I3 HB 1202/06 – ECM 7lr0761

By: Delegates Lee, Rudolph, Goldwater, Ali, Anderson, Aumann, Barkley, Bobo, Bronrott, Dumais, Frank, Gaines, Gilchrist, Harrison, Hecht, Howard, Hucker, Impallaria, Ivey, James, Kach, Kaiser, Kirk, Krysiak, Kullen, Lawton, Manno, McDonough, Montgomery, Nathan-Pulliam, Niemann, O'Donnell, Rice, Shank, Shewell, Simmons, Smigiel, Stifler, Stocksdale, Stukes, Taylor, F. Turner, Valderrama, Vallario, Vaughn, and Waldstreicher <u>Waldstreicher, Braveboy, Burns, Davis, Haddaway, Love, Jameson, J. King, Mathias, McHale, Minnick, Walkup, Holmes,</u> Costa, Dwyer, Eckardt, Elliott, Elmore, George, and Sossi

Introduced and read first time: January 24, 2007 Assigned to: Economic Matters

Committee Report: Favorable with amendments House action: Adopted Read second time: March 17, 2007

## CHAPTER \_\_\_\_\_

### 1 AN ACT concerning

## 2 **Consumer Protection – Consumer Reporting Agencies – Security Freezes**

3 FOR the purpose of authorizing a consumer to elect to place a security freeze on the 4 consumer's consumer report; establishing procedures for requesting a security 5 freeze; requiring a consumer reporting agency to place a security freeze on a consumer's consumer report within certain time periods after certain requests 6 7 are received and to take certain actions within a certain number of business 8 days after placing a security freeze on a consumer's consumer report; providing 9 that while a security freeze is in place, a consumer reporting agency may not 10 provide any information in a consumer's consumer report without certain authorization of the consumer; requiring a consumer reporting agency to give 11 certain notice to a consumer if any person requests access to a consumer's 12 consumer report under certain circumstances; establishing procedures for 13

#### EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law. <u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 requesting a security freeze to be lifted temporarily or removed; requiring a 2 consumer reporting agency to temporarily lift or remove a security freeze within 3 a certain number of business days after receiving a request from a consumer; 4 requiring a consumer reporting agency to temporarily lift a security freeze 5 within a certain number of minutes after receiving a request from a consumer after a certain date and under certain circumstances, with certain exceptions; 6 7 prohibiting a consumer reporting agency from charging a consumer for any 8 service relating to a security freeze, subject to certain exceptions; requiring a 9 consumer reporting agency to give certain notices to a consumer at certain 10 times; authorizing a consumer who is affected by a violation of certain provisions of this Act to bring a certain action; establishing certain penalties; 11 providing for the application of this Act; defining certain terms; providing for a 12 13 delayed effective date; and generally relating to consumer reporting agencies 14 and security freezes on consumer reports.

- 15 BY repealing and reenacting, with amendments,
- 16 Article Commercial Law
- 17 Section 14–1202(a)
- 18 Annotated Code of Maryland
- 19 (2005 Replacement Volume and 2006 Supplement)
- 20 BY adding to
- 21 Article Commercial Law
- 22 Section <u>14–1202.1</u> <u>14–1212.1</u>
- 23 Annotated Code of Maryland
- 24 (2005 Replacement Volume and 2006 Supplement)

25 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF 26 MARYLAND, That the Laws of Maryland read as follows:

- 27 Article Commercial Law
- 28  $\frac{14-1202}{1202}$

## 29 (a) Subject to subsection (b) of this section and [§ 14–1205] §§ 14–1202.1

30 AND-14-1205 of this subtitle, a consumer reporting agency may furnish a consumer

31 report under the following circumstances and no other:

32 (1) In response to the order of a court having jurisdiction to issue the
 33 order;

1	(2) In accordance with the written instructions of the consumer to
2	<del>whom it relates; or</del>
3	(3) To a person which the agency has reason to believe:
4	(i) Internals to see the information is connection with a subject
4 5	(i) Intends to use the information in connection with a credit transaction involving the consumer on whom the information is to be furnished and
6	involving the extension of credit to, or review or collection of an account of, the
7	<del>consumer;</del>
8	(ii) Intends to use the information for employment purposes;
9	(iii) Intends to use the information in connection with the
10	underwriting of insurance involving the consumer;
11	
11	(iv) Intends to use the information in connection with a
12	determination of the consumer's eligibility for a license or other benefit granted by a
13	governmental instrumentality required by law to consider an applicant's financial
14	<del>responsibility or status; or</del>
15	(v) Otherwise has a legitimate business need for the
16	information in connection with a business transaction involving the consumer.
10	
17	$\frac{14-1202.1}{1}$
18	<u>14–1212.1.</u>
19	(A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE
20	MEANINGS INDICATED.
21	(2) "ACCOUNT REVIEW" INCLUDES ACTIVITIES RELATED TO
22	ACCOUNT MAINTENANCE, ACCOUNT MONITORING, CREDIT LINE INCREASES,
23	AND ACCOUNT UPGRADES AND ENHANCEMENTS.
24	(3) "SECURITY FREEZE" MEANS A RESTRICTION PLACED ON A
25	CONSUMER'S CONSUMER REPORT AT THE REQUEST OF THE CONSUMER THAT
26	PROHIBITS A CONSUMER REPORTING AGENCY FROM RELEASING THE
27	CONSUMER'S CONSUMER REPORT OR ANY INFORMATION DERIVED FROM THE
28	CONSUMER'S CONSUMER REPORT WITHOUT THE EXPRESS AUTHORIZATION OF
29	THE CONSUMER.

