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By: Senators Miller, Astle, Britt, Currie, Della, Forehand, Frosh, Garagiola, Giannetti, Gladden, Grosfeld, Hogan, Hollinger, Kelley, Klausmeier, McFadden, Middleton, Pinsky, Stone, and Teitelbaum

Introduced and read first time: February 6, 2004

Assigned to: Finance

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A BILL ENTITLED

1 AN ACT concerning

2 Insurance - People's Insurance Counsel

- $3\,$ FOR the purpose of providing for the appointment, term of office, qualifications, and
- salary of the People's Insurance Counsel; requiring the People's Insurance
- 5 Counsel to take a certain oath; requiring the State budget to provide certain
- 6 money for the Office of People's Insurance Counsel to hire necessary staff;
- 7 authorizing the Office of People's Insurance Counsel to retain or hire certain
- 8 experts; requiring the People's Insurance Counsel to administer and operate the
- 9 Office of People's Insurance Counsel; establishing the People's Insurance
- 10 Counsel Fund; requiring the Maryland Insurance Commissioner to collect a
- certain assessment from certain health insurers, life insurers, and property and
- casualty insurers and deposit the amounts collected into the People's Insurance
- 13 Counsel Fund; establishing the duties of the Office of People's Insurance
- 14 Counsel; establishing certain rights of the Office of People's Counsel in
- appearances before the Commissioner and courts on behalf of insurance
- 16 consumers; authorizing the Office of People's Insurance Counsel to appear
- before any unit of State or federal government to protect the interests of
- insurance consumers; providing that the Office of People's Insurance Counsel
- shall have full access to certain records under certain circumstances; providing
- that the Office of People's Insurance Counsel is entitled to the assistance of
- 21 certain staff under certain circumstances; authorizing the Office of People's
- 22 Insurance Counsel to recommend certain legislation to the General Assembly;
- 23 requiring the Office of People's Insurance Counsel to report on its activities to
- 24 the Governor and the General Assembly on or before a certain date each year;
- 25 defining certain terms; requiring the Governor to process a certain budget
- amendment; and generally relating to the People's Insurance Counsel.
- 27 BY adding to
- 28 Article Insurance
- 29 Section 2-601 through 2-608, inclusive, to be under the new subtitle "Subtitle 6.
- 30 People's Insurance Counsel"
- 31 Annotated Code of Maryland
- 32 (2003 Replacement Volume)

SENATE BILL 546

1 2	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:					
3	Article - Insurance					
4			SUBTITLE 6. PEO	PLE'S INSURAN	CE COUNSEL.	
5	2-601.					
6 7	(A) IN THIS INDICATED.	S SUBTI	TLE THE FOLLOW	ING WORDS HA	AVE THE MEAN	NINGS
	(B) (1) CERTIFICATE OF A BUSINESS OF HEA	UTHOR				
11	(2)	"HEAL"	ΓΗ INSURER" INCI	LUDES:		
	A CERTIFICATE O SUBTITLE 7 OF TH			THE COMMISS		
15 16	TITLE 14, SUBTITI	(II) LE 1 OF T	A NONPROFIT HE THIS ARTICLE; AN		E PLAN OPERA	TING UNDER
17 18	THIS ARTICLE.	(III)	A DENTAL PLAN	OPERATING UI	NDER TITLE 14	, SUBTITLE 4 OF
21	(C) "INSUR OR CONTRACTS C CASUALTY INSUR LIFE INSURER, OR	F HEAL ANCE I	SSUED OR DELIVE	IFE INSURANC CRED IN THE ST	E, OR PROPERT	ΓY AND
	(D) (1) ENGAGE IN THE II AUTHORITY ISSUI	NSURAN		THE STATE UNI		
26	(2)	"INSUR	ER" INCLUDES:			
	A CERTIFICATE O SUBTITLE 7 OF TH			THE COMMISS		
30 31	TITLE 14, SUBTITI	(II) LE 1 OF T	A NONPROFIT HE THIS ARTICLE;	ALTH SERVICE	E PLAN OPERA	TING UNDER
32 33	THIS ARTICLE; AN		A DENTAL PLAN	OPERATING UI	NDER TITLE 14	, SUBTITLE 4 OF
34		(IV)	THE MARYLAND	AUTOMOBILE	INSURANCE F	UND.

