## **HOUSE BILL 594**

C3 8lr2674 CF SB 595

By: Delegate Donoghue Delegates Donoghue, Benson, Bromwell, Costa, Elliott, Hammen, Hubbard, Kach, Kipke, Kullen, McDonough, Mizeur, Montgomery, Morhaim, Oaks, Pena-Melnyk, Pendergrass, Reznik, Riley, Tarrant, V. Turner, and Weldon

Introduced and read first time: January 31, 2008 Assigned to: Health and Government Operations

Committee Report: Favorable with amendments

House action: Adopted

Read second time: March 16, 2008

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1 AN ACT concerning

## 2 Health Insurance - Carrier Credentialing - Reimbursement of Providers of Health Care Services

- 4 FOR the purpose of requiring certain carriers to reimburse providers a certain group 5 practice at a certain rate during a certain time period for certain health care 6 services provided to enrollees on or after a certain date by a certain provider 7 under certain circumstances; requiring a carrier to reimburse a provider as a 8 nonparticipating provider under certain circumstances; prohibiting a health 9 maintenance organization from denying payment to a provider under certain 10 circumstances; prohibiting a certain provider from holding an enrollee of a carrier liable for a certain cost with certain exceptions; authorizing a carrier to 11 12 require a group practice to disclose certain information to an enrollee; defining 13 certain terms; and generally relating to credentialing and reimbursement of 14 providers of health care services.
- 15 BY repealing and reenacting, with amendments,
- 16 Article Insurance
- 17 Section <del>15-112(d)</del> 15-112(a)
- 18 Annotated Code of Maryland
- 19 (2006 Replacement Volume and 2007 Supplement)
- 20 BY repealing and reenacting, without amendments,
- 21 Article Insurance

## EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 2 3	Annotated Code of Maryland								
4 5 6 7 8	BY adding to  Article – Insurance Section 15–112(q) Annotated Code of Maryland (2006 Replacement Volume and 2007 Supplement)								
9 10	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:								
11	Article - Insurance								
12	15–112.								
13	(a) (1) In this section the following words have the meanings indicated.								
14 15	(2) "ACCREDITED HOSPITAL" HAS THE MEANING STATED IN § 19–301 OF THE HEALTH – GENERAL ARTICLE.								
16 17	[(2)] (3) "Ambulatory surgical facility" has the meaning stated in § 19–3B–01 of the Health – General Article.								
18	[(3)] (4) (i) "Carrier" means:								
19	1. an insurer;								
20	2. a nonprofit health service plan;								
21	3. a health maintenance organization;								
22	4. <u>a dental plan organization; or</u>								
23 24	5. any other person that provides health benefit plans subject to regulation by the State.								
25 26	(ii) <u>"Carrier" includes an entity that arranges a provider panel</u> for a carrier.								
27 28	[(4)] (5) "Credentialing intermediary" means a person to whom a carrier has delegated credentialing or recredentialing authority and responsibility.								
29 30	[(5)] (6) "Enrollee" means a person entitled to health care benefits from a carrier.								

1 2	[(6)] (7) "Hospital" has the meaning stated in § 19–301 of the Health – General Article.
3 4	(8) "PARTICIPATING PROVIDER" MEANS A PROVIDER ON A CARRIER'S PROVIDER PANEL.
5 6 7	[(7)] (9) "Provider" means a health care practitioner or group of health care practitioners licensed, certified, or otherwise authorized by law to provide health care services.
8 9 10	[(8)] (10) (i) "Provider panel" means the providers that contract either directly or through a subcontracting entity with a carrier to provide health care services to the carrier's enrollees under the carrier's health benefit plan.
11 12 13	(ii) "Provider panel" does not include an arrangement in which any provider may participate solely by contracting with the carrier to provide health care services at a discounted fee–for–service rate.
14 15	$(d) \qquad (1) \qquad A \ provider \ that \ seeks \ to \ participate \ on \ a \ provider \ panel \ of \ a \ carrier \ shall \ submit \ an \ application \ to \ the \ carrier.$
16 17 18	(2) (i) Subject to paragraph (3) of this subsection, the carrier, after reviewing the application, shall accept or reject the provider for participation on the carrier's provider panel.
19 20 21	(ii) If the carrier rejects the provider for participation on the carrier's provider panel, the carrier shall send to the provider at the address listