5lr0062

## By: Chairman, Economic Matters Committee (By Request - Departmental -Insurance Administration, Maryland) Introduced and read first time: February 8, 2005

Assigned to: Economic Matters

Committee Report: Favorable with amendments House action: Adopted Read second time: April 3, 2005

CHAPTER\_\_\_\_\_

1 AN ACT concerning

## Insurance - Property and Casualty - Personal Automobile Liability Insurance - Coverage and Premiums

4 FOR the purpose of clarifying and revising certain notice requirements, time frames,

5 and protest rights for certain cancellations and nonrenewals of certain policies

6 and binders of personal automobile liability insurance; clarifying and revising

7 certain notice requirements, time frames, and protest rights for certain

8 increases in premium and certain reductions in coverage under certain personal

9 automobile liability insurance policies; authorizing the Maryland Insurance

10 Commissioner to adopt certain regulations; defining certain terms; and

11 generally relating to property and casualty insurance.

12 BY repealing

- 13 Article Insurance
- 14 Section 27-605
- 15 Annotated Code of Maryland
- 16 (2002 Replacement Volume and 2004 Supplement)

#### 17 BY adding to

- 18 Article Insurance
- 19 Section 27-605 and 27-605.1
- 20 Annotated Code of Maryland
- 21 (2002 Replacement Volume and 2004 Supplement)

#### 22 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF

23 MARYLAND, That the Laws of Maryland read as follows:

2

**Article - Insurance** 

1

2 [27-605.

3 (a) In this section, "increase in premium" and "premium increase" include an 4 increase in the premium for any coverage on a policy due to:

5 (1) a surcharge;

6 (2) retiering or other reclassification of an insured; or

7 (3) removal or reduction of a discount.

8 (b) (1) Except in accordance with this article, with respect to a policy of 9 motor vehicle liability insurance or a binder of motor vehicle liability insurance, if the 10 binder has been in effect for at least 45 days, issued in the State to any resident of the 11 household of the named insured, an insurer other than the Maryland Automobile

12 Insurance Fund may not:

13 (i) cancel or fail to renew the policy or binder for a reason other 14 than nonpayment of premium;

15 (ii) increase a premium for any coverage on the policy; or

16 (iii) reduce coverage under the policy.

17 (2) Notwithstanding paragraph (1) of this subsection, the requirements18 of this section do not apply if:

19 (i) the premium increase described in paragraph (1)(ii) of this 20 subsection is part of a general increase in premiums approved by the Commissioner 21 and does not result from a reclassification of the insured;

(ii) the reduction in coverage described in paragraph (1)(iii) of this
subsection is part of a general reduction in coverage approved by the Commissioner or
satisfies the requirements of Title 19, Subtitle 5 of this article; or

25 (iii) the failure to renew the policy takes place under a plan of
26 withdrawal that:
27 1. is approved by the Commissioner under § 27-603 of this

28 subtitle; and

29 2. provides that each insured affected by the plan of

30 withdrawal shall be sent by certificate of mailing at least 45 days before the

31 nonrenewal of the policy a written notice that states the date that the policy will be

32 nonrenewed and that the nonrenewal is the result of the withdrawal of the insurer

33 from the market.

	take an	45 days before the proposed effective date of the action, an action subject to this section must send written notice sured at the last known address of the insured:			
4	(i)	for notice of cancellation or nonrenewal, by certified mail; and			
<ul><li>5</li><li>6 certificate of mailing.</li></ul>	(ii)	for all other notices of actions subject to this section, by			
7 (2) 8 Commissioner.	The not	ice must be in triplicate and on a form approved by the			
9 (3)	The not	ice must state in clear and specific terms:			
10	(i)	the proposed action to be taken, including:			
<ul><li>11</li><li>12 the type of coverage</li></ul>	to which	1. for a premium increase, the amount of the increase and it is applicable; and			
132.14 and the extent of the reduction;					
15	(ii)	the proposed effective date of the action;			
16 (iii) subject to paragraph (4) of this subsection, the actual reason of 17 the insurer for proposing to take the action;					
<ul><li>18</li><li>19 the policy in accorda</li></ul>	(iv) nce with	if there is coupled with the notice an offer to continue or renew § 27-606 of this subtitle:			
20 21 from coverage; and		1. the name of the individual or individuals to be excluded			
<ul><li>22</li><li>23 with the named indiv</li></ul>	idual or	2. the premium amount if the policy is continued or renewed individuals excluded from coverage;			
<ul><li>24</li><li>25 Maryland Automobil</li><li>26 of the Fund;</li></ul>	(v) e Insurai	the right of the insured to replace the insurance through the new Fund and the current address and telephone number			
<ul> <li>(vi) the right of the insured to protest the proposed action of the</li> <li>insurer and, except in the case of a premium increase of 15% or less for the entire</li> <li>policy, request a hearing before the Commissioner on the proposed action by signing</li> <li>two copies of the notice and sending them to the Commissioner within 30 days after</li> <li>the mailing date of the notice;</li> </ul>					
34 insurance in effect ur	ntil a fina	except for a premium increase of 15% or less for the entire by the insured, the insurer must maintain the current l determination is made by the Commissioner, subject zed premium due or becoming due before the			

35 to the payment of any authorized premium due or becoming due before the
36 determination;

the authority of the Commissioner to award reasonable 1 (viii) 2 attorney fees to the insured for representation at a hearing if the Commissioner finds 3 the proposed action of the insurer to be unjustified; and if the proposed action is based wholly or partly on a credit score 4 (ix) 5 or information from a credit report: the name, address, and telephone number of the consumer 6 1. 7 reporting agency that furnished the credit report to the insurer, including the 8 toll-free telephone number established by the agency if the agency compiles and 9 maintains files on consumers on a nationwide basis; 10 2. that the consumer reporting agency did not make the 11 decision to take the proposed action and is unable to provide the insured the specific 12 reasons why the action is proposed to be taken; 13 3. that the insured may obtain, under § 1681 of the federal 14 Fair Credit Reporting Act, a free copy of the credit report of the insured from the 15 consumer reporting agency within 60 days after receipt of the notice; and 16 that the insured may dispute, under § 1681i of the federal 4. 17 Fair Credit Reporting Act, with the consumer reporting agency the accuracy or completeness of any information in the credit report furnished by the agency. 18 19 (4)(i) The insurer's statement of actual reason for proposing to take 20 an action subject to this section must be sufficiently clear and specific so that an 21 individual of average intelligence can identify the basis for the insurer's decision 22 without making further inquiry. 23 (ii) The use of generalized terms such as "personal habits", "living 24 conditions", "poor morals", or "violation or accident record" does not meet the 25 requirements of this paragraph. 26 The Commissioner may not disallow a proposed action of an (iii) 27 insurer because the statement of actual reason contains: grammatical errors, typographical errors, or other errors 28 1. 29 provided that the errors are nonmaterial and not misleading; or 30 surplus information, provided that the surplus 2. 31 information is nonmaterial and not misleading. 32 (d) At least 10 days before the date an insurer proposes to cancel a policy for 33 nonpayment of premium, the insurer shall cause to be sent to the insured, by 34 certificate of mailing, a written notice of intention to cancel for nonpayment of 35 premium.

