By: Delegate Donoghue Delegates Donoghue, Benson, Boteler, Boutin, Bromwell, Costa, Elliott, Frank, Goldwater, Hammen, Hubbard, Hurson, Kach, Kullen, Mandel, McDonough, Morhaim, Murray, Nathan-Pulliam, Oaks, Pendergrass, Rudolph, V. Turner, and Weldon

Introduced and read first time: January 28, 2005 Assigned to: Economic Matters and Health and Government Operations

Committee Report: Favorable with amendments House action: Adopted Read second time: March 25, 2005

CHAPTER_____

1 AN ACT concerning

2

Medical Laboratories - Whistleblower Protection and Regulation

3 FOR the purpose of prohibiting certain medical laboratories from taking or refusing

4 to take certain personnel actions as a reprisal against certain employees who

- 5 disclose or threaten to disclose unlawful behavior, refuse to participate in
- 6 unlawful behavior, or provide certain information or testimony to certain public
- 7 bodies investigating, hearing, or inquiring into unlawful behavior; requiring the
- 8 Secretary of Health and Mental Hygiene to adopt regulations that require
- 9 medical laboratories to post a certain notice indicating certain information
- 10 about reporting the medical laboratory's noncompliance with certain standards
- 11 and requirements; requiring the Secretary to specify the form of the notice;
- 12 <u>authorizing the Secretary to grant a certain waiver to the requirement to post</u> 13 the notice; authorizing the Secretary to enter certain agreements with certain
- 14 accrediting organizations; requiring certain agreements to include certain
- 15 information; requiring the Secretary to promptly determine whether a certain
- 16 report should be investigated; requiring the Secretary to conduct a prompt
- 17 investigation of a medical laboratory without prior notice to the medical
- 18 laboratory under certain circumstances; providing a civil penalty to certain
- 19 individuals who notify or cause to be notified certain medical laboratories of
- 20 certain inspections; requiring the Secretary to submit a certain report each year
- 21 to the Governor and <u>certain committees of the</u> General Assembly including
- 22 certain information; authorizing certain employees to institute a civil action in
- 23 certain counties; requiring that an employee file a civil action under this Act
- 24 within a certain time period; prohibiting the Secretary from disclosing the
- 25 <u>identity of certain persons;</u> establishing the remedies a court may impose;

- 1 providing a defense that the personnel action was based on grounds other than
- 2 those protected under this Act; altering certain criminal penalties for certain
- 3 violations; defining certain terms; and generally relating to whistleblower
- 4 protection and regulation of medical laboratories.

5 BY repealing and reenacting, with amendments,

- 6 Article Health General
- 7 Section 17-202 and 17-216
- 8 Annotated Code of Maryland
- 9 (2000 Replacement Volume and 2004 Supplement)
- 10 BY adding to
- 11 Article Health General
- 12 Section 17-701 through 17-705, inclusive, to be under the new subtitle "Subtitle
- 13 7. Medical Laboratory Whistleblower Protection Act"
- 14 Annotated Code of Maryland
- 15 (2000 Replacement Volume and 2004 Supplement)
- 16 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
- 17 MARYLAND, That the Laws of Maryland read as follows:

18

Article - Health - General

19 17-202.

20 (a) (1) The Secretary shall adopt regulations that set standards and 21 requirements for medical laboratories.

22 (2	2) The r	egulations shall	contain the sta	andards and re	quirements that

23 the Secretary considers necessary to assure the citizens of this State that medical

24 laboratories provide safe and reliable services.

(3) (I) THE REGULATIONS SHALL REQUIRE EACH MEDICAL
LABORATORY TO POST IN A CONSPICUOUS PLACE A NOTICE TO EMPLOYEES THAT
INDICATES THE MANNER IN WHICH TO REPORT INSTANCES OF NONCOMPLIANCE
WITH MEDICAL LABORATORY STANDARDS AND REQUIREMENTS, INCLUDING
DEFICIENCIES REGARDING TESTING, QUALITY, AND INADEQUATELY TRAINED
PERSONNEL.

