UNOFFICIAL COPY OF SENATE BILL 66

I3 HB 1569/05 - HRU

By: Senator Grosfeld

Introduced and read first time: January 13, 2006

Assigned to: Finance

A BILL ENTITLED

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- 2 Consumer Protection Consumer Reporting Agencies Credit Reports Security Freezes
- 4 FOR the purpose of authorizing a consumer to elect to place a security freeze on the
- 5 consumer's credit report; establishing procedures for requesting a security
- 6 freeze; requiring a consumer reporting agency to place a security freeze on a
- 7 consumer's credit report within a certain number of business days after a
- 8 request is made and to take certain actions within a certain number of business
- 9 days after placing a security freeze on a consumer's credit report; providing that
- while a security freeze is in place, a consumer's credit report and any
- information in the consumer's credit report may not be released without certain
- authorization of the consumer; establishing procedures for requesting a security
- freeze to be lifted temporarily or removed; requiring a consumer reporting
- agency to temporarily lift or remove a security freeze within a certain number of
- business days after receiving a request from a consumer; authorizing a
- 16 consumer reporting agency to charge certain fees; requiring a consumer
- 17 reporting agency to give certain notices to a consumer at certain times;
- providing certain penalties for a certain violation of a security freeze by a
- 19 consumer reporting agency; defining certain terms; and generally relating to
- 20 consumer reporting agencies and security freezes on consumer credit reports.
- 21 BY adding to
- 22 Article Commercial Law
- 23 Section 14-1202.1
- 24 Annotated Code of Maryland
- 25 (2005 Replacement Volume)
- 26 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
- 27 MARYLAND, That the Laws of Maryland read as follows:

36 AUTHORITY:

37

2 **UNOFFICIAL COPY OF SENATE BILL 66** 1 **Article - Commercial Law** 2 14-1202.1. IN THIS SECTION THE FOLLOWING WORDS HAVE THE MEANINGS (A) (1) 4 INDICATED. "ACCOUNT REVIEW" INCLUDES ACTIVITIES RELATED TO ACCOUNT 5 6 MAINTENANCE, ACCOUNT MONITORING, CREDIT LINE INCREASES, AND ACCOUNT 7 UPGRADES AND ENHANCEMENTS. "SECURITY FREEZE" MEANS A NOTICE PLACED IN A CONSUMER'S 8 (3) 9 FILE AT THE REQUEST OF THE CONSUMER THAT PROHIBITS A CONSUMER 10 REPORTING AGENCY FROM RELEASING THE CONSUMER'S CREDIT REPORT OR ANY 11 INFORMATION IN THE CONSUMER'S CREDIT REPORT WITHOUT THE EXPRESS 12 AUTHORIZATION OF THE CONSUMER. 13 (B) THIS SECTION DOES NOT APPLY TO THE USE OF A CONSUMER'S CREDIT 14 REPORT BY: A PERSON, OR A SUBSIDIARY, AFFILIATE, AGENT, OR ASSIGNEE OF 15 16 THE PERSON, WITH WHICH THE CONSUMER HAS, OR PRIOR TO ASSIGNMENT HAD, AN 17 ACCOUNT, CONTRACT, OR DEBTOR-CREDITOR RELATIONSHIP, FOR THE PURPOSE OF 18 ACCOUNT REVIEW OR COLLECTING THE FINANCIAL OBLIGATION OWING FOR THE 19 ACCOUNT, CONTRACT, OR DEBT: A SUBSIDIARY, AFFILIATE, AGENT, ASSIGNEE, OR PROSPECTIVE 21 ASSIGNEE OF A PERSON THAT WAS GIVEN ACCESS TO THE CONSUMER'S CREDIT 22 REPORT UNDER SUBSECTION (E) OF THIS SECTION FOR THE PURPOSE OF 23 FACILITATING AN EXTENSION OF CREDIT TO THE CONSUMER OR ANOTHER 24 PERMISSIBLE USE; A PERSON ACTING IN ACCORDANCE WITH A COURT ORDER, 25 (3) 26 WARRANT, OR SUBPOENA; A UNIT OF STATE OR LOCAL GOVERNMENT THAT ADMINISTERS A 27 28 PROGRAM FOR ESTABLISHING AND ENFORCING CHILD SUPPORT OBLIGATIONS; THE DEPARTMENT OF HEALTH AND MENTAL HYGIENE IN 30 CONNECTION WITH A FRAUD INVESTIGATION CONDUCTED BY THE DEPARTMENT; 31 THE STATE DEPARTMENT OF ASSESSMENTS AND TAXATION, THE 32 COMPTROLLER, OR ANY OTHER STATE OR LOCAL TAXING AUTHORITY IN 33 CONNECTION WITH AN INVESTIGATION CONDUCTED BY THE DEPARTMENT. 34 COMPTROLLER, OR TAXING AUTHORITY OR THE COLLECTION OF DELINQUENT

