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By: Senators Klausmeier, Colburn, Forehand, Hooper, Lawlah, and Stone

Introduced and read first time: January 19, 2006

Assigned to: Finance

A BILL ENTITLED

1 AN ACT concerning

2

Consumer Protection - Vessel Warranty Enforcement Act

- 3 FOR the purpose of providing that it is an unfair or deceptive trade practice under the
- 4 Maryland Consumer Protection Act to violate the provisions of the Vessel
- Warranty Enforcement Act; extending the protections of this Act to all
- 6 warranties of certain new vessels; requiring a manufacturer to replace or accept
- the return of a vessel under certain circumstances; establishing certain affirmative defenses; requiring a consumer to notify a manufacturer under
- 9 certain circumstances; requiring certain nonconformities, defects, or conditions
- to be corrected within certain periods of time; requiring certain repairs to be
- performed free of charge under certain circumstances; requiring a dealer to
- 12 notify a manufacturer of certain nonconformities, defects, or conditions under
- certain circumstances; requiring a manufacturer to notify certain persons under
- certain circumstances; providing for the return of certain excise taxes to a
- 15 consumer from the Department of Natural Resources under certain
- circumstances; providing that a consumer may resort to certain informal dispute
- settlement procedures without prejudice to the consumer's legal rights;
- providing that a manufacturer or dealer may be liable for certain damages
- 19 under certain circumstances; requiring the Department to develop a certain
- 20 notice and make it available to certain dealers that sell new vessels in the State;
- 21 requiring certain dealers to provide a copy of the notice to purchasers of new
- vessels at a certain time; requiring the Department to adopt certain regulations;
- 23 providing certain penalties; defining certain terms; providing for the application
- 24 of this Act; and generally relating to the enforcement of warranties on new
- vessels.
- 26 BY repealing and reenacting, with amendments,
- 27 Article Commercial Law
- 28 Section 13-301(14)(xx)
- 29 Annotated Code of Maryland
- 30 (2005 Replacement Volume)
- 31 BY adding to
- 32 Article Commercial Law

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1 2 3 4	Section 13-301(14)(xxii); and 14-15A-01 through 14-15A-05, inclusive, to be under the new subtitle "Subtitle 15A. Vessel Warranty Enforcement Act" Annotated Code of Maryland (2005 Replacement Volume)
5 6	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
7	Article - Commercial Law
8	13-301.
9	Unfair or deceptive trade practices include any:
10	(14) Violation of a provision of:
11 12	(xx) Title 14, Subtitle 32 of this article, the Maryland Telephone Consumer Protection Act; [or]
13 14	(XXII) TITLE 14, SUBTITLE 15A OF THIS ARTICLE, THE VESSEL WARRANTY ENFORCEMENT ACT; OR
15	SUBTITLE 15A. VESSEL WARRANTY ENFORCEMENT ACT.
16	14-15A-01.
17 18	(A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS INDICATED.
19	(B) "CONSUMER" MEANS:
20 21	(1) THE PURCHASER, OTHER THAN FOR PURPOSES OF RESALE, OF A NEW VESSEL;
22 23	(2) ANY OTHER PERSON TO WHOM A NEW VESSEL IS TRANSFERRED DURING THE DURATION OF THE WARRANTY APPLICABLE TO THE VESSEL; OR
24 25	(3) ANY OTHER PERSON WHO IS ENTITLED TO ENFORCE THE OBLIGATIONS OF THE WARRANTY.
26 27	(C) "DEALER" HAS THE MEANING STATED IN § 8-701 OF THE NATURAL RESOURCES ARTICLE.
28 29	(D) "MANUFACTURER" HAS THE MEANING STATED IN § 8-701 OF THE NATURAL RESOURCES ARTICLE.
30	(E) (1) "MANUFACTURER'S WARRANTY PERIOD" MEANS THE EARLIER OF:
31 32	(I) 15 MONTHS FOLLOWING THE DATE OF THE ORIGINAL DELIVERY OF THE VESSEL TO THE CONSUMER; OR