36 (e) A statement of actual reason contained in the notice given under37 subsection (c) of this section is privileged and does not constitute grounds for an

action against the insurer, its representatives, or another person that in good faith
 provides to the insurer information on which the statement is based.

3 (f) (1) This subsection does not apply to an action of an insurer taken under 4 subsection (d) of this section.

5 (2) An insured may protest a proposed action of the insurer under this 6 section by signing two copies of the notice and sending them to the Commissioner 7 within 30 days after the mailing date of the notice.

8 (3) On receipt of a protest, the Commissioner shall notify the insurer of 9 the filing of the protest.

10 (4) Except for a premium increase of 15% or less for the entire policy, a 11 protest filed with the Commissioner stays the proposed action of the insurer pending 12 a final determination by the Commissioner.

13 (5) (i) Except for a premium increase of 15% or less for the entire 14 policy, the insurer shall maintain in effect the same coverage and premium that were 15 in effect on the day the notice of proposed action was sent to the insured until a final 16 determination is made, subject to the payment of any authorized premium due or

17 becoming due before the determination.

18 (ii) In the case of a premium increase, a dismissal of the protest or
19 disallowance of the premium increase is deemed to be a final determination of the
20 Commissioner 20 days after the mailing date of the Commissioner's notice of action.

. .

21 (g) (1) Based on the information contained in the notice, the Commissioner:

22 (i) shall determine whether the protest by the insured has merit;

23 and

24 (ii) either shall dismiss the protest or disallow the proposed action 25 of the insurer.

26 (2) The Commissioner shall notify the insurer and the insured of the 27 action of the Commissioner promptly in writing.

28 (3) Subject to paragraph (4) of this subsection, within 30 days after the
29 mailing date of the Commissioner's notice of action, the aggrieved party may request
30 a hearing.

31 (4) Except in the case of a premium increase of 15% or less for the entire 32 policy the Commissioner shall:

33 (i) hold a hearing within a reasonable time after the request for a34 hearing; and

(ii) give written notice of the time and place of the hearing at least10 days before the hearing.

1 (5) 2 accordance with Ti	(5) A hearing held under this subsection shall be conducted in accordance with Title 10, Subtitle 2 of the State Government Article.						
3 (6) At the hearing the insurer has the burden of proving its proposed 4 action to be justified and, in doing so, may rely only on the reasons set forth in its 5 notice to the insured.							
6 (h) (1) 7 conclusion of the h	(h) (1) The Commissioner shall issue an order within 30 days after the conclusion of the hearing.						
8 (2) If the Commissioner finds the proposed action of the insurer to be 9 justified, the Commissioner shall:							
10	(i)	dismiss the protest; and					
11	(ii)	allow the proposed action to be taken on the later of:					
12		1. its proposed effective date; and					
13		2. 30 days after the date of the determination.					
14 (3) 15 Commissioner:	If the C	Commissioner finds the proposed action to be unjustified, the					
16	(i)	shall disallow the action; and					
17 (ii) may order the insurer to pay reasonable attorney fees incurred 18 by the insured for representation at the hearing as the Commissioner considers 19 appropriate.							
<ul><li>20 (i) The Commissioner may delegate the powers and duties of the</li><li>21 Commissioner under this section to one or more employees or hearing examiners.</li></ul>							
22 (j) (1) If the Commissioner disallows a premium increase of 15% or less for 23 the entire policy, the insurer, within 30 days after the disallowance, shall:							
<ul><li>24</li><li>25 insured; and</li></ul>	(i)	return to the insured all disallowed premium received from the					
		pay to the insured interest on the disallowed premium received t 10% per annum from the date the disallowed premium lisallowed premium was returned.					
	ed in viola	surer fails to return any disallowed premium or fails to pay tion of paragraph (1) of this subsection, the insurer is in ubject to the penalties under § 4-113(d) of this article.					

32 (k) A party to a proceeding under this section may appeal the decision of the 33 Commissioner in accordance with § 2-215 of this article.

1 (l) The Commissioner may adopt regulations that exclude from the

2 requirements of this section certain types of premium increases, except for premium3 increases due to:

4	(1)	an accident;
5 6 state;	(2)	a violation of the Maryland vehicle law or the vehicle law of another
7	(3)	the claims history of the insured;
8	(4)	the credit history or the credit score of the insured;

9 (5) a retiering of the insured; or

10 (6) a surcharge.]

11 27-605.

12 (A) IN THIS SECTION, "NAMED INSURED" HAS THE MEANING STATED IN § 13 19-501 OF THIS ARTICLE.

14 (B) (1) EXCEPT IN ACCORDANCE WITH THIS ARTICLE, WITH RESPECT TO A
15 PERSONAL AUTOMOBILE LIABILITY INSURANCE POLICY OR A BINDER OF PERSONAL
16 AUTOMOBILE LIABILITY INSURANCE, IF THE BINDER HAS BEEN IN EFFECT FOR AT
17 LEAST 45 DAYS, ISSUED IN THE STATE TO ANY RESIDENT OF THE HOUSEHOLD OF
18 THE NAMED INSURED, AN INSURER OTHER THAN THE MARYLAND AUTOMOBILE
19 INSURANCE FUND MAY NOT CANCEL OR FAIL TO RENEW THE POLICY OR CANCEL
20 THE BINDER FOR A REASON OTHER THAN NONPAYMENT OF PREMIUM.

