5lr1766 CF 5lr2774

### By: **Delegates Feldman and Miller** Introduced and read first time: February 3, 2005 Assigned to: Economic Matters

## A BILL ENTITLED

### 1 AN ACT concerning

2

### Insurance - Notice - Cancellation, Nonrenewal, and Premiums

3 FOR the purpose of altering certain requirements relating to certain binders or

4 insurance policies; making certain binders or insurance policies subject to a

5 certain underwriting period; authorizing an insurer to cancel certain binders or

6 insurance policies under certain circumstances; altering certain requirements
7 for insurers to give notice in a certain manner of an intention to cancel or not to

renew; altering the time period in which an insurer is required to issue a policy

9 or provide notice of cancellation of a binder; altering certain requirements for

10 insurers to provide certain statements of the actual reasons for cancellation or

11 refusal to renew certain insurance policies; prohibiting the Maryland Insurance

12 Commissioner from disallowing certain proposed actions because of certain

13 deficiencies in a statement of reasons for cancellation or refusal to renew;

14 providing that certain information is privileged and does not constitute grounds

15 for an action against certain persons; providing that an assignment or transfer

16 of certain insurance policies is not a cancellation or nonrenewal under certain

17 circumstances; altering certain requirements for notice relating to premium

18 amounts; requiring a reasonable estimate of a renewal policy premium under

19 certain circumstances; defining certain terms; providing for the application of

20 this Act; and generally relating to certain requirements relating to notice,

21 cancellation, nonrenewal, and premiums of insurance policies and binders.

22 BY repealing and reenacting, with amendments,

23 Article - Insurance

24 Section 12-106

25 Annotated Code of Maryland

26 (2003 Replacement Volume and 2004 Supplement)

27 BY repealing and reenacting, with amendments,

28 Article - Insurance

29 Section 27-601 through 27-603 and 27-605 through 27-609

30 Annotated Code of Maryland

31 (2002 Replacement Volume and 2004 Supplement)

C4

- 1 BY adding to
- 2 Article Insurance
- 3 Section 27-603, 27-605, 27-607, and 27-608
- 4 Annotated Code of Maryland
- 5 (2002 Replacement Volume and 2004 Supplement)
- 6 BY repealing
- 7 Article Insurance
- 8 Section 27-604
- 9 Annotated Code of Maryland
- 10 (2002 Replacement Volume and 2004 Supplement)

## 11 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF

- 12 MARYLAND, That the Laws of Maryland read as follows:
- 13

## **Article - Insurance**

14 12-106.

15 [(a) This section does not apply to life insurance or health insurance.]

16 (A) (1) THIS SECTION APPLIES TO ANY BINDER OR POLICY, OTHER THAN A
17 RENEWAL POLICY, OF PERSONAL MOTOR VEHICLE, HOMEOWNERS, OR COMMERCIAL
18 PROPERTY INSURANCE OR LIABILITY INSURANCE.

19 (2) THIS SECTION DOES NOT APPLY TO LIFE INSURANCE, HEALTH 20 INSURANCE, OR WORKERS' COMPENSATION INSURANCE.

21 (B) A BINDER OR POLICY IS SUBJECT TO A 60-DAY UNDERWRITING PERIOD 22 BEGINNING ON THE EFFECTIVE DATE OF COVERAGE.

23 (C) AN INSURER MAY CANCEL A BINDER OR POLICY DURING THE
24 UNDERWRITING PERIOD IF THE RISK DOES NOT MEET THE UNDERWRITING
25 STANDARDS OF THE INSURER.

26 (D) AT THE TIME OF APPLICATION OR WHEN A BINDER OR POLICY IS
27 DELIVERED, AN INSURER SHALL PROVIDE WRITTEN NOTICE OF ITS ABILITY TO
28 CANCEL A BINDER OR POLICY DURING THE UNDERWRITING PERIOD.

29 (E) A NOTICE OF CANCELLATION UNDER THIS SECTION SHALL:

30 (1) BE IN WRITING;

31 (2) HAVE AN EFFECTIVE DATE NOT LESS THAN 15 DAYS AFTER MAILING;
 32 AND

33 (3) INCLUDE THE REASONS FOR THE CANCELLATION.

34 [(b)] (F) A binder or other contract for temporary insurance:

3

1		(1)	may be i	made orally or in writing; and
			•	
2 3 co	nsidered to	(2) include:		s superseded by the clear and express terms of the binder, is
4 5 giv	ven; and		(i)	all the usual terms of the policy as to which the binder was
6			(ii)	the applicable endorsements designated in the binder.
7 8 iss		(G)	A binder	t is no longer valid after the policy as to which it was given is
11 co 12 in	equirement ondition of terest in ow	making a	a loan sec upied res	If a binder is given to a consumer borrower to satisfy a lender's obtain property insurance or credit loss insurance as a cured by a first mortgage or first deed of trust on an idential real property, the insurer or its insurance th the binder:
14			(i)	the name and address of the insured consumer borrower;
15			(ii)	the name and address of the lender;
16			(iii)	a description of the insured residential real property;
	the binder ast 10 days			a provision that the binder may not be canceled within the term and the insured borrower receive written notice at lation;
20 21 a	loan, a paic	l receipt	(v) for the fu	except in the case of the renewal of a policy after the closing of amount of the applicable premium; and
22			(vi)	the amount of coverage.
23		(2)	With res	pect to a binder given under this subsection, an insurer:
24 25 in 26 ar		umer bor	(i) rower at	if the binder is to be canceled, shall give the lender and the least 10 days' written notice before the cancellation;
	sue a policy 7-601.	y of insu	(ii) rance or j	within [30] 60 days after the date the binder was given, shall provide the required notice of cancellation of the binder.
30	[(a)	This sec	tion does	not apply to policies of:
31		(1)	life insu	rance;

32 (2) health insurance;

1 (3) motor vehicle liability insurance issued to a resident of a household 2 in the State as set forth in § 27-605 of this subtitle; or

3 (4) surety insurance.]

4 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS 5 INDICATED.