<u>(II)</u> <u>THE SECRETARY MAY WAIVE THE NOTICE REQUIREMENT FOR</u>
 <u>A MEDICAL LABORATORY ACCREDITED BY AN ORGANIZATION APPROVED BY THE</u>
 <u>SECRETARY IF THE ACCREDITING ORGANIZATION HAS AN EQUIVALENT</u>
 <u>REQUIREMENT.</u>

35 (II) (III) THE NOTICE REQUIRED UNDER SUBPARAGRAPH (I) OF 36 THIS PARAGRAPH SHALL INCLUDE:

11.THE NAME AND CONTACT INFORMATION OF THE2SUPERVISOR, THE DEPARTMENT, AND ACCREDITING ORGANIZATION TO REPORT3INSTANCES OF NONCOMPLIANCE OF A LAW, RULE, OR REGULATION; AND
 A DESCRIPTION OF THE RIGHTS AND PROTECTIONS UNDER THIS SECTION OF INDIVIDUALS WHO REPORT INSTANCES OF NONCOMPLIANCE OF A LAW, RULE, OR REGULATION.
7 (III) (IV) THE SECRETARY SHALL SPECIFY THE FORM OF THE 8 NOTICE.
9 (b) (1) To assure compliance with the standards and requirements adopted 10 in regulations pursuant to this subtitle, the Secretary shall:
11 [(1)] (I) Conduct an inspection of each medical laboratory for which a 12 license to operate is sought; and
13[(2)](II)Conduct an inspection periodically of each medical laboratory14for which a license has been issued.
15 (2) (I) ON RECEIPT OF A REPORT OF AN INSTANCE OF A MEDICAL 16 LABORATORY'S NONCOMPLIANCE WITH A LAW, RULE, OR REGULATION, THE 17 SECRETARY SHALL PROMPTLY DETERMINE WHETHER TO INVESTIGATE THE REPORT.
 (II) IF THE SECRETARY DETERMINES TO INVESTIGATE A REPORT RECEIVED UNDER SUBPARAGRAPH (I) OF THIS PARAGRAPH, THE SECRETARY SHALL CONDUCT AN INSPECTION OF THE MEDICAL LABORATORY WITHOUT PRIOR NOTICE TO THE MEDICAL LABORATORY.
 (III) ANY INDIVIDUAL WHO NOTIFIES OR CAUSES TO BE NOTIFIED A MEDICAL LABORATORY OF THE TIME AND DATE OF AN INSPECTION CONDUCTED IN ACCORDANCE WITH SUBPARAGRAPH (II) OF THIS PARAGRAPH IS SUBJECT TO A CIVIL PENALTY NOT TO EXCEED \$2,000.
26 (IV) THE SECRETARY SHALL ANNUALLY SUBMIT A REPORT TO THE 27 GOVERNOR AND, IN ACCORDANCE WITH § 2 1246 OF THE STATE GOVERNMENT 28 ARTICLE, THE GENERAL ASSEMBLY INCLUDING THE FOLLOWING INFORMATION:
291.THE ACTIONS TAKEN UNDER THE PROVISIONS OF THIS30 PARAGRAPH;
312.THE PROMPTNESS WITH WHICH THE ACTIONS UNDER32 THIS PARAGRAPH WERE TAKEN;
333.THE FINDINGS OF ANY INVESTIGATIONS CONDUCTED;34 AND
35 4. ANY ACTIONS TAKEN BASED ON THE FINDINGS.

4	UNOF	FICIAL	COPY OF HOUSE BILL 351
	THE SENATE EDUCATION	<u>, HYGIE</u> , HEAL	R BEFORE DECEMBER 15 OF EACH YEAR, THE SECRETARY ENE SHALL SUBMIT A REPORT TO THE GOVERNOR, TH, AND ENVIRONMENTAL AFFAIRS COMMITTEE, OVERNMENT OPERATIONS COMMITTEE REGARDING:
5 6	<u>THE STATE:</u>	<u>1.</u>	THE NUMBER OF LICENSED MEDICAL LABORATORIES IN
7 8	INVESTIGATIONS CONDU	<u>2.</u> CTED U	<u>THE NUMBER OF DISCOVERIES MADE AS A RESULT OF</u> INDER THIS PARAGRAPH;
9 10	PARAGRAPH;	<u>3.</u>	THE NUMBER OF REPORTS RECEIVED UNDER THIS
			<u>THE STEPS TAKEN TO CORRECT ANY DISCOVERIES OR</u> IIS SECTION AND THE PROMPTNESS WITH WHICH D
14 15	HEALTH - GENERAL ART	<u>5.</u> ICLE.	THE NUMBER OF ACTIONS TAKEN UNDER § 17-216 OF THE
18 19	AGREEMENT WITH AN A	PPROVE ION TH PLIANC	ECRETARY MAY ENTER INTO AN INFORMATION SHARING ED ACCREDITING ORGANIZATION TO ENSURE AT INCLUDES INFORMATION SHARING REGARDING A CE OR OTHER VIOLATIONS OBTAINED UNDER §
21 22	(c) (1) A medi Secretary shall be deemed to		atory accredited by an organization approved by the
23 24	(i) of this section; or	State's	inspection requirements under subsection [(b)(2)] (B)(1)
			standards under this subtitle if the Secretary iting organization equivalent to the State's
28 29	(2) The me organization to the Secretary		oratory shall submit the report of the accrediting 0 days of its receipt.
	<pre></pre>		ay inspect a medical laboratory accredited by an plaint investigation or to validate findings of the
		opt regu	e regulations adopted under subsection (a) of this lations establishing specific standards for ogy, including regulations that:
36	(i)	Limit t	he number of slides an individual may examine;