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- 1 (II) 150 HOURS ON THE VESSEL'S ENGINE HOUR METER.
- 2 (2) THIS SUBSECTION DOES NOT EXTEND ANY MANUFACTURER'S 3 EXPRESS WARRANTY.
- 4 (F) "NEW VESSEL" INCLUDES A DEMONSTRATOR, A DEALER-OWNED VESSEL,
- 5 AND ANY OTHER VESSEL SOLD WITH A MANUFACTURER'S NEW VESSEL WARRANTY.
- 6 (G) "VESSEL" MEANS A VESSEL THAT IS TITLED IN THE STATE IN 7 ACCORDANCE WITH § 8-715 OF THE NATURAL RESOURCES ARTICLE.
- 8 (H) (1) "WARRANTY" MEANS WARRANTIES AS DEFINED IN §§ 2-312, 2-313, 9 2-314, AND 2-315 OF THIS ARTICLE.
- 10 (2) "WARRANTY" INCLUDES ANY TERMS AND CONDITIONS PRECEDENT
- 11 TO THE ENFORCEMENT OF OBLIGATIONS UNDER AN EXPRESS WRITTEN WARRANTY.
- 12 14-15A-02.
- 13 (A) (I) IF A NEW VESSEL DOES NOT CONFORM TO ALL APPLICABLE
- 14 WARRANTIES DURING THE WARRANTY PERIOD, THE CONSUMER SHALL, DURING
- 15 SUCH PERIOD, REPORT THE NONCONFORMITY, DEFECT, OR CONDITION BY GIVING
- 16 WRITTEN NOTICE TO THE MANUFACTURER AND ITS AGENT BY CERTIFIED MAIL,
- 17 RETURN RECEIPT REQUESTED.
- 18 (II) NOTICE OF THIS PROCEDURE SHALL BE CONSPICUOUSLY
- 19 DISCLOSED TO THE CONSUMER IN WRITING AT THE TIME OF SALE OR DELIVERY OF
- 20 THE VESSEL.
- 21 (2) THE CONSUMER SHALL PROVIDE AN OPPORTUNITY FOR THE
- 22 MANUFACTURER OR ITS AGENT TO CURE THE NONCONFORMITY, DEFECT, OR
- 23 CONDITION.
- 24 (3) (I) THE MANUFACTURER, ITS AGENT, OR ITS AUTHORIZED DEALER
- 25 SHALL CORRECT THE NONCONFORMITY, DEFECT, OR CONDITION AT NO CHARGE TO
- 26 THE CONSUMER, EVEN IF REPAIRS ARE MADE AFTER THE EXPIRATION OF THE
- 27 WARRANTY PERIOD.
- 28 (II) THE CORRECTIONS SHALL BE COMPLETED WITHIN 30 DAYS OF
- 29 THE MANUFACTURER'S RECEIPT OF THE CONSUMER'S NOTIFICATION OF THE
- 30 NONCONFORMITY, DEFECT, OR CONDITION.
- 31 (B) (1) IF, DURING THE WARRANTY PERIOD, THE MANUFACTURER, ITS
- 32 AGENT, OR ITS AUTHORIZED DEALER IS UNABLE TO REPAIR OR CORRECT ANY
- 33 NONCONFORMITY, DEFECT, OR CONDITION THAT SUBSTANTIALLY IMPAIRS THE USE
- 34 AND MARKET VALUE OF THE VESSEL TO THE CONSUMER AFTER A REASONABLE
- 35 NUMBER OF ATTEMPTS, THE MANUFACTURER, AT THE OPTION OF THE CONSUMER,
- 36 SHALL:

38 DAYS.

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REPLACE THE VESSEL WITH A COMPARABLE VESSEL (I)2 ACCEPTABLE TO THE CONSUMER; OR 3 (II)ACCEPT RETURN OF THE VESSEL FROM THE CONSUMER AND 4 REFUND TO THE CONSUMER THE FULL PURCHASE PRICE INCLUDING ALL EXCISE 5 TAXES, NUMBERING FEES, REGISTRATION FEES, AND ANY SIMILAR GOVERNMENTAL 6 CHARGES, LESS: A REASONABLE ALLOWANCE FOR THE CONSUMER'S USE 7 1. 8 OF THE VESSEL NOT TO EXCEED 15% OF THE PURCHASE PRICE: AND 9 A REASONABLE ALLOWANCE FOR DAMAGE NOT 10 ATTRIBUTABLE TO NORMAL WEAR BUT NOT TO INCLUDE DAMAGE RESULTING FROM 11 A NONCONFORMITY, DEFECT, OR CONDITION. IT IS AN AFFIRMATIVE DEFENSE TO ANY CLAIM UNDER THIS 13 SECTION THAT THE NONCONFORMITY, DEFECT, OR CONDITION: DOES NOT SUBSTANTIALLY IMPAIR THE USE AND MARKET 14 (I) 15 VALUE OF THE VESSEL TO THE CONSUMER; OR IS THE RESULT OF ABUSE, NEGLECT, OR UNAUTHORIZED (II)17 MODIFICATIONS OR ALTERATIONS OF THE VESSEL. 18 IT SHALL BE PRESUMED THAT A REASONABLE NUMBER OF ATTEMPTS 19 HAVE BEEN UNDERTAKEN TO CONFORM A VESSEL TO THE APPLICABLE 20 WARRANTIES IF: THE SAME NONCONFORMITY, DEFECT, OR CONDITION HAS BEEN 21 22 SUBJECT TO REPAIR FOUR OR MORE TIMES BY THE MANUFACTURER, ITS AGENTS, OR 23 AUTHORIZED DEALERS WITHIN THE WARRANTY PERIOD BUT SUCH 24 NONCONFORMITY, DEFECT, OR CONDITION CONTINUES TO EXIST; OR 25 THE VESSEL IS OUT OF SERVICE BY REASON OF REPAIR OF ONE OR (2) 26 MORE NONCONFORMITIES, DEFECTS, OR CONDITIONS FOR A CUMULATIVE TOTAL OF 27 60 OR MORE DAYS DURING THE WARRANTY PERIOD. THE TERM OF ANY WARRANTY, THE WARRANTY PERIOD, AND THE 60-DAY 29 OUT-OF-SERVICE PERIOD SHALL BE EXTENDED BY ANY TIME DURING WHICH 30 REPAIR SERVICES ARE NOT AVAILABLE TO THE CONSUMER BY REASON OF WAR, 31 INVASION, STRIKE, OR FIRE, FLOOD, OR OTHER NATURAL DISASTER. IT SHALL BE THE DUTY OF A DEALER TO NOTIFY THE 32 (E) (1) (I)33 MANUFACTURER OF THE EXISTENCE OF A NONCONFORMITY, DEFECT, OR 34 CONDITION WITHIN 7 DAYS WHEN THE VESSEL IS DELIVERED TO THE SAME DEALER 35 FOR A FOURTH TIME FOR REPAIR OF THE SAME NONCONFORMITY OR WHEN THE 36 VESSEL IS OUT OF SERVICE BY REASON OF REPAIR OF ONE OR MORE

