SENATE BILL 389

D3(7lr2449)

ENROLLED BILL

— Judicial Proceedings / Judiciary —

Introduced by Senator Stone
Read and Examined by Proofreaders:
Proofreader.
Proofreader.
Sealed with the Great Seal and presented to the Governor, for his approval this
day of at o'clock,M.
President.
CHAPTER
AN ACT concerning
Civil Actions – Liability of Insurer – Failure to Act in Good Bad Failure to Act in Good Faith
FOR the purpose of authorizing an insured, in a certain civil action between an insured and an insurer, to recover certain damages, expenses and litigation costs, and interest computed at a certain rate and from a certain date, and actual compensatory damages, if the court finds that the insurer failed to act in good faith acted in bad faith; requiring an insured to send a certain notice to the insurer before filing a certain civil action; providing for the application and construction of this Act; and generally relating to the liability of an insurer for failure to act in good acting in bad faith the recovery of actual damages,

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

1

2 3

> Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.
>
> Italics indicate opposite chamber/conference committee amendments.



1	expenses, litigation costs, and interest in first-party claims against property and
2	casualty insurers under certain circumstances; providing that the interest is to be
3	computed at a certain rate and from a certain date; requiring a clerk of a court to
4	file a copy of certain verdicts and other dispositions with the Maryland
5	Insurance Administration; providing that a failure to act in good faith under
6	certain circumstances constitutes an unfair claim settlement practice for certain
7	purposes; providing for certain penalties; providing for certain restitution in
8	certain proceedings under certain circumstances; providing for certain
9	procedures; providing for a certain appeal to a circuit court from a final decision
10	under certain circumstances; providing for the tolling of certain limitations
11	under certain circumstances; requiring the Administration to report annually on
12	certain matters to the General Assembly on or before a certain date; defining
13	certain terms; providing for the application of this Act; and generally relating to
14	certain proceedings concerning property and casualty insurers who fail to act in
15	good faith in settling a first-party claim under certain circumstances.
16	BY repealing and reenacting, with amendments,
17	Article 1 – Rules of Interpretation
18	Section 32
19	Annotated Code of Maryland
20	(2005 Replacement Volume and 2006 Supplement)
21	BY adding to
22	Article – Courts and Judicial Proceedings
23	Section 3–1701 to be under the new subtitle "Subtitle 17. Liability of Insurer";
24	and $5-118$
25	Annotated Code of Maryland
26	(2006 Replacement Volume)
27	BY repealing and reenacting, with amendments,
28	$\frac{Article - Insurance}{2\pi i (100)} = 1.60 \times 10^{-2} \times 1.60 \times 10^{-2} \times 1.60 \times 10^{-2} \times 10^{-2$
29	<u>Section 27–303(7) and (8), 27–304(16) and (17), and 27–305(a) and (c)</u>
30	Annotated Code of Maryland
31	(2006 Replacement Volume and 2006 Supplement)
32	BY adding to
33	$\underline{Article-Insurance}$
34	Section 27–303(9), 27–304(18), and 27–1001 and the subtitle "Subtitle 10.
35	Property and Casualty Insurance – First–Party Claims"
36	Annotated Code of Maryland
37	(2006 Replacement Volume and 2006 Supplement)

1 2	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
3	<u> Article 1 – Rules of Interpretation</u>
4	<u>32.</u>
5 6 7 8 9	(a) Except as provided in subsection (b) of this section, in a statute providing for de novo judicial review or appeal of a quasi-judicial administrative agency action, the term "de novo" means judicial review based upon an administrative record and such additional evidence as would be authorized by § 10–222(f) and (g) of the State Government Article.
10	(b) This section does not apply to review of cases from:
11	(1) The Workers' Compensation Commission; [or]
12	(2) The Health Care Alternative Dispute Resolution Office; OR
13 14	(3) THE MARYLAND INSURANCE ADMINISTRATION UNDER § 27–1001 OF THE INSURANCE ARTICLE.
15	Article - Courts and Judicial Proceedings
16	SUBTITLE 17. LIABILITY OF INSURER.
17	3–1701.
18 19	(A) (1) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS INDICATED.
20 21	(2) "CASUALTY INSURANCE" HAS THE MEANING STATED IN § 1–101 OF THE INSURANCE ARTICLE.
22 23	(3) "COMMERCIAL INSURANCE" HAS THE MEANING STATED IN § 27–601 OF THE INSURANCE ARTICLE.
24 25	(4) "GOOD FAITH" MEANS AN INFORMED JUDGMENT BASED ON HONESTY AND DILIGENCE SUPPORTED BY EVIDENCE THE INSURER KNEW OR
26	SHOULD HAVE KNOWN AT THE TIME THE INSURER MADE A DECISION ON A CLAIM.