1 (B) THIS SECTION DOES NOT APPLY TO THE USE OF A CONSUMER'S 2 CONSUMER REPORT BY:

3 (1) A PERSON, OR A SUBSIDIARY, AFFILIATE, AGENT, OR
4 ASSIGNEE OF THE PERSON, WITH WHICH THE CONSUMER HAS, OR PRIOR TO
5 ASSIGNMENT HAD, AN ACCOUNT, CONTRACT, OR DEBTOR-CREDITOR
6 RELATIONSHIP, FOR THE PURPOSE OF ACCOUNT REVIEW OR COLLECTING THE
7 FINANCIAL OBLIGATION OWING FOR THE ACCOUNT, CONTRACT, OR DEBT;

8 (2) A PERSON THAT WAS GIVEN ACCESS TO THE CONSUMER'S 9 CONSUMER REPORT UNDER SUBSECTION (E) OF THIS SECTION FOR THE 10 PURPOSE OF FACILITATING AN EXTENSION OF CREDIT TO THE CONSUMER OR 11 ANOTHER PERMISSIBLE USE;

12 (3) A PERSON ACTING IN ACCORDANCE WITH A COURT ORDER,
 13 WARRANT, OR SUBPOENA;

14(4) A UNIT OF STATE OR LOCAL GOVERNMENT THAT15ADMINISTERS A PROGRAM FOR ESTABLISHING AND ENFORCING CHILD16SUPPORT OBLIGATIONS;

17(5) THE DEPARTMENT OF HEALTH AND MENTAL HYGIENE IN18CONNECTION WITH A FRAUD INVESTIGATION CONDUCTED BY THE19DEPARTMENT;

20 (6) THE STATE DEPARTMENT OF ASSESSMENTS AND TAXATION,
 21 THE COMPTROLLER, OR ANY OTHER STATE OR LOCAL TAXING AUTHORITY IN
 22 CONNECTION WITH:

(I) AN INVESTIGATION CONDUCTED BY THE DEPARTMENT,
 COMPTROLLER, OR TAXING AUTHORITY;

(II) THE COLLECTION OF DELINQUENT TAXES OR UNPAID
 COURT ORDERS BY THE DEPARTMENT, COMPTROLLER, OR TAXING AUTHORITY;
 OR

28 (III) THE PERFORMANCE OF ANY OTHER DUTY PROVIDED
29 FOR BY LAW;

(7) A PERSON FOR THE PURPOSE OF PRESCREENING, AS DEFINED 1 BY THE FEDERAL FAIR CREDIT REPORTING ACT; 2 3 (8) A PERSON ADMINISTERING A CREDIT FILE MONITORING 4 SUBSCRIPTION SERVICE TO WHICH THE CONSUMER HAS SUBSCRIBED; OR 5 A PERSON PROVIDING A CONSUMER WITH A COPY OF THE (9) 6 CONSUMER'S CONSUMER REPORT ON REQUEST OF THE CONSUMER; OR 7 (10) TO THE EXTENT NOT PROHIBITED BY OTHER STATE LAW, A 8 PERSON ONLY FOR THE PURPOSE OF SETTING OR ADJUSTING AN INSURANCE 9 RATE, ADJUSTING AN INSURANCE CLAIM, OR UNDERWRITING AN INSURANCE 10 **RISK.** 11 **(C)** (1) A CONSUMER MAY ELECT TO PLACE A SECURITY FREEZE ON THE CONSUMER'S CONSUMER REPORT BY: 12 13 **(I)** WRITTEN REQUEST SENT BY CERTIFIED MAIL; 14 **(II) TELEPHONE** SUBJECT TO PARAGRAPH (5) OF THIS 15 SUBSECTION, TELEPHONE, BY PROVIDING CERTAIN PERSONAL INFORMATION 16 THAT THE CONSUMER REPORTING AGENCY MAY REQUIRE TO VERIFY THE 17 **IDENTITY OF THE CONSUMER;** 18 (III) ELECTRONIC MAIL USING AN ELECTRONIC POSTMARK 19 IF A SECURE ELECTRONIC MAIL CONNECTION IS MADE AVAILABLE BY THE **CONSUMER REPORTING AGENCY; OR** 20 21 (IV) IF THE CONSUMER REPORTING AGENCY MAKES A 22 SECURE CONNECTION AVAILABLE ON ITS WEBSITE, AN ELECTRONIC REQUEST THROUGH THAT SECURE CONNECTION. 23 24 **(2)** A CONSUMER REPORTING AGENCY SHALL REQUIRE A 25 CONSUMER TO PROVIDE PROPER IDENTIFICATION WHEN REQUESTING A 26 SECURITY FREEZE. (3) 27 A CONSUMER REPORTING AGENCY SHALL PLACE A SECURITY FREEZE ON A CONSUMER'S CONSUMER REPORT WITHIN: 28