37 NONCONFORMITIES, DEFECTS, OR CONDITIONS FOR A CUMULATIVE TOTAL OF 20

- 1 (II) 1. THE NOTIFICATION SHALL BE SENT BY CERTIFIED MAIL
- 2 AND A COPY OF THE NOTIFICATION SHALL BE SENT TO THE DEPARTMENT OF
- 3 NATURAL RESOURCES:
- 4 2. FAILURE OF THE DEALER TO GIVE THE NOTICE REQUIRED
- 5 UNDER THIS SUBSECTION SHALL NOT AFFECT THE CONSUMER'S RIGHTS UNDER
- 6 THIS SUBTITLE.
- 7 (2) IF A VESSEL IS RETURNED TO A MANUFACTURER EITHER UNDER
- 8 THIS SUBTITLE OR BY JUDGMENT, DECREE, ARBITRATION AWARD, OR VOLUNTARY
- 9 AGREEMENT, THE MANUFACTURER SHALL NOTIFY THE DEPARTMENT OF NATURAL
- 10 RESOURCES IN WRITING WITHIN 15 DAYS OF THE FACT THAT THE VESSEL WAS
- 11 RETURNED.
- 12 (F) (1) IF A VESSEL THAT IS RETURNED TO THE MANUFACTURER UNDER
- 13 EITHER THIS SUBTITLE OR BY JUDGMENT, DECREE, ARBITRATION AWARD,
- 14 SETTLEMENT AGREEMENT, OR VOLUNTARY AGREEMENT IN THIS OR ANY OTHER
- 15 STATE IS THEN TRANSFERRED TO A DEALER IN MARYLAND, THE MANUFACTURER
- 16 SHALL DISCLOSE THIS INFORMATION TO THE DEALER.
- 17 (2) IF THE RETURNED VESSEL IS THEN MADE AVAILABLE FOR RESALE,
- 18 THE SELLER SHALL DISCLOSE BEFORE THE SALE IN WRITING IN A CLEAR AND
- 19 CONSPICUOUS MANNER, ON A SEPARATE PIECE OF PAPER IN 10 POINT ALL CAPITAL
- 20 TYPE, TO A CONSUMER THE MATERIAL FACT THAT THE VESSEL WAS RETURNED TO
- 21 THE MANUFACTURER, THE NATURE OF THE DEFECT THAT RESULTED IN THE
- 22 RETURN, AND THE CONDITION OF THE VESSEL AT THE TIME OF RESALE.
- 23 (G) THIS SECTION DOES NOT LIMIT THE RIGHTS OR REMEDIES THAT ARE
- 24 OTHERWISE AVAILABLE TO A CONSUMER UNDER ANY OTHER LAW, INCLUDING ANY
- 25 IMPLIED WARRANTIES.
- 26 (H) (1) IF A MANUFACTURER HAS ESTABLISHED AN INFORMAL DISPUTE
- 27 SETTLEMENT PROCEDURE THAT COMPLIES IN ALL RESPECTS WITH TITLE 16, CODE
- 28 OF FEDERAL REGULATIONS, PART 703, AS AMENDED, A CONSUMER MAY RESORT TO
- 29 THAT PROCEDURE BEFORE SUBSECTION (B) OF THIS SECTION APPLIES.
- 30 (2) A CONSUMER WHO HAS RESORTED TO AN INFORMAL DISPUTE
- 31 SETTLEMENT PROCEDURE MAY NOT BE PRECLUDED FROM SEEKING THE RIGHTS
- 32 AND REMEDIES AVAILABLE BY LAW.
- 33 (I) (1) ANY AGREEMENT ENTERED INTO BY A CONSUMER FOR THE
- 34 PURCHASE OF A NEW VESSEL THAT WAIVES, LIMITS, OR DISCLAIMS THE RIGHTS SET
- 35 FORTH IN THIS SECTION SHALL BE VOID.
- 36 (2) THE RIGHTS AVAILABLE TO A CONSUMER UNDER THIS SECTION
- 37 SHALL INURE TO A SUBSEQUENT TRANSFEREE OF A NEW VESSEL FOR THE
- 38 DURATION OF THE APPLICABLE WARRANTIES.