- 1 (E) "LIFE INSURER" MEANS AN INSURER THAT HOLDS A CERTIFICATE OF 2 AUTHORITY ISSUED BY THE COMMISSIONER TO ENGAGE IN THE BUSINESS OF LIFE 3 INSURANCE.
- 4 (F) (1) "PREMIUM" HAS THE MEANING STATED IN § 1-101 OF THIS ARTICLE 5 TO THE EXTENT IT IS ALLOCABLE TO THIS STATE.
- 6 (2) "PREMIUM" INCLUDES ANY AMOUNTS PAID TO A HEALTH
- 7 MAINTENANCE ORGANIZATION AS COMPENSATION ON A PREDETERMINED BASIS
- 8 FOR PROVIDING SERVICES TO MEMBERS AND SUBSCRIBERS AS SPECIFIED IN TITLE
- 9 19, SUBTITLE 7 OF THE HEALTH GENERAL ARTICLE TO THE EXTENT IT IS
- 10 ALLOCABLE TO THIS STATE.
- 11 (G) (1) "PROPERTY AND CASUALTY INSURER" MEANS AN INSURER THAT
- 12 HOLDS A CERTIFICATE OF AUTHORITY ISSUED BY THE COMMISSIONER TO ENGAGE
- 13 IN THE BUSINESS OF PROPERTY AND CASUALTY INSURANCE.
- 14 (2) "PROPERTY AND CASUALTY INSURER" INCLUDES THE MARYLAND
- 15 AUTOMOBILE INSURANCE FUND.
- 16 2-602.
- 17 (A) THE GOVERNOR SHALL APPOINT THE PEOPLE'S INSURANCE COUNSEL
- 18 WITH THE ADVICE AND CONSENT OF THE SENATE.
- 19 (B) (1) THE TERM OF OFFICE OF THE PEOPLE'S INSURANCE COUNSEL IS 3
- 20 YEARS.
- 21 (2) THE GOVERNOR MAY REMOVE THE PEOPLE'S INSURANCE COUNSEL
- 22 FOR INCOMPETENCE, MISCONDUCT, OR OTHER GOOD CAUSE.
- 23 (C) THE PEOPLE'S INSURANCE COUNSEL:
- 24 (1) SHALL HAVE BEEN ADMITTED TO PRACTICE LAW IN THE STATE;
- 25 (2) SHALL HAVE KNOWLEDGE OF AND EXPERTISE IN THE INSURANCE
- 26 BUSINESS; AND
- 27 (3) MAY NOT HOLD AN OFFICIAL RELATION TO OR HAVE ANY
- 28 PECUNIARY INTEREST IN AN INSURER.
- 29 (D) BEFORE TAKING OFFICE, THE PEOPLE'S INSURANCE COUNSEL SHALL
- 30 TAKE THE OATH REQUIRED BY ARTICLE I, § 9 OF THE MARYLAND CONSTITUTION.
- 31 (E) THE PEOPLE'S INSURANCE COUNSEL SHALL DEVOTE FULL TIME TO THE
- 32 DUTIES OF OFFICE.
- 33 (F) THE PEOPLE'S INSURANCE COUNSEL IS ENTITLED TO A SALARY AS
- 34 PROVIDED IN THE STATE BUDGET.

- 1 2-603.
- 2 (A) THE STATE BUDGET SHALL PROVIDE SUFFICIENT MONEY FOR THE
- 3 OFFICE OF PEOPLE'S INSURANCE COUNSEL TO HIRE NECESSARY STAFF.
- 4 (B) THE OFFICE OF PEOPLE'S INSURANCE COUNSEL MAY RETAIN AS
- 5 NECESSARY FOR A PARTICULAR MATTER OR HIRE EXPERTS IN THE FIELD OF
- 6 INSURANCE REGULATION, INCLUDING ACCOUNTANTS, ACTUARIES, AND LAWYERS.
- 7 (C) THE PEOPLE'S INSURANCE COUNSEL SHALL ADMINISTER AND OPERATE 8 THE OFFICE OF PEOPLE'S INSURANCE COUNSEL.
- 9 2-604.
- 10 (A) THE COMMISSIONER SHALL:
- 11 (1) COLLECT AN ANNUAL ASSESSMENT FROM EACH HEALTH INSURER,
- 12 LIFE INSURER, AND PROPERTY AND CASUALTY INSURER FOR THE COSTS AND
- 13 EXPENSES INCURRED BY THE OFFICE OF PEOPLE'S INSURANCE COUNSEL IN
- 14 CARRYING OUT ITS DUTIES UNDER THIS SUBTITLE; AND
- 15 (2) DEPOSIT THE AMOUNTS COLLECTED INTO THE PEOPLE'S
- 16 INSURANCE COUNSEL FUND ESTABLISHED IN § 2-605 OF THIS SUBTITLE.
- 17 (B) THE ASSESSMENT PAYABLE BY A HEALTH INSURER, LIFE INSURER, OR
- 18 PROPERTY AND CASUALTY INSURER IS THE PRODUCT OF THE FRACTION OBTAINED
- 19 BY DIVIDING THE GROSS DIRECT PREMIUM WRITTEN BY THE HEALTH INSURER, LIFE
- 20 INSURER, OR PROPERTY AND CASUALTY INSURER IN THE PRIOR CALENDAR YEAR BY
- 21 THE TOTAL AMOUNT OF GROSS DIRECT PREMIUM WRITTEN BY ALL HEALTH
- 22 INSURERS, LIFE INSURERS, AND PROPERTY AND CASUALTY INSURERS IN THE PRIOR
- 23 CALENDAR YEAR, MULTIPLIED BY THE AMOUNT OF THE TOTAL COSTS AND
- 24 EXPENSES UNDER SUBSECTION (A)(1) OF THIS SECTION.
- 25 2-605.
- 26 (A) IN THIS SECTION, "FUND" MEANS THE PEOPLE'S INSURANCE COUNSEL
- 27 FUND.
- 28 (B) THERE IS A PEOPLE'S INSURANCE COUNSEL FUND.
- 29 (C) THE PURPOSE OF THE FUND IS TO PAY ALL COSTS AND EXPENSES
- 30 INCURRED BY THE OFFICE OF PEOPLE'S INSURANCE COUNSEL IN CARRYING OUT ITS
- 31 DUTIES UNDER THIS SUBTITLE.
- 32 (D) THE FUND SHALL CONSIST OF:
- 33 (1) ALL REVENUE DEPOSITED INTO THE FUND THAT IS RECEIVED
- 34 THROUGH THE IMPOSITION AND COLLECTION OF THE ASSESSMENT UNDER § 2-604
- 35 OF THIS SUBTITLE; AND

