYMENT AND THE ATTENDANT COSTS IN -1 FEE STRUCTURE. | | |

- 1 1-307. 2 The Board shall submit an annual report to the Governor, the Secretary, (a) 3 and, subject to § 2-1246 of the State Government Article, the Legislative Policy Committee. 5 (b) The report shall provide the following information for each county: 6 (1) the type of 9-1-1 system currently operating in the county; 7 (2) the total 9-1-1 fee and additional charge charged; 8 (3) the funding formula in effect; 9 (4) any statutory or regulatory violation by the county and the response 10 of the Board; 11 any efforts to [establish an enhanced 9-1-1 system] IMPROVE 12 DELIVERY OF 9-1-1 SYSTEM SERVICES in the county; and 13 (6)any suggested changes to this subtitle. 14 1-308. 15 There is a 9-1-1 Trust Fund. (a) The purposes of the 9-1-1 Trust Fund are to: 16 (b) 17 (1) reimburse counties for the cost of enhancing a 9-1-1 system; 18 (2) pay contractors in accordance with § 1-306(b)(11) of this subtitle; and 19 (3)fund the coordinator position under § 1-305 of this subtitle. 20 The 9-1-1 Trust Fund consists of: (c) 21 (1) money from the 9-1-1 fee collected and remitted to the Comptroller 22 under § 1-310 of this subtitle; 23 (2) money from the additional charge collected and remitted to the 24 Comptroller under § 1-311 of this subtitle; and 25 investment earnings of the 9-1-1 Trust Fund. (3) 26 (d) Money in the 9-1-1 Trust Fund shall be held in the State Treasury. 27 The Secretary shall administer the 9-1-1 Trust Fund, subject to the (e)
- 28 guidelines for financial management and budgeting established by the Department of 29 Budget and Management.

| | (f) in the 9-1-1 county. | | | all direct the Comptroller to establish separate accounts payment of administrative expenses and for each | | | | |
|----------|--|--------------------|------------------|---|--|--|--|--|
| 4 | (g) | (1) | Any inv | restment earnings shall be credited to the 9-1-1 Trust Fund. | | | | |
| | accounts in teach county. | (2) he 9-1-1 | | mptroller shall allocate the investment income among the nd, prorated on the basis of the total fees collected in | | | | |
| 8 | 1-309. | | | | | | | |
| 9 10 | (a) On recommendation of the Board, each year the Secretary shall request an appropriation from the 9-1-1 Trust Fund in an amount sufficient to: | | | | | | | |
| 11 | | (1) | carry ou | t the purposes of this subtitle; | | | | |
| 12 | | (2) | pay the | administrative costs chargeable to the 9-1-1 Trust Fund; and | | | | |
| 13 | | (3) | reimbur | se counties for the cost of enhancing a 9-1-1 system. | | | | |
| | ` / | (1) shall dis | | to the limitations under subsection (e) of this section, the money in the 9-1-1 Trust Fund as provided in this | | | | |
| 17 18 | 9-1-1 fee to | (2) pay the c | | ly 1, the Comptroller shall allocate sufficient money from the dministering the 9-1-1 Trust Fund. | | | | |
| 19 20 | | (3) oller, fron | | eted by the Secretary and in accordance with the State budget, ropriate account, shall: | | | | |
| 21 22 | and | | (i) | reimburse counties for the cost of enhancing a 9-1-1 system; | | | | |
| 23 24 | subtitle. | | (ii) | pay contractors in accordance with § 1-306(b)(11) of this | | | | |
| | | | | The Comptroller shall pay to each county from its account the y to pay the maintenance and operation costs of the rdance with the State budget. | | | | |
| 28 29 | operation co | osts on Se | (ii) eptember | The Comptroller shall pay the money for maintenance and 30, December 31, March 31, and June 30 of each year. | | | | |
| 30 31 | (c) this subsecti | (1) on. | Money a | accruing to the 9-1-1 Trust Fund may be used as provided in | | | | |
| 32 | | (2) | Money | collected from the 9-1-1 fee may be used to: | | | | |
| 33 34 | and | | (i) | reimburse counties for the cost of enhancing a 9-1-1 system; | | | | |





34

(f)

38 service in the county.

