HOUSE BILL 425

D3 (7lr1724)

ENROLLED BILL

— Judiciary / Judicial Proceedings —

Introduced by Delegate Simmons Delegates Simmons, Olszewski, Vallario, Rosenberg, Anderson, Barnes, Carter, Conaway, Dumais, Dwyer, Frank, Kelly, Kramer, Lee, Levi, McComas, Ramirez, Schuler, Smigiel, Valderrama, and Waldstreicher

Read and	l Examined by F	Proofreaders:		
				Proofreader.
]	Proofreader.
Sealed with the Great Seal and	presented to t	the Governor, fo	or his ap	proval this
day of	at		o'clock,	M.
				Speaker.
	CHAPTER			
AN ACT concerning				
Civil Actions - Liability	of Insurer - F	ailure to Act in	ı Good F	aith
FOR the purpose of authorizing between an insured and a costs, and interest in first-under certain circumstances the insured may recover certain circumstances; providing that the insurer;	n insurer, of a party claims ag s; requiring the tain damages, o	actual damages, ainst property a court to make co expenses, costs, a	expense and casua ertain fine and inter	s, litigation lty insurers dings before e st from the

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

1

2

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.

Italics indicate opposite chamber/conference committee amendments.



1	a certain date; requiring a clerk of a court to file a copy of certain verdicts and
2	other dispositions with the Maryland Insurance Administration; providing that
3	a failure to act in good faith under certain circumstances constitutes an unfair
4	claim settlement practice for certain purposes; providing for certain penalties;
5	providing for certain restitution in certain proceedings under certain
6	circumstances; providing for certain procedures; providing for a certain appeal
7	to a circuit court from a final decision under certain circumstances; providing
8	for the tolling of certain limitations under certain circumstances; requiring the
9	Administration to report annually on certain matters to the General Assembly
10	on or before a certain date; defining certain terms; providing for the application
11	of this Act; and generally relating to a civil cause of action between an insured
12	and an insurer. certain proceedings concerning property and casualty insurers
13	who fail to act in good faith in settling a first-party claim under certain
14	<u>circumstances.</u>
15	BY repealing and reenacting, with amendments,
16	Article 1 – Rules of Interpretation
17	Section 32
18	Annotated Code of Maryland
19	(2005 Replacement Volume and 2006 Supplement)
20	BY adding to
21	Article – Courts and Judicial Proceedings
22	Section 3–1701 to be under the new subtitle "Subtitle 17. Liability of Insurer";
23	and 5–118
24	Annotated Code of Maryland
25	(2006 Replacement Volume)
26	BY repealing and reenacting, with amendments,
27	Article – Insurance
28	Section 27–303(7) and (8), 27–304(16) and (17), and 27–305(a) and (c)
29	Annotated Code of Maryland
30	(2006 Replacement Volume and 2006 Supplement)
2.1	
31	BY adding to
32	Article – Insurance
33	Section 27–303(9), 27–304(18), and 27–1001 and the subtitle "Subtitle 10.
34	Property and Casualty Insurance – First–Party Claims"
35	Annotated Code of Maryland
36	(2003 Replacement Volume and 2006 Supplement)
37	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
38	MARYLAND, That the Laws of Maryland read as follows:

1			Article 1 - Rules of Interpretation
2	<u>32.</u>		
3 4 5 6 7	the term "	judici de nov ional e	pt as provided in subsection (b) of this section, in a statute providing al review or appeal of a quasi-judicial administrative agency action, o" means judicial review based upon an administrative record and vidence as would be authorized by § 10–222(f) and (g) of the State ele.
8	<u>(b)</u>	This	section does not apply to review of cases from:
9		<u>(1)</u>	The Workers' Compensation Commission; [or]
10		<u>(2)</u>	The Health Care Alternative Dispute Resolution Office; OR
11 12	<u>27-1001 (</u>	(3) OF THE	THE MARYLAND INSURANCE ADMINISTRATION UNDER § INSURANCE ARTICLE.
13			Article - Courts and Judicial Proceedings
14			SUBTITLE 17. LIABILITY OF INSURER.
15	3–1701.		
16 17	(<u>A)</u> MEANINGS	(1) S INDIC	IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE CATED.
18 19	1-101 of	(<u>2)</u> THE I	"CASUALTY INSURANCE" HAS THE MEANING STATED IN §
20 21	27-601 OF	(<u>3)</u> THE I	"COMMERCIAL INSURANCE" HAS THE MEANING STATED IN § INSURANCE ARTICLE.
22 23 24 25	•		"GOOD FAITH" MEANS AN INFORMED JUDGMENT BASED ON DILIGENCE SUPPORTED BY EVIDENCE THE INSURER KNEW OR KNOWN AT THE TIME THE INSURER MADE A DECISION ON A