29

INSURANCE.

1	(5) "Insurer" has the meaning stated in § 1–101 of the
2	INSURANCE ARTICLE.
3	(6) "PROPERTY INSURANCE" HAS THE MEANING STATED IN §
4	1–101 OF THE INSURANCE ARTICLE.
5	(B) This subtitle applies only to first-party claims under
6	PROPERTY AND CASUALTY INSURANCE POLICIES ISSUED, SOLD, OR DELIVERED
7	IN THE STATE.
0	(a) (1) Every as provided in paracraph (9) or whis
8 9	(C) (1) EXCEPT AS PROVIDED IN PARAGRAPH (2) OF THIS SUBSECTION, A PARTY MAY NOT FILE AN ACTION UNDER THIS SUBTITLE BEFORE
10	THE DATE OF A FINAL DECISION UNDER § 27–1001 OF THE INSURANCE ARTICLE.
11	(2) PARAGRAPH (1) OF THIS SUBSECTION DOES NOT APPLY TO AN
12	ACTION:
13	(I) WITHIN THE SMALL CLAIM JURISDICTION OF THE
14	DISTRICT COURT UNDER § 4–405 OF THIS ARTICLE;
15	(II) IF THE INSURED AND THE INSURER AGREE TO WAIVE
16	THE REQUIREMENT UNDER PARAGRAPH (1) OF THIS SUBSECTION; OR
17	(III) UNDER A COMMERCIAL INSURANCE POLICY ON A CLAIM
18	WITH RESPECT TO WHICH THE APPLICABLE LIMIT OF LIABILITY EXCEEDS
19	<u>\$1,000,000.</u>
20	(A) THIS SECTION APPLIES IN ONLY TO A CIVIL ACTION FILED BY AN
21	INSURED AGAINST AN INSURER OR BY AN INSURER AGAINST ITS INSURED TO
22	DETERMINE:
23	(1) THE COVERAGE THAT EXISTS UNDER THE INSURER'S
24	I LADILITY INSURANCE: OD
25	LIABILITY INSURANCE; OR
26	(2) THE EXTENT TO WHICH THE INSURED IS ENTITLED TO
27	RECEIVE PAYMENT FROM THE INSURER FOR A COVERED LOSS UNDER THE
28	INSTIDER'S POLICY OF PROPERTY AND CASHALTY OF MOTOR VEHICLE LIABILITY

