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By: Senators Middleton, Gladden, and Kelley Kelley, Astle, Della, Exum, Hafer, Hooper, Klausmeier, Pipkin, and Teitelbaum

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Committee Report: Favorable with amendments Senate action: Adopted Read second time: March 18, 2004

CHAPTER

1 AN ACT concerning

2

Transportation - Maryland Senior Rides Demonstration Program

3 FOR the purpose of establishing the Maryland Senior Rides Demonstration Program

- within the Maryland Transit Administration; establishing the purpose of and 4
- 5 certain criteria for the participation in and the awarding of grants under the
- Program; authorizing a Program participant to provide door-to-door 6
- transportation to an eligible senior who does not reside in a certain geographic 7
- 8 area under certain circumstances; requiring a Program participant to expend a
- 9 certain matching fund; establishing certain limitations on the number and
- 10 amount of grants that may be awarded under the Program; authorizing a
- 11 Program participant to charge a certain fee; requiring the Administration to
- consult with certain parties persons regarding the awarding of grants and the 12
- 13 adoption of regulations under this Act; authorizing grant participants to provide
- 14 establishing that this Act does not prohibit a Program participant from
- 15 providing certain services; requiring the Administration to adopt certain
- regulations; requiring Program participants to submit certain reports to the 16
- 17 Administration; defining certain terms; requiring the Administration to submit

18 certain evaluations to the General Assembly; providing for a delayed effective

- date; and generally relating to the Maryland Senior Rides Demonstration 19
- 20 Program.

21 BY adding to

- 22 Article - Transportation
- 23 Section 7-1001 through 7-1005, inclusive, to be under the new subtitle "Subtitle 24
- 10. Maryland Senior Rides Demonstration Program"
- Annotated Code of Maryland 25

2	SENATE BILL 294
1	(2001 Replacement Volume and 2003 Supplement)
2	Preamble
	WHEREAS, Senior citizens in Maryland face unique challenges in accessing safe, available, and affordable transportation for a variety of medical, routine, social, and personal needs; and
8	WHEREAS, The federal, State, and local resources available to subsidize transportation for seniors, and the existing transportation services offered by State, local, and private providers, do not adequately meet the needs of seniors for door-to-door, nonfixed-route, and on-demand transportation options; and
	WHEREAS, The transportation challenges faced by seniors vary significantly across the State depending on whether they live in urban, suburban, or rural settings; and
13 14	WHEREAS, Senior citizens make up more than 15% of Maryland's population and, by 2020, that percentage is expected to grow to 23%; now, therefore,
15 16	5 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF 5 MARYLAND, That the Laws of Maryland read as follows:
17	Article - Transportation
18	SUBTITLE 10. MARYLAND SENIOR RIDES DEMONSTRATION PROGRAM.
19	7-1001.
20 21	(A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS INDICATED.
	(B) "DOOR-TO-DOOR TRANSPORTATION" MEANS PROVIDING, THROUGH PREARRANGED APPOINTMENT, SAFE ESCORT FROM A DEPARTURE POINT, INTO AND OUT OF A TRANSPORT VEHICLE AND TO THE DOOR OF THE DESTINATION.
27	6 (C) "LOW-INCOME TO MODERATE-INCOME" MEANS THE HOUSEHOLD INCOME 5 OF AN INDIVIDUAL DOES NOT EXCEED 400% OF THE POVERTY THRESHOLD THAT IS 7 ESTABLISHED BY THE UNITED STATES DEPARTMENT OF COMMERCE, BUREAU OF 8 STATISTICS FOR A GIVEN YEAR.
29 30	(D) "PROGRAM" MEANS THE MARYLAND SENIOR RIDES DEMONSTRATION PROGRAM ESTABLISHED UNDER THIS SUBTITLE.
33	(E) "PROGRAM APPLICANT" MEANS A GOVERNMENT AGENCY, NONPROFIT 2 ENTITY, OR FAITH-BASED AGENCY THAT PROVIDES TRANSPORTATION SERVICES 3 AND IS EXEMPT FROM TAXATION UNDER § 501 (C)(3) OF THE INTERNAL REVENUE 4 CODE.

