

HOUSE BILL 1082

C3, J1

71r2522

By: **Delegate Hubbard**

Introduced and read first time: February 9, 2007

Assigned to: Health and Government Operations

A BILL ENTITLED

1 AN ACT concerning

2 **Managed Care Organizations – Retroactive Denial of Claims**

3 FOR the purpose of making certain provisions of law relating to retroactive denial of
4 claims by health insurance carriers applicable to managed care organizations
5 under the Maryland Medical Assistance Program; altering a certain definition;
6 and generally relating to retroactive denial of claims by managed care
7 organizations.

8 BY repealing and reenacting, with amendments,
9 Article – Health – General
10 Section 15–102.3
11 Annotated Code of Maryland
12 (2005 Replacement Volume and 2006 Supplement)

13 BY repealing and reenacting, with amendments,
14 Article – Insurance
15 Section 15–1008
16 Annotated Code of Maryland
17 (2006 Replacement Volume and 2006 Supplement)

18 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
19 MARYLAND, That the Laws of Maryland read as follows:

20 **Article – Health – General**

21 15–102.3.

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.



1 (a) The provisions of § 15–112 of the Insurance Article (Provider panels)
2 shall apply to managed care organizations in the same manner they apply to carriers.

3 (b) The provisions of § 15–1005 of the Insurance Article shall apply to
4 managed care organizations in the same manner they apply to health maintenance
5 organizations.

6 **(C) THE PROVISIONS OF § 15–1008 OF THE INSURANCE ARTICLE SHALL**
7 **APPLY TO MANAGED CARE ORGANIZATIONS IN THE SAME MANNER THEY APPLY**
8 **TO CARRIERS.**

9 **[(c)] (D)** (1) The provisions of §§ 19–712(b), (c), and (d), 19–713.2, and
10 19–713.3 of this article apply to managed care organizations in the same manner they
11 apply to health maintenance organizations.

12 (2) The Insurance Commissioner shall consult with the Secretary
13 before taking any action against a managed care organization under this subsection.

14 **[(d)] (E)** The Insurance Commissioner or an agent of the Commissioner
15 shall examine the financial affairs and status of each managed care organization at
16 least once every 5 years.

17 **Article – Insurance**

18 15–1008.

19 (a) (1) In this section the following words have the meanings indicated.

20 (2) “Carrier” means:

21 (i) an insurer;

22 (ii) a nonprofit health service plan;

23 (iii) a health maintenance organization;

24 (iv) a dental plan organization; [or]

25 **(V) A MANAGED CARE ORGANIZATION, AS DEFINED IN §**
26 **15–101 OF THE HEALTH – GENERAL ARTICLE; OR**

1 [(v)] (VI) any other person that provides health benefit plans
2 subject to regulation by the State.

3 (3) “Code” means:

4 (i) the applicable current procedural terminology (CPT) code, as
5 adopted by the American Medical Association;

6 (ii) if for a dental service, the applicable code adopted by the
7 American Dental Association; or

8 (iii) another applicable code under an appropriate uniform
9 coding scheme used by a carrier in accordance with this section.

10 (4) “Coding guidelines” means those standards or procedures used or
11 applied by a payor to determine the most accurate and appropriate code or codes for
12 payment by the payor for a service or services.

13 (5) “Health care provider” means a person or entity licensed, certified
14 or otherwise authorized under the Health Occupations Article or the Health – General
15 Article to provide health care services.

16 (6) “Reimbursement” means payments made to a health care provider
17 by a carrier on either a fee-for-service, capitated, or premium basis.

18 (b) This section does not apply to an adjustment to reimbursement made as
19 part of an annual contracted reconciliation of a risk sharing arrangement under an
20 administrative service provider contract.

21 (c) (1) If a carrier retroactively denies reimbursement to a health care
22 provider, the carrier:

23 (i) may only retroactively deny reimbursement for services
24 subject to coordination of benefits with another carrier, the Maryland Medical
25 Assistance Program, or the Medicare Program during the 18-month period after the
26 date that the carrier paid the health care provider; and

27 (ii) except as provided in item (i) of this paragraph, may only
28 retroactively deny reimbursement during the 6-month period after the date that the
29 carrier paid the health care provider.

1 (2) (i) A carrier that retroactively denies reimbursement to a
2 health care provider under paragraph (1) of this subsection shall provide the health
3 care provider with a written statement specifying the basis for the retroactive denial.

4 (ii) If the retroactive denial of reimbursement results from
5 coordination of benefits, the written statement shall provide the name and address of
6 the entity acknowledging responsibility for payment of the denied claim.

7 (d) Except as provided in subsection (e) of this section, a carrier that does not
8 comply with the provisions of subsection (c) of this section may not retroactively deny
9 reimbursement or attempt in any manner to retroactively collect reimbursement
10 already paid to a health care provider.

11 (e) (1) The provisions of subsection (c)(1) of this section do not apply if a
12 carrier retroactively denies reimbursement to a health care provider because:

13 (i) the information submitted to the carrier was fraudulent;

14 (ii) the information submitted to the carrier was improperly
15 coded and the carrier has provided to the health care provider sufficient information
16 regarding the coding guidelines used by the carrier at least 30 days prior to the date
17 the services subject to the retroactive denial were rendered; or

18 (iii) the claim submitted to the carrier was a duplicate claim.

19 (2) Information submitted to the carrier may be considered to be
20 improperly coded under paragraph (1) of this subsection if the information submitted
21 to the carrier by the health care provider:

22 (i) uses codes that do not conform with the coding guidelines
23 used by the carrier applicable as of the date the service or services were rendered; or

24 (ii) does not otherwise conform with the contractual obligations
25 of the health care provider to the carrier applicable as of the date the service or
26 services were rendered.

27 (f) If a carrier retroactively denies reimbursement for services as a result of
28 coordination of benefits under provisions of subsection (c)(1)(i) of this section, the
29 health care provider shall have 6 months from the date of denial, unless a carrier
30 permits a longer time period, to submit a claim for reimbursement for the service to
31 the carrier, Maryland Medical Assistance Program, or Medicare Program responsible
32 for payment.

1 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
2 July 1, 2007.