6 (B) "COMMERCIAL INSURANCE" MEANS PROPERTY INSURANCE OR CASUALTY
7 INSURANCE ISSUED TO A SOLE PROPRIETOR, PARTNERSHIP, CORPORATION, LIMITED
8 LIABILITY COMPANY, OR SIMILAR ENTITY AND INTENDED TO INSURE AGAINST LOSS
9 ARISING FROM THE BUSINESS PURSUITS OF THE INSURED ENTITY.

10 (C) (1) "PERSONAL INSURANCE" MEANS PROPERTY INSURANCE OR
11 CASUALTY INSURANCE ISSUED TO AN INDIVIDUAL, TRUST, ESTATE, OR SIMILAR
12 ENTITY THAT IS INTENDED TO INSURE AGAINST LOSS ARISING PRINCIPALLY FROM
13 THE PERSONAL, NONCOMMERCIAL ACTIVITIES OF THE INSURED.

14 (2) "PERSONAL INSURANCE" DOES NOT INCLUDE PERSONAL MOTOR
15 VEHICLE LIABILITY INSURANCE ISSUED TO A RESIDENT IN A HOUSEHOLD IN THE
16 STATE AS PROVIDED IN § 27-609 OF THIS SUBTITLE.

17 27-602.

18 (A) (1) THIS SECTION APPLIES TO POLICIES OF PERSONAL INSURANCE.

19 (2) THIS SECTION DOES NOT APPLY TO:

20 (I) POLICIES OF COMMERCIAL INSURANCE, LIFE INSURANCE,
21 HEALTH INSURANCE, PERSONAL MOTOR VEHICLE LIABILITY INSURANCE ISSUED TO
22 A RESIDENT OF A HOUSEHOLD IN THE STATE AS PROVIDED IN § 27-609 OF THIS
23 SUBTITLE, OR SURETY INSURANCE;

24 (II) BINDERS OR POLICIES IN EFFECT FOR 60 DAYS OR LESS, AS 25 PROVIDED IN § 12-106 OF THIS ARTICLE;

26 (III) POLICIES ISSUED TO EXEMPT COMMERCIAL POLICYHOLDERS
27 UNDER § 11-206 OF THIS ARTICLE, IF THE POLICIES PROVIDE FOR WRITTEN NOTICE
28 OF NOT LESS THAN 30 DAYS; OR

29 (IV) POLICIES ISSUED BY THE MARYLAND AUTOMOBILE30 INSURANCE FUND.

31 (b) (1) Whenever an insurer, as required by subsection (c) of this section,

32 gives notice of its intention to cancel or not to renew a policy subject to this section

33 issued in the State or before an insurer cancels a policy subject to this section issued

34 in the State for a reason other than nonpayment of premium, the insurer shall notify

35 the insured of the possible right of the insured to replace the insurance under the

36 Maryland Property Insurance Availability Act or through another plan for which the

37 insured may be eligible.

		UNUI	
1	(2)	The not	ice required by paragraph (1) of this subsection must:
2		(i)	be in writing;
3 4	of the appropriate pla	(ii) n; and	contain the current address and telephone number of the offices
	as the first written not by law, regulation, or		be sent to the insured in the same manner and at the same time ncellation or of intention not to renew given or required
10 11	certificate of mailing	cy, the ins , a writte	45 days before the date of the proposed cancellation or surer shall [cause to be sent] SEND to the insured, by n notice of intention to cancel for a reason other than otice of intention not to renew a policy issued in the
13 14	(2) insurer is deemed to		given to the insured by an insurance producer on behalf of the n given by the insurer for purposes of this subsection.
	(3) required under this se insurance.		standing paragraph (2) of this subsection, no notice is he [insurance producer] INSURED has replaced the
20	nonpayment of prem	ium, the i	before the date an insurer proposes to cancel a policy for insurer shall [cause to be sent] SEND to the insured, by n notice of intention to cancel for nonpayment of
22	27-603.		
23 24	(A) (1) OTHER THAN WO		ECTION APPLIES TO POLICIES OF COMMERCIAL INSURANCE COMPENSATION INSURANCE.
25	(2)	THIS S	ECTION DOES NOT APPLY TO:
28		,	POLICIES OF PERSONAL INSURANCE, LIFE INSURANCE, PERSONAL MOTOR VEHICLE LIABILITY INSURANCE ISSUED JSEHOLD IN THE STATE AS PROVIDED IN § 27-609 OF THIS
30 31	INSURANCE FUNE	(II) );	POLICIES ISSUED BY THE MARYLAND AUTOMOBILE
32 33	12-106 OF THIS AR	(III) TICLE; (	POLICIES IN EFFECT FOR 60 DAYS OR LESS, AS PROVIDED IN § OR
	UNDER § 11-206 O OF NOT LESS THA		POLICIES ISSUED TO EXEMPT COMMERCIAL POLICYHOLDERS ARTICLE, IF THE POLICIES PROVIDE FOR WRITTEN NOTICE YS.

(B) (1) WHENEVER AN INSURER GIVES NOTICE OF ITS INTENTION TO
 CANCEL OR NOT TO RENEW A POLICY ISSUED IN THIS STATE FOR A REASON OTHER
 THAN NONPAYMENT OF PREMIUM, THE INSURER SHALL NOTIFY THE INSURED OF
 THE POSSIBLE RIGHT TO REPLACE THE INSURANCE UNDER THE MARYLAND
 PROPERTY INSURANCE AVAILABILITY ACT, THROUGH THE MARYLAND AUTOMOBILE
 INSURANCE FUND, OR THROUGH ANOTHER PLAN FOR WHICH THE INSURED MAY BE
 ELIGIBLE.