**BEFORE JULY 1, 2008, WITHIN 5 BUSINESS DAYS AFTER (I)** 1 2 RECEIVING A WRITTEN-OR TELEPHONE REQUEST UNDER PARAGRAPH (1) OF 3 THIS SUBSECTION; OR ON OR AFTER JULY 1, 2008, WITHIN 3 BUSINESS DAYS 4 **(II)** 5 AFTER RECEIVING AN-ELECTRONIC MAIL A REQUEST MADE BY ELECTRONIC 6 MAIL OR BY SECURE CONNECTION ON THE WEBSITE OF THE CONSUMER 7 REPORTING AGENCY UNDER PARAGRAPH (1) OF THIS SUBSECTION. 8 WITHIN 5 BUSINESS DAYS AFTER PLACING A SECURITY (4) 9 FREEZE ON A CONSUMER'S CONSUMER REPORT, THE CONSUMER REPORTING 10 **AGENCY SHALL:** 11 **(I)** SEND A WRITTEN CONFIRMATION OF THE SECURITY 12 FREEZE TO THE CONSUMER; **PROVIDE THE CONSUMER WITH A UNIQUE PERSONAL** 13 **(II) IDENTIFICATION NUMBER OR PASSWORD TO BE USED BY THE CONSUMER WHEN** 14 15 AUTHORIZING THE RELEASE OF THE CONSUMER'S CONSUMER REPORT FOR A SPECIFIC PERIOD OF TIME; AND 16 17 (III) PROVIDE THE CONSUMER WITH A WRITTEN STATEMENT 18 OF THE PROCEDURES FOR REQUESTING THE CONSUMER REPORTING AGENCY 19 TO REMOVE OR TEMPORARILY LIFT A SECURITY FREEZE. 20 IF A CONSUMER REQUESTS PLACEMENT OF A SECURITY (5) **(I)** 21 FREEZE BY TELEPHONE UNDER PARAGRAPH (1)(II) OF THIS SUBSECTION, THE 22 CONSUMER REPORTING AGENCY MAY REQUIRE THE CONSUMER TO CONFIRM 23 THE REQUEST IN WRITING ON A FORM THAT THE CONSUMER REPORTING AGENCY PROVIDES TO THE CONSUMER WITH THE MATERIALS SENT IN 24 ACCORDANCE WITH PARAGRAPH (4) OF THIS SUBSECTION. 25 26 (II) IF THE CONSUMER FAILS TO RETURN WRITTEN 27 CONFIRMATION THAT THE CONSUMER REPORTING AGENCY REQUIRES UNDER 28 SUBPARAGRAPH (I) OF THIS PARAGRAPH, THE CONSUMER REPORTING AGENCY 29 MAY REMOVE THE SECURITY FREEZE IN ACCORDANCE WITH SUBSECTION (G)(2)30 OF THIS SECTION. 31 **(D)** (1) WHILE A SECURITY FREEZE IS IN PLACE, A CONSUMER 32 **REPORTING AGENCY MAY NOT PROVIDE ANY INFORMATION IN A CONSUMER'S** 

1 CONSUMER REPORT WITHOUT THE EXPRESS PRIOR AUTHORIZATION OF THE 2 CONSUMER.

3 (2) A CONSUMER REPORTING AGENCY MAY ADVISE A PERSON 4 THAT A SECURITY FREEZE IS IN EFFECT WITH RESPECT TO A CONSUMER'S 5 CONSUMER REPORT.

6 (3) A CONSUMER REPORTING AGENCY MAY NOT STATE OR IMPLY 7 TO ANY PERSON THAT A SECURITY FREEZE ON A CONSUMER'S CONSUMER 8 REPORT REFLECTS A NEGATIVE CREDIT SCORE, CREDIT HISTORY, OR CREDIT 9 RATING.

(4) (1) IF ANY PERSON REQUESTS ACCESS TO A CONSUMER'S
 CONSUMER REPORT WHILE A SECURITY FREEZE IS IN PLACE FOR A PURPOSE
 OTHER THAN A PURPOSE ALLOWED UNDER THIS SECTION, THE CONSUMER
 REPORTING AGENCY SHALL NOTIFY THE CONSUMER THAT AN ATTEMPT HAS
 BEEN MADE TO ACCESS THE CONSUMER'S CONSUMER REPORT.

15 (II) THE NOTICE SHALL STATE THE IDENTITY OF THE
 16 PERSON REQUESTING ACCESS TO THE CONSUMER'S CONSUMER REPORT AND
 17 THE PURPOSE OF THE REQUEST.