35 TAXES OR UNPAID COURT ORDERS BY THE DEPARTMENT, COMPTROLLER, OR TAXING

38 SUBSCRIPTION SERVICE TO WHICH THE CONSUMER HAS SUBSCRIBED; OR

A PERSON ADMINISTERING A CREDIT FILE MONITORING

- A PERSON PROVIDING THE CONSUMER WITH A COPY OF THE 2 CONSUMER'S CREDIT REPORT ON REQUEST OF THE CONSUMER. 3 A CONSUMER MAY ELECT TO PLACE A SECURITY FREEZE ON THE 4 CONSUMER'S CREDIT REPORT BY: WRITTEN REQUEST SENT BY CERTIFIED MAIL; 5 (I) TELEPHONE; OR 6 (II)7 ELECTRONIC MAIL IF A SECURE ELECTRONIC MAIL (III) 8 CONNECTION IS MADE AVAILABLE BY THE CONSUMER REPORTING AGENCY. (2) A CONSUMER REPORTING AGENCY SHALL REQUIRE A CONSUMER TO 10 PROVIDE PROPER IDENTIFICATION WHEN REQUESTING A SECURITY FREEZE. A CONSUMER REPORTING AGENCY SHALL PLACE A SECURITY 11 (3) 12 FREEZE ON A CONSUMER'S CREDIT REPORT: WITHIN 5 BUSINESS DAYS AFTER RECEIVING A WRITTEN OR 13 (I) 14 TELEPHONE REQUEST; AND WITHIN 3 BUSINESS DAYS AFTER RECEIVING AN ELECTRONIC 15 (II)16 MAIL REQUEST. WITHIN 5 BUSINESS DAYS AFTER PLACING A SECURITY FREEZE ON A 17 18 CONSUMER'S CREDIT REPORT, THE CONSUMER REPORTING AGENCY SHALL: SEND A WRITTEN CONFIRMATION OF THE SECURITY FREEZE 19 (I) 20 TO THE CONSUMER; PROVIDE THE CONSUMER WITH A UNIQUE PERSONAL 21 22 IDENTIFICATION NUMBER OR PASSWORD TO BE USED BY THE CONSUMER WHEN 23 AUTHORIZING THE RELEASE OF THE CONSUMER'S CREDIT REPORT TO A SPECIFIC 24 PERSON OR FOR A SPECIFIC PERIOD OF TIME; AND 25 (III)PROVIDE THE CONSUMER WITH A WRITTEN STATEMENT OF 26 THE PROCEDURES FOR REQUESTING THE CONSUMER REPORTING AGENCY TO 27 REMOVE OR TEMPORARILY LIFT A SECURITY FREEZE. WHILE A SECURITY FREEZE IS IN PLACE, A CONSUMER'S CREDIT 28 (D) (1) 29 REPORT AND ANY INFORMATION IN THE CONSUMER'S CREDIT REPORT MAY NOT BE 30 RELEASED TO ANY PERSON WITHOUT THE EXPRESS PRIOR AUTHORIZATION OF THE
- 31 CONSUMER.
- A CONSUMER REPORTING AGENCY MAY ADVISE A PERSON THAT A 32
- 33 SECURITY FREEZE IS IN EFFECT WITH RESPECT TO A CONSUMER'S CREDIT REPORT.
- A CONSUMER REPORTING AGENCY MAY NOT STATE OR IMPLY TO
- 35 ANY PERSON THAT A SECURITY FREEZE ON A CONSUMER'S CREDIT REPORT
- 36 REFLECTS A NEGATIVE CREDIT SCORE, CREDIT HISTORY, OR CREDIT RATING.