(2) NOTWITHSTANDING PARAGRAPH (1) OF THIS SUBSECTION, THE
REQUIREMENTS OF THIS SECTION DO NOT APPLY IF THE FAILURE TO RENEW THE
POLICY TAKES PLACE UNDER A PLAN OF WITHDRAWAL THAT:

24 (I) IS APPROVED BY THE COMMISSIONER UNDER § 27-603 OF THIS 25 SUBTITLE; AND

(II) PROVIDES THAT EACH FIRST NAMED INSURED AFFECTED BY
THE PLAN OF WITHDRAWAL SHALL BE SENT, BY CERTIFICATE OF MAILING, AT LEAST
45 DAYS BEFORE THE NONRENEWAL OF THE POLICY A WRITTEN NOTICE THAT
STATES THE DATE THAT THE POLICY WILL BE NONRENEWED AND THAT THE
NONRENEWAL IS THE RESULT OF THE WITHDRAWAL OF THE INSURER FROM THE
MARKET.

32 (C) (1) EXCEPT AS PROVIDED IN SUBSECTION (G) OF THIS SECTION, AT
33 LEAST 45 DAYS BEFORE THE PROPOSED EFFECTIVE DATE OF THE ACTION, AN
34 INSURER THAT INTENDS TO TAKE AN ACTION SUBJECT TO THIS SECTION SHALL
35 SEND WRITTEN NOTICE OF ITS PROPOSED ACTION TO THE FIRST NAMED INSURED AT
36 THE LAST KNOWN ADDRESS OF THE FIRST NAMED INSURED BY CERTIFIED MAIL.

THE NOTICE SHALL BE IN DUPLICATE AND ON A FORM APPROVED BY 1 (2)**2 THE COMMISSIONER.** 3 (3)THE NOTICE SHALL INCLUDE A STATEMENT OF THE ACTUAL 4 REASON OF THE INSURER FOR TAKING THE PROPOSED ACTION, INCLUDING AT A 5 MINIMUM: IF THE ACTION OF THE INSURER IS DUE WHOLLY OR PARTLY 6 (I) 7 TO AN ACCIDENT OR A VIOLATION OF THE MARYLAND MOTOR VEHICLE LAW OR THE 8 MOTOR VEHICLE LAW OF ANOTHER STATE: AN INDICATION OF WHETHER THE INCIDENT IS AN 9 1. **10 ACCIDENT OR A VIOLATION:** 11 2. THE DATE ON WHICH THE ACCIDENT OR VIOLATION 12 OCCURRED; IF AN ACCIDENT, WHETHER THE INSURED WAS AT FAULT 13 3. 14 OR NEGLIGENT: AND IF A VIOLATION, THE NATURE OF THE VIOLATION; 15 4. IF THE ACTION OF THE INSURER IS DUE WHOLLY OR PARTLY 16 (II) 17 TO A CLAIM OTHER THAN AN ACCIDENT-RELATED CLAIM, THE DATE THAT THE 18 CLAIM OCCURRED AND A DESCRIPTION OF THE CLAIM THAT IS THE BASIS OF THE 19 INSURER'S ACTION, SUCH AS: 20 1. "THEFT OF VEHICLE ON (DATE)"; 21 2. "VANDALISM OF VEHICLE ON (DATE)"; OR 22 3. "TOWING CLAIM ON (DATE)"; AND IF THE PROPOSED ACTION IS BASED WHOLLY OR PARTLY ON 23 (III) 24 INFORMATION FROM A CONSUMER CREDIT REPORT: 25 1. THE NAME, ADDRESS, AND TELEPHONE NUMBER OF THE 26 CONSUMER REPORTING AGENCY THAT FURNISHED THE CREDIT REPORT, 27 INCLUDING THE TOLL FREE NUMBER ESTABLISHED BY THE AGENCY IF THE 28 AGENCY COMPILES AND MAINTAINS FILES ON CONSUMERS ON A NATIONWIDE 29 BASIS; 30 2 THAT THE CONSUMER REPORTING AGENCY DID NOT 31 MAKE THE DECISION TO TAKE THE PROPOSED ACTION AND IS UNABLE TO PROVIDE 32 THE NAMED INSURED THE SPECIFIC REASONS WHY THE ACTION IS PROPOSED TO BE 33 TAKEN;

343.THAT THE INSURED MAY OBTAIN, UNDER § 1681 OF THE35FEDERAL FAIR CREDIT REPORTING ACT, A FREE COPY OF THE CREDIT REPORT OF

1 THE INSURED FROM THE CONSUMER REPORTING AGENCY WITHIN 60 DAYS AFTER 2 RECEIPT OF THE NOTICE; AND 3 4. THAT THE INSURED MAY DISPUTE, UNDER § 16811 OF THE 4 FEDERAL FAIR CREDIT REPORTING ACT, WITH A CONSUMER REPORTING AGENCY 5 THE ACCURACY OR COMPLETENESS OF ANY INFORMATION IN THE CREDIT REPORT 6 FURNISHED BY THE AGENCY; AND (IV)IF THE ACTION OF THE INSURER IS DUE WHOLLY OR PARTLY 7 8 TO A REASON OTHER THAN THOSE DESCRIBED IN ITEMS (I). (II). AND (III) OF 9 THIS PARAGRAPH OR TO A VIOLATION OF THE LAWFUL TERMS AND CONDITIONS OF 10 THE POLICY OR THE UNDERWRITING STANDARDS OF THE INSURER, A DESCRIPTION 11 OF THE ACTION OF THE INSURED THAT IS THE BASIS OF THE INSURER'S ACTION. 12 SUCH AS: 13 1. "INSURED LENDS THE INSURED VEHICLE TO AN 14 EXCLUDED DRIVER"; OR "INSURED LENDS THE INSURED VEHICLE TO A 15 2. 16 NONLISTED DRIVER". THE NOTICE SHALL ADVISE THE FIRST NAMED INSURED OF THE 17 (4)18 RIGHT TO REPLACE THE INSURANCE THROUGH THE MARYLAND AUTOMOBILE 19 INSURANCE FUND AND INCLUDE THE CURRENT ADDRESS AND TELEPHONE NUMBER 20 OF THE MARYLAND AUTOMOBILE INSURANCE FUND. IN ADDITION TO THE INFORMATION REQUIRED BY PARAGRAPHS (3) 21 (5)22 AND (4) OF THIS SUBSECTION, THE NOTICE SHALL INDICATE WHETHER THE ACTION 23 BY THE INSURED: 24 (I) DISQUALIFIES THE INSURED UNDER THE INSURER'S FILED 25 RATING PLAN OR UNDERWRITING STANDARDS; OR VIOLATES THE LAWFUL TERMS AND CONDITIONS OF THE 26 (II)27 POLICY. 28 THE NOTICE SHALL STATE THE CONDITIONS UNDER WHICH THE (6)