1	(5) "Insurer" has the meaning stated in § 1-101 of the
2	Insurance Article.
3	(6) "Property insurance" has the meaning stated in §
4	1-101 OF THE INSURANCE ARTICLE.
5	(B) THIS SUBTITLE APPLIES ONLY TO FIRST-PARTY CLAIMS UNDER
6	PROPERTY AND CASUALTY INSURANCE POLICIES ISSUED, SOLD, OR DELIVERED
7	IN THE STATE.
,	IN THE STATES
8	(C) (1) EXCEPT AS PROVIDED IN PARAGRAPH (2) OF THIS
9	SUBSECTION, A PARTY MAY NOT FILE AN ACTION UNDER THIS SUBTITLE BEFORE
10	THE DATE OF A FINAL DECISION UNDER § 27-1001 OF THE INSURANCE
11	ARTICLE.
12	(2) PARAGRAPH (1) OF THIS SUBSECTION DOES NOT APPLY TO AN
13	ACTION:
1.4	(I) Wigning the chart of any hypichical of the
14	(I) WITHIN THE SMALL CLAIM JURISDICTION OF THE
15	DISTRICT COURT UNDER § 4–405 OF THIS ARTICLE;
16	(II) IF THE INSURED AND THE INSURER AGREE TO WAIVE
17	THE REQUIREMENT UNDER PARAGRAPH (1) OF THIS SUBSECTION; OR
18	(III) UNDER A COMMERCIAL INSURANCE POLICY ON A CLAIM
19	WITH RESPECT TO WHICH THE APPLICABLE LIMIT OF LIABILITY EXCEEDS
20	<u>\$1,000,000.</u>
21	(A) (D) THIS SECTION APPLIES IN A CIVIL ACTION FILED BY AN
22	INSURED AGAINST ITS INSURER OR BY AN INSURER AGAINST ITS INSURED TO
23	DETERMINE:
	-
24	(1) THE COVERAGE THAT EXISTS UNDER THE INSURER'S
25	INSURANCE POLICY; OR
26	(2) THE EXTENT TO WHICH THE INSURED IS ENTITLED TO
27	RECEIVE PAYMENT FROM THE INSURER FOR A COVERED LOSS ONLY IN A CIVIL
28	ACTION:
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1	(1) (I) TO DETERMINE THE COVERAGE THAT EXISTS UNDER
2	THE INSURER'S INSURANCE POLICY; OR
3	(II) TO DETERMINE THE EXTENT TO WHICH THE INSURED IS
4	ENTITLED TO RECEIVE PAYMENT FROM THE INSURER FOR A COVERED LOSS;
_	
5	(2) THAT ALLEGES THAT THE INSURER FAILED TO ACT IN GOOD
6	FAITH; AND
7	(3) THAT SEEKS, IN ADDITION TO THE ACTUAL DAMAGES UNDER
8	THE POLICY, TO RECOVER EXPENSES AND LITIGATION COSTS, AND INTEREST ON
9	THOSE EXPENSES OR COSTS, UNDER SUBSECTION (E) OF THIS SECTION.
,	THOSE EXIENSES OR COSTS, UNDER SUBSECTION (E) OF THIS SECTION.
10	(B) (E) NOTWITHSTANDING ANY OTHER PROVISION OF LAW, IF THE
11	COURT TRIER OF FACT IN AN ACTION UNDER THIS SECTION FINDS IN FAVOR OF
12	THE INSURED AND FINDS THAT THE INSURER FAILED TO ACT IN GOOD FAITH,
13	THE INSURED MAY RECOVER FROM THE INSURER:
14	(1) ACTUAL DAMAGES, WHICH ACTUAL DAMAGES MAY NOT
15	EXCEED THE LIMITS OF THE APPLICABLE POLICY;
16	(2) EXPENSES AND LITIGATION COSTS INCURRED BY THE
17	INSURED IN AN ACTION UNDER THIS SECTION OR UNDER § 27–1001 OF THE
18	INSURANCE ARTICLE OR BOTH, INCLUDING REASONABLE ATTORNEY'S FEES;
19	AND
•	(0) Transpage of the property o
20	(3) Interest on all expenses <u>actual damages, expenses</u> ,
21	AND LITIGATION COSTS INCURRED BY THE INSURED, COMPUTED:
22	(I) AT THE RATE ALLOWED UNDER § 11–107(A) OF THIS
23	ARTICLE; AND
23	Atticle, Avb
24	(II) FROM THE DATE THE CLAIM THAT WAS THE SUBJECT OF
25	THE CIVIL ACTION WAS SUBMITTED TO THE INSURED OR THE AGENT OF THE
26	INSURED ON WHICH THE INSURED'S CLAIM WOULD HAVE BEEN PAID IF THE
27	INSURER ACTED IN GOOD FAITH.
28	(F) AN INSURER MAY NOT BE FOUND TO HAVE FAILED TO ACT IN GOOD
29	FAITH UNDER THIS SECTION SOLELY ON THE BASIS OF DELAY IN DETERMINING
30	COVERAGE OR THE EXTENT OF PAYMENT TO WHICH THE INSURED IS ENTITLED