8 (2) THE NOTICE REQUIRED BY PARAGRAPH (1) OF THIS SUBSECTION 9 SHALL:

10 (I) BE IN WRITING;

(II) INCLUDE THE CURRENT ADDRESS AND TELEPHONE NUMBER
 OF THE OFFICES OF THE JOINT INSURANCE ASSOCIATION, THE MARYLAND
 AUTOMOBILE INSURANCE FUND, OR OTHER APPROPRIATE PLAN; AND

(III) BE SENT TO THE INSURED IN THE SAME MANNER AND AT THE
SAME TIME AS THE FIRST WRITTEN NOTICE OF CANCELLATION OR OF INTENTION
NOT TO RENEW THAT IS GIVEN OR REQUIRED BY LAW, REGULATION, OR CONTRACT.

17 (C) (1) AT LEAST 45 DAYS BEFORE THE DATE OF THE PROPOSED
18 CANCELLATION OR EXPIRATION OF THE POLICY, THE INSURER SHALL SEND TO THE
19 INSURED, BY CERTIFICATE OF MAILING, WRITTEN NOTICE OF INTENTION TO
20 CANCEL FOR A REASON OTHER THAN NONPAYMENT OF PREMIUM OR NOTICE OF
21 INTENTION NOT TO RENEW A POLICY ISSUED IN THE STATE.

(2) THE INSURER SHALL MAINTAIN PROOF OF MAILING IN A FORM
AUTHORIZED OR ACCEPTED BY THE UNITED STATES POSTAL SERVICE OR OTHER
COMMERCIAL MAIL DELIVERY SERVICE.

(3) NOTICE GIVEN TO THE INSURED BY AN INSURANCE PRODUCER ON
BEHALF OF THE INSURER IS DEEMED TO HAVE BEEN GIVEN BY THE INSURER FOR
THE PURPOSES OF THIS SUBSECTION.

28 (4) NO NOTICE IS REQUIRED UNDER THIS SUBSECTION IF THE INSURED29 HAS REPLACED THE INSURANCE.

30 (D) AT LEAST 10 DAYS BEFORE THE DATE AN INSURER PROPOSES TO CANCEL
31 A POLICY FOR NONPAYMENT OF PREMIUM, THE INSURER SHALL SEND TO THE
32 INSURED, BY CERTIFICATE OF MAILING, A WRITTEN NOTICE OF INTENTION TO
33 CANCEL FOR NONPAYMENT OF PREMIUM.

34 (E) (1) IF AN INSURER PROVIDES A RENEWAL POLICY AND NOTICE OF
35 PREMIUM DUE TO AN INSURED AT LEAST 45 DAYS BEFORE THE RENEWAL DATE OF
36 THE POLICY AND THE INSURED FAILS TO MAKE THE REQUIRED PAYMENT BY THE
37 RENEWAL DATE, THE INSURER MAY TERMINATE THE POLICY ON THE RENEWAL
38 DATE FOR NONPAYMENT OF PREMIUM AFTER SENDING TO THE INSURED, BY
39 CERTIFICATE OF MAILING, A WRITTEN OFFER TO REINSTATE THE RENEWAL POLICY
40 WITHOUT LAPSE IN COVERAGE.

### 1 (2) AN OFFER TO REINSTATE UNDER THIS SUBSECTION SHALL PROVIDE 2 NOT LESS THAN 10 DAYS FOR THE INSURED TO MAKE THE REQUIRED PREMIUM 3 PAYMENT.

4 [27-602.] 27-604.

5 [(a) In this section, "applicant" means the person that seeks to purchase a 6 renewal policy or to reinstate a canceled policy.

7 (b) (1) This section applies to the Maryland Property Insurance Availability
8 Act and to any other plans that may be instituted to ensure availability of insurance,
9 unless expressly excluded.

10 (2) This section does not apply to policies of:

11 (i) life insurance;

12 (ii) health insurance;

13 (iii) motor vehicle liability insurance; or

14 (iv) surety insurance.]

15 (A) (1) THIS SECTION APPLIES TO POLICIES OF PERSONAL INSURANCE AND
16 INSURANCE ISSUED UNDER THE MARYLAND PROPERTY INSURANCE AVAILABILITY
17 ACT OR ANY SIMILAR ACT INSTITUTED TO ENSURE THE AVAILABILITY OF
18 INSURANCE.

19 (2) THIS SECTION DOES NOT APPLY TO:

20 (I) POLICIES OF COMMERCIAL INSURANCE, LIFE INSURANCE,
21 HEALTH INSURANCE, PERSONAL MOTOR VEHICLE LIABILITY INSURANCE ISSUED TO
22 A RESIDENT OF A HOUSEHOLD IN THE STATE AS PROVIDED IN § 27-609 OF THIS
23 SUBTITLE, OR SURETY INSURANCE;

24 (II) BINDERS OR POLICIES IN EFFECT FOR 60 DAYS OR LESS, AS 25 PROVIDED IN § 12-106 OF THIS ARTICLE;

26 (III) POLICIES ISSUED TO EXEMPT COMMERCIAL POLICYHOLDERS
27 UNDER § 11-206 OF THIS ARTICLE, IF THE POLICIES PROVIDE FOR WRITTEN NOTICE
28 OF NOT LESS THAN 30 DAYS; OR

29 (IV) POLICIES ISSUED BY THE MARYLAND AUTOMOBILE30 INSURANCE FUND.

31 [(c)] (B) (1) Whenever an insurer cancels or refuses to renew a policy
32 subject to this section, the insurer must provide to the [applicant] FIRST NAMED
33 INSURED a statement of the actual reason for the cancellation or refusal to renew [if

34 the authorized premium has been tendered or paid].