29 <u>COMMISSIONER MUST ORDER PAYMENT OF ATTORNEY FEES IN ACCORDANCE WITH</u>
 30 <u>SUBSECTION (F)(13) OF THIS SECTION.</u>

(D) A STATEMENT OF ACTUAL REASON CONTAINED IN THE NOTICE OF
PROPOSED ACTION GIVEN UNDER SUBSECTION (C) OF THIS SECTION IS PRIVILEGED
AND DOES NOT CONSTITUTE GROUNDS FOR AN ACTION AGAINST THE INSURER, ITS
REPRESENTATIVES, OR ANOTHER PERSON THAT IN GOOD FAITH PROVIDES TO THE
INSURER INFORMATION ON WHICH THE STATEMENT IS BASED.

36 (E) IF THERE IS COUPLED WITH THE NOTICE OF PROPOSED ACTION GIVEN
37 UNDER SUBSECTION (C) OF THIS SECTION AN OFFER TO CONTINUE OR RENEW THE
38 POLICY, WITH AN EXCLUSION, IN ACCORDANCE WITH § 27-606 OF THIS SUBTITLE,
39 THE OFFER SHALL INCLUDE:

1 (1) THE NAME OF THE INDIVIDUAL OR INDIVIDUALS TO BE EXCLUDED 2 FROM COVERAGE; AND

3 (2) THE PREMIUM AMOUNT OF THE POLICY IF RENEWED WITHOUT THE 4 NAMED INDIVIDUAL OR INDIVIDUALS.

5 (F) (1) THIS SUBSECTION DOES NOT APPLY TO AN ACTION OF AN INSURER 6 TAKEN UNDER SUBSECTION (G) OF THIS SECTION.

7 (2) A NAMED INSURED MAY PROTEST A PROPOSED ACTION OF AN
8 INSURER BY SIGNING A COPY OF THE NOTICE OF PROPOSED ACTION GIVEN UNDER
9 SUBSECTION (C) OF THIS SECTION AND DELIVERING THE COPY TO THE
10 COMMISSIONER WITHIN 30 DAYS AFTER THE MAILING DATE OF THE NOTICE.

11 (3) ON RECEIPT OF A PROTEST, THE COMMISSIONER SHALL NOTIFY THE 12 INSURER OF THE FILING OF THE PROTEST.

13(4)A PROTEST FILED WITH THE COMMISSIONER STAYS THE PROPOSED14ACTION OF THE INSURER PENDING A DETERMINATION BY THE COMMISSIONER.

(5) THE INSURER SHALL MAINTAIN IN EFFECT THE SAME COVERAGE
 AND PREMIUM THAT WERE IN EFFECT ON THE DAY THE NOTICE OF PROPOSED
 ACTION WAS SENT TO THE FIRST NAMED INSURED UNTIL A DETERMINATION IS
 MADE BY THE COMMISSIONER, SUBJECT TO THE PAYMENT OF ANY AUTHORIZED
 PREMIUM DUE OR BECOMING DUE BEFORE THE DETERMINATION.

20 (6) BASED ON THE INFORMATION CONTAINED IN THE NOTICE, THE 21 COMMISSIONER SHALL:

22 (I) DETERMINE WHETHER THE PROTEST BY THE NAMED INSURED 23 HAS MERIT; AND

24 (II) ISSUE A DETERMINATION EITHER:

251.UPHOLDING THE PROTEST AND DISALLOWING THE26 PROPOSED ACTION; OR.

272.DISMISSING THE PROTEST AND ALLOWING THE28 PROPOSED ACTION.

29 (7) THE COMMISSIONER MAY NOT DISALLOW A PROPOSED ACTION OF
30 AN INSURER BECAUSE THE STATEMENT OF ACTUAL REASON IN THE NOTICE
31 CONTAINS:

32 (I) GRAMMATICAL ERRORS, TYPOGRAPHICAL ERRORS, OR OTHER
 33 ERRORS, PROVIDED THAT THE ERRORS ARE NONMATERIAL AND NOT MISLEADING;
 34 OR

35 (II) SURPLUS INFORMATION, PROVIDED THAT THE SURPLUS
 36 INFORMATION IS NONMATERIAL AND NOT MISLEADING.

(8) IF THE COMMISSIONER FINDS THE PROPOSED ACTION OF THE
 INSURER TO BE IN ACCORDANCE WITH THE INSURER'S FILED RATING PLAN, ITS
 UNDERWRITING STANDARDS, OR THE LAWFUL TERMS AND CONDITIONS OF THE
 POLICY, AS APPLICABLE, THE COMMISSIONER SHALL:

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- (I) DISMISS THE PROTEST; AND
- 6 (II) ALLOW THE PROPOSED ACTION TO BE TAKEN ON THE LATER 7 OF:
  - 1. ITS PROPOSED EFFECTIVE DATE; OR

30 DAYS AFTER THE DATE OF THE DETERMINATION.

(9) IF THE COMMISSIONER FINDS THAT THE ACTUAL REASON FOR THE
 PROPOSED ACTION IS NOT STATED IN THE NOTICE OR FINDS THE PROPOSED ACTION
 NOT TO BE IN ACCORDANCE WITH THE INSURER'S FILED RATING PLAN, ITS
 UNDERWRITING STANDARDS, OR THE LAWFUL TERMS AND CONDITIONS OF THE
 POLICY, THE COMMISSIONER SHALL:

- 15 (I) UPHOLD THE PROTEST; AND
- 16 (II) DISALLOW THE PROPOSED ACTION.

2.

17 (10) THE COMMISSIONER SHALL NOTIFY THE INSURER AND THE NAMED18 INSURED OF THE DETERMINATION PROMPTLY IN WRITING.

19(11)A DETERMINATION ISSUED UNDER THIS SUBSECTION IS EFFECTIVE2030 DAYS AFTER THE DATE OF THE DETERMINATION.