- 1 (J) ANY ACTION BROUGHT UNDER THIS SECTION SHALL BE COMMENCED
- 2 WITHIN 3 YEARS OF THE DATE OF ORIGINAL DELIVERY OF THE VESSEL TO THE
- 3 CONSUMER.
- 4 (K) (1) A COURT MAY AWARD REASONABLE ATTORNEY'S FEES TO A 5 PREVAILING PLAINTIFF UNDER THIS SECTION.
- 6 (2) IF IT APPEARS TO THE SATISFACTION OF THE COURT THAT AN
- 7 ACTION IS BROUGHT IN BAD FAITH OR IS OF A FRIVOLOUS NATURE, THE COURT MAY
- 8 ORDER THE OFFENDING PARTY TO PAY TO THE OTHER PARTY REASONABLE
- 9 ATTORNEY'S FEES.
- 10 (L) THIS SUBTITLE DOES NOT APPLY TO A FLEET PURCHASE OF FIVE OR
- 11 MORE VESSELS.
- 12 14-15A-03.
- 13 (A) IF A DEALER OR MANUFACTURER IS REQUIRED UNDER A JUDGMENT,
- 14 DECREE, ARBITRATION AWARD, OR SETTLEMENT AGREEMENT TO ACCEPT, OR BY
- 15 VOLUNTARY AGREEMENT ACCEPTS, RETURN OF A VESSEL FROM A CONSUMER, THE
- 16 CONSUMER SHALL BE ENTITLED TO RECOVER FROM THE DEPARTMENT OF NATURAL
- 17 RESOURCES THE EXCISE TAXES ORIGINALLY PAID BY THE CONSUMER, SUBJECT TO
- 18 SUBSECTION (B) OF THIS SECTION.
- 19 (B) THE EXCISE TAXES THAT A CONSUMER IS ENTITLED TO RECOVER UNDER
- 20 THIS SECTION SHALL BE CALCULATED BASED ON THE AMOUNT OF THE PURCHASE
- 21 PRICE OR ANY PORTION OF THE PURCHASE PRICE OF THE VESSEL THAT THE DEALER
- 22 OR MANUFACTURER REFUNDS TO THE CONSUMER.
- 23 (C) A DEALER OR MANUFACTURER WHO IS REQUIRED UNDER A JUDGMENT,
- 24 DECREE, ARBITRATION AWARD, OR SETTLEMENT AGREEMENT TO ACCEPT, OR WHO
- 25 ACCEPTS BY VOLUNTARY AGREEMENT, RETURN OF A VESSEL SHALL NOTIFY THE
- 26 CONSUMER IN WRITING THAT THE CONSUMER IS ENTITLED TO RECOVER THE
- 27 EXCISE TAXES FROM THE DEPARTMENT OF NATURAL RESOURCES.
- 28 14-15A-04.
- 29 (A) THE DEPARTMENT OF NATURAL RESOURCES SHALL:
- 30 (1) DEVELOP A NOTICE THAT DESCRIBES THE RIGHTS PROVIDED TO
- 31 CONSUMERS UNDER THIS SUBTITLE;
- 32 (2) MAKE THE NOTICE AVAILABLE TO ALL DEALERS THAT SELL NEW
- 33 VESSELS IN THE STATE; AND
- 34 (3) ADOPT REGULATIONS AS NECESSARY TO IMPLEMENT THE
- 35 PROVISIONS OF THIS SECTION.
- 36 (B) THE NOTICE SHALL:

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- 1 (1) BE WRITTEN IN SIMPLE AND READABLE PLAIN LANGUAGE; AND
- 2 (2) CONTAIN SUFFICIENT DETAIL TO FULLY INFORM CONSUMERS
- 3 ABOUT THE RIGHTS AND REMEDIES AVAILABLE UNDER THIS SUBTITLE AND THE
- 4 PROCEDURES TO FOLLOW TO ENFORCE THOSE RIGHTS AND REMEDIES.
- 5 (C) EACH DEALER THAT SELLS A NEW VESSEL IN THE STATE SHALL PROVIDE
- 6 TO THE PURCHASER, AT THE TIME OF THE SALE OR DELIVERY OF THE VESSEL, A
- 7 COPY OF THE NOTICE DEVELOPED BY THE DEPARTMENT OF NATURAL RESOURCES
- 8 UNDER THIS SECTION.
- 9 14-15A-05.
- 10 (A) A VIOLATION OF THIS SUBTITLE IS AN UNFAIR OR DECEPTIVE TRADE 11 PRACTICE UNDER TITLE 13 OF THIS ARTICLE.
- 12 (B) IN ADDITION TO ANY OTHER REMEDIES THAT MAY BE AVAILABLE UNDER
- 13 THIS SUBTITLE, IF A MANUFACTURER OR DEALER IS FOUND TO HAVE ACTED IN BAD
- 14 FAITH, THE COURT MAY AWARD THE CONSUMER DAMAGES OF UP TO \$10,000.
- 15 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall be
- 16 construed to apply only prospectively and may not be applied or interpreted to have
- 17 any effect on or application to any new vessel purchased or delivered before the
- 18 effective date of this Act.
- 19 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 20 October 1, 2006.