0	UN	OFFICIAL COFT OF HOUSE BILL 540
		agraph (1) of this subsection applies to the cancellation of or hat has been in effect for at least 15 days or an actual [.]
4 5		E COMMISSIONER MAY NOT DISALLOW A PROPOSED ACTION OF E THE STATEMENT OF ACTUAL REASON CONTAINS:
6 7		GRAMMATICAL, TYPOGRAPHICAL, OR OTHER ERRORS, IF THE TERIAL TO THE PROPOSED ACTION AND ARE NOT MISLEADING;
8 9	(II) NOT MISLEADING; OR	SURPLUS INFORMATION, IF THE SURPLUS INFORMATION IS
		ERRONEOUS INFORMATION, IF IN THE ABSENCE OF THE ATION THERE IS A SUFFICIENT BASIS TO SUPPORT THE
	4 grounds for an action agai	atement of actual reason is privileged and does not constitute nst the insurer, its representatives, or another person that he insurer information on which the statement is based.
	7 [sufficiently] clear and spe	The reason given in the statement of actual reason must be ecific [so that an applicant of reasonable intelligence can nsurer's decision without making further inquiry].
	0 handicap or disability", "li	use of generalized terms such as "personal habits", "physical iving conditions", "poor morals", or "violation or accident requirement of this subsection.
22	2 27-605.	
23 24		IS SECTION APPLIES TO POLICIES OF COMMERCIAL INSURANCE RS' COMPENSATION INSURANCE.
25	5 (2) THI	S SECTION DOES NOT APPLY TO:
28	7 VEHICLE LIABILITY IN	POLICIES OF PERSONAL INSURANCE, PERSONAL MOTOR NSURANCE ISSUED TO A RESIDENT IN A HOUSEHOLD IN THIS IN § 27-609 OF THIS SUBTITLE, LIFE INSURANCE, HEALTH TY INSURANCE;
30 31	0 (II) 1 PROVIDED IN § 12-106	BINDERS OR POLICIES IN EFFECT FOR 60 DAYS OR LESS, AS OF THIS ARTICLE;
		IS ARTICLE, IF THE POLICIES PROVIDE FOR WRITTEN NOTICE
35 36	5 (IV) 6 INSURANCE FUND.	POLICIES ISSUED BY THE MARYLAND AUTOMOBILE

(B) (1) WHENEVER AN INSURER CANCELS OR REFUSES TO RENEW A POLICY
 SUBJECT TO THIS SECTION FOR A REASON OTHER THAN NONPAYMENT OF PREMIUM,
 THE INSURER MUST PROVIDE TO THE FIRST NAMED INSURED A WRITTEN
 STATEMENT OF THE ACTUAL REASON FOR THE CANCELLATION OR REFUSAL TO
 RENEW.

6 (2) THE STATEMENT SHALL INCLUDE THE INSURER'S OFFER TO
7 PROVIDE ADDITIONAL INFORMATION IN SUPPORT OF THE PROPOSED ACTION UPON
8 THE WRITTEN REQUEST OF THE INSURED AND AN ADDRESS FOR THE INSURED TO
9 SUBMIT THE REQUEST.

(3) A WRITTEN REQUEST FOR INFORMATION UNDER THIS SUBSECTION
 SHALL BE SENT NOT MORE THAN 30 DAYS FROM THE DATE OF THE NOTICE
 CONTAINING THE ACTUAL REASON.

(4) ON RECEIVING A WRITTEN REQUEST FROM AN INSURED FOR
 ADDITIONAL INFORMATION UNDER THIS SUBSECTION AND PRIOR TO THE
 EFFECTIVE DATE OF THE PROPOSED ACTION, AN INSURER SHALL RESPOND IN
 WRITING WITHIN 15 DAYS.

17 (5) EXCEPT AS PROVIDED IN § 27-501 OF THIS ARTICLE, A REQUEST FOR
18 ADDITIONAL INFORMATION UNDER THIS SECTION DOES NOT STAY THE PROPOSED
19 ACTION.

20 (C) THE COMMISSIONER MAY NOT DISALLOW A PROPOSED ACTION OF AN 21 INSURER BECAUSE THE STATEMENT OF ACTUAL REASON CONTAINS:

(1) GRAMMATICAL ERRORS, TYPOGRAPHICAL ERRORS, OR OTHER
23 ERRORS, IF THE ERRORS ARE NOT MATERIAL TO THE PROPOSED ACTION AND ARE
24 NOT MISLEADING;

25 (2) SURPLUS INFORMATION, IF THE SURPLUS INFORMATION IS NOT 26 MISLEADING; OR

27 (3) ERRONEOUS INFORMATION, IF IN THE ABSENCE OF THE
28 ERRONEOUS INFORMATION THERE IS A SUFFICIENT BASIS TO SUPPORT THE
29 PROPOSED ACTION.

30 (D) INFORMATION CONCERNING THE ACTUAL REASON IS PRIVILEGED AND
31 DOES NOT CONSTITUTE GROUNDS FOR AN ACTION AGAINST THE INSURER, THE
32 INSURER'S REPRESENTATIVES, AN INSURANCE PRODUCER, OR ANY OTHER PERSON
33 THAT IN GOOD FAITH PROVIDES INFORMATION ON WHICH THE STATEMENT IS
34 BASED.

(E) FOR PURPOSES OF THIS SECTION, AN ASSIGNMENT OR TRANSFER OF AN
INSURANCE POLICY SUBJECT TO THIS SECTION TO AN AFFILIATED INSURER WITHIN
AN INSURANCE HOLDING COMPANY SYSTEM MAY NOT BE DEEMED A CANCELLATION
OR NONRENEWAL.

1	[27-603.] 27-606.		
	that intends to cancel or	r not ren	or life insurance, health insurance, and annuities, an insurer ew a line of business shall file a plan of withdrawal 180 days before the date of the proposed withdrawal.
7	may allow an insurer to	file a p the Con	standing paragraph (1) of this subsection, the Commissioner lan of withdrawal at least 60 days before the date of numissioner determines that compliance by the insurer ection may result in:
9	(	(i)	the impairment of the insurer;
10	(	(ii)	the loss of or substantial changes in applicable reinsurance; or
11	(	(iii)	significant financial losses to the insurer.
12	(3) H	For healt	h insurance:
15	insurance product, as d the State shall file a pla	lefined b an of wit	an insurer that intends to cancel or not renew a health by the Commissioner, for all of its covered insureds in thdrawal with the Commissioner at least 90 days I cancellation or nonrenewal; and
19	insurance market in the	e State b nall file a	an insurer that intends to withdraw completely from the health y canceling or not renewing all of its health insurance a plan of withdrawal with the Commissioner at least proposed withdrawal.
21	(b) The plan of	of withd	rawal shall contain:
22 23	(1) a or nonrenewal action is		ent by an elected officer of the insurer that the cancellation ary as a result of:
24	(	(i)	the loss of or substantial changes in applicable reinsurance;
25	(	(ii)	financial losses of the insurer; or
26	(	(iii)	another business or economic reason of the insurer;
27 28	(2) i changes in reinsurance		son for cancellation or nonrenewal is loss of or substantial ment that explains:
	· · · · · · · · · · · · · · · · · · ·	nable to	that the insurer made a good faith effort to obtain replacement do so due to either the unavailability or reinsurance;
32 33	· · · · · · · · · · · · · · · · · · ·		how the loss of or reduction in reinsurance affects the insurer's or category of insurance proposed for cancellation or