21 (12) A PARTY AGGRIEVED BY THE DETERMINATION MAY REQUEST A
22 HEARING IN ACCORDANCE WITH § 2-210 OF THIS ARTICLE.

(13) THE COMMISSIONER SHALL HAVE THE SOLE DISCRETION TO ORDER
 THE INSURER TO PAY REASONABLE ATTORNEY'S FEES INCURRED BY THE NAMED
 INSURED FOR REPRESENTATION AT THE HEARING IF THE COMMISSIONER
 CONSIDERS THE FEES APPROPRIATE THE COMMISSIONER SHALL ORDER THE
 INSURER TO PAY REASONABLE ATTORNEY FEES INCURRED BY THE NAMED INSURED

28 FOR REPRESENTATION AT THE HEARING, AS THE COMMISSIONER CONSIDERS

29 APPROPRIATE, IF THE COMMISSIONER:

# 30(I)UPHOLDS THE PROTEST AND DISALLOWS THE ACTION UNDER31PARAGRAPH (9) OF THIS SUBSECTION; AND

32 <u>(II)</u> <u>FINDS THAT:</u>

33 <u>1.</u> <u>THE INSURER'S CONDUCT IN MAINTAINING OR</u>
 34 <u>DEFENDING THE PROCEEDING WAS IN BAD FAITH; OR</u>

352.THE INSURER ACTED WILLFULLY IN THE ABSENCE OF A36 BONA FIDE DISPUTE.

(14) FOLLOWING THE ISSUANCE OF AN ORDER FROM AN
 ADMINISTRATIVE HEARING, AN AGGRIEVED PARTY MAY SEEK JUDICIAL REVIEW IN
 ACCORDANCE WITH § 2-215 OF THIS ARTICLE.

4 (G) AT LEAST 10 DAYS BEFORE THE DATE AN INSURER PROPOSES TO CANCEL
5 A POLICY FOR NONPAYMENT OF PREMIUM, THE INSURER SHALL CAUSE TO BE SENT
6 TO THE FIRST NAMED INSURED, BY CERTIFICATE OF MAILING, A WRITTEN NOTICE
7 OF INTENTION TO CANCEL FOR NONPAYMENT OF PREMIUM.

8 (H) THE COMMISSIONER MAY DELEGATE THE POWERS AND DUTIES OF THE 9 COMMISSIONER UNDER THIS SECTION TO ONE OR MORE EMPLOYEES OR HEARING 10 OFFICERS.

11 (I) THE COMMISSIONER MAY ADOPT REGULATIONS TO CARRY OUT THIS 12 SECTION.

13 27-605.1.

14 (A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE MEANINGS 15 INDICATED.

16 (2) "AFFILIATE" HAS THE MEANING STATED IN § 7-101 OF THIS ARTICLE.

17(3)"NAMED INSURED" HAS THE MEANING STATED IN § 19-501 OF THIS18 ARTICLE.

19 (4) "RATING SYMBOL" MEANS A SYMBOL ASSIGNED TO A MAKE OR
20 MODEL OF VEHICLE TO REFLECT THE LOSS EXPERIENCE OF THAT MAKE OR MODEL
21 OF VEHICLE.

(5) (I) "RECLASSIFICATION" MEANS THE PLACEMENT OF A NAMED
INSURED BY AN INSURER INTO A DIFFERENT CLASSIFICATION BASED ON ONE OR
MORE OF THE FOLLOWING CRITERIA:

AGE, SEX, OR MARITAL STATUS OF THE NAMED INSURED;
 ACCIDENT OR DRIVING RECORD OF THE NAMED INSURED;

273.USAGE, INCLUDING MILEAGE DRIVEN, OF AN INSURED28 VEHICLE; OR

294.PERFORMANCE CLASSIFICATION (HIGH PERFORMANCE,30INTERMEDIATE PERFORMANCE, AND SPORTS TYPE) OF AN INSURED VEHICLE.

31 (II) "RECLASSIFICATION" INCLUDES THE ASSIGNMENT,
32 PLACEMENT, OR TRANSFER OF A NAMED INSURED WITHIN OR AMONG AFFILIATES
33 WITHIN AN INSURANCE HOLDING COMPANY SYSTEM.

34 (III) "RECLASSIFICATION" DOES NOT INCLUDE THE CHANGE OR
 35 MODIFICATION OF A RATING SYMBOL.

13

1 (6) (I) "REDUCTION IN COVERAGE" INCLUDES: 2 A REDUCTION OF ANY LIMIT FOR LIABILITY COVERAGE, 1. 3 UNINSURED MOTORIST COVERAGE, OR PERSONAL INJURY PROTECTION COVERAGE 4 IF THE LIMIT IS GREATER THAN THE STATUTORILY REQUIRED MINIMUM; AND A REDUCTION OR ELIMINATION OF TOWING COVERAGE, 5 2. 6 RENTAL COVERAGE, OR ANY OTHER COVERAGE. 7 "REDUCTION IN COVERAGE" DOES NOT INCLUDE: (II)8 THE ELIMINATION OF ANY COVERAGE THAT IS NO 1. 9 LONGER OFFERED BY AN INSURER IN ACCORDANCE WITH ITS FILED RATING PLAN: 10 OR 11 2. A REDUCTION OR ELIMINATION OF COVERAGE MADE AT 12 THE REQUEST OF A NAMED INSURED. 13 THIS SECTION APPLIES TO ANY INCREASE IN PREMIUM OR (B) (1)14 REDUCTION IN COVERAGE UNDER A PERSONAL AUTOMOBILE LIABILITY INSURANCE 15 POLICY ISSUED IN THE STATE TO ANY RESIDENT OF THE HOUSEHOLD OF THE 16 NAMED INSURED. 17 THIS SECTION DOES NOT APPLY TO: (2)A GENERAL RATE INCREASE THAT MEETS THE REQUIREMENTS 18 (I) 19 OF TITLE 11, SUBTITLE 3 OF THIS ARTICLE; 20 (II) A GENERAL REDUCTION IN COVERAGE APPROVED BY THE 21 COMMISSIONER; OR 22 AN INCREASE IN PREMIUM DUE TO: (III) A CHANGE IN VEHICLE USAGE THAT RESULTS IN A 23 1. 24 CHANGE IN DRIVER CLASS; A CHANGE OF TERRITORY; 25 2. 26 3. A REQUEST BY A NAMED INSURED THAT RESULTS IN A 27 CHANGE IN COVERAGE, DECREASE IN DEDUCTIBLE, OR OTHER CHANGE TO A 28 POLICY; THE REMOVAL OR REDUCTION OF A DISCOUNT IF THE 29 4. 30 DISCOUNT IS NOT REMOVED OR REDUCED WHOLLY OR PARTLY DUE TO: 31 AN ACCIDENT; A. 32 B. A VIOLATION OF THE MARYLAND MOTOR VEHICLE LAW 33 OR THE MOTOR VEHICLE LAW OF ANOTHER STATE; 34 C. THE CLAIMS HISTORY OF AN INSURED; OR