1 (F) "PROGRAM PARTICIPANT" MEANS A PROGRAM APPLICANT THAT HAS BEEN 2 APPROVED FOR PARTICIPATION IN THE PROGRAM.

3 (G) "SENIOR" MEANS AN INDIVIDUAL AGE 60 OR OLDER.

4 7-1002.

5 (A) THERE IS A MARYLAND SENIOR RIDES DEMONSTRATION PROGRAM IN THE 6 ADMINISTRATION.

7 (B) THE PURPOSE OF THE PROGRAM IS TO ENCOURAGE REGIONAL
8 PROVIDERS TO PROVIDE DOOR-TO-DOOR TRANSPORTATION FOR LOW-INCOME TO
9 MODERATE-INCOME SENIORS.

(C) THE ADMINISTRATION SHALL AWARD A GRANT GRANTS TO QUALIFIED
 PROGRAM APPLICANTS, AS PROVIDED IN § 7-1003 OF THIS SUBTITLE, FOR THE
 OPERATION OF TRANSPORTATION SERVICES AS SPECIFIED IN THIS SECTION.

13 (D) TO BE ELIGIBLE FOR A GRANT UNDER § 7-1003 OF THIS SUBTITLE, A 14 PROGRAM APPLICANT SHALL:

15 (1) PROVIDE DOOR-TO-DOOR TRANSPORTATION FOR LOW-INCOME TO
16 MODERATE-INCOME SENIORS WHO HAVE DIFFICULTY ACCESSING OR USING OTHER
17 EXISTING TRANSPORTATION SYSTEMS;

18 (2) USE PRIMARILY VOLUNTEER DRIVERS WHO DRIVE THEIR OWN 19 VEHICLES;

(3) USE A DISPATCHER SYSTEM TO RESPOND QUICKLY TO REQUESTS
 FROM LOW-INCOME TO MODERATE-INCOME SENIORS FOR <u>DOOR-TO-DOOR</u>
 TRANSPORTATION TO AND FROM APPOINTMENTS; AND

23 (4) DEFINE A GEOGRAPHIC AREA FOR WHICH DOOR-TO-DOOR 24 TRANSPORTATION IS PROVIDED.

(E) A PROGRAM PARTICIPANT MAY PROVIDE DOOR-TO-DOOR
TRANSPORTATION TO AN ELIGIBLE SENIOR WHO DOES NOT RESIDE IN THE
GEOGRAPHIC AREA DEFINED BY THE PROGRAM PARTICIPANT UNDER SUBSECTION
(D)(4) OF THIS SECTION WHEN APPLYING TO PARTICIPATE IN THE PROGRAM, SO
LONG AS SERVICE IS NOT DIMINISHED TO AN ELIGIBLE SENIOR WHO DOES RESIDE IN
THE DEFINED GEOGRAPHIC AREA.

31 (F) A PROGRAM PARTICIPANT SHALL EXPEND A MATCHING FUND OF AT
32 LEAST 25% OF THE TOTAL CAPITAL OR OPERATING COSTS ASSOCIATED WITH
33 PROVIDING DOOR-TO-DOOR TRANSPORTATION SERVICES FOR LOW-INCOME TO
34 MODERATE-INCOME SENIORS.

35(G)(1)A PROGRAM PARTICIPANT MAY NOT RECEIVE MORE THAN ONE36GRANT ANNUALLY AND MAY NOT RECEIVE A TOTAL OF MORE THAN FOUR GRANTS.

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 (2)
 THE ADMINISTRATION MAY NOT AWARD MORE THAN \$400,000 IN

 2
 GRANTS PER YEAR.

3 (H) <u>A PROGRAM PARTICIPANT MAY CHARGE REASONABLE FEES FOR</u> 4 DOOR-TO-DOOR TRANSPORTATION PROVIDED BY THE PROGRAM PARTICIPANT.