1	(B) (1) AT LEAST 30 DAYS BEFORE FILING AN ACTION UNDER THIS
2	SECTION, AN INSURED SHALL SEND WRITTEN NOTICE TO THE INSURER OF THE
3	INSURED'S INTENT TO FILE THE ACTION.
4	(2) THE NOTICE SHALL INCLUDE AN OFFER TO SETTLE THE
5	INSURED'S CLAIM AGAINST THE INSURER AND STATE THE AMOUNT OF THE
6	SETTLEMENT OFFER
7	(D) Ways suggested the property of the control of t
7	(D) THIS SECTION APPLIES ONLY IN A CIVIL ACTION:
8	(1) (I) TO DETERMINE THE COVERAGE THAT EXISTS UNDER
9	THE INSURER'S INSURANCE POLICY; OR
9	THE INSURER S INSURANCE FOLICI, OR
10	(II) TO DETERMINE THE EXTENT TO WHICH THE INSURED IS
11	ENTITLED TO RECEIVE PAYMENT FROM THE INSURER FOR A COVERED LOSS;
11	ENTITLED TO RECEIVE TAIMENT FROM THE INSCILLAR FOR A COVERED LOSS,
12	(2) That alleges that the insurer failed to act in good
13	FAITH; AND
	yy
14	(3) That seeks, in addition to the actual damages under
15	THE POLICY, TO RECOVER EXPENSES AND LITIGATION COSTS, AND INTEREST ON
16	THOSE EXPENSES OR COSTS, UNDER SUBSECTION (E) OF THIS SECTION.
17	(B) (C) (E) NOTWITHSTANDING ANY OTHER PROVISION OF LAW, IF THE
18	COURT TRIER OF FACT IN AN ACTION UNDER THIS SECTION FINDS IN FAVOR OF
19	THE INSURED AND FINDS THAT THE INSURER FAILED TO ACT IN GOOD FAITH
20	ACTED IN BAD FAITH FAILED TO ACT IN GOOD FAITH, THE INSURED MAY
21	RECOVER FROM THE INSURER:
22	(1) ACTUAL DAMAGES, WHICH MAY NOT EXCEED THE COVERAGE
23	THAT EXISTS UNDER THE INSURER'S POLICY ACTUAL DAMAGES MAY NOT
24	EXCEED THE LIMITS OF THE APPLICABLE POLICY;
25	(2) NONECONOMIC DAMAGES;
26	(3) CONSEQUENTIAL DAMAGES;
27	(1) (4) Expressions and remain sooms recovered
27	(1) (4) EXPENSES AND LITIGATION COSTS INCURRED BY THE
28	INSURED IN AN ACTION UNDER THIS SECTION OR UNDER § 27–1001 OF THE

1 INSURANCE ARTICLE OR BOTH, INCLUDING REASONABLE ATTORNEY'S FI	FEES;
---	-------

- 2 **AND**
- 3 (2) (5) (3) INTEREST ON ALL EXPENSES ACTUAL DAMAGES,
- 4 <u>EXPENSES</u>, AND LITIGATION COSTS INCURRED BY THE INSURED, COMPUTED:
- 5 (I) AT THE RATE ALLOWED UNDER § 11–107(A) OF THIS
- 6 ARTICLE; AND
- 7 (II) FROM THE DATE THE CLAIM THAT WAS THE SUBJECT OF
- 8 THE CIVIL ACTION WAS SUBMITTED TO INSURER OR THE INSURER'S AGENT ON
- 9 WHICH THE INSURED'S CLAIM WOULD HAVE BEEN PAID IF THE INSURER ACTED
- 10 IN GOOD FAITH; AND
- 11 (III) ACTUAL COMPENSATORY DAMAGES.
- 12 (F) AN INSURER MAY NOT BE FOUND TO HAVE FAILED TO ACT IN GOOD
- 13 FAITH UNDER THIS SECTION SOLELY ON THE BASIS OF DELAY IN DETERMINING
- 14 COVERAGE OR THE EXTENT OF PAYMENT TO WHICH THE INSURED IS ENTITLED
- 15 IF THE INSURER ACTED WITHIN THE TIME PERIOD SPECIFIED BY STATUTE OR
- 16 REGULATION FOR INVESTIGATION OF A CLAIM BY AN INSURER.
- 17 (G) THE AMOUNT OF ATTORNEY'S FEES RECOVERED FROM AN INSURER
- 18 UNDER SUBSECTION (E) OF THIS SECTION MAY NOT EXCEED ONE–THIRD OF THE
- 19 ACTUAL DAMAGES RECOVERED.
- 20 (H) THE CLERK OF THE COURT SHALL FILE A COPY OF THE VERDICT OR
- 21 ANY OTHER FINAL DISPOSITION OF AN ACTION UNDER THIS SECTION WITH THE
- 22 MARYLAND INSURANCE ADMINISTRATION.
- 23 (C) (D) (I) THIS SECTION DOES NOT LIMIT THE RIGHT OF ANY PERSON
- 24 TO MAINTAIN A CIVIL ACTION FOR DAMAGES OR OTHER REMEDIES OTHERWISE
- 25 AVAILABLE UNDER ANY OTHER PROVISION OF LAW.
- 26 (J) If A PARTY TO THE PROCEEDING ELECTS TO HAVE THE CASE TRIED
- 27 BY A JURY IN ACCORDANCE WITH THE MARYLAND RULES, THE CASE SHALL BE
- 28 TRIED BY A JURY.
- 29 **5–118.**