D. A RECLASSIFICATION OF A NAMED INSURED; OR 1 5. ANY OTHER CAUSE FOR AN INCREASE IN PREMIUM FOR 2 3 WHICH THE COMMISSIONER WAIVES THE NOTICE REQUIREMENT; OR 4 THE MARYLAND AUTOMOBILE INSURANCE FUND. (IV) AT LEAST 45 DAYS BEFORE THE PROPOSED EFFECTIVE DATE OF THE 5 (C) (1)6 ACTION, AN INSURER THAT INTENDS TO TAKE AN ACTION SUBJECT TO THIS SECTION 7 SHALL SEND WRITTEN NOTICE OF ITS PROPOSED ACTION TO THE FIRST NAMED 8 INSURED AT THE LAST KNOWN ADDRESS OF THE FIRST NAMED INSURED BY 9 CERTIFICATE OF MAILING. 10 (2)THE NOTICE SHALL BE IN DUPLICATE AND ON A FORM APPROVED BY 11 THE COMMISSIONER. FOR AN INCREASE IN PREMIUM GREATER THAN 15% FOR THE 12 (3) (I) 13 ENTIRE POLICY, THE NOTICE SHALL INCLUDE A STATEMENT THAT A NAMED 14 INSURED HAS THE RIGHT TO: 15 PROTEST THE PROPOSED INCREASE IN PREMIUM; AND 1. REQUEST A HEARING BEFORE THE COMMISSIONER ON 16 2. 17 THE INSURER'S PROPOSED ACTION BY SIGNING A COPY OF THE NOTICE AND 18 DELIVERING THE COPY TO THE COMMISSIONER WITHIN 30 DAYS AFTER THE 19 MAILING DATE OF THE NOTICE. 20 THE FIRST NAMED INSURED IS NOT OBLIGATED TO PAY THE (II) 21 AMOUNT OF THE INCREASE, BUT MUST PAY THAT PORTION OF THE PREMIUM THAT 22 IS NOT UNDER PROTEST AND THAT IS DUE OR BECOMES DUE BEFORE THE 23 DETERMINATION. 24 FOR AN INCREASE IN PREMIUM OF 15% OR LESS FOR THE (4)**(I)** 25 ENTIRE POLICY, THE NOTICE SHALL INCLUDE A STATEMENT THAT A NAMED 26 INSURED HAS THE RIGHT TO PROTEST THE PROPOSED INCREASE IN PREMIUM BY 27 SIGNING A COPY OF THE NOTICE AND DELIVERING THE COPY TO THE 28 COMMISSIONER WITHIN 30 DAYS AFTER THE MAILING DATE OF THE NOTICE. THE FIRST NAMED INSURED MUST PAY ANY AUTHORIZED 29 (II) 30 PREMIUM THAT IS DUE OR BECOMES DUE BEFORE THE DETERMINATION. FOR A REDUCTION IN COVERAGE, THE NOTICE SHALL INCLUDE A 31 (5)32 STATEMENT THAT A NAMED INSURED HAS THE RIGHT TO: 33 (I) PROTEST THE PROPOSED REDUCTION IN COVERAGE; AND 34 REOUEST A HEARING BEFORE THE COMMISSIONER ON THE (II)35 INSURER'S PROPOSED ACTION BY SIGNING A COPY OF THE NOTICE AND DELIVERING 36 THE COPY TO THE COMMISSIONER WITHIN 30 DAYS AFTER THE MAILING DATE OF 37 THE NOTICE.

**UNOFFICIAL COPY OF HOUSE BILL 729** 

15	UNOFFICIA	L COPY OF HOUSE BILL 729
		SHALL INCLUDE A STATEMENT OF THE ACTUAL TAKING THE PROPOSED ACTION, INCLUDING AT A
		IE ACTION OF THE INSURER IS DUE WHOLLY OR PARTLY ION OF THE MARYLAND MOTOR VEHICLE LAW OR THE THER STATE:
7 8	1. ACCIDENT OR A VIOLATION;	AN INDICATION OF WHETHER THE INCIDENT IS AN
9 10	2. OCCURRED;	THE DATE ON WHICH THE ACCIDENT OR VIOLATION
11 12	3. OR NEGLIGENT; AND	IF AN ACCIDENT, WHETHER THE INSURED WAS AT FAULT
13	4.	IF A VIOLATION, THE NATURE OF THE VIOLATION;
16	TO A CLAIM OTHER THAN AN A	IE ACTION OF THE INSURER IS DUE WHOLLY OR PARTLY ACCIDENT-RELATED CLAIM, THE DATE THAT THE CRIPTION OF THE CLAIM THAT IS THE BASIS OF THE
18	1.	"THEFT OF VEHICLE ON (DATE)";
19	2.	"VANDALISM OF VEHICLE ON (DATE)"; OR
20	3.	"TOWING CLAIM ON (DATE)"; AND
21 22	(III) <del>IF TH</del> INFORMATION FROM A CONSU	<del>IE PROPOSED ACTION IS BASED WHOLLY OR PARTLY ON</del> MER CREDIT REPORT:
25 26	CONSUMER REPORTING AGEN INCLUDING THE TOLL FREE N	THE NAME, ADDRESS, AND TELEPHONE NUMBER OF THE CY THAT FURNISHED THE CREDIT REPORT, JMBER ESTABLISHED BY THE AGENCY IF THE TAINS FILES ON CONSUMERS ON A NATIONWIDE
30	MAKE THE DECISION TO TAKE	THAT THE CONSUMER REPORTING AGENCY DID NOT THE PROPOSED ACTION AND IS UNABLE TO PROVIDE CIFIC REASONS WHY THE ACTION IS PROPOSED TO BE
32 33		THAT THE INSURED MAY OBTAIN, UNDER § 1681 OF THE FING ACT, A FREE COPY OF THE CREDIT REPORT OF

- 34 THE INSURED FROM THE CONSUMER REPORTING AGENCY WITHIN 60 DAYS AFTER
- 35 RECEIPT OF THE NOTICE; AND

14.THAT THE INSURED MAY DISPUTE, UNDER § 16811 OF THE2FEDERAL FAIR CREDIT REPORTING ACT, WITH A CONSUMER REPORTING AGENCY3THE ACCURACY OR COMPLETENESS OF ANY INFORMATION IN THE CREDIT REPORT

4 FURNISHED BY THE AGENCY; AND

5 (IV) IF THE ACTION OF THE INSURER IS DUE WHOLLY OR PARTLY
6 TO A REASON OTHER THAN THOSE DESCRIBED IN ITEMS (I), (II), AND (III) AND (II)
7 THIS PARAGRAPH, THE UNDERWRITING STANDARDS OF THE INSURER, OR THE
8 LAWFUL TERMS AND CONDITIONS OF THE POLICY, A DESCRIPTION OF THE ACTION
9 OF THE INSURED THAT IS THE BASIS OF THE INSURER'S ACTION, SUCH AS "INSURED
10 LENDS THE INSURED VEHICLE TO A NONLISTED DRIVER".

(7) IN ADDITION TO THE INFORMATION REQUIRED BY PARAGRAPHS (3)
 THROUGH (6) OF THIS SUBSECTION, THE NOTICE SHALL INCLUDE A STATEMENT OF
 THE ACTION BY THE INSURED THAT EXCEEDS THE INSURER'S RATING CRITERIA
 THAT IS THE BASIS OF THE INCREASE IN PREMIUM.

15 (8) <u>THE NOTICE SHALL STATE THE CONDITIONS UNDER WHICH THE</u>
 COMMISSIONER MUST ORDER ATTORNEY FEES IN ACCORDANCE WITH SUBSECTION
 (H)(2) OF THIS SECTION.

(D) A STATEMENT OF ACTUAL REASON CONTAINED IN THE NOTICE OF
PROPOSE ACTION GIVEN UNDER SUBSECTION (C) OF THIS SECTION IS PRIVILEGED
AND DOES NOT CONSTITUTE GROUNDS FOR AN ACTION AGAINST THE INSURER, ITS
REPRESENTATIVES, OR ANOTHER PERSON THAT IN GOOD FAITH PROVIDES TO THE
INSURER INFORMATION ON WHICH THE STATEMENT IS BASED.

(E) IF THERE IS COUPLED WITH THE NOTICE OF PROPOSED ACTION GIVEN
UNDER SUBSECTION (C) OF THIS SECTION AN OFFER TO CONTINUE OR RENEW THE
POLICY, WITH AN EXCLUSION, IN ACCORDANCE WITH § 27-606 OF THIS SUBTITLE,
THE OFFER SHALL INCLUDE:

27 (1) THE NAME OF THE INDIVIDUAL OR INDIVIDUALS TO BE EXCLUDED
 28 FROM COVERAGE; AND

29 (2) THE PREMIUM AMOUNT OF THE POLICY IF RENEWED WITHOUT THE 30 NAMED INDIVIDUAL OR INDIVIDUALS.

31 (F) (1) A NAMED INSURED MAY PROTEST AN INCREASE IN PREMIUM OR A
32 REDUCTION IN COVERAGE BY SIGNING A COPY OF THE NOTICE OF PROPOSED
33 ACTION GIVEN UNDER SUBSECTION (C) OF THIS SECTION AND DELIVERING THE
34 COPY TO THE COMMISSIONER WITHIN 30 DAYS AFTER THE MAILING DATE OF THE
35 NOTICE.

36 (2) ON RECEIPT OF A PROTEST, THE COMMISSIONER SHALL NOTIFY THE
 37 INSURER OF THE FILING OF THE PROTEST.

38 (3) FOR AN INCREASE IN PREMIUM GREATER THAN 15% FOR THE
39 ENTIRE POLICY, A PROTEST FILED WITH THE COMMISSIONER STAYS THE PROPOSED
40 ACTION OF THE INSURER AND THE INSURER SHALL MAINTAIN IN EFFECT THE SAME

1 COVERAGE AND PREMIUM THAT WERE IN EFFECT ON THE DAY THE NOTICE OF 2 PROPOSED ACTION WAS SENT TO THE FIRST NAMED INSURED UNTIL A 3 DETERMINATION IS MADE BY THE COMMISSIONER UNDER SUBSECTION (G) OF THIS 4 SECTION, SUBJECT TO THE PAYMENT OF THAT PORTION OF THE PREMIUM THAT IS 5 NOT UNDER PROTEST AND THAT IS DUE OR BECOMES DUE BEFORE THE 6 DETERMINATION. FOR AN INCREASE IN PREMIUM EQUAL TO OR LESS THAN 15% FOR 7 (4)8 THE ENTIRE POLICY, A PROTEST FILED WITH THE COMMISSIONER DOES NOT STAY 9 THE PROPOSED ACTION OF THE INSURER AND THE FIRST NAMED INSURED MUST 10 PAY ANY AUTHORIZED PREMIUM THAT IS DUE OR BECOMES DUE BEFORE THE 11 DETERMINATION. 12 (G) (1)BASED ON THE INFORMATION CONTAINED IN THE NOTICE OF 13 PROPOSED ACTION GIVEN UNDER SUBSECTION (C) OF THIS SECTION, THE 14 COMMISSIONER SHALL: 15 DETERMINE WHETHER THE PROTEST BY THE NAMED INSURED (I) 16 HAS MERIT: AND 17 (II) **ISSUE A DETERMINATION EITHER:** UPHOLDING THE PROTEST AND DISALLOWING THE 18 1. 19 PROPOSED ACTION; OR 2. DISMISSING THE PROTEST AND ALLOWING THE 20 21 PROPOSED ACTION. THE COMMISSIONER MAY NOT DISALLOW A PROPOSED ACTION 22 (2)(I) 23 OF AN INSURER BECAUSE THE STATEMENT OF ACTUAL REASON IN THE NOTICE 24 CONTAINS: 25 GRAMMATICAL ERRORS, TYPOGRAPHICAL ERRORS, OR 1. 26 OTHER ERRORS, PROVIDED THAT THE ERRORS ARE NONMATERIAL AND NOT 27 MISLEADING; OR SURPLUS INFORMATION, PROVIDED THAT THE SURPLUS 28 2. 29 INFORMATION IS NONMATERIAL AND NOT MISLEADING. IF THE COMMISSIONER FINDS THE PROPOSED ACTION OF THE 30 (II) 31 INSURER TO BE IN ACCORDANCE WITH THE INSURER'S FILED RATING PLAN, THE 32 COMMISSIONER SHALL: 33 1. DISMISS THE PROTEST; AND ALLOW THE PROPOSED ACTION TO BE TAKEN ON THE 34 2. 35 LATER OF: 36 A. ITS PROPOSED EFFECTIVE DATE; OR