(E) (1) IF A CONSUMER WANTS TO ALLOW THE CONSUMER'S
 CONSUMER REPORT TO BE ACCESSED FOR A SPECIFIC PERIOD OF TIME WHILE A
 SECURITY FREEZE IS IN PLACE, THE CONSUMER SHALL:

21 (I) CONTACT THE CONSUMER REPORTING AGENCY BY:

 22
 1.
 Certified Mail IN THE MANNER

 23
 PRESCRIBED BY THE CONSUMER REPORTING AGENCY;

24 2. TELEPHONE IN THE MANNER PRESCRIBED BY THE
 25 <u>CONSUMER REPORTING AGENCY;</u>

26 **3.** ELECTRONIC MAIL USING AN ELECTRONIC
 27 POSTMARK IF A SECURE ELECTRONIC MAIL CONNECTION IS MADE AVAILABLE
 28 TO THE CONSUMER BY THE CONSUMER REPORTING AGENCY; OR

4. ELECTRONIC REQUEST IF A SECURE CONNECTION
 IS MADE AVAILABLE ON THE WEBSITE OF THE CONSUMER REPORTING AGENCY;

```
HOUSE BILL 117
```

1 **(II)** REQUEST THAT THE SECURITY FREEZE BE 2 **TEMPORARILY LIFTED; AND** 3 (III) **PROVIDE** THE FOLLOWING TO THE CONSUMER 4 **REPORTING AGENCY:** 5 1. **PROPER IDENTIFICATION;** 2. 6 Тне UNIQUE PERSONAL **IDENTIFICATION** 7 NUMBER OR PASSWORD PROVIDED TO THE CONSUMER UNDER SUBSECTION 8 (C)(4)(II) OF THIS SECTION; AND 9 3. THE PROPER INFORMATION REGARDING THE 10 TIME PERIOD DURING WHICH THE CONSUMER REPORT IS TO BE AVAILABLE TO **USERS OF THE CONSUMER REPORT.** 11 12  $\mathbf{A}$  (I) EXCEPT AS PROVIDED IN SUBPARAGRAPH (II) OR (IV) (2) OF THIS PARAGRAPH, A CONSUMER REPORTING AGENCY SHALL COMPLY WITH A 13 **REQUEST MADE UNDER PARAGRAPH (1) OF THIS SUBSECTION WITHIN 5** 14 BUSINESS DAYS AFTER RECEIVING THE REQUEST. 15 AFTER JANUARY 31, 2009, A CONSUMER REPORTING 16 **(II)** AGENCY SHALL COMPLY WITH A REQUEST MADE UNDER PARAGRAPH (1) OF 17 18 THIS SUBSECTION WITHIN 15 MINUTES AFTER THE CONSUMER'S REQUEST IS **RECEIVED BY THE CONSUMER REPORTING AGENCY IF THE REQUEST IS:** 19 MADE BY TELEPHONE, BY ELECTRONIC MAIL, OR 20 1. 21 BY SECURE CONNECTION ON THE WEBSITE OF THE CONSUMER REPORTING 22 AGENCY; AND 23 **RECEIVED BY THE CONSUMER REPORTING** <u>2.</u> AGENCY DURING NORMAL BUSINESS HOURS. 24 25 (III) A CONSUMER REPORTING AGENCY IS NOT REQUIRED TO 26 TEMPORARILY LIFT A SECURITY FREEZE WITHIN 15 MINUTES UNDER SUBPARAGRAPH (II) OF THIS PARAGRAPH IF: 27 28 THE CONSUMER FAILS TO COMPLY WITH 1. 29 PARAGRAPH (1)(III) OF THIS SUBSECTION; OR