1	FOR THE PURPOSES OF THIS SUBTITLE, THE FILING OF A COMPLAINT
2	WITH THE MARYLAND INSURANCE ADMINISTRATION IN ACCORDANCE WITH §
3	27-1001 OF THE INSURANCE ARTICLE SHALL BE DEEMED THE FILING OF AN
4	ACTION UNDER § 3–1701 OF THIS ARTICLE.
5	<u> Article – Insurance</u>
6	<u>27–303.</u>
7 8	It is an unfair claim settlement practice and a violation of this subtitle for an insurer or nonprofit health service plan to:
9 10	(7) fail to meet the requirements of Title 15, Subtitle 10B of this article for preauthorization for a health care service; [or]
11 12	(8) fail to comply with the provisions of Title 15, Subtitle 10A of this article; OR
13	(9) FAIL TO ACT IN GOOD FAITH, AS DEFINED UNDER § 27–1001 OF
14	THIS TITLE, IN SETTLING A FIRST-PARTY CLAIM UNDER A POLICY OF PROPERTY
15	AND CASUALTY INSURANCE.
16	<u>27–304.</u>
17	It is an unfair claim settlement practice and a violation of this subtitle for an
18	insurer or nonprofit health service plan, when committed with the frequency to indicate
19	a general business practice, to:
20	(16) fail to meet the requirements of Title 15, Subtitle 10B of this article
21	for preauthorization for a health care service; [or]
22	(17) fail to comply with the provisions of Title 15, Subtitle 10A of this
23	article; OR
24	(18) FAIL TO ACT IN GOOD FAITH, AS DEFINED UNDER § 27–1001 OF
25	THIS TITLE, IN SETTLING A FIRST-PARTY CLAIM UNDER A POLICY OF PROPERTY
26	AND CASUALTY INSURANCE.
27	<u>27–305.</u>
28	(a) The Commissioner may impose a penalty:

1	(1) not exceeding \$2,500 for each violation of § 27–303 of this subtitle or
2	a regulation adopted under § 27–303 of this subtitle; AND
3	(2) NOT EXCEEDING \$125,000 FOR EACH VIOLATION OF \$
4	27–303(9) OF THIS SUBTITLE OR A REGULATION ADOPTED UNDER § 27–303(9)
5	OF THIS SUBTITLE.
6	(c) (1) On finding a violation of this subtitle, the Commissioner may
7	require an insurer or nonprofit health service plan to make restitution to each claimant
8	who has suffered actual economic damage because of the violation.
9	(2) [Restitution] SUBJECT TO PARAGRAPH (3) OF THIS
10	SUBSECTION, RESTITUTION may not exceed the amount of actual economic damage
11	sustained, subject to the limits of any applicable policy.
10	(9) Hop 4 year (myor) or 6 97 909(0) or myyo cyrmym r myyn
12	(3) FOR A VIOLATION OF § 27–303(9) OF THIS SUBTITLE, THE
13	COMMISSIONER MAY REQUIRE RESTITUTION TO AN INSURED FOR THE
14	FOLLOWING:
15	(I) ACTUAL DAMAGES, WHICH ACTUAL DAMAGES MAY NOT
16	EXCEED THE LIMITS OF ANY APPLICABLE POLICY;
10	ENCERE THE BUNKES OF THAT THE TRICKERS TO CHARLETY
17	(II) EXPENSES AND LITIGATION COSTS INCURRED BY THE
18	INSURED IN PURSUING AN ADMINISTRATIVE COMPLAINT UNDER § 27–303(9) OF
19	THIS SUBTITLE, INCLUDING REASONABLE ATTORNEY'S FEES; AND
20	(III) INTEREST ON ALL ACTUAL DAMAGES, EXPENSES, AND
21	LITIGATION COSTS INCURRED BY THE INSURED COMPUTED:
22	1 AT THE DATE ALLOWED INDED \$ 11 107(1) OF
22	1. AT THE RATE ALLOWED UNDER § 11–107(A) OF
23	THE COURTS ARTICLE; AND
24	2. FROM THE DATE ON WHICH THE INSURED'S CLAIM
25	WOULD HAVE BEEN PAID IF THE INSURER ACTED IN GOOD FAITH.
23	WOODD IN THE BEEN TAID IF THE INSUREM NOTED IN GOOD FAITH.
26	(4) The amount of attorney's fees recovered from an
27	INSURER UNDER PARAGRAPH (3) OF THIS SUBSECTION MAY NOT EXCEED
28	ONE-THIRD OF THE ACTUAL DAMAGES RECOVERED.
29	SUBTITLE 10. PROPERTY AND CASUALTY INSURANCE - FIRST-PARTY CLAIMS.