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- 1 (E) IF A CONSUMER WANTS TO ALLOW THE CONSUMER'S CREDIT (1) 2 REPORT TO BE ACCESSED BY A SPECIFIC PERSON OR FOR A SPECIFIC PERIOD OF 3 TIME WHILE A SECURITY FREEZE IS IN PLACE, THE CONSUMER SHALL: CONTACT THE CONSUMER REPORTING AGENCY BY CERTIFIED (I) 5 MAIL, TELEPHONE, OR SECURE ELECTRONIC MAIL; (II)REQUEST THAT THE SECURITY FREEZE BE TEMPORARILY 6 7 LIFTED; AND (III)PROVIDE THE FOLLOWING TO THE CONSUMER REPORTING 9 AGENCY: 10 1. PROPER IDENTIFICATION; 11 2. THE UNIQUE PERSONAL IDENTIFICATION NUMBER OR 12 PASSWORD PROVIDED TO THE CONSUMER UNDER SUBSECTION (C)(4)(II) OF THIS 13 SECTION; AND THE PROPER INFORMATION REGARDING THE PERSON 14 3. 15 THAT IS TO RECEIVE THE CREDIT REPORT OR THE TIME PERIOD DURING WHICH THE 16 CREDIT REPORT IS TO BE AVAILABLE TO USERS OF THE CREDIT REPORT. A CONSUMER REPORTING AGENCY SHALL COMPLY WITH A REQUEST 18 MADE UNDER PARAGRAPH (1) OF THIS SUBSECTION WITHIN 3 BUSINESS DAYS AFTER 19 RECEIVING THE REQUEST. 20 A CONSUMER REPORTING AGENCY MAY DEVELOP PROCEDURES 21 INVOLVING THE USE OF TELEPHONE, FACSIMILE, INTERNET, ELECTRONIC MAIL, OR 22 OTHER ELECTRONIC MEDIA TO RECEIVE AND PROCESS, IN AN EXPEDITED MANNER, 23 A REQUEST FROM A CONSUMER TO TEMPORARILY LIFT A SECURITY FREEZE ON THE 24 CONSUMER'S CREDIT REPORT. 25 IF, IN CONNECTION WITH AN APPLICATION FOR CREDIT OR FOR ANY 26 OTHER USE, A PERSON REQUESTS ACCESS TO A CONSUMER'S CREDIT REPORT WHILE 27 A SECURITY FREEZE IS IN PLACE AND THE CONSUMER DOES NOT AUTHORIZE 28 ACCESS TO THE CONSUMER'S CREDIT REPORT, THE PERSON MAY TREAT THE
- 29 APPLICATION AS INCOMPLETE.
- EXCEPT AS PROVIDED IN PARAGRAPH (2) OF THIS SUBSECTION, A 30
- 31 CONSUMER REPORTING AGENCY MAY REMOVE OR TEMPORARILY LIFT A SECURITY
- 32 FREEZE PLACED ON A CONSUMER'S CREDIT REPORT ONLY ON REQUEST OF THE
- 33 CONSUMER MADE UNDER SUBSECTIONS (E) OR (H) OF THIS SECTION.
- 34 (2) (I) A CONSUMER REPORTING AGENCY MAY REMOVE A SECURITY
- 35 FREEZE PLACED ON A CONSUMER'S CREDIT REPORT IF PLACEMENT OF THE
- 36 SECURITY FREEZE WAS BASED ON A MATERIAL MISREPRESENTATION OF FACT BY
- 37 THE CONSUMER.