HOUSE BILL 967

1 is entitled to credit, against the money from the 9-1-1 fees to be (iii) 2 remitted to the Comptroller, an amount equal to 0.75% of the 9-1-1 fees to cover the 3 expenses of billing, collecting, and remitting the 9-1-1 fees and any additional 4 charges. 5 (3) The Comptroller shall deposit the money remitted in the 9-1-1 Trust 6 Fund. 7 (e) Notwithstanding any other provision of this subtitle, the 9-1-1 fee does 8 not apply to an intermediate service line used exclusively to connect a wireless 9 telephone service or other 9-1-1-accessible service, other than a switched local access 10 service, to another telephone system or switching device. 11 (f) A [cellular telephone company] CMRS or personal communication 12 company that pays or collects 9-1-1 fees under this section has the same immunity 13 from liability for transmission failures as that approved by the Public Service 14 Commission for local exchange telephone companies that are subject to regulation by 15 the Commission under the Public Utility Companies Article. 16 1-311. 17 In addition to the 9-1-1 fee, the governing body of each county, by (a) 18 ordinance or resolution enacted or adopted after a public hearing, may impose an 19 additional charge to be added to all current bills rendered for switched local exchange 20 access service, wireless telephone service, or other 9-1-1-accessible service in the 21 county. 22 The additional charge imposed by a county may not exceed [50] 75 (b) (1) 23 cents per month per bill. 24 The amount of the additional charges may not exceed a level 25 necessary to cover the total eligible maintenance and operation costs of the county. The additional charge continues in effect until repealed or modified by a 26 (c) subsequent county ordinance or resolution. After imposing, repealing, or modifying an additional charge, the county 28 (d) 29 shall certify the amount of the additional charge to the Public Service Commission. The Public Service Commission shall direct each telephone company that 30 31 provides service in a county that imposed an additional charge to add, within 60 days, 32 the full amount of the additional charge to all current bills rendered for switched local 33 exchange access service in the county.

Within 60 days after a county enacts or adopts an ordinance or resolution

35 that imposes, repeals, or modifies an additional charge, each 9-1-1 service carrier 36 that provides service in the county shall add the full amount of the additional charge 37 to all current bills rendered for wireless telephone service or other 9-1-1-accessible

1 (1) Each telephone company and each 9-1-1 service carrier shall: (g) 2 act as a collection agent for the 9-1-1 Trust Fund with respect (i) 3 to the additional charge imposed by each county; (ii) collect the money from the additional charge on a county basis; 4 5 and 6 (iii) remit all money collected to the Comptroller on a monthly basis. 7 The Comptroller shall deposit the money remitted in the 9-1-1 Trust (2)8 Fund account maintained for the county that imposed the additional charge. 9 1-312. 10 (a) During each county's fiscal year, the county may spend the amounts 11 distributed to it from 9-1-1 fee collections for the installation, enhancement, 12 maintenance, and operation of a county or multicounty 9-1-1 system. 13 Maintenance and operation costs may include telephone company charges, 14 equipment costs, equipment lease charges, repairs, utilities, personnel costs, and 15 appropriate carryover costs from previous years. The Board shall provide for an audit of each county's expenditures for the 17 maintenance and operation of the county's 9-1-1 system. 18 A COUNTY WITH AN OPERATIONAL PHASE II WIRELESS ENHANCED 19 9-1-1 SYSTEM IS EXEMPT FROM THIS SUBSECTION SUBJECT TO THE APPROVAL OF 20 THE BOARD UNDER § 1-306 OF THIS SUBTITLE. 21 (2) FOR A COUNTY WITHOUT AN OPERATIONAL PHASE II WIRELESS 22 ENHANCED 9-1-1 SYSTEM WITHIN THE REQUIRED TIMES, THE BOARD SHALL ADOPT 23 PROCEDURES TO ENSURE THAT: 24 MONEY THAT IS COLLECTED FROM THE ADDITIONAL CHARGE 25 AND DISTRIBUTED TO THE COUNTY IS SPENT DURING THE COUNTY'S FISCAL YEAR 26 AS FOLLOWS: FOR A 9-1-1 SYSTEM IN A COUNTY OR MULTICOUNTY 27 1. 28 AREA WITH A POPULATION OF 100,000 OR FEWER, A MAXIMUM OF 85% FOR 29 PERSONNEL COSTS; AND 30 2. FOR A 9-1-1 SYSTEM IN EACH OTHER COUNTY OR 31 MULTICOUNTY AREA, A MAXIMUM OF 70% FOR PERSONNEL COSTS; AND 32 ALL OF THE MONEY COLLECTED FROM THE 9-1-1 FEE AND THE (II)33 ADDITIONAL CHARGE IS SPENT ONLY TO INSTALL, ENHANCE, MAINTAIN, AND OPERATE A COUNTY OR MULTICOUNTY SYSTEM. 35 THE BOARD MAY GRANT EXEMPTIONS TO THE ALLOCATIONS MADE 36 TO ENHANCE A 9-1-1 SYSTEM ONLY FOR EXTENUATING CIRCUMSTANCES.

- $1\,$ SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take 2 effect October 1, 2003.