1	IF THE INSURER ACTED WITHIN THE TIME PERIOD SPECIFIED BY STATUTE OR
2	REGULATION FOR INVESTIGATION OF A CLAIM BY AN INSURER.
3	(G) THE AMOUNT OF ATTORNEY'S FEES RECOVERED FROM AN INSURER
4	UNDER SUBSECTION (E) OF THIS SECTION MAY NOT EXCEED ONE-THIRD OF THE
5	ACTUAL DAMAGES RECOVERED.
_	(11) When or providing a comparing the control of t
6	(H) THE CLERK OF THE COURT SHALL FILE A COPY OF THE VERDICT OR
7 8	ANY OTHER FINAL DISPOSITION OF AN ACTION UNDER THIS SECTION WITH THE MARYLAND INSURANCE ADMINISTRATION.
0	MARILAND INSURANCE ADMINISTRATION.
9	(C) (I) THIS SECTION DOES NOT LIMIT THE RIGHT OF ANY PERSON
10	TO MAINTAIN A CIVIL ACTION FOR DAMAGES OR OTHER REMEDIES OTHERWISE
11	AVAILABLE UNDER ANY OTHER PROVISION OF LAW.
12	(J) IF A PARTY TO THE PROCEEDING ELECTS TO HAVE THE CASE TRIED
13	BY A JURY IN ACCORDANCE WITH THE MARYLAND RULES, THE CASE SHALL BE
14	TRIED BY A JURY.
15	5 11Q
13	<u>5–118.</u>
16	FOR THE PURPOSES OF THIS SUBTITLE, THE FILING OF A COMPLAINT
17	WITH THE MARYLAND INSURANCE ADMINISTRATION IN ACCORDANCE WITH §
18	27-1001 OF THE INSURANCE ARTICLE SHALL BE DEEMED THE FILING OF AN
19	ACTION UNDER § 3–1701 OF THIS ARTICLE.
20	<u>Article - Insurance</u>
21	97. 202
21	<u>27–303.</u>
22	It is an unfair claim settlement practice and a violation of this subtitle for an
23	insurer or nonprofit health service plan to:
24	(7) fail to meet the requirements of Title 15, Subtitle 10B of this
25	article for preauthorization for a health care service; [or]
26	(9) fail to comply with the provisions of Title 15 Captitle 104 afthis
26	(8) fail to comply with the provisions of Title 15, Subtitle 10A of this
27	article; OR