36 PROVIDED BY LAW.

SENATE BILL 546 INCOME FROM INVESTMENTS THAT THE STATE TREASURER MAKES (2) 2 FOR THE FUND. EXPENDITURES FROM THE FUND TO COVER THE COSTS AND 4 EXPENSES INCURRED BY THE OFFICE OF PEOPLE'S INSURANCE COUNSEL IN 5 CARRYING OUT ITS DUTIES UNDER THIS SUBTITLE MAY BE MADE ONLY: WITH AN APPROPRIATION FROM THE FUND APPROVED BY THE 6 (I) 7 GENERAL ASSEMBLY IN THE ANNUAL STATE BUDGET; OR (II)BY THE BUDGET AMENDMENT PROCEDURE PROVIDED FOR IN § 9 7-209 OF THE STATE FINANCE AND PROCUREMENT ARTICLE. 10 (2) (I) IF, IN ANY GIVEN FISCAL YEAR, THE AMOUNT OF THE 11 ASSESSMENT REVENUE COLLECTED BY THE COMMISSIONER AND DEPOSITED INTO 12 THE FUND EXCEEDS THE ACTUAL COSTS AND EXPENSES INCURRED BY THE OFFICE 13 OF PEOPLES'S INSURANCE COUNSEL TO CARRY OUT ITS DUTIES UNDER THIS 14 SUBTITLE, THE EXCESS AMOUNT SHALL BE CARRIED FORWARD WITHIN THE FUND 15 FOR THE PURPOSE OF REDUCING THE ASSESSMENT IMPOSED BY THE 16 COMMISSIONER FOR THE FOLLOWING FISCAL YEAR. IF, IN ANY GIVEN FISCAL YEAR, THE AMOUNT OF THE 17 (II)18 ASSESSMENT REVENUE COLLECTED BY THE COMMISSIONER AND DEPOSITED INTO 19 THE FUND IS INSUFFICIENT TO COVER THE ACTUAL EXPENDITURES INCURRED BY 20 THE OFFICE OF PEOPLE'S INSURANCE COUNSEL TO CARRY OUT ITS DUTIES UNDER 21 THIS SUBTITLE BECAUSE OF AN UNFORESEEN EMERGENCY, AND EXPENDITURES 22 ARE MADE IN ACCORDANCE WITH THE BUDGET AMENDMENT PROCEDURE 23 PROVIDED FOR IN § 7-209 OF THE STATE FINANCE AND PROCUREMENT ARTICLE, AN 24 ADDITIONAL ASSESSMENT MAY BE MADE. 25 (F) (1) THE STATE TREASURER IS THE CUSTODIAN OF THE FUND. THE FUND SHALL BE INVESTED AND REINVESTED IN THE SAME 26 (2) 27 MANNER AS STATE FUNDS. THE STATE TREASURER SHALL DEPOSIT PAYMENTS RECEIVED FROM 28 (3) 29 THE COMMISSIONER INTO THE FUND. THE FUND IS A CONTINUING, NONLAPSING FUND AND IS NOT 30 (G) 31 SUBJECT TO § 7-302 OF THE STATE FINANCE AND PROCUREMENT ARTICLE, AND MAY 32 NOT BE DEEMED A PART OF THE GENERAL FUND OF THE STATE. NO PART OF THE FUND MAY REVERT OR BE CREDITED TO: 33 (2) 34 (I) THE GENERAL FUND OF THE STATE; OR A SPECIAL FUND OF THE STATE, UNLESS OTHERWISE 35 (II)

- 1 2-606.
- 2 (A) (1) THE OFFICE OF PEOPLE'S INSURANCE COUNSEL SHALL EVALUATE
- 3 EACH MATTER PENDING BEFORE THE COMMISSIONER TO DETERMINE IF THE
- 4 INTERESTS OF INSURANCE CONSUMERS ARE AFFECTED.
- 5 (2) IF THE OFFICE OF PEOPLE'S INSURANCE COUNSEL CONSIDERS THE
- 6 INTERESTS OF INSURANCE CONSUMERS TO BE AFFECTED, THE OFFICE OF PEOPLE'S
- 7 INSURANCE COUNSEL SHALL APPEAR BEFORE THE COMMISSIONER AND COURTS ON
- 8 BEHALF OF INSURANCE CONSUMERS IN EACH MATTER OR PROCEEDING OVER
- 9 WHICH THE COMMISSIONER HAS ORIGINAL JURISDICTION.
- 10 (B) (1) THE OFFICE OF PEOPLE'S INSURANCE COUNSEL SHALL REVIEW ANY
- 11 PROPOSED RATE INCREASE OF 10% OR MORE FILED WITH THE COMMISSIONER BY A
- 12 HEALTH INSURER, LIFE INSURER, OR PROPERTY AND CASUALTY INSURER.
- 13 (2) IF THE OFFICE OF PEOPLE'S INSURANCE COUNSEL FINDS THAT THE
- 14 PROPOSED RATE INCREASE IS EXCESSIVE OR OTHERWISE ADVERSE TO THE
- 15 INTERESTS OF INSURANCE CONSUMERS, THE OFFICE OF PEOPLE'S INSURANCE
- 16 COUNSEL SHALL APPEAR BEFORE THE COMMISSIONER ON BEHALF OF INSURANCE
- 17 CONSUMERS IN ANY HEARING ON THE RATE FILING.
- 18 (C) AS THE OFFICE OF PEOPLE'S INSURANCE COUNSEL CONSIDERS
- 19 NECESSARY, THE OFFICE OF PEOPLE'S INSURANCE COUNSEL SHALL CONDUCT
- 20 INVESTIGATIONS AND REQUEST THE COMMISSIONER TO INITIATE PROCEEDINGS TO
- 21 PROTECT THE INTERESTS OF INSURANCE CONSUMERS.
- 22 2-607.
- 23 (A) IN APPEARANCES BEFORE THE COMMISSIONER AND COURTS ON BEHALF
- 24 OF INSURANCE CONSUMERS, THE OFFICE OF PEOPLE'S INSURANCE COUNSEL HAS
- 25 THE RIGHTS OF COUNSEL FOR A PARTY TO THE PROCEEDING, INCLUDING THE RIGHT
- 26 TO:
- 27 (1) ADMINISTER OATHS:
- 28 (2) EXAMINE INDIVIDUALS UNDER OATH; AND
- 29 (3) ISSUE SUBPOENAS FOR THE ATTENDANCE OF WITNESSES TO
- 30 TESTIFY OR THE PRODUCTION OF EVIDENCE.
- 31 (B) THE OFFICE OF PEOPLE'S INSURANCE COUNSEL MAY APPEAR BEFORE
- 32 ANY FEDERAL OR STATE UNIT TO PROTECT THE INTERESTS OF INSURANCE
- 33 CONSUMERS.
- 34 (C) (1) EXCEPT AS OTHERWISE PROVIDED IN THIS ARTICLE AND
- 35 CONSISTENT WITH ANY APPLICABLE FREEDOM OF INFORMATION ACT, THE OFFICE
- 36 OF PEOPLE'S INSURANCE COUNSEL SHALL HAVE FULL ACCESS TO THE
- 37 COMMISSIONER'S RECORDS, INCLUDING RATE FILINGS AND SUPPLEMENTARY RATE
- 38 INFORMATION FILED WITH THE COMMISSIONER UNDER TITLE 11 OF THIS ARTICLE,