1 Require that the examination of cytology slides be performed in (ii) 2 a medical laboratory that has a license issued by the Secretary; 3 (iii) Prohibit payment to cytotechnologists for the examination of 4 cytology specimens or slides on a piecework basis; 5 Require cytology laboratories to review no less than 10 percent (iv) 6 of all negative gynecological slides; Require that the cytology review be performed by an individual 7 (v) who qualifies as a supervisory cytotechnologist or a pathologist; 8 9 (vi) Require the individual who directs the laboratory to establish 10 and administer an ongoing quality assurance program using standards acceptable to 11 the Secretary; 12 (vii) Require cytology laboratories to reject unsatisfactorily prepared 13 specimens, make appropriate comments regarding the quality of the specimen, and 14 maintain records on unsatisfactorily prepared specimens for 5 years subject to review 15 by the Department; Require cytology laboratories to maintain and store for 5 years 16 (viii) 17 from the date of examination any slide that was examined; 18 (ix) Require all cytology reports to be retained for at least 10 years; 19 (x) Prohibit any person from sending cytology specimens to a 20 laboratory, including out-of-state laboratories, not licensed by the Department; 21 (xi) Require all individuals who examine gynecological slides 22 acquired from persons in this State to demonstrate satisfactory performance in an 23 approved cytology proficiency testing program; and 24 Establish any additional standards the Secretary considers (xii) necessary to assure that medical laboratories engaged in cytology provide safe and 25 26 reliable services. The requirements of paragraph (1) of this subsection are in addition 27 (2)28 to any other relevant provision of this subtitle or relevant regulation adopted in 29 accordance with any other provision of this subtitle governing medical laboratories. To assure compliance with standards adopted under subsection (d) of 30 (e) (1)31 this section, the Secretary shall adopt regulations to establish and conduct a cytology 32 proficiency testing program for all cytology personnel that examine gynecological 33 cytology specimens. 34 (2)All cytology proficiency tests under the State cytology proficiency

35 testing program shall be conducted by an employee of the Department of Health and
 36 Mental Hygiene who shall:

6	I	UNOFF	ICIAL COPY OF HOUSE BILL 351
1	((i)	Hand carry all testing materials to the testing site; and
2	((ii)	Directly supervise the on-site proficiency testing.
		he cost	al laboratory shall pay the Department a fee established by of the laboratory's State cytology proficiency testing
6 7	(4) testing program that:	The Seci	retary shall adopt regulations for the cytology proficiency
8 9	and	(i)	Define satisfactory cytology proficiency testing performance;
10 11	`	(ii) meet bef	Set standards and requirements that a cytology proficiency ore it can be designated an approved program.
			retary may accept the testing results of an approved cytology meeting the cytology proficiency testing requirement
15	<u>17-216.</u>		
18 19	and on conviction is su and not exceeding [\$50 same provision. Each of subsequent offense.	<u>ubject to</u> 00] \$10, day a vic	provision of this subtitle is guilty of a misdemeanor a fine not exceeding [\$100] \$5,000 for the first offense 000 for each subsequent conviction for a violation of the plation is continued after the first conviction is a LE 7. MEDICAL LABORATORY WHISTLEBLOWER PROTECTION ACT.
22	2 17-701.		
23 24	(A) IN THIS INDICATED.	SUBTII	LE THE FOLLOWING WORDS HAVE THE MEANINGS
	TO PERFORM SERV	ICES F	IEANS ANY INDIVIDUAL LICENSED, CERTIFIED, OR HIRED OR AND UNDER THE CONTROL AND DIRECTION OF A FOR WAGES AND OTHER REMUNERATION.
30 31	ORGANIZATION WI	HO HAS AN EM ON REC	MEANS ANY INDIVIDUAL WITHIN A MEDICAL LABORATORY THE AUTHORITY TO DIRECT AND CONTROL THE WORK PLOYEE, OR WHO HAS MANAGERIAL AUTHORITY TO TAKE GARDING THE VIOLATION OF A LAW, RULE, OR REGULATION E COMPLAINS.
33	17-702.		