1	(9) FAIL TO ACT IN GOOD FAITH, AS DEFINED UNDER § 27–1001
2	OF THIS TITLE, IN SETTLING A FIRST-PARTY CLAIM UNDER A POLICY OF
3	PROPERTY AND CASUALTY INSURANCE.
4	<u>27–304.</u>
~	T
5	It is an unfair claim settlement practice and a violation of this subtitle for an
6 7	insurer or nonprofit health service plan, when committed with the frequency to
/	indicate a general business practice, to:
8	(16) fail to meet the requirements of Title 15, Subtitle 10B of this
9	article for preauthorization for a health care service; [or]
	article for production for a modelin care service, for
10	(17) fail to comply with the provisions of Title 15, Subtitle 10A of this
11	article; OR
12	(18) FAIL TO ACT IN GOOD FAITH, AS DEFINED UNDER § 27–100
13	OF THIS TITLE, IN SETTLING A FIRST-PARTY CLAIM UNDER A POLICY OF
14	PROPERTY AND CASUALTY INSURANCE.
15	<u>27–305.</u>
16	(a) The Commissioner may impose a penalty:
17	(1)
17	(1) not exceeding \$2,500 for each violation of § 27–303 of this subtitle
18	or a regulation adopted under § 27–303 of this subtitle; AND
19	(2) NOT EXCEEDING \$125,000 FOR EACH VIOLATION OF § 27–303
20	(9) OF THIS SUBTITLE OR A REGULATION ADOPTED UNDER § 27–303(9) OF THIS
21	SUBTITLE.
<i>L</i> 1	SUBTITLE.
22	(c) (1) On finding a violation of this subtitle, the Commissioner may
23	require an insurer or nonprofit health service plan to make restitution to each
24	claimant who has suffered actual economic damage because of the violation.
25	(2) [Restitution] SUBJECT TO PARAGRAPH (3) OF THIS
26	SUBSECTION, RESTITUTION may not exceed the amount of actual economic damage
27	sustained, subject to the limits of any applicable policy.

1	(3) FOR A VIOLATION OF § 27–303(9) OF THIS SUBTITLE, THE
2	COMMISSIONER MAY REQUIRE RESTITUTION TO AN INSURED FOR THE
3	FOLLOWING:
4	(I) ACTUAL DAMAGES, WHICH ACTUAL DAMAGES MAY NOT
5	EXCEED THE LIMITS OF ANY APPLICABLE POLICY;
6	(II) EXPENSES AND LITIGATION COSTS INCURRED BY THE
7	INSURED IN PURSUING AN ADMINISTRATIVE COMPLAINT UNDER § 27–303(9) OF
8	THIS SUBTITLE, INCLUDING REASONABLE ATTORNEY'S FEES; AND
O	THIS SCHITTER, INCLUDING TEMSORYEDE ATTORNET STEES, AND
9	(III) INTEREST ON ALL ACTUAL DAMAGES, EXPENSES, AND
10	LITIGATION COSTS INCURRED BY THE INSURED COMPUTED:
11	1. AT THE RATE ALLOWED UNDER § 11–107(A) OF
12	THE COURTS ARTICLE; AND
13	2. FROM THE DATE ON WHICH THE INSURED'S CLAIM
14	WOULD HAVE BEEN PAID IF THE INSURER ACTED IN GOOD FAITH.
15	(4) THE AMOUNT OF ATTORNEY'S FEES RECOVERED FROM AN
16	INSURED INSURER UNDER PARAGRAPH (3) OF THIS SUBSECTION MAY NOT
17	EXCEED ONE-THIRD OF THE ACTUAL DAMAGES RECOVERED.
1,	ENCEDE ONE THINKS OF THE RETERMENT DELIVER OF THE PROPERTY OF
18	SUBTITLE 10. PROPERTY AND CASUALTY INSURANCE - FIRST-PARTY CLAIMS.
19	<u>27–1001.</u>
20	(A) IN THIS SECTION, "GOOD FAITH" MEANS AN INFORMED JUDGMENT
21	BASED ON HONESTY AND DILIGENCE SUPPORTED BY EVIDENCE THE INSURER
22	KNEW OR SHOULD HAVE KNOWN AT THE TIME THE INSURER MADE A DECISION
23	ON A CLAIM.
24	(B) THIS SECTION APPLIES ONLY TO ACTIONS UNDER § 3–1701 OF THE
25	COURTS ARTICLE.