- 1 AND SHALL HAVE THE BENEFIT OF ALL OTHER FACILITIES OR INFORMATION OF THE 2 COMMISSIONER.
- 3 (2) THE OFFICE OF PEOPLE'S INSURANCE COUNSEL IS ENTITLED TO
- 4 THE ASSISTANCE OF THE COMMISSIONER'S STAFF, IF THE STAFF DETERMINES THAT
- 5 THE ASSISTANCE IS CONSISTENT WITH THE STAFF'S RESPONSIBILITIES AND IF THE
- 6 STAFF AND THE OFFICE OF PEOPLE'S INSURANCE COUNSEL AGREE THAT THE
- 7 ASSISTANCE, IN A PARTICULAR MATTER, IS CONSISTENT WITH THEIR RESPECTIVE
- 8 INTERESTS.
- 9 (D) THE OFFICE OF PEOPLE'S INSURANCE COUNSEL MAY RECOMMEND TO
- 10 THE GENERAL ASSEMBLY LEGISLATION ON ANY MATTER THAT THE OFFICE OF
- 11 PEOPLE'S INSURANCE COUNSEL CONSIDERS WOULD PROMOTE THE INTERESTS OF
- 12 INSURANCE CONSUMERS.
- 13 2-608.
- 14 ON OR BEFORE JANUARY 1 OF EACH YEAR, THE OFFICE OF PEOPLE'S
- 15 INSURANCE COUNSEL SHALL REPORT TO THE GOVERNOR AND, IN ACCORDANCE
- 16 WITH § 2-1246 OF THE STATE GOVERNMENT ARTICLE, TO THE GENERAL ASSEMBLY
- 17 ON THE ACTIVITIES OF THE OFFICE OF PEOPLE'S INSURANCE COUNSEL DURING THE
- 18 PRIOR FISCAL YEAR.
- 19 SECTION 2. AND BE IT FURTHER ENACTED, That the Governor shall
- 20 process a budget amendment in accordance with § 7-209 of the State Finance and
- 21 Procurement Article for \$1,000,000 in special funds for the purpose of establishing
- 22 and operating the Office of People's Insurance Counsel.
- 23 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 24 October 1, 2004.