- **UNOFFICIAL COPY OF SENATE BILL 66** (II)IF A CONSUMER REPORTING AGENCY INTENDS TO REMOVE A 1 2 SECURITY FREEZE UNDER SUBPARAGRAPH (I) OF THIS PARAGRAPH, THE CONSUMER 3 REPORTING AGENCY SHALL NOTIFY THE CONSUMER IN WRITING OF ITS INTENT AT 4 LEAST 5 BUSINESS DAYS BEFORE REMOVING THE SECURITY FREEZE. SUBJECT TO SUBSECTION (G)(2) OF THIS SECTION, A SECURITY 5 (H) (1) 6 FREEZE SHALL REMAIN IN PLACE UNTIL THE CONSUMER REQUESTS THAT THE 7 SECURITY FREEZE BE REMOVED. A CONSUMER REOUESTING THAT A SECURITY FREEZE BE REMOVED 8 (2) 9 SHALL PROVIDE: 10 (I) PROPER IDENTIFICATION: AND 11 (II)THE UNIQUE PERSONAL IDENTIFICATION NUMBER OR 12 PASSWORD PROVIDED BY THE CONSUMER REPORTING AGENCY UNDER SUBSECTION 13 (C)(4)(II) OF THIS SECTION. A CONSUMER REPORTING AGENCY SHALL REMOVE A SECURITY 14 (3) 15 FREEZE WITHIN 3 BUSINESS DAYS AFTER RECEIVING A REQUEST FOR REMOVAL. EXCEPT AS PROVIDED IN PARAGRAPH (2) OF THIS SUBSECTION, A 17 CONSUMER MAY NOT BE CHARGED FOR ANY SERVICE RELATING TO A SECURITY 18 FREEZE. 19 A CONSUMER REPORTING AGENCY MAY CHARGE A FEE NOT (2) 20 EXCEEDING: (I) \$10 FOR INITIALLY PLACING A SECURITY FREEZE ON THE 22 CONSUMER'S CREDIT REPORT; AND \$8 FOR EACH REQUEST BY THE CONSUMER TO TEMPORARILY 23 (II)24 LIFT A SECURITY FREEZE PLACED ON THE CONSUMER'S CREDIT REPORT. ANYTIME A CONSUMER IS ENTITLED TO RECEIVE A SUMMARY OF RIGHTS 25 26 UNDER § 609 OF THE FEDERAL FAIR CREDIT REPORTING ACT OR THIS SUBTITLE, THE 27 FOLLOWING NOTICE SHALL BE INCLUDED: 28 "NOTICE YOU HAVE A RIGHT, UNDER § 14-1202.1 OF THE COMMERCIAL LAW ARTICLE OF 29 30 THE ANNOTATED CODE OF MARYLAND, TO PLACE A SECURITY FREEZE ON YOUR 31 CREDIT REPORT. THE SECURITY FREEZE WILL PROHIBIT A CONSUMER REPORTING 32 AGENCY FROM RELEASING ANY INFORMATION IN YOUR CREDIT REPORT WITHOUT 33 YOUR EXPRESS AUTHORIZATION. THE PURPOSE OF A SECURITY FREEZE IS TO 34 PREVENT CREDIT, LOANS, AND SERVICES FROM BEING APPROVED WITHOUT YOUR 35 CONSENT.
- 36 YOU MAY ELECT TO HAVE A CONSUMER REPORTING AGENCY PLACE A 37 SECURITY FREEZE ON YOUR CREDIT REPORT BY WRITTEN REQUEST SENT BY