- 26 (C) (1) EXCEPT AS PROVIDED IN PARAGRAPH (2) OF THIS SUBSECTION, A PERSON MAY NOT BRING OR PURSUE AN ACTION UNDER § 27
- 3-1701 OF THE COURTS ARTICLE IN A COURT UNLESS THE PERSON COMPLIES 28
- 29 WITH THIS SECTION.

1 2	(2) PARAGRAPH (1) OF THIS SUBSECTION DOES NOT APPLY TO AN ACTION:
3 4	(I) WITHIN THE SMALL CLAIM JURISDICTION OF THE DISTRICT COURT UNDER § 4–405 OF THE COURTS ARTICLE;
5	(II) IF THE INSURED AND THE INSURER AGREE TO WAIVE
6 7 8	THE REQUIREMENT UNDER PARAGRAPH (1) OF THIS SUBSECTION; OR (III) UNDER A COMMERCIAL INSURANCE POLICY ON A CLAIM WITH RESPECT TO WHICH THE APPLICABLE LIMIT OF LIABILITY EXCEEDS
9	\$1,000,000.
10 11	(D) (1) A COMPLAINT STATING A CAUSE OF ACTION UNDER § 3–1702 OF THE COURTS ARTICLE SHALL FIRST BE FILED WITH THE ADMINISTRATION.
12	(2) THE COMPLAINT SHALL:
13 14	(I) BE ACCOMPANIED BY EACH DOCUMENT THAT THIS INSURED HAS SUBMITTED TO THE INSURER FOR PROOF OF LOSS;
15 16	(II) SPECIFY THE APPLICABLE INSURANCE COVERAGE AND THE AMOUNT OF THE CLAIM UNDER THE APPLICABLE COVERAGE; AND
17 18 19	(III) STATE THE AMOUNT OF ACTUAL DAMAGES, AND THE AMOUNT OF CLAIM FOR EXPENSES AND LITIGATION COSTS DESCRIBED UNDER SUBSECTION (E)(2) OF THIS SECTION.
20 21	(3) THE ADMINISTRATION SHALL FORWARD THE FILING TO THE INSURER.
22 23	(4) WITHIN 30 DAYS AFTER THE DATE THE FILING IS FORWARDED TO THE INSURER BY THE ADMINISTRATION, THE INSURER SHALL:
24	(I) FILE WITH THE ADMINISTRATION, EXCEPT FOR GOOD
25	CAUSE SHOWN, A WRITTEN RESPONSE TOGETHER WITH A COPY OF EACH
26	DOCUMENT FROM THE INSURER'S CLAIM FILE THAT ENABLES
27	RECONSTRUCTION OF THE INSURER'S ACTIVITIES RELATIVE TO THE INSURED'S
28	CLAIM, INCLUDING DOCUMENTATION OF EACH PERTINENT COMMUNICATION

1	TRANSACTION.	NOTE,	WORK	PAPER,	CLAIM FORM,	BILL,	AND	EXPLAN	NATION	OF
2.	BENEFITS FOR	M RELA	TIVE TO	O THE C	LAIM: AND	•				