1	<u>27–1001.</u>
2	(A) IN THIS SECTION, "GOOD FAITH" MEANS AN INFORMED JUDGMENT
3	BASED ON HONESTY AND DILIGENCE SUPPORTED BY EVIDENCE THE INSURER
4	KNEW OR SHOULD HAVE KNOWN AT THE TIME THE INSURER MADE A DECISION
5	ON A CLAIM.
6	(B) This section applies only to actions under § 3–1701 of the
7	COURTS ARTICLE.
8	(C) (1) EXCEPT AS PROVIDED IN PARAGRAPH (2) OF THIS
9	SUBSECTION, A PERSON MAY NOT BRING OR PURSUE AN ACTION UNDER §
10	3–1701 OF THE COURTS ARTICLE IN A COURT UNLESS THE PERSON COMPLIES
11	WITH THIS SECTION.
12	(9) DADACDADII (1) OE WIIIG GUDGEOWION DOEG NOW ADDIN WO AN
12 13	(2) PARAGRAPH (1) OF THIS SUBSECTION DOES NOT APPLY TO AN ACTION:
13	ACTION:
14	(I) WITHIN THE SMALL CLAIM JURISDICTION OF THE
15	DISTRICT COURT UNDER § 4–405 OF THE COURTS ARTICLE;
	
16	(II) IF THE INSURED AND THE INSURER AGREE TO WAIVE
17	THE REQUIREMENT UNDER PARAGRAPH (1) OF THIS SUBSECTION; OR
18	(III) UNDER A COMMERCIAL INSURANCE POLICY ON A CLAIM
19	WITH RESPECT TO WHICH THE APPLICABLE LIMIT OF LIABILITY EXCEEDS
20	<u>\$1,000,000.</u>
21	(D) (1) A COMPLAINT STATING A CAUSE OF ACTION UNDER § 3–1701
22	OF THE COURTS ARTICLE SHALL FIRST BE FILED WITH THE ADMINISTRATION.
_	
23	(2) THE COMPLAINT SHALL:
24	(I) BE ACCOMPANIED BY EACH DOCUMENT THAT THE
25	INSURED HAS SUBMITTED TO THE INSURER FOR PROOF OF LOSS:

THE AMOUNT OF THE CLAIM UNDER THE APPLICABLE COVERAGE; AND

2627

(II) SPECIFY THE APPLICABLE INSURANCE COVERAGE AND

ADMINISTRATION;