- 33 risks throughout the entire line or category of insurance proposed for cancellation or34 nonrenewal; and

why cancellation or nonrenewal is necessary to cure the loss of 1 (iii) 2 or reduction in available reinsurance; and 3 (3)notwithstanding the reason for cancellation or nonrenewal, a 4 statement that: 5 identifies the category of risk, the total number of risks written (i) 6 by the insurer in that line of business, and the number of risks intended to be 7 canceled or not renewed; 8 explains how the cancellation or nonrenewals, if approved, will (ii) 9 be implemented with respect to individual risks and the steps that will be taken to 10 ensure that the cancellation or nonrenewal decisions will not be applied in an 11 arbitrary, capricious, or unfairly discriminatory manner or in violation of § 27-501 of 12 this title; and 13 (iii) includes any other information that the Commissioner 14 reasonably requires. 15 If a plan of withdrawal filed with the Commissioner is not accompanied by (c) 16 the information required by this section, the Commissioner may so inform the insurer 17 and the plan of withdrawal will be deemed filed when the information is provided to 18 the Commissioner. 19 (d) After an insurer has filed a plan of withdrawal with the Commissioner, the 20 insurer shall notify in writing each of its insurance producers in the State that the 21 insurer has filed a plan of withdrawal. 22 (e) The Commissioner shall review each plan of withdrawal to determine its 23 compliance with this section and § 27-501 of this title. 24 The Commissioner shall disapprove each plan of withdrawal (f) (1)(i) 25 that does not comply with this section. If the Commissioner disapproves a plan, the Commissioner 26 (ii) 27 shall issue an order of disapproval that includes specific reasons for the disapproval. Subject to paragraph (3) of this subsection, a plan filed under 28 (i) (2)29 this section is deemed approved if the Commissioner fails to approve or disapprove 30 the plan within 60 days after the date of filing by the insurer. 31 If a filing is deemed approved under this paragraph, the filing (ii) 32 becomes effective on the 60th day after the date of filing. 33 (3)If the Commissioner does not have sufficient information to 34 determine whether a filing or amended filing meets the requirements of this section, 35 the Commissioner: 36 (i)

37 and

11

shall require the insurer to provide the necessary information;

#### 12 **UNOFFICIAL COPY OF HOUSE BILL 540** 1 (ii) may extend the period for approval until the information is 2 provided. 3 (4)A plan may be withdrawn or amended by the insurer at any time 4 before approval. 5 (5) After approval or disapproval of a plan, the withdrawal or 6 amendment of the plan is subject to the approval of the Commissioner. 7 (g) The Commissioner may disapprove a plan of withdrawal for health 8 insurance if an insurer, nonprofit health service plan, or health maintenance 9 organization has failed to demonstrate compliance with § 15-1212 or § 15-1308 of 10 this article. 11 [27-604. 12 (a) This section does not apply to: 13 (1)life insurance; 14 (2)health insurance: 15 motor vehicle liability insurance issued to a resident of a household (3)16 in the State as set forth in § 27-605 of this subtitle; 17 (4)surety insurance; 18 (5) insurance written or issued by the Maryland Automobile Insurance 19 Fund; or 20 (6)an insurer that satisfies the Commissioner that it cannot reasonably 21 comply with the notice requirement in connection with certain risks or lines of 22 business. 23 Whenever an insurer intends to increase a premium for a particular policy (b) written in the State by 20% or more, the insurer shall notify the insured and 24 25 insurance producer of the increase. The notice shall be sent by first-class mail to the insured and insurance 26 (c) 27 producer at least 45 days before the effective date of the proposed premium increase.] 28 27-607.

29 (A) (1) THIS SECTION APPLIES TO POLICIES OF PERSONAL INSURANCE AND
30 INSURANCE ISSUED UNDER THE MARYLAND PROPERTY INSURANCE AVAILABILITY
31 ACT OR ANY SIMILAR ACT INSTITUTED TO ENSURE THE AVAILABILITY OF
32 INSURANCE.

33 (2) THIS SECTION DOES NOT APPLY TO:

(I) POLICIES OF COMMERCIAL INSURANCE, LIFE INSURANCE,
 HEALTH INSURANCE, PERSONAL MOTOR VEHICLE LIABILITY INSURANCE ISSUED TO
 A RESIDENT OF A HOUSEHOLD IN THE STATE AS PROVIDED IN § 27-609 OF THIS
 SUBTITLE, OR SURETY INSURANCE;

5 (II) POLICIES ISSUED TO EXEMPT COMMERCIAL POLICYHOLDERS
6 UNDER § 11-206 OF THIS ARTICLE, IF THE POLICIES PROVIDE FOR WRITTEN NOTICE
7 OF NOT LESS THAN 30 DAYS; OR

8 (III) POLICIES ISSUED BY THE MARYLAND AUTOMOBILE 9 INSURANCE FUND.

10 (B) AT LEAST 45 DAYS PRIOR TO THE RENEWAL DATE OF A POLICY SUBJECT
11 TO THIS SECTION, THE INSURER SHALL SEND A NOTICE TO THE FIRST NAMED
12 INSURED AND THE INSURANCE PRODUCER, IF ANY, BY FIRST-CLASS MAIL STATING
13 BOTH THE AMOUNT OF THE RENEWAL POLICY PREMIUM AND THE AMOUNT OF THE
14 EXPIRING POLICY PREMIUM.