- 3 (II) MAIL TO THE INSURED A COPY OF THE RESPONSE AND,
- 4 EXCEPT FOR GOOD CAUSE SHOWN, EACH DOCUMENT FROM THE INSURER'S
- 5 CLAIM FILE THAT ENABLES RECONSTRUCTION OF THE INSURER'S ACTIVITIES
- 6 RELATIVE TO THE INSURED'S CLAIM, INCLUDING DOCUMENTATION OF EACH
- 7 PERTINENT COMMUNICATION, TRANSACTION, NOTE, WORK PAPER, CLAIM
- 8 FORM, BILL, AND EXPLANATION OF BENEFITS FORM RELATIVE TO THE CLAIM.
- 9 (E) (1) (I) WITHIN 90 DAYS AFTER THE DATE THE FILING WAS
 10 RECEIVED BY THE ADMINISTRATION, THE ADMINISTRATION SHALL ISSUE A
 11 DECISION THAT DETERMINES:
- 12 <u>WHETHER THE INSURER IS OBLIGATED UNDER</u> 13 THE APPLICABLE POLICY TO COVER THE UNDERLYING FIRST-PARTY CLAIM;
- 14 <u>2. THE AMOUNT THE INSURED WAS ENTITLED TO</u> 15 RECEIVE FROM THE INSURER UNDER THE APPLICABLE POLICY ON THE
- 16 UNDERLYING COVERED FIRST-PARTY CLAIM;
- 17 <u>WHETHER THE INSURER BREACHED ITS</u>
- 18 OBLIGATION UNDER THE APPLICABLE POLICY TO COVER AND PAY THE
- 19 UNDERLYING COVERED FIRST-PARTY CLAIM, AS DETERMINED BY THE
- 20 **ADMINISTRATION**;
- 21 <u>4.</u> <u>WHETHER AN INSURER THAT BREACHED ITS</u>
- 22 OBLIGATION FAILED TO ACT IN GOOD FAITH; AND
- 5. THE AMOUNT OF DAMAGES, EXPENSES,
- 24 <u>LITIGATION COSTS, AND INTEREST, AS APPLICABLE AND AS AUTHORIZED</u>
- 25 UNDER PARAGRAPH (2) OF THIS SUBSECTION.
- 26 (II) THE FAILURE OF THE ADMINISTRATION TO ISSUE A
- 27 DECISION WITHIN THE TIME SPECIFIED IN PARAGRAPH (1) OF THIS SUBSECTION
- 28 HTEM SUBPARAGRAPH (I) OF THIS PARAGRAPH SHALL BE CONSIDERED A
- 29 DETERMINATION THAT THE INSURER DID NOT BREACH ANY OBLIGATION TO
- 30 **THE INSURED.**

1	(2) WITH RESPECT TO THE DETERMINATION OF DAMAGES UNDER
2	HEM PARAGRAPH (1)(I)5 OF THIS SUBSECTION:
3	(I) IF THE ADMINISTRATION FINDS THAT THE INSURER
4	BREACHED AN OBLIGATION TO THE INSURED, THE ADMINISTRATION SHALL
5	DETERMINE THE OBLIGATION OF THE INSURER TO PAY:
6	1. <u>ACTUAL DAMAGES, WHICH ACTUAL DAMAGES MAY</u>
7	NOT EXCEED THE LIMITS OF ANY APPLICABLE POLICY; AND
8	2. INTEREST ON ALL ACTUAL DAMAGES INCURRED
9	BY THE INSURED COMPUTED:
10	A. AT THE RATE ALLOWED UNDER § 11–107(A) OF
11	THE COURTS ARTICLE; AND
12	B. FROM THE DATE ON WHICH THE INSURED'S CLAIM
13	SHOULD HAVE BEEN PAID; AND
14	(II) IF THE ADMINISTRATION ALSO FINDS THAT THE
15	INSURER FAILED TO ACT IN GOOD FAITH, THE ADMINISTRATION SHALL ALSO
16	DETERMINE THE OBLIGATION OF THE INSURER TO PAY:
17	1. EXPENSES AND LITIGATION COSTS INCURRED BY
18	THE INSURED, INCLUDING REASONABLE ATTORNEY'S FEES, IN PURSUING
19	RECOVERY UNDER THIS SUBTITLE; AND
20	2. <u>INTEREST ON ALL EXPENSES AND LITIGATION</u>
21	COSTS INCURRED BY THE INSURED COMPUTED:
22	A. AT THE RATE ALLOWED UNDER § 11–107(A) OF
23	THE COURTS ARTICLE; AND
24	B. FROM THE APPLICABLE DATE OR DATES ON
25	WHICH THE INSURED'S EXPENSES AND COSTS WERE INCURRED.
26	(3) AN INSURER MAY NOT BE FOUND TO HAVE FAILED TO ACT IN
20 27	GOOD FAITH UNDER THIS SECTION SOLELY ON THE BASIS OF DELAY IN
28	DETERMINING COVERAGE OR THE EXTENT OF PAYMENT TO WHICH THE
29	INSURED IS ENTITLED IF THE INSURER ACTED WITHIN THE TIME PERIOD