1	2. The consumer reporting agency's ability
2	<u>TO TEMPORARILY LIFT THE SECURITY FREEZE WITHIN 15 MINUTES IS</u>
3	PREVENTED BY:
4	A. AN ACT OF GOD, INCLUDING FIRE, EARTHQUAKE,
5	HURRICANE, STORM, OR SIMILAR NATURAL DISASTER OR PHENOMENON;
6	<b>B.</b> AN UNAUTHORIZED OR ILLEGAL ACT BY A THIRD
7	PARTY, INCLUDING TERRORISM, SABOTAGE, RIOT, VANDALISM, LABOR STRIKE
8	OR DISPUTE THAT DISRUPTS OPERATIONS, OR SIMILAR OCCURRENCE;
9	C. A DISRUPTION OF OPERATIONS CAUSED BY
10	<u>ELECTRICAL FAILURE, UNANTICIPATED DELAY IN EQUIPMENT OR</u>
11	REPLACEMENT PART DELIVERY, COMPUTER HARDWARE OR SOFTWARE FAILURE
12	INHIBITING RESPONSE TIME, OR SIMILAR DISRUPTION;
13	D. <u>A GOVERNMENTAL ACTION, INCLUDING</u>
14	EMERGENCY ORDER OR JUDICIAL OR LAW ENFORCEMENT ACTION;
15	<u>E.</u> <u>A REGULARLY SCHEDULED MAINTENANCE OF, OR</u>
16	UPDATE TO, THE CONSUMER REPORTING AGENCY'S CONSUMER REPORTING
17	
17	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR
	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR
18	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR <u>F.</u> <u>A COMMERCIALLY REASONABLE MAINTENANCE</u>
18 19	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR         F.       A COMMERCIALLY REASONABLE MAINTENANCE         OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER
18	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR <u>F.</u> <u>A COMMERCIALLY REASONABLE MAINTENANCE</u>
18 19	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR <u>F. A COMMERCIALLY REASONABLE MAINTENANCE</u> OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER REPORTING SYSTEM THAT IS UNEXPECTED OR UNSCHEDULED.
18 19 20 21	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR         F.       A COMMERCIALLY REASONABLE MAINTENANCE         OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER         REPORTING SYSTEM THAT IS UNEXPECTED OR UNSCHEDULED.         (IV)       A CONSUMER REPORTING AGENCY THAT IS UNABLE TO
18 19 20	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR F. A COMMERCIALLY REASONABLE MAINTENANCE OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER REPORTING SYSTEM THAT IS UNEXPECTED OR UNSCHEDULED. (IV) A CONSUMER REPORTING AGENCY THAT IS UNABLE TO TEMPORARILY LIFT A SECURITY FREEZE UNDER SUBPARAGRAPH (III)2 OF THIS
18 19 20 21 22	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR         F.       A COMMERCIALLY REASONABLE MAINTENANCE         OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER         REPORTING SYSTEM THAT IS UNEXPECTED OR UNSCHEDULED.         (IV)       A CONSUMER REPORTING AGENCY THAT IS UNABLE TO
18 19 20 21 22 23	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR F. A COMMERCIALLY REASONABLE MAINTENANCE OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER REPORTING SYSTEM THAT IS UNEXPECTED OR UNSCHEDULED. (IV) A CONSUMER REPORTING AGENCY THAT IS UNABLE TO TEMPORARILY LIFT A SECURITY FREEZE UNDER SUBPARAGRAPH (III)2 OF THIS PARAGRAPH SHALL LIFT THE SECURITY FREEZE AS SOON AS IT IS AUTHORIZED
18 19 20 21 22 23	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR F. A COMMERCIALLY REASONABLE MAINTENANCE OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER REPORTING SYSTEM THAT IS UNEXPECTED OR UNSCHEDULED. (IV) A CONSUMER REPORTING AGENCY THAT IS UNABLE TO TEMPORARILY LIFT A SECURITY FREEZE UNDER SUBPARAGRAPH (III)2 OF THIS PARAGRAPH SHALL LIFT THE SECURITY FREEZE AS SOON AS IT IS AUTHORIZED
18 19 20 21 22 23 24	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR F. A COMMERCIALLY REASONABLE MAINTENANCE OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER REPORTING SYSTEM THAT IS UNEXPECTED OR UNSCHEDULED. (IV) A CONSUMER REPORTING AGENCY THAT IS UNABLE TO TEMPORARILY LIFT A SECURITY FREEZE UNDER SUBPARAGRAPH (III)2 OF THIS PARAGRAPH SHALL LIFT THE SECURITY FREEZE AS SOON AS IT IS AUTHORIZED OR OTHERWISE REASONABLY CAPABLE OF DOING SO.
<ol> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> </ol>	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR F. A COMMERCIALLY REASONABLE MAINTENANCE OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER REPORTING SYSTEM THAT IS UNEXPECTED OR UNSCHEDULED. (IV) A CONSUMER REPORTING AGENCY THAT IS UNABLE TO TEMPORARILY LIFT A SECURITY FREEZE UNDER SUBPARAGRAPH (III)2 OF THIS PARAGRAPH SHALL LIFT THE SECURITY FREEZE AS SOON AS IT IS AUTHORIZED OR OTHERWISE REASONABLY CAPABLE OF DOING SO. (3) A CONSUMER REPORTING AGENCY MAY DEVELOP
<ol> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> </ol>	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR         F. A COMMERCIALLY REASONABLE MAINTENANCE         OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER         REPORTING SYSTEM THAT IS UNEXPECTED OR UNSCHEDULED.         (IV) A CONSUMER REPORTING AGENCY THAT IS UNABLE TO         TEMPORARILY LIFT A SECURITY FREEZE UNDER SUBPARAGRAPH (III)2 OF THIS         PARAGRAPH SHALL LIFT THE SECURITY FREEZE AS SOON AS IT IS AUTHORIZED         OTHERWISE REASONABLY CAPABLE OF DOING SO.         (3) A CONSUMER REPORTING AGENCY MAY DEVELOP         PROCEDURES INVOLVING THE USE OF TELEPHONE, FACSIMILE, THE INTERNET,
<ol> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> </ol>	SYSTEM THAT OCCURS OTHER THAN DURING NORMAL BUSINESS HOURS; OR         F. A COMMERCIALLY REASONABLE MAINTENANCE         OF, OR REPAIR TO, THE CONSUMER REPORTING AGENCY'S CONSUMER         REPORTING SYSTEM THAT IS UNEXPECTED OR UNSCHEDULED.         (IV) A CONSUMER REPORTING AGENCY THAT IS UNABLE TO         TEMPORARILY LIFT A SECURITY FREEZE UNDER SUBPARAGRAPH (III)2 OF THIS         PARAGRAPH SHALL LIFT THE SECURITY FREEZE AS SOON AS IT IS AUTHORIZED         (3) A CONSUMER REPORTING AGENCY MAY DEVELOP         PROCEDURES INVOLVING THE USE OF TELEPHONE, FACSIMILE, THE INTERNET,         FLECTRONIC MAIL, FACSIMILE OR OTHER ELECTRONIC MEDIA TO RECEIVE AND

1 (F) IF, IN CONNECTION WITH AN APPLICATION FOR CREDIT OR FOR ANY 2 OTHER USE, A PERSON REQUESTS ACCESS TO A CONSUMER'S CONSUMER 3 REPORT WHILE A SECURITY FREEZE IS IN PLACE AND THE CONSUMER DOES NOT 4 AUTHORIZE ACCESS TO THE CONSUMER'S CONSUMER REPORT, THE PERSON 5 MAY TREAT THE APPLICATION AS INCOMPLETE.