15 27-608.

16 (A) (1) THIS SECTION APPLIES TO POLICIES OF COMMERCIAL INSURANCE 17 OTHER THAN WORKERS' COMPENSATION INSURANCE.

(2) THIS SECTION DOES NOT APPLY TO POLICIES OF PERSONAL
 INSURANCE OR PERSONAL MOTOR VEHICLE LIABILITY INSURANCE ISSUED TO A
 RESIDENT IN A HOUSEHOLD IN THIS STATE AS PROVIDED IN § 27-609 OF THIS
 SUBTITLE.

(B) (1) UNLESS AN INSURER HAS GIVEN NOTICE OF ITS INTENTION NOT TO
RENEW A POLICY SUBJECT TO THIS SECTION, IF THE INSURER SEEKS TO INCREASE
THE RENEWAL POLICY PREMIUM BY 20% OR MORE, THE INSURER SHALL SEND A
NOTICE TO THE FIRST NAMED INSURED AND INSURANCE PRODUCER, IF ANY, NOT
LESS THAN 45 DAYS PRIOR TO THE RENEWAL DATE OF THE POLICY.

27 (C) A NOTICE UNDER THIS SECTION SHALL INCLUDE:

28 (1) BOTH THE EXPIRING POLICY PREMIUM AND THE RENEWAL POLICY29 PREMIUM; AND

30 (2) THE TELEPHONE NUMBER FOR THE INSURER OR INSURANCE
31 PRODUCER, IF ANY, TOGETHER WITH A STATEMENT THAT THE INSURED MAY CALL
32 TO REQUEST ADDITIONAL INFORMATION ABOUT THE PREMIUM INCREASE.

33 (D) (1) IF AN INSURER'S RATING METHODOLOGY REQUIRES THE INSURED
34 TO PROVIDE INFORMATION TO CALCULATE THE RENEWAL POLICY PREMIUM, AN
35 INSURER SHALL PROVIDE A REASONABLE ESTIMATE OF THE RENEWAL POLICY
36 PREMIUM IF:

37 (I) THE INSURER HAS REQUESTED THE REQUIRED INFORMATION
 38 FROM THE INSURED; AND

1 2 INFORMATION.

3 (2) A REASONABLE ESTIMATE UNDER THIS SUBSECTION SHALL BE
4 BASED UPON THE INFORMATION AVAILABLE TO THE INSURER AT THE TIME THE
5 NOTICE IS SENT.

THE INSURER HAS NOT RECEIVED THE REQUESTED

6 (E) IN DETERMINING THE AMOUNT OF A PREMIUM INCREASE UNDER THIS 7 SECTION, THE INSURER IS NOT REQUIRED TO INCLUDE PREMIUM RESULTING FROM:

8 (1) AN INCREASE IN THE UNITS OF EXPOSURE;

9 (2) THE APPLICATION OF AN EXPERIENCE RATING PLAN;

10 (3) THE APPLICATION OF A RETROSPECTIVE RATING PLAN;

11(4)A CHANGE MADE BY THE INSURED THAT INCREASES THE INSURER'S12EXPOSURE; OR

13 (5) AN AUDIT OF THE INSURED.

(II)

14 (F) (1) EXCEPT AS PROVIDED IN THIS SUBSECTION, A NOTICE REQUIRED 15 UNDER THIS SECTION SHALL BE SENT BY CERTIFICATE OF MAILING.

16(2)A NOTICE REQUIRED BY THIS SECTION MAY BE SENT BY17FIRST-CLASS MAIL IF IT IS SENT TOGETHER WITH THE RENEWAL POLICY.

18 [27-605.] 27-609.

19 (a) In this section, "increase in premium" and "premium increase" include an 20 increase in the premium for any coverage on a policy due to:

21 (1) a surcharge;

22 (2) retiering or other reclassification of an insured; or

23 (3) removal or reduction of a discount.

24 (b) (1) Except in accordance with this article, with respect to a policy of

25 motor vehicle liability insurance or a binder of motor vehicle liability insurance, if the

26 binder has been in effect for at least 45 days, issued in the State to any resident of the

27 household of the named insured, an insurer other than the Maryland Automobile

28 Insurance Fund may not:

29 (i) cancel or fail to renew the policy or binder for a reason other 30 than nonpayment of premium;

- 31 (ii) increase a premium for any coverage on the policy; or
- 32 (iii) reduce coverage under the policy.

1 (2) 2 of this section do not a		nstanding paragraph (1) of this subsection, the requirements
		the premium increase described in paragraph (1)(ii) of this increase in premiums approved by the Commissioner lassification of the insured;
		the reduction in coverage described in paragraph (1)(iii) of this reduction in coverage approved by the Commissioner or fitle 19, Subtitle 5 of this article; or
9 10 withdrawal that:	(iii)	the failure to renew the policy takes place under a plan of
<ol> <li>subtitle; and</li> </ol>		1. is approved by the Commissioner under § 27-603 of this
15 nonrenewal of the po	licy a wr	2. provides that each insured affected by the plan of ertificate of mailing at least 45 days before the ritten notice that states the date that the policy will be renewal is the result of the withdrawal of the insurer
	o take an	45 days before the proposed effective date of the action, an action subject to this section must send written notice nsured at the last known address of the insured:
21	(i)	for notice of cancellation or nonrenewal, by certified mail; and
<ul><li>22</li><li>23 certificate of mailing</li></ul>	(ii)	for all other notices of actions subject to this section, by
24 (2) 25 Commissioner.	The not	tice must be in triplicate and on a form approved by the
26 (3)	The not	tice must state in clear and specific terms:
27	(i)	the proposed action to be taken, including:
<ul><li>28</li><li>29 the type of coverage</li></ul>	to which	1. for a premium increase, the amount of the increase and it is applicable; and
<ul><li>30</li><li>31 and the extent of the s</li></ul>	reduction	2. for a reduction in coverage, the type of coverage reduced n;
32	(ii)	the proposed effective date of the action;
<ul><li>33</li><li>34 the insurer for propos</li></ul>	(iii) sing to ta	subject to paragraph (4) of this subsection, the actual reason of ke the action;