1	SPECIFIED BY STATUTE OR REGULATION FOR INVESTIGATION OF A CLAIM BY AN
2	INSURER.
_	
3	(4) THE AMOUNT OF THE ATTORNEY'S FEES DETERMINED TO BE
4	PAYABLE TO AN INSURED UNDER PARAGRAPH (2) OF THIS SUBSECTION MAY
5	NOT EXCEED ONE-THIRD OF THE ACTUAL DAMAGES PAYABLE TO THE INSURED.
_	(F) The Administration where a copy of the
6	(5) THE ADMINISTRATION SHALL SERVE A COPY OF THE
7	DECISION ON THE INSURED AND THE INSURER IN ACCORDANCE WITH § 2–204(C)
8	OF THIS ARTICLE.
9	(F) (1) \triangle If a party receives an adverse decision, the party
10	SHALL HAVE 30 DAYS AFTER THE DATE OF SERVICE OF THE ADMINISTRATION'S
11	DECISION TO REQUEST A HEARING.
12	(2) ALL HEARINGS REQUESTED UNDER THIS SECTION SHALL:
12	(2) The Heating Regulated Charlet Hills Section Strate.
13	(I) BE REFERRED BY THE COMMISSIONER TO THE OFFICE
14	OF ADMINISTRATIVE HEARINGS FOR A FINAL DECISION UNDER TITLE 10,
15	SUBTITLE 2 OF THE STATE GOVERNMENT ARTICLE;
16	(II) BE HEARD DE NOVO;
17	(III) RESULT IN A FINAL DECISION THAT MAKES THE
18	DETERMINATIONS SET FORTH IN SUBSECTION (E) OF THIS SECTION.
19	(3) IF NO ADMINISTRATIVE HEARING IS REQUESTED IN
20	ACCORDANCE WITH PARAGRAPH (1) OF THIS SUBSECTION, THE DECISION
21	ISSUED BY THE ADMINISTRATION SHALL BECOME A FINAL DECISION.
21	ISSUED DI THE ADMINISTRATION SHALL DECOME A FINAL DECISION.
22	(C) (1) A TE A DADWY DECEMBER AN ADVEDGE DECISION WITE DADWY
22	(G) (1) A IF A PARTY RECEIVES AN ADVERSE DECISION, THE PARTY
23	MAY APPEAL A FINAL DECISION BY THE ADMINISTRATION OR AN
24	ADMINISTRATIVE LAW JUDGE UNDER THIS SECTION TO A CIRCUIT COURT IN
25	ACCORDANCE WITH § 2–215 OF THIS ARTICLE AND TITLE 10, SUBTITLE 2 OF

27 (2) (1) This paragraph applies only if more than one 28 party receives an adverse decision from the Administration.

THE STATE GOVERNMENT ARTICLE.