32

1	(III) STATE THE AMOUNT OF ACTUAL DAMAGES, AND THE
2	CLAIM FOR EXPENSES AND LITIGATION COSTS DESCRIBED UNDER SUBSECTION
3	(E)(2) OF THIS SECTION.
5	
4	(3) The Administration shall forward the filing to the
5	INSURER.
6	(4) WITHIN 30 DAYS AFTER THE DATE THE FILING IS FORWARDED
7	TO THE INSURER BY THE ADMINISTRATION, THE INSURER SHALL:
8	(I) FILE WITH THE ADMINISTRATION, EXCEPT FOR GOOD
9	CAUSE SHOWN, A WRITTEN RESPONSE TOGETHER WITH A COPY OF EACH
0	DOCUMENT FROM THE INSURER'S CLAIM FILE THAT ENABLES RECONSTRUCTION
1	OF THE INSURER'S ACTIVITIES RELATIVE TO THE INSURED'S CLAIM, INCLUDING
2	DOCUMENTATION OF EACH PERTINENT COMMUNICATION, TRANSACTION, NOTE
13	WORK PAPER, CLAIM FORM, BILL, AND EXPLANATION OF BENEFITS FORM
4	RELATIVE TO THE CLAIM; AND
_	
15	(II) MAIL TO THE INSURED A COPY OF THE RESPONSE AND
6	EXCEPT FOR GOOD CAUSE SHOWN, EACH DOCUMENT FROM THE INSURER'S
17	CLAIM FILE THAT ENABLES RECONSTRUCTION OF THE INSURER'S ACTIVITIES
8	RELATIVE TO THE INSURED'S CLAIM, INCLUDING DOCUMENTATION OF EACH
9	PERTINENT COMMUNICATION, TRANSACTION, NOTE, WORK PAPER, CLAIM FORM,
20	BILL, AND EXPLANATION OF BENEFITS FORM RELATIVE TO THE CLAIM.
21	(E) (1) (I) WITHIN 90 DAYS AFTER THE DATE THE FILING WAS
22	RECEIVED BY THE ADMINISTRATION, THE ADMINISTRATION SHALL ISSUE A
23	DECISION THAT DETERMINES:
23	BECISION TIME DEFERMINABS.
24	1. WHETHER THE INSURER IS OBLIGATED UNDER
25	THE APPLICABLE POLICY TO COVER THE UNDERLYING FIRST-PARTY CLAIM;
26	2. THE AMOUNT THE INSURED WAS ENTITLED TO
27	RECEIVE FROM THE INSURER UNDER THE APPLICABLE POLICY ON THE
28	UNDERLYING COVERED FIRST-PARTY CLAIM;
29	3. <u>Whether the insurer breached its</u>
30	OBLIGATION UNDER THE APPLICABLE POLICY TO COVER AND PAY THE
31	UNDERLYING COVERED FIRST-PARTY CLAIM, AS DETERMINED BY THE

1	4. WHETHER AN INSURER THAT BREACHED ITS
2	OBLIGATION FAILED TO ACT IN GOOD FAITH; AND
2	Obligation Palled to Act in Good Patrit, And
3	5. THE AMOUNT OF DAMAGES, EXPENSES,
4	LITIGATION COSTS, AND INTEREST, AS APPLICABLE AND AS AUTHORIZED UNDER
5	PARAGRAPH (2) OF THIS SUBSECTION.
6	(II) THE FAILURE OF THE ADMINISTRATION TO ISSUE A
7	DECISION WITHIN THE TIME SPECIFIED IN SUBPARAGRAPH (I) OF THIS
8	PARAGRAPH SHALL BE CONSIDERED A DETERMINATION THAT THE INSURER DID
9	NOT BREACH ANY OBLIGATION TO THE INSURED.
	
10	(2) WITH RESPECT TO THE DETERMINATION OF DAMAGES UNDER
11	PARAGRAPH (1)(I)5 OF THIS SUBSECTION:
12	(I) IF THE ADMINISTRATION FINDS THAT THE INSURER
13	BREACHED AN OBLIGATION TO THE INSURED, THE ADMINISTRATION SHALL
14	DETERMINE THE OBLIGATION OF THE INSURER TO PAY:
15	1. ACTUAL DAMAGES, WHICH ACTUAL DAMAGES MAY
16	NOT EXCEED THE LIMITS OF ANY APPLICABLE POLICY; AND
17	2. INTEREST ON ALL ACTUAL DAMAGES INCURRED BY
18	THE INSURED COMPUTED:
19	$\underline{A.}$ AT THE RATE ALLOWED UNDER § 11–107(A) OF
20	THE COURTS ARTICLE; AND
21	B. FROM THE DATE ON WHICH THE INSURED'S CLAIM
22	SHOULD HAVE BEEN PAID; AND
23	(II) IF THE ADMINISTRATION ALSO FINDS THAT THE
24	INSURER FAILED TO ACT IN GOOD FAITH, THE ADMINISTRATION SHALL ALSO
25	DETERMINE THE OBLIGATION OF THE INSURER TO PAY:
26	1. EXPENSES AND LITIGATION COSTS INCURRED BY
27	THE INSURED, INCLUDING REASONABLE ATTORNEY'S FEES, IN PURSUING
28	RECOVERY UNDER THIS SUBTITLE; AND