6

34 A MEDICAL LABORATORY MAY NOT TAKE OR REFUSE TO TAKE ANY PERSONNEL 35 ACTION AS A REPRISAL AGAINST AN EMPLOYEE BECAUSE THE EMPLOYEE:

(1) DISCLOSES OR THREATENS TO DISCLOSE TO A SUPERVISOR, THE
 DEPARTMENT, OR AN ACCREDITING ORGANIZATION ANY ACTIVITY, POLICY, OR
 PRACTICE OF THE EMPLOYER THAT IS IN VIOLATION OF A LAW, RULE, OR
 REGULATION REGARDING THE CLINICAL DIAGNOSTIC LABORATORY TESTS
 PERFORMED BY THE MEDICAL LABORATORY <u>THAT THE EMPLOYEE REASONABLY</u>
 AND IN GOOD FAITH BELIEVES EVIDENCES:

7 (I) <u>A SUBSTANTIAL AND SPECIFIC DANGER TO PUBLIC HEALTH OR</u> 8 <u>SAFETY; OR</u>

9 <u>(II) A VIOLATION OF THE STANDARDS AND REQUIREMENTS FOR</u> 10 MEDICAL LABORATORIES IN THE STATE;

(2) PROVIDES INFORMATION TO OR TESTIFIES BEFORE ANY PUBLIC
 BODY CONDUCTING AN INVESTIGATION, HEARING, OR INQUIRY INTO ANY
 VIOLATION OF A LAW, RULE, OR REGULATION REGARDING THE CLINICAL
 DIAGNOSTIC LABORATORY TESTS PERFORMED BY THE MEDICAL LABORATORY; OR

15 (3) OBJECTS TO OR REFUSES TO PARTICIPATE IN ANY ACTIVITY, POLICY,
16 OR PRACTICE IN VIOLATION OF A LAW, RULE, OR REGULATION REGARDING THE
17 CLINICAL DIAGNOSTIC LABORATORY TESTS PERFORMED BY THE MEDICAL
18 LABORATORY.

19 17-703.

20 (A) AN EMPLOYEE WHO IS SUBJECT TO A PERSONNEL ACTION IN VIOLATION 21 OF § 17-702 OF THIS SUBTITLE MAY INSTITUTE A CIVIL ACTION IN THE COUNTY 22 WHERE:

23 (1) THE ALLEGED VIOLATION OCCURRED;

24 (2) THE EMPLOYEE RESIDES; OR

25(3)THE MEDICAL LABORATORY MAINTAINS ITS PRINCIPAL OFFICES IN26 THE STATE.

(B) THE ACTION SHALL BE BROUGHT WITHIN 2 YEARS 1 YEAR AFTER THE
ALLEGED VIOLATION OF § 17-702 OF THIS SUBTITLE OCCURRED, OR WITHIN 2 YEARS
<u>1 YEAR</u> AFTER THE EMPLOYEE FIRST BECAME AWARE OF THE ALLEGED VIOLATION
OF § 17-702 OF THIS SUBTITLE.

31 (C) IF A REPORT MADE UNDER THIS SECTION IS MADE ANONYMOUSLY, THE
 32 SECRETARY MAY NOT DISCLOSE THE IDENTITY OF THE EMPLOYEE MAKING THE
 33 REPORT TO A MEDICAL LABORATORY.

1 17-704.

2 IN AN ACTION BROUGHT UNDER THIS SUBTITLE, A COURT MAY:

3 (1) ISSUE AN INJUNCTION TO RESTRAIN CONTINUED VIOLATION OF 4 THIS SUBTITLE;

5 (2) REINSTATE THE EMPLOYEE TO THE SAME OR AN EQUIVALENT 6 POSITION HELD BEFORE THE VIOLATION OF § 17-702 OF THIS SUBTITLE;

7 (3) REMOVE ANY ADVERSE PERSONNEL RECORD ENTRIES BASED ON OR 8 RELATED TO THE VIOLATION OF § 17-702 OF THIS SUBTITLE;

9 (4) REINSTATE FULL FRINGE BENEFITS AND SENIORITY RIGHTS;

10 (5) REQUIRE COMPENSATION FOR LOST WAGES, BENEFITS, AND OTHER 11 REMUNERATION; AND

12 (6) ASSESS REASONABLE ATTORNEY'S FEES AND OTHER LITIGATION 13 EXPENSES AGAINST:

14

(I) THE MEDICAL LABORATORY, IF THE EMPLOYEE PREVAILS; OR

15 (II) THE EMPLOYEE, IF THE COURT DETERMINES THAT THE 16 ACTION WAS BROUGHT BY THE EMPLOYEE IN BAD FAITH AND WITHOUT BASIS IN 17 LAW OR FACT.

18 17-705.

IN AN ACTION BROUGHT UNDER THIS SUBTITLE, IT IS A DEFENSE THAT THE
PERSONNEL ACTION WAS BASED ON GROUNDS OTHER THAN THE EMPLOYEE'S
EXERCISE OF ANY RIGHTS PROTECTED UNDER THIS SUBTITLE.

22 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take 23 effect October 1, 2005.