5 (H) (I) NOTHING IN THIS SECTION PROHIBITS A PROGRAM PARTICIPANT
6 FROM PROVIDING SERVICES IN ADDITION TO THOSE DESCRIBED IN SUBSECTION (D)
7 OF THIS SECTION.

8 7-1003.

9 THE PROGRAM ADMINISTRATION SHALL:

10(1)SOLICIT GRANT APPLICATIONS FROM PROSPECTIVE PROGRAM11 APPLICANTS;

12(2)SUBJECT TO THE LIMITATIONS IN § 7-1002(G) OF THIS SUBTITLE,13AWARD GRANTS OF UP TO \$100,000 EACH TO FOUR QUALIFIED PROGRAM APPLICANTS14OR, IF FEWER THAN FOUR QUALIFIED PROGRAM APPLICANTS ARE IDENTIFIED BY15THE ADMINISTRATION, TO EACH QUALIFIED PROGRAM APPLICANT APPLICANTS;

16 (3) ENSURE THAT THE GRANTS AWARDED UNDER ITEM (2) OF THIS
17 SECTION ARE DISTRIBUTED AMONG PROGRAM APPLICANTS PROVIDING
18 TRANSPORTATION SERVICES DOOR-TO-DOOR TRANSPORTATION IN THE FOLLOWING
19 AREAS WITH NO AREA RECEIVING <u>GRANTS TOTALING</u> MORE THAN ONE GRANT
20 \$100,000 PER YEAR:

21 (I) THE BALTIMORE METROPOLITAN AREA;

22 (II) THE WASHINGTON D.C. METROPOLITAN AREA;

- 23 (III) WESTERN MARYLAND;
- 24 (IV) SOUTHERN MARYLAND; AND
- 25 (V) THE EASTERN SHORE; AND

26 (4) ENSURE, TO THE EXTENT PRACTICABLE, THAT AT LEAST ONE GRANT
27 IS AWARDED TO PROGRAM APPLICANTS PROVIDING TRANSPORTATION SERVICES
28 DOOR-TO-DOOR TRANSPORTATION IN EACH OF THE FOLLOWING AREAS:

- 29 (I) A RURAL AREA;
- 30 (II) AN URBAN AREA; AND
- 31 (III) A SUBURBAN AREA.

1 7-1004.

2 (A) THE ADMINISTRATION SHALL CONSULT WITH THE DEPARTMENT OF 3 AGING WHEN CONSIDERING THE ELIGIBILITY OF A PROGRAM APPLICANT FOR A 4 GRANT UNDER § 7-1003 OF THIS SUBTITLE.

5 (B) WHEN AWARDING A GRANT UNDER § 7-1003 OF THIS SUBTITLE, THE 6 ADMINISTRATION SHALL CONSIDER:

7 (1) THE ABILITY OF THE PROGRAM APPLICANT TO PROVIDE
8 DOOR-TO-DOOR TRANSPORTATION SERVICES TO LOW-INCOME TO
9 MODERATE-INCOME SENIORS;

10 (2) THE PROJECTED VOLUME OF RIDERSHIP;

11 (3) THE PROGRAM APPLICANT'S MARKETING AND OUTREACH PLAN TO 12 ATTRACT RIDERS AND DRIVERS;

(4) THE ABILITY OF THE PROGRAM APPLICANT TO SUSTAIN
 DOOR-TO-DOOR TRANSPORTATION FOR LOW-INCOME TO MODERATE-INCOME
 SENIORS BEYOND THE TIME WHEN GRANTS MAY BE AVAILABLE; AND

16 (5) THE ABILITY OF THE PROGRAM APPLICANT TO COORDINATE ITS
 17 DISPATCHER SYSTEM WITH A LOCAL CENTRAL DISPATCHER SYSTEM; AND

18(5)(6)THE EXTENT TO WHICH THE PROGRAM APPLICANT19 ENCOURAGES:

20 (I) SHARED RIDERSHIP;

21 (II) COORDINATION BETWEEN PUBLIC AND PRIVATE SECTOR 22 TRANSPORTATION PROVIDERS; AND

23(III)INNOVATIONS IN RISK MANAGEMENT FOR DRIVERS AND24 RIDERS.

