
By: **Senator Teitelbaum**
Introduced and read first time: February 13, 2003
Assigned to: Rules

A BILL ENTITLED

1 AN ACT concerning

2 **Health Insurance - Provider Panels - Lists of Providers**

3 FOR the purpose of altering the manner in which health insurance carriers are
4 required to provide to enrollees and prospective enrollees a list of providers on
5 the carrier's provider panel and certain other information about providers; and
6 generally relating to information about providers on provider panels of health
7 insurance carriers.

8 BY repealing and reenacting, without amendments,
9 Article - Insurance
10 Section 15-112(a)
11 Annotated Code of Maryland
12 (2002 Replacement Volume and 2002 Supplement)

13 BY repealing and reenacting, with amendments,
14 Article - Insurance
15 Section 15-112(j)
16 Annotated Code of Maryland
17 (2002 Replacement Volume and 2002 Supplement)

18 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
19 MARYLAND, That the Laws of Maryland read as follows:

20 **Article - Insurance**

21 15-112.

22 (a) (1) In this section the following words have the meanings indicated.

23 (2) (i) "Carrier" means:

24 1. an insurer;

25 2. a nonprofit health service plan;

1 (4) A CARRIER MAY MAKE AVAILABLE THE INFORMATION REQUIRED TO
2 BE PROVIDED UNDER PARAGRAPHS (1) AND (2) OF THIS SUBSECTION BY NOTIFYING
3 ENROLLEES HOW THEY MAY:

4 (I) REQUEST A PRINTED COPY OF THE LIST OF PROVIDERS ON THE
5 CARRIER'S PROVIDER PANEL FROM THE CARRIER; AND

6 (II) ACCESS THE LIST OF PROVIDERS BY OTHER MEANS,
7 INCLUDING INTERNET ACCESS.

8 [(4)] (5) A policy, certificate, or other evidence of coverage shall:

9 (i) indicate clearly the office in the Administration that is
10 responsible for receiving and responding to complaints from enrollees about carriers;
11 and

12 (ii) include the telephone number of the office and the procedure for
13 filing a complaint.

14 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
15 October 1, 2003.