6 (G) (1) EXCEPT AS PROVIDED IN PARAGRAPH (2) OF THIS 7 SUBSECTION. A CONSUMER REPORTING AGENCY MAY REMOVE **OR TEMPORARILY LIFT A SECURITY FREEZE PLACED ON A CONSUMER'S CONSUMER** 8 9 REPORT ONLY ON REQUEST OF THE CONSUMER MADE UNDER SUBSECTION (E) 10 **OR (H) OF THIS SECTION.** 

11(2)(I)A CONSUMER REPORTING AGENCY MAY REMOVE A12SECURITY FREEZE PLACED ON A CONSUMER'S CONSUMER REPORT IF:

 13
 <u>1.</u>
 PLACEMENT
 PLACEMENT
 OF
 THE
 SECURITY

 14
 FREEZE WAS BASED ON A MATERIAL MISREPRESENTATION OF FACT BY THE

 15
 CONSUMER; OR

16 **2. THE CONSUMER:** 

 17
 <u>A.</u>
 <u>MADE THE REQUEST TO PLACE THE SECURITY</u>

 18
 <u>FREEZE BY TELEPHONE UNDER SUBSECTION (C)(1)(II) OF THIS SECTION; AND</u>

19B.FAILED TO CONFIRM THE REQUEST IN WRITING IF20REQUIRED IN ACCORDANCE WITH SUBSECTION (C)(5) OF THIS SECTION.

(II) IF A CONSUMER REPORTING AGENCY INTENDS TO
 REMOVE A SECURITY FREEZE UNDER SUBPARAGRAPH (I) OF THIS PARAGRAPH,
 THE CONSUMER REPORTING AGENCY SHALL NOTIFY THE CONSUMER IN
 WRITING OF ITS INTENT AT LEAST 5 BUSINESS DAYS BEFORE REMOVING THE
 SECURITY FREEZE.

(H) (1) SUBJECT TO SUBSECTION (G)(2) OF THIS SECTION, A
 SECURITY FREEZE SHALL REMAIN IN PLACE UNTIL THE CONSUMER REQUESTS
 THAT THE SECURITY FREEZE BE REMOVED.

29 (2) A CONSUMER REQUESTING THAT A SECURITY FREEZE BE
 30 REMOVED SHALL PROVIDE:

**PROPER IDENTIFICATION; AND** 

**(I)** 

1

2

3

4

5

6

7

8

9

10 11

12

13

14 15

16

17 18

19

20 21

22

23

24

25

26

27

28

29

THE UNIQUE PERSONAL IDENTIFICATION NUMBER OR **(II)** PASSWORD PROVIDED BY THE CONSUMER REPORTING AGENCY UNDER SUBSECTION (C)(4)(II) OF THIS SECTION. A CONSUMER REPORTING AGENCY SHALL REMOVE A (3) SECURITY FREEZE WITHIN 3 BUSINESS DAYS AFTER RECEIVING A REQUEST FOR **REMOVAL. (I)** (1) EXCEPT AS PROVIDED IN PARAGRAPHS (2) AND (3) OF THIS SUBSECTION, AND SUBJECT TO PARAGRAPH (4) OF THIS SUBSECTION, A CONSUMER MAY NOT BE CHARGED FOR ANY SERVICE RELATING TO A SECURITY FREEZE. **(2)** A CONSUMER REPORTING AGENCY MAY CHARGE Α **REASONABLE FEE, NOT EXCEEDING \$5, IF A CONSUMER FAILS TO RETAIN THE** ORIGINAL UNIQUE PERSONAL IDENTIFICATION NUMBER OR PASSWORD PROVIDED TO THE CONSUMER BY THE CONSUMER REPORTING AGENCY UNDER SUBSECTION (C)(4)(II) OF THIS SECTION, AND THE CONSUMER REPORTING AGENCY MUST REISSUE THE SAME OR A NEW UNIQUE PERSONAL **IDENTIFICATION NUMBER OR PASSWORD.** (3) A CONSUMER REPORTING AGENCY MAY CHARGE Α REASONABLE FEE, NOT EXCEEDING \$5, FOR EACH OF THE FOLLOWING **REQUESTS MADE DURING A 12–MONTH PERIOD: (I)** A SECOND OR SUBSEQUENT REQUEST TO PLACE A SECURITY FREEZE ON THE CONSUMER'S CONSUMER REPORT: A SECOND OR SUBSEQUENT REQUEST TO TEMPORARILY **(II)** LIFT A SECURITY FREEZE PLACED ON THE CONSUMER'S CONSUMER REPORT; OR (III) A SECOND OR SUBSEQUENT REQUEST TO REMOVE PERMANENTLY A SECURITY FREEZE. (4) A CONSUMER REPORTING AGENCY MAY NOT CHARGE ANY FEE UNDER THIS SECTION TO A CONSUMER WHO:

1 (I) HAS OBTAINED A REPORT OF ALLEGED IDENTITY 2 FRAUD AGAINST THE CONSUMER UNDER § 8–304 OF THE CRIMINAL LAW 3 ARTICLE <u>OR AN IDENTITY THEFT PASSPORT UNDER § 8–305 OF THE CRIMINAL</u> 4 LAW ARTICLE; AND

5 (II) **PROVIDES A COPY OF THE REPORT** OR PASSPORT TO 6 **THE CONSUMER REPORTING AGENCY.** 

7 (J) AT ANY TIME THAT A CONSUMER IS ENTITLED TO RECEIVE A 8 SUMMARY OF RIGHTS UNDER § 609 OF THE FEDERAL FAIR CREDIT REPORTING 9 ACT OR § 14–1206 OF THIS SUBTITLE, THE FOLLOWING NOTICE SHALL BE 10 INCLUDED:

11

#### **"NOTICE**

YOU HAVE A RIGHT, UNDER <u>§ 14-1202.1</u> § 14-1212.1 OF THE 12 COMMERCIAL LAW ARTICLE OF THE ANNOTATED CODE OF MARYLAND, TO 13 PLACE A SECURITY FREEZE ON YOUR CREDIT REPORT AT NO CHARGE TO YOU. 14 15 THE SECURITY FREEZE WILL PROHIBIT A CONSUMER REPORTING AGENCY FROM RELEASING ANY INFORMATION IN YOUR CREDIT REPORT WITHOUT YOUR 16 EXPRESS AUTHORIZATION. THE PURPOSE OF A SECURITY FREEZE IS TO 17 18 PREVENT CREDIT, LOANS, AND SERVICES FROM BEING APPROVED IN YOUR NAME WITHOUT YOUR CONSENT. 19

20 YOU MAY ELECT TO HAVE A CONSUMER REPORTING AGENCY PLACE A 21 SECURITY FREEZE ON YOUR CREDIT REPORT BY WRITTEN REQUEST SENT BY 22 CERTIFIED MAIL, BY TELEPHONE, OR BY ELECTRONIC MAIL OR THE INTERNET 23 IF THE CONSUMER REPORTING AGENCY PROVIDES A SECURE ELECTRONIC CONNECTION. THE CONSUMER REPORTING AGENCY MUST PLACE A SECURITY 24 25 FREEZE ON YOUR CREDIT REPORT WITHIN 5 BUSINESS DAYS AFTER YOUR REQUEST IS RECEIVED, OR WITHIN 3 BUSINESS DAYS STARTING JULY 1, 2008. 26 WITHIN 5 BUSINESS DAYS AFTER A SECURITY FREEZE IS PLACED ON YOUR 27 28 CREDIT REPORT, YOU WILL BE PROVIDED WITH A UNIQUE PERSONAL 29 **IDENTIFICATION NUMBER OR PASSWORD TO USE IF YOU WANT TO REMOVE THE** 30 SECURITY FREEZE OR TEMPORARILY LIFT THE SECURITY FREEZE TO RELEASE 31 YOUR CREDIT REPORT FOR A SPECIFIC PERIOD OF TIME. YOU ALSO WILL 32 **INFORMATION ON THE** PROCEDURES FOR REMOVING RECEIVE OR 33 **TEMPORARILY LIFTING A SECURITY FREEZE.** 

IF YOU WANT TO TEMPORARILY LIFT THE SECURITY FREEZE ON YOUR
 CREDIT REPORT, YOU MUST CONTACT THE CONSUMER REPORTING AGENCY AND
 PROVIDE ALL OF THE FOLLOWING:

4 (1) THE UNIQUE PERSONAL IDENTIFICATION NUMBER OR 5 PASSWORD PROVIDED BY THE CONSUMER REPORTING AGENCY;

6 (2) THE PROPER IDENTIFICATION TO VERIFY YOUR IDENTITY; 7 AND

8 (3) THE PROPER INFORMATION REGARDING THE PERIOD OF 9 TIME FOR WHICH THE CREDIT REPORT IS TO BE AVAILABLE TO USERS OF THE 10 CREDIT REPORT.

11 A CONSUMER REPORTING AGENCY MUST COMPLY WITH A REQUEST TO 12 TEMPORARILY LIFT A SECURITY FREEZE ON A CREDIT REPORT WITHIN 5 13 BUSINESS DAYS AFTER THE REQUEST IS RECEIVED, OR WITHIN 15 MINUTES 14 STARTING JANUARY 1, 2010, FOR CERTAIN REQUESTS.

15 IF YOU ARE ACTIVELY SEEKING CREDIT, YOU SHOULD BE AWARE THAT 16 THE PROCEDURES INVOLVED IN LIFTING A SECURITY FREEZE MAY SLOW YOUR 17 OWN APPLICATIONS FOR CREDIT. YOU SHOULD PLAN AHEAD AND LIFT A 18 SECURITY FREEZE A FEW DAYS BEFORE ACTUALLY APPLYING FOR NEW CREDIT.

