

BY: Health and Government Operations Committee

AMENDMENTS TO HOUSE BILL NO. 1001

(First Reading File Bill)

AMENDMENT NO. 1

On page 1, in the sponsor line, strike “and Smigiel” and substitute “Smigiel, Hurson, Hammen, Boteler, Boutin, Bromwell, Donoghue, Elliott, Hubbard, Mandel, McDonough, Morhaim, Murray, Oaks, Pendergrass, Rosenberg, Rudolph, V. Turner, and Weldon”; in line 4, after “procedure;” insert “requiring a provider of continuing care to establish a certain internal grievance procedure;”; and after line 13, insert:

“BY adding to

Article 70B - Department of Aging

Section 11G

Annotated Code of Maryland

(2003 Replacement Volume)”.

AMENDMENT NO. 2

On page 4, in line 30, strike the comma and substitute “; AND”.

On pages 4 and 5, strike in their entirety the lines beginning with line 31 on page 4 through line 18 on page 5, inclusive.

AMENDMENT NO. 3

On page 6, after line 30, insert:

“11G.

(A) A PROVIDER SHALL ESTABLISH AN INTERNAL GRIEVANCE PROCEDURE TO ADDRESS A SUBSCRIBER’S GRIEVANCE.

(Over)

(B) AN INTERNAL GRIEVANCE PROCEDURE SHALL PROVIDE FOR:

(1) THE OPPORTUNITY FOR A SUBSCRIBER TO SUBMIT A WRITTEN GRIEVANCE TO THE PROVIDER; AND

(2) A TIMELY RESPONSE FROM THE PROVIDER AS TO THE INVESTIGATION AND RESOLUTION OF THE SUBSCRIBER'S GRIEVANCE.”.