1 2	(iv) if the policy in accordance with § 27	there is coupled with the notice an offer to continue or renew 7-606 of this subtitle:
3 4	1. from coverage; and	the name of the individual or individuals to be excluded
5 6	2. with the named individual or	the premium amount if the policy is continued or renewed viduals excluded from coverage;
		e right of the insured to replace the insurance through the Fund and the current address and telephone number
12 13	<ol> <li>insurer and, except in the case of</li> <li>policy, request a hearing before the</li> </ol>	e right of the insured to protest the proposed action of the a premium increase of 15% or less for the entire he Commissioner on the proposed action by signing ing them to the Commissioner within 30 days after
17 18	6 policy, that if a protest is filed by 7 insurance in effect until a final de	cept for a premium increase of 15% or less for the entire the insured, the insurer must maintain the current termination is made by the Commissioner, subject premium due or becoming due before the
		e authority of the Commissioner to award reasonable presentation at a hearing if the Commissioner finds to be unjustified; and
23 24	3 (ix) if 4 or information from a credit repo	the proposed action is based wholly or partly on a credit score rt:
27	6 reporting agency that furnished th	the name, address, and telephone number of the consumer ne credit report to the insurer, including the ished by the agency if the agency compiles and a nationwide basis;
		on and is unable to provide the insured the specific
	3 Fair Credit Reporting Act, a free	that the insured may obtain, under § 1681 of the federal copy of the credit report of the insured from the n 60 days after receipt of the notice; and
	6 Fair Credit Reporting Act, with the	that the insured may dispute, under § 1681i of the federal ne consumer reporting agency the accuracy or in the credit report furnished by the agency.

37 completeness of any information in the credit report furnished by the agency.

3	(4) (i) The insurer's statement of actual reason for proposing to take an action subject to this section must be sufficiently clear and specific so that an individual of average intelligence can identify the basis for the insurer's decision without making further inquiry.
	(ii) The use of generalized terms such as "personal habits", "living conditions", "poor morals", or "violation or accident record" does not meet the requirements of this paragraph.
8 9	(iii) The Commissioner may not disallow a proposed action of an insurer because the statement of actual reason contains:
10 11	1. grammatical errors, typographical errors, or other errors provided that the errors are nonmaterial and not misleading; or
12 13	2. surplus information, provided that the surplus information is nonmaterial and not misleading.
16	(d) At least 10 days before the date an insurer proposes to cancel a policy for nonpayment of premium, the insurer shall cause to be sent to the insured, by certificate of mailing, a written notice of intention to cancel for nonpayment of premium.
20	(e) A statement of actual reason contained in the notice given under subsection (c) of this section is privileged and does not constitute grounds for an action against the insurer, its representatives, or another person that in good faith provides to the insurer information on which the statement is based.
22 23	(f) (1) This subsection does not apply to an action of an insurer taken under subsection (d) of this section.
	(2) An insured may protest a proposed action of the insurer under this section by signing two copies of the notice and sending them to the Commissioner within 30 days after the mailing date of the notice.
27 28	(3) On receipt of a protest, the Commissioner shall notify the insurer of the filing of the protest.
	(4) Except for a premium increase of 15% or less for the entire policy, a protest filed with the Commissioner stays the proposed action of the insurer pending a final determination by the Commissioner.
34 35	(5) (i) Except for a premium increase of 15% or less for the entire policy, the insurer shall maintain in effect the same coverage and premium that were in effect on the day the notice of proposed action was sent to the insured until a final determination is made, subject to the payment of any authorized premium due or becoming due before the determination.

				In the case of a premium increase, a dismissal of the protest or ncrease is deemed to be a final determination of the e mailing date of the Commissioner's notice of action.
4	(g)	(1)	Based o	n the information contained in the notice, the Commissioner:
5 6	and		(i)	shall determine whether the protest by the insured has merit;
7 8	of the insure	r.	(ii)	either shall dismiss the protest or disallow the proposed action
9 10	action of the	(2) e Commi		mmissioner shall notify the insurer and the insured of the romptly in writing.
		(3) e of the C		to paragraph (4) of this subsection, within 30 days after the oner's notice of action, the aggrieved party may request
14 15	policy the C	(4) ommissi		in the case of a premium increase of 15% or less for the entire l:
16 17	hearing; and	l	(i)	hold a hearing within a reasonable time after the request for a
18 19	10 days befo	ore the he	(ii) earing.	give written notice of the time and place of the hearing at least
20 21		(5) with Titl		ng held under this subsection shall be conducted in title 2 of the State Government Article.
			and, in d	earing the insurer has the burden of proving its proposed oing so, may rely only on the reasons set forth in its
25 26	(h) conclusion o	(1) of the hea		mmissioner shall issue an order within 30 days after the
27 28	justified, the	(2) c Commi		ommissioner finds the proposed action of the insurer to be nall:
29			(i)	dismiss the protest; and
30			(ii)	allow the proposed action to be taken on the later of:
31				1. its proposed effective date; and
32				2. 30 days after the date of the determination.
33 34	Commissior	(3) ner:	If the Co	ommissioner finds the proposed action to be unjustified, the