B. 30 DAYS AFTER THE DATE OF THE DETERMINATION. 1 IF THE COMMISSIONER FINDS THAT THE ACTUAL REASON FOR 2 (III) 3 THE PROVIDED ACTION IS NOT STATED IN THE NOTICE OR FINDS THE PROPOSED 4 ACTION NOT TO BE IN ACCORDANCE WITH THE INSURER'S FILED RATING PLAN, THE **5 COMMISSIONER SHALL:** UPHOLD THE PROTEST AND DISALLOW THE ACTION; AND 6 1. 7 2. FOR A PREMIUM INCREASE OF 15% OR LESS FOR THE 8 ENTIRE POLICY, ORDER THE INSURER, WITHIN 30 DAYS OF THE DETERMINATION TO: 9 Α RETURN TO THE INSURED ALL DISALLOWED PREMIUM 10 RECEIVED FROM THE INSURED; AND 11 Β. PAY TO THE INSURED INTEREST ON THE DISALLOWED 12 PREMIUM RECEIVED FROM THE INSURED CALCULATED AT 10% A YEAR FROM THE 13 DATE THE DISALLOWED PREMIUM WAS RECEIVED TO THE DATE THE DISALLOWED 14 PREMIUM WAS RETURNED. 15 IF AN INSURER FAILS TO RETURN ANY DISALLOWED PREMIUM (IV)16 OR FAILS TO PAY INTEREST TO AN INSURED IN VIOLATION OF SUBPARAGRAPH (III)2 17 OF THIS PARAGRAPH, THE INSURER IS IN VIOLATION OF THIS ARTICLE AND SUBJECT 18 TO THE PENALTIES UNDER § 4-113(D) OF THIS ARTICLE. THE COMMISSIONER SHALL NOTIFY THE INSURER AND THE 19 (3)20 INSURED OF THE DETERMINATION PROMPTLY IN WRITING. A DETERMINATION ISSUED UNDER THIS SUBSECTION IS EFFECTIVE 21 (4)22 30 DAYS AFTER THE DATE OF THE DETERMINATION. 23 FOR A DETERMINATION INVOLVING A PREMIUM INCREASE OF (H) (1)(I) 24 15% OR LESS FOR THE ENTIRE POLICY, THE DETERMINATION OF THE COMMISSIONER 25 IS FINAL AND NO ADMINISTRATIVE HEARING IS AVAILABLE. A PARTY AGGRIEVED BY THE DETERMINATION MAY SEEK 26 (II)27 JUDICIAL REVIEW IN ACCORDANCE WITH § 2-215 OF THIS ARTICLE. FOR A DETERMINATION INVOLVING A PREMIUM INCREASE 28 (2)(I) 29 GREATER THAN 15% FOR THE ENTIRE POLICY, A PARTY AGGRIEVED BY THE 30 DETERMINATION MAY REQUEST A HEARING IN ACCORDANCE WITH § 2-210 OF THIS 31 ARTICLE. 32 (II)THE COMMISSIONER SHALL HAVE THE SOLE DISCRETION TO 33 ORDER THE INSURER TO PAY REASONABLE ATTORNEY'S FEES INCURRED BY THE 34 INSURED FOR REPRESENTATION AT THE HEARING IF THE COMMISSIONER 35 CONSIDERS THE FEES APPROPRIATE THE COMMISSIONER SHALL ORDER THE 36 INSURER TO PAY REASONABLE ATTORNEY FEES INCURRED BY THE NAMED INSURED 37 FOR REPRESENTATION AT THE HEARING, AS THE COMMISSIONER CONSIDERS 38 APPROPRIATE, IF THE COMMISSIONER:

19	UNOI	FICIAL	COPY OF HOUSE BILL 729
1 2	UNDER SUBSECTION (G)	<u>1.</u> (2)(III)1 (	<u>UPHOLDS THE PROTEST AND DISALLOWS THE ACTION</u> DF THIS SECTION; AND
3		<u>2.</u>	FINDS THAT:
4 5	DEFENDING THE PROCE	<u>A.</u> EDING W	<u>THE INSURER'S CONDUCT IN MAINTAINING OR</u> /AS IN BAD FAITH; OR
6 7	BONA FIDE DISPUTE.	<u>B.</u>	THE INSURER ACTED WILLFULLY IN THE ABSENCE OF A
	(III) ADMINISTRATIVE HEAR ACCORDANCE WITH § 2	ING, AN	OWING THE ISSUANCE OF AN ORDER FROM AN AGGRIEVED PARTY MAY SEEK JUDICIAL REVIEW IN THIS ARTICLE.
			MAY DELEGATE THE POWERS AND DUTIES OF THE COTION TO ONE OR MORE EMPLOYEES OR HEARING
14	(J) THE COMMIS	SIONER	MAY ADOPT REGULATIONS:
			DE FROM THE REQUIREMENTS OF THIS SECTION ICREASES, EXCEPT FOR PREMIUM INCREASES DUE
18	(I)	AN AG	CCIDENT;
19 20	(II) MOTOR VEHICLE LAW (		LATION OF THE MARYLAND MOTOR VEHICLE LAW OR THE THER STATE;
21	(III)	THE C	LAIMS HISTORY OF THE INSURED;
22	(IV)	A REC	LASSIFICATION OF THE INSURED; OR
23	(V)	A SUR	CHARGE; AND
24	$(2) \qquad \text{TO } CA$	ARRY OU	JT THIS SECTION.
25	SECTION 2. AND BE I	T FURTH	HER ENACTED, That this Act shall take effect

25 SECTION 2.26 October 1, 2005.