A SECURITY FREEZE DOES NOT APPLY IF YOU HAVE AN EXISTING
 ACCOUNT RELATIONSHIP AND A COPY OF YOUR CREDIT REPORT IS REQUESTED
 BY YOUR EXISTING CREDITOR OR ITS AGENTS OR AFFILIATES FOR CERTAIN
 TYPES OF ACCOUNT REVIEW, COLLECTION, FRAUD CONTROL, OR SIMILAR
 ACTIVITIES.

24 You have a right to bring a civil action against any consumer
 25 REPORTING AGENCY OR USER OF YOUR CREDIT REPORT WHO VIOLATES YOUR
 26 RIGHTS UNDER MARYLAND'S CREDIT REPORTING LAWS.".

27(K)(1)THE FOLLOWING PERSONS MAY NOT BE REQUIRED TO PLACE28A SECURITY FREEZE ON THE CONSUMER REPORT OF A CONSUMER:

29(I)A CHECK SERVICES OR FRAUD PREVENTION SERVICES30COMPANY THAT REPORTS ON INCIDENTS OF FRAUD OR ISSUES31AUTHORIZATIONS FOR THE PURPOSE OF APPROVING OR PROCESSING

NEGOTIABLE INSTRUMENTS, ELECTRONIC FUND TRANSFERS, OR SIMILAR
 METHODS OF PAYMENT;

3 (II) A DEPOSIT ACCOUNT INFORMATION SERVICE COMPANY THAT ISSUES REPORTS REGARDING ACCOUNT CLOSURES DUE TO FRAUD, 4 5 SUBSTANTIAL OVERDRAFTS, AUTOMATED TELLER MACHINE ABUSE, OR SIMILAR 6 INFORMATION REGARDING A CONSUMER TO INQUIRING BANKS OR OTHER 7 FINANCIAL INSTITUTIONS FOR USE ONLY IN REVIEWING A CONSUMER REQUEST 8 FOR A DEPOSIT ACCOUNT AT THE INQUIRING BANK OR FINANCIAL INSTITUTION: 9 <del>OR</del> 10 (III) A <del>credit rating</del> consumer reporting agency 11 THAT: 1. 12 ACTS ONLY TO RESELL CREDIT INFORMATION BY 13 ASSEMBLING AND MERGING INFORMATION CONTAINED IN A DATABASE OF ONE 14 **OR MORE CONSUMER REPORTING AGENCIES; AND** 15 2. **DOES NOT MAINTAIN A PERMANENT DATABASE OF** CREDIT INFORMATION FROM WHICH NEW CONSUMER REPORTS ARE PRODUCED 16 17 ; OR 18 (IV) A CONSUMER REPORTING AGENCY WITH RESPECT TO A 19 DATABASE OR FILE THAT CONSISTS ENTIRELY OF CONSUMER INFORMATION 20 **CONCERNING, AND USED SOLELY FOR:** 21 1. **CRIMINAL RECORD INFORMATION:** 22 <u>2.</u> **PERSONAL LOSS HISTORY INFORMATION;** 23 3. FRAUD PREVENTION OR DETECTION; 24 **4**. **EMPLOYMENT SCREENING; OR** 25 5. **TENANT SCREENING. (2)** 26 A PERSON DESCRIBED IN THIS SUBSECTION IS SUBJECT TO A 27 SECURITY FREEZE PLACED BY A CONSUMER REPORTING AGENCY UNDER THIS 28 SECTION.

1 (L) IF A CONSUMER REPORTING AGENCY VIOLATES A SECURITY FREEZE 2 BY RELEASING A CONSUMER'S CONSUMER REPORT OR ANY INFORMATION IN A 3 CONSUMER'S CONSUMER REPORT <u>WITHOUT AUTHORIZATION</u>, THE CONSUMER 4 REPORTING AGENCY, WITHIN 5 BUSINESS DAYS AFTER THE RELEASE, SHALL 5 NOTIFY THE CONSUMER OF:

6

(1) THE SPECIFIC INFORMATION RELEASED; AND

7(2)THE NAME AND ADDRESS OF, OR OTHER AVAILABLE CONTACT8INFORMATION FOR, THE RECIPIENT OF THE INFORMATION RELEASED.

9 (M) (1) IN ADDITION TO ANY OTHER REMEDIES THAT MAY BE 10 AVAILABLE UNDER THIS SUBTITLE, A CONSUMER WHO IS AFFECTED BY A 11 VIOLATION OF THIS SECTION MAY BRING AN ACTION AGAINST THE PERSON 12 THAT COMMITTED THE VIOLATION.

13(2)In an action brought under paragraph (1) of this14SUBSECTION, A CONSUMER MAY RECOVER:

15 (I) A PENALTY NOT EXCEEDING \$1,000 FOR EACH 16 VIOLATION;

17 (II) ANY ACTUAL DAMAGES SUSTAINED BY THE CONSUMER
 18 AS A RESULT OF THE VIOLATION; AND

19(III) REASONABLE EXPENSES, COURT COSTS, INVESTIGATIVE20COSTS, AND ATTORNEY'S FEES.

21 (3) FOR PURPOSES OF IMPOSING PENALTIES UNDER PARAGRAPHI
 22 (2) OF THIS SUBSECTION, EACH INSTANCE OF A VIOLATION OF THIS SECTION IS
 23 A SEPARATE VIOLATION.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effectJanuary 1, 2008.