34 Commissioner:

19	<b>UNOFFICIAL COPY OF HOUSE BILL 540</b>			
1	(i) shall disallow the action; and			
<ul><li>2</li><li>3 by the insured for rep</li><li>4 appropriate.</li></ul>	(ii) may order the insurer to pay reasonable attorney fees incurred presentation at the hearing as the Commissioner considers			
	mmissioner may delegate the powers and duties of the this section to one or more employees or hearing examiners.			
7 (j) (1) 8 the entire policy, the	If the Commissioner disallows a premium increase of 15% or less for insurer, within 30 days after the disallowance, shall:			
9 10 insured; and	(i) return to the insured all disallowed premium received from the			
	(ii) pay to the insured interest on the disallowed premium received culated at 10% per annum from the date the disallowed premium date the disallowed premium was returned.			
14 (2) If an insurer fails to return any disallowed premium or fails to pay 15 interest to an insured in violation of paragraph (1) of this subsection, the insurer is in 16 violation of this article and subject to the penalties under § 4-113(d) of this article.				
	17 (k) A party to a proceeding under this section may appeal the decision of the 18 Commissioner in accordance with § 2-215 of this article.			
	mmissioner may adopt regulations that exclude from the section certain types of premium increases, except for premium			
22 (1)	an accident;			
23 (2) 24 state;	a violation of the Maryland vehicle law or the vehicle law of another			
25 (3)	the claims history of the insured;			
26 (4)	the credit history or the credit score of the insured;			
27 (5)	a retiering of the insured; or			
28 (6)	a surcharge.			
29 [27-606.] 27-610.				
30(a)(1)31issued in the State to32is insured.	This subsection applies to an automobile liability insurance policy a resident of a household, under which more than one individual			

33 (2) If an insurer is authorized under this article to cancel, nonrenew, or
 34 increase the premiums on a policy of automobile liability insurance subject to this

1 subsection because of the claim experience or driving record of one or more but less

2 than all of the individuals insured under the policy, the insurer, instead of

3 cancellation, nonrenewal, or premium increase, shall offer to continue or renew the

4 insurance, but to exclude all coverage when a motor vehicle is operated by the

 $5 \hspace{0.1 cm} \text{specifically named excluded individual or individuals whose claim experience or}$ 

6 driving record could have justified the cancellation, nonrenewal, or premium

7 increase.

8 (b) If an insurer legally could refuse to issue a policy of automobile liability 9 insurance under which more than one individual is insured because of the claim 10 experience or driving record of one or more but less than all of the individuals 11 applying to be insured under the policy, the insurer may issue the policy but exclude 12 all coverage when a motor vehicle is operated by the specifically named excluded 13 individual or individuals whose claim experience or driving record could have 14 justified the refusal to issue.

15 (c) The policy described in subsection (a) or (b) of this section may be endorsed 16 to exclude specifically all coverage for any of the following when the named excluded 17 driver is operating a motor vehicle covered under the policy whether or not that 18 operation or use was with the express or implied permission of an individual insured 19 under the policy:

20 (1) the excluded operator or user;

21 (2) the vehicle owner;

22 (3) family members residing in the household of the excluded operator or 23 user or vehicle owner; and

24 (4) any other individual, except for the coverage required by §§ 19-505
25 and 19-509 of this article if that coverage is not available under another automobile
26 policy.

27 (d) The premiums charged on a policy that excludes a named driver or drivers
28 under this section may not reflect the claim experience or driving record of the
29 excluded named driver or drivers.

30 [27-607.] 27-611.

31 (a) (1) THIS SECTION APPLIES TO PERSONAL INSURANCE AND PERSONAL
32 MOTOR VEHICLE LIABILITY INSURANCE ISSUED TO A RESIDENT IN A HOUSEHOLD IN
33 THIS STATE AS PROVIDED IN § 27-609 OF THIS SUBTITLE.

34 (2) THIS SECTION DOES NOT APPLY TO COMMERCIAL INSURANCE.

35 [(1)] (3) Unless an insurer has provided notice of its intention not to

36 renew a policy in compliance with [§ 27-601, § 27-603, or § 27-605 of] this subtitle,

37 the insurer must provide each policyholder with notice of renewal premium due at

38 least 17 days before the due date.

A licensed insurance producer may provide notice under 1 [(2)](4)2 paragraph [(1)] (3) of this subsection on behalf of the insurer.

3 [(3)](5) The duty to provide notice under paragraph [(1)] (3) of this 4 subsection is deemed discharged if:

5 the insurer shows that its established procedures would have (i) 6 resulted in placing the notice of renewal premium due in the United States mail; and

7 (ii) there is no showing that in fact the notice was not placed in the 8 mail.

9 (b) If an insurer fails to provide notice of renewal premium due under 10 subsection (a) of this section, and subsequently the policyholder fails to make timely 11 payment of the renewal premium, the insurer must:

12 (1)provide coverage for each claim that:

13 would have been covered under the policy; and (i)

14 arises within 45 days after the date the insured discovers or (ii) 15 should have discovered that the policy was not renewed; and

renew the policy on tender of payment within 30 days after the 16 (2)17 policyholder discovers or should have discovered that the policy was not renewed.

18 [27-608.] 27-612.

Before the actual expiration of a policy of motor vehicle insurance that results 19

20 from nonpayment of a renewal premium, the insurer shall provide notice to the

21 insured in clear and specific terms that if the insured fails to renew or replace the

22 motor vehicle insurance before the due date, § 17-106 of the Transportation Article

23 provides that uninsured motorist penalties be assessed and that evidences of

24 registration be surrendered to the Motor Vehicle Administration and that failure to

25 surrender the evidences of registration may result in suspension of current and future

26 registration privileges.

27 [27-609.] 27-613.

If an insurer fails to comply with any provision of [§ 27-601,] § 28 (a) (1)

29 27-602, § 27-603, § 27-604, § 27-605, [or § 27-607] § 27-606, OR § 27-609 of this

30 subtitle, the insurer is liable to the applicant for the coverage that was requested, or 31 that would have become effective except for the failure to comply with these

32 provisions, unless the person seeking coverage:

(i)

33

- no longer wishes the coverage;
- 34

(ii) has obtained other substantially equivalent coverage; or

35 fails to tender or pay the premium after reasonable demand for (iii) 36 the premium has been made.

1 (2) The liability of an insurer under paragraph (1) of this subsection is in 2 addition to any other penalties applicable by law.

3 (b) Liability for coverage does not apply to failure to comply with § 27-608 of 4 this subtitle, as it relates to motor vehicle liability insurance.

5 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall be 6 construed to apply to all personal and commercial lines of property and casualty

22

7 insurance issued, delivered, or renewed on or after the effective date of this Act.

8 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect 9 October 1, 2005.