Department of Legislative Services

Maryland General Assembly 2007 Session

FISCAL AND POLICY NOTE Revised

Senate Bill 557 Finance (Senator Garagiola)

Health and Government Operations

Health Insurance - Credentialing Intermediaries and Uniform Credentialing Form

This bill exempts carriers that use specified credentialing intermediaries from the requirement to use the uniform credentialing form and from certain time frames for credentialing decisions. Such carriers must use a credentialing intermediary that \bullet is a hospital or academic medical center; \bullet is a participating provider on the carrier's provider panel; and \bullet acts as a credentialing intermediary for that carrier for health care practitioners that participate on the carrier's provider panel and have privileges at the hospital or academic medical center. The bill also authorizes rather than requires the Maryland Insurance Commissioner to adopt credentialing regulations.

The bill takes effect June 1, 2007.

Fiscal Summary

State Effect: None. The bill's changes are procedural in nature and would not directly affect governmental finances.

Local Effect: None.

Small Business Effect: None.

Analysis

Current Law: A carrier that uses a provider panel must provide a credentialing application and information about participation on the carrier's provider panel to any requesting provider. A provider that seeks to participate on a carrier's provider panel

must submit a credentialing application, and a carrier must accept or reject the provider for participation on the panel.

Within 30 days of receipt of a completed credentialing application, a carrier must send a provider written notice of either the carrier's intent to process the provider's application or the carrier's rejection of the provider's application. Within 120 days after this initial notice is provided, a carrier must send the provider written notice of the acceptance or rejection of the credentialing application. Failure to provide this second notice can result in suspension or revocation of a carrier's certificate of authority, a penalty of between \$100 and \$125,000 per violation, a requirement to make restitution to a provider that has suffered financial injury, and/or an order to cease and desist writing insurance.

In addition to meeting these required timelines, carriers must accept a uniform credentialing form as the sole application for a health care provider to become credentialed or recredentialed for a provider panel.

The Commissioner must designate through regulation the uniform credentialing form that must be used and adopt regulations on credentialing.

Background: Several Maryland hospitals serve as delegated credentialing intermediaries for carriers. The hospitals credential and recredential providers on the carrier's provider panel on behalf of the carrier using information gathered for the hospitals' own, more rigorous credentialing processes. Carriers benefit from not having to perform the credentialing themselves, and providers benefit by having to undergo one rather than multiple credentialing processes. Because hospital credentialing processes are more complex and time consuming than the carrier credentialing process, hospital credentialing time frames specified under current law.

The Commissioner designated the uniform credentialing form in regulation (COMAR 31.26.10.04) in December 2000. Repeal of the requirement that the form be designated in regulations would provide the Maryland Insurance Administration greater flexibility in designating the form.

Additional Information

Prior Introductions: None.

Cross File: HB 515 (Delegate Bromwell) – Health and Government Operations.

Information Source(s): Maryland Insurance Administration, Maryland Hospital Association, Department of Legislative Services

Fiscal Note History:	First Reader - February 21, 2007
ncs/jr	Revised - Senate Third Reader - March 22, 2007
	Revised - Clarification - May 16, 2007

Analysis by: Jennifer B. Chasse

Direct Inquiries to: (410) 946-5510 (301) 970-5510