1	2. INTEREST ON ALL EXPENSES AND LITIGATION
2	COSTS INCURRED BY THE INSURED COMPUTED:
3	A. AT THE RATE ALLOWED UNDER § 11-107(A) OF
4	THE COURTS ARTICLE; AND
5	B. FROM THE APPLICABLE DATE OR DATES ON WHICH
6	THE INSURED'S EXPENSES AND COSTS WERE INCURRED.
7	(3) AN INSURER MAY NOT BE FOUND TO HAVE FAILED TO ACT IN
8	GOOD FAITH UNDER THIS SECTION SOLELY ON THE BASIS OF DELAY IN
9	DETERMINING COVERAGE OR THE EXTENT OF PAYMENT TO WHICH THE INSURED
10	IS ENTITLED IF THE INSURER ACTED WITHIN THE TIME PERIOD SPECIFIED BY
11	STATUTE OR REGULATION FOR INVESTIGATION OF A CLAIM BY AN INSURER.
12	(4) THE AMOUNT OF THE ATTORNEY'S FEES DETERMINED TO BE
13	PAYABLE TO AN INSURED UNDER PARAGRAPH (2) OF THIS SUBSECTION MAY NOT
14	EXCEED ONE-THIRD OF THE ACTUAL DAMAGES PAYABLE TO THE INSURED.
15	(5) THE ADMINISTRATION SHALL SERVE A COPY OF THE
16	DECISION ON THE INSURED AND THE INSURER IN ACCORDANCE WITH § 2–204(C)
17	OF THIS ARTICLE.
18	(F) (1) IF A PARTY RECEIVES AN ADVERSE DECISION, THE PARTY
19	SHALL HAVE 30 DAYS AFTER THE DATE OF SERVICE OF THE ADMINISTRATION'S
20	DECISION TO REQUEST A HEARING.
21	(2) ALL HEARINGS REQUESTED UNDER THIS SECTION SHALL:
	(-)
22	(I) BE REFERRED BY THE COMMISSIONER TO THE OFFICE
23	OF ADMINISTRATIVE HEARINGS FOR A FINAL DECISION UNDER TITLE 10,
24	SUBTITLE 2 OF THE STATE GOVERNMENT ARTICLE;
25	(II) BE HEARD DE NOVO;
36	(III) PROME IN A WINE PROMESS WILLIAM SERVICE
26	(III) RESULT IN A FINAL DECISION THAT MAKES THE
27	DETERMINATIONS SET FORTH IN SUBSECTION (E) OF THIS SECTION.

1	<u>(3)</u>	<u> </u>	NO	ADMIN	ISTR	ATIV	E H	EARING	IS	REQUI	ESTED	IN
2	ACCORDANCE	WITH	PARA	AGRAPH	<i>(1)</i>	OF	THIS	SUBSE	CTION	, THE	DECIS	ION
3	ISSUED BY THE	E ADMI	NISTI	RATION S	SHAL	L BE	COME	A FINAI	L DECI	SION.		