25 (C) IN CONSULTATION WITH THE DEPARTMENT OF AGING, THE MARYLAND
26 INSURANCE ADMINISTRATION, AND SENIOR CITIZEN ADVOCACY GROUPS, THE
27 ADMINISTRATION SHALL ADOPT REGULATIONS TO IMPLEMENT THIS SUBTITLE,
28 INCLUDING REGULATIONS GOVERNING:

29 (1) CRIMINAL BACKGROUND AND DRIVING RECORD CHECKS OF 30 DRIVERS;

31 (2) DRIVER AND VEHICLE SAFETY;

32 (3) DRIVER TRAINING; AND

33 (4) THE LIABILITY COVERAGE OF A PROGRAM APPLICANT THAT
 34 PROVIDES TRANSPORTATION SERVICES UNDER THE PROGRAM.

1 7-1005. 2 A PROGRAM PARTICIPANT THAT RECEIVES A GRANT UNDER § 7-1003 OF THIS 3 SUBTITLE SHALL SUBMIT TO THE ADMINISTRATION A WRITTEN REPORT ANNUALLY, **4 WHICH SHALL INCLUDE:** THE NUMBER OF RIDERS AND DRIVERS PARTICIPATING IN THE 5 (1)6 PROGRAM: THE AMOUNT AND SOURCE OF MATCHING FUNDS USED FOR GRANTS 7 (2)8 AWARDED UNDER § 7-1003 OF THIS SUBTITLE; THE NATURE OF COOPERATIVE EFFORTS BETWEEN THE PROGRAM 9 (3) 10 PARTICIPANT AND OTHER GOVERNMENT AND PRIVATE-SECTOR ENTITIES; 11 (4)INNOVATIONS IN RISK MANAGEMENT FOR DRIVERS AND RIDERS: 12 AND 13 IF THE PROGRAM PARTICIPANT CHARGES FEES FOR DOOR-TO-DOOR (5) 14 TRANSPORTATION: 15 THE FEE SCHEDULE USED BY THE PROGRAM PARTICIPANT; (I) 16 (II) THE METHODOLOGY USED IN ESTABLISHING THE FEE 17 SCHEDULE; AND 18 (III) THE TOTAL AMOUNT OF FEES COLLECTED BY THE PROGRAM 19 PARTICIPANT: 20 (6) THE AMOUNT AND SOURCE OF ANY REVENUE, OTHER THAN FEES 21 REPORTED UNDER ITEM (5) OF THIS SECTION, GENERATED BY THE PROGRAM 22 PARTICIPANT IN CONNECTION WITH THE PROGRAM; AND 23 ANY OTHER INFORMATION REQUIRED BY THE (5)(7)24 ADMINISTRATION TO EVALUATE AND OPERATE THE PROGRAM AND MONITOR THE 25 USE OF GRANT FUNDS AWARDED TO THE PROGRAM PARTICIPANT. SECTION 2. AND BE IT FURTHER ENACTED, That the Maryland Transit 26 27 Administration, on or before November 1 of each year, shall submit to the General 28 Assembly, subject to § 2-1246 of the State Government Article, an evaluation of the 29 Maryland Senior Rides Demonstration Program. The evaluation shall include the 30 number, size, type, and location of projects funded by the Program; the extent to 31 which the Program is filling the need for door-to-door transportation for low-income

32 to moderate-income seniors as those terms are defined in § 7-1001 of the

33 Transportation Article as enacted by this Act; any innovations in public-private

34 cooperation and risk management that result from the Program; and any other

35 information necessary to effectively evaluate the Program.

SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect
 July 1, 2004 2005.