- 1 CERTIFIED MAIL, BY TELEPHONE, OR BY ELECTRONIC MAIL IF THE CONSUMER
- 2 REPORTING AGENCY HAS A SECURE ELECTRONIC MAIL CONNECTION. WITHIN 5
- 3 BUSINESS DAYS AFTER YOU PLACE A SECURITY FREEZE ON YOUR CREDIT REPORT,
- 4 YOU WILL BE PROVIDED WITH A UNIQUE PERSONAL IDENTIFICATION NUMBER OR
- 5 PASSWORD TO USE IF YOU WANT TO REMOVE THE SECURITY FREEZE OR
- 6 TEMPORARILY LIFT THE SECURITY FREEZE TO RELEASE YOUR CREDIT REPORT TO A
- 7 SPECIFIC PERSON OR FOR A SPECIFIC PERIOD OF TIME. YOU ALSO WILL RECEIVE
- 8 INFORMATION ON THE PROCEDURES FOR REMOVING OR TEMPORARILY LIFTING A
- 9 SECURITY FREEZE.
- 10 IF YOU ARE ACTIVELY SEEKING CREDIT, YOU SHOULD BE AWARE THAT THE
- 11 PROCEDURES INVOLVED IN LIFTING A SECURITY FREEZE MAY SLOW YOUR OWN
- 12 APPLICATIONS FOR CREDIT. YOU SHOULD PLAN AHEAD AND LIFT A SECURITY
- 13 FREEZE, EITHER COMPLETELY IF YOU ARE SEEKING CREDIT FROM A NUMBER OF
- 14 SOURCES, OR JUST FOR A SPECIFIC CREDITOR IF YOU ARE APPLYING ONLY TO THAT
- 15 CREDITOR, A FEW DAYS BEFORE ACTUALLY APPLYING FOR NEW CREDIT.
- 16 A SECURITY FREEZE DOES NOT APPLY IF YOU HAVE AN EXISTING ACCOUNT
- 17 RELATIONSHIP AND A COPY OF YOUR CREDIT REPORT IS REQUESTED BY YOUR
- 18 EXISTING CREDITOR OR ITS AGENTS OR AFFILIATES FOR CERTAIN TYPES OF
- 19 ACCOUNT REVIEW, COLLECTION, FRAUD CONTROL, OR SIMILAR ACTIVITIES.
- 20 YOU HAVE A RIGHT TO BRING A CIVIL ACTION AGAINST ANY CONSUMER
- 21 REPORTING AGENCY OR USER OF YOUR CREDIT REPORT WHO VIOLATES YOUR
- 22 RIGHTS UNDER MARYLAND'S CREDIT REPORTING LAWS.".
- 23 (K) IF A CONSUMER REPORTING AGENCY VIOLATES A SECURITY FREEZE BY
- 24 RELEASING A CONSUMER'S CREDIT REPORT OR ANY INFORMATION IN A CONSUMER'S
- 25 CREDIT REPORT, THE CONSUMER REPORTING AGENCY, WITHIN 5 BUSINESS DAYS
- 26 AFTER THE RELEASE, SHALL NOTIFY THE CONSUMER OF:
- 27 (1) THE SPECIFIC INFORMATION RELEASED; AND
- 28 (2) THE NAME AND ADDRESS OF THE RECIPIENT OF THE INFORMATION
- 29 RELEASED.
- 30 (L) (1) A CONSUMER REPORTING AGENCY THAT KNOWINGLY VIOLATES A
- 31 SECURITY FREEZE BY RELEASING A CONSUMER'S CREDIT REPORT OR ANY
- 32 INFORMATION IN A CONSUMER'S CREDIT REPORT IS LIABLE TO THE CONSUMER IN
- 33 AN AMOUNT EQUAL TO THE SUM OF:
- 34 (I) A PENALTY NOT EXCEEDING \$1,000 FOR EACH VIOLATION;
- 35 (II) ANY ACTUAL DAMAGES SUSTAINED BY THE CONSUMER AS A
- 36 RESULT OF THE VIOLATION; AND
- 37 (III) REASONABLE EXPENSES, COURT COSTS, INVESTIGATIVE
- 38 COSTS, AND ATTORNEY'S FEES.

- 1 (2) FOR PURPOSES OF IMPOSING PENALTIES UNDER PARAGRAPH (1) OF
- 2 THIS SUBSECTION, EACH RELEASE BY A CONSUMER REPORTING AGENCY OF A
- 3 CONSUMER'S CREDIT REPORT OR ANY INFORMATION IN A CONSUMER'S CREDIT
- 4 REPORT IS A SEPARATE VIOLATION.
- 5 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 6 October 1, 2006.