26

1	(II) IF A PARTY REQUESTS A HEARING BEFORE THE OFFICE
1	· · · · · · · · · · · · · · · · · · ·
2	OF ADMINISTRATIVE HEARINGS AND ANOTHER PARTY FILES AN APPEAL TO A
3	<u>CIRCUIT COURT:</u>
4	1 HIDIODICTION OVED THE DEGLICOT FOR HEADING
4	1. JURISDICTION OVER THE REQUEST FOR HEARING
5	IS TRANSFERRED TO THE CIRCUIT COURT;
6	2. THE REQUEST FOR HEARING, THE
7	ADMINISTRATION'S DECISION, AND THE ADMINISTRATION'S CASE FILE,
8	•
	INCLUDING THE COMPLAINT, RESPONSE, AND ALL DOCUMENTS SUBMITTED TO
9	THE ADMINISTRATION, SHALL BE TRANSMITTED PROMPTLY TO THE CIRCUIT
10	<u>COURT; AND</u>
11	9 THE DECLIEST FOR HEADING SHALL DE DOCKETED
	3. THE REQUEST FOR HEARING SHALL BE DOCKETED
12	IN THE CIRCUIT COURT AND CONSOLIDATED FOR TRIAL WITH THE APPEAL.
13	(2) (3) Notwithstanding any other provision of law, an
	APPEAL TO A CIRCUIT COURT UNDER THIS SECTION SHALL BE HEARD DE NOVO.
14	APPEAL TO A CIRCUIT COURT UNDER THIS SECTION SHALL BE HEARD DE NOVO.
15	(H) ON OR BEFORE JANUARY 1 OF EACH YEAR BEGINNING IN 2009, IN
16	ACCORDANCE WITH § 2-1246 OF THE STATE GOVERNMENT ARTICLE, THE
17	ADMINISTRATION SHALL REPORT TO THE GENERAL ASSEMBLY ON THE
18	FOLLOWING FOR THE PRIOR FISCAL YEAR:
19	(1) THE NUMBER AND TYPES OF COMPLAINTS UNDER THIS
20 21	SECTION OR § 3-1701 OF THE COURTS ARTICLE FROM INSUREDS REGARDING
	FIRST-PARTY INSURANCE CLAIMS UNDER PROPERTY AND CASUALTY INSURANCE
22	POLICIES;
22	(9) THE ADMINISTRATING AND HIDIGIAL DISDOSITIONS OF THE
23	(2) THE ADMINISTRATIVE AND JUDICIAL DISPOSITIONS OF THE COMPLAINTS DESCRIBED IN ITEM (1) OF THIS SUBSECTION;
24	COMPLAINTS DESCRIBED IN TIEM (1) OF THIS SUBSECTION;
25	(3) THE NUMBER AND TYPES OF REGULATORY ENFORCEMENT
25	
26	ACTIONS INSTITUTED BY THE ADMINISTRATION FOR UNFAIR CLAIM
27	SETTLEMENT PRACTICES UNDER § 27–303(9) OR § 24–304(18) OF THIS TITLE;
28	<u>AND</u>
20	(A) THE ADMINISTRATING AND HIDIGIAL DISDOSITIONS OF THE
29	(4) THE ADMINISTRATIVE AND JUDICIAL DISPOSITIONS OF THE
30	REGULATORY ENFORCEMENT ACTIONS FOR UNFAIR CLAIM SETTLEMENT

PRACTICES DESCRIBED UNDER ITEM (3) OF THIS SUBSECTION.

31

1	SECTION 2. AND BE IT FURTHER ENACTED, That Section 1 of this Act shall
2	be construed to apply only prospectively and may not be applied or interpreted to have
3	any effect on or application to any cause of action arising complaint or action filed
4	before the effective date of this Act.
5	SECTION 3. AND BE IT FURTHER ENACTED, That, notwithstanding Section
6	2 of this Act, the provisions of this Act providing for expenses and litigation costs apply
7	only to a cause of action arising on or after the effective date of this Act.
8	SECTION 4. 2. AND BE IT FURTHER ENACTED, That, notwithstanding
9	Section 2 of this Act, the provisions of this Act providing for administrative penalties
10	and license sanctions that may be imposed by the Maryland Insurance Commissioner
11	apply only to an act or omission occurring on or after the effective date of this Act.
12	SECTION 5. AND BE IT FURTHER ENACTED, That, on or before January 1,
13	the Maryland Insurance Administration, in accordance with § 2-1246 of the State
14	Government Article, shall report to the General Assembly on the following for the
15	prior fiscal year:
16	(1) the number and types of complaints from insureds regarding
17	first-party insurance claims under property and casualty insurance policies under this
18	Act;
19	(2) the administrative and judicial dispositions of the complaints
20	described in item (1) of this section;
21	(3) the number and types of regulatory enforcement actions instituted
22	by the Administration for unfair claim settlement practices under this Act; and
23	(4) the administrative and judicial dispositions of the regulatory
24	enforcement actions for unfair claim settlement practices described under item (3) of
25	this section.
26	SECTION 3. 6. 3. AND BE IT FURTHER ENACTED, That this Act shall take
27	effect October 1, 2007.
_,	CILCUL COUNCIL I, MOOTI