- 4 (G) (1) IF A PARTY RECEIVES AN ADVERSE DECISION, THE PARTY MAY
 5 APPEAL A FINAL DECISION BY THE ADMINISTRATION OR AN ADMINISTRATIVE
 6 LAW JUDGE UNDER THIS SECTION TO A CIRCUIT COURT IN ACCORDANCE WITH §
 7 2-215 OF THIS ARTICLE AND TITLE 10, SUBTITLE 2 OF THE STATE
 8 GOVERNMENT ARTICLE.
- 9 (2) (I) THIS PARAGRAPH APPLIES ONLY IF MORE THAN ONE 10 PARTY RECEIVES AN ADVERSE DECISION FROM THE ADMINISTRATION.
- 11 <u>(II) IF A PARTY REQUESTS A HEARING BEFORE THE OFFICE</u> 12 <u>OF ADMINISTRATIVE HEARINGS AND ANOTHER PARTY FILES AN APPEAL TO A</u> 13 CIRCUIT COURT:
- 14 <u>JURISDICTION OVER THE REQUEST FOR HEARING</u> 15 IS TRANSFERRED TO THE CIRCUIT COURT;
- 16 <u>2. THE REQUEST FOR HEARING, THE</u>
 17 <u>ADMINISTRATION'S DECISION, AND THE ADMINISTRATION'S CASE FILE,</u>
 18 <u>INCLUDING THE COMPLAINT, RESPONSE, AND ALL DOCUMENTS SUBMITTED TO</u>
 19 <u>THE ADMINISTRATION, SHALL BE TRANSMITTED PROMPTLY TO THE CIRCUIT</u>
 20 <u>COURT; AND</u>
- 21 <u>3. THE REQUEST FOR HEARING SHALL BE DOCKETED</u> 22 IN THE CIRCUIT COURT AND CONSOLIDATED FOR TRIAL WITH THE APPEAL.
- 23 <u>(3) NOTWITHSTANDING ANY OTHER PROVISION OF LAW, AN</u> 24 <u>APPEAL TO A CIRCUIT COURT UNDER THIS SECTION SHALL BE HEARD DE NOVO.</u>
- 25 (H) ON OR BEFORE JANUARY 1 OF EACH YEAR BEGINNING IN 2009, IN
 26 ACCORDANCE WITH \$ 2–1246 OF THE STATE GOVERNMENT ARTICLE, THE
 27 ADMINISTRATION SHALL REPORT TO THE GENERAL ASSEMBLY ON THE
 28 FOLLOWING FOR THE PRIOR FISCAL YEAR:
- 29 <u>(1)</u> <u>The Number and Types of Complaints under this</u> 30 <u>Section or § 3–1701 of the Courts Article from Insureds regarding</u>

1	FIRST-PARTY INSURANCE CLAIMS UNDER PROPERTY AND CASUALTY INSURANCE
2	POLICIES;
3	(2) THE ADMINISTRATIVE AND JUDICIAL DISPOSITIONS OF THE
4	COMPLAINTS DESCRIBED IN ITEM (1) OF THIS SUBSECTION;
•	<u></u>
5	(3) THE NUMBER AND TYPES OF REGULATORY ENFORCEMENT
6	ACTIONS INSTITUTED BY THE ADMINISTRATION FOR UNFAIR CLAIM
7	SETTLEMENT PRACTICES UNDER § 27–303(9) OR § 27–304(18) OF THIS TITLE;
8	\underline{AND}
9	(4) THE ADMINISTRATIVE AND JUDICIAL DISPOSITIONS OF THE
10	REGULATORY ENFORCEMENT ACTIONS FOR UNFAIR CLAIM SETTLEMENT
11	PRACTICES DESCRIBED UNDER ITEM (3) OF THIS SUBSECTION.
12	SECTION 2. AND BE IT FURTHER ENACTED, That the provisions of this Act
13	providing for administrative penalties and license sanctions that may be imposed by
14 15	the Maryland Insurance Commissioner apply only to an act or omission occurring on or after the effective date of this Act.
13	after the effective date of this Act.
16	SECTION 2 AND BE IT FURTHER ENACTED, That this Act shall take
17	effect October 1, 2007.
	Approved:
	12pp10+04.
	Governor.
	GOVERNOT.
	President of the Senate.
	Trestactive of the Schaue.
	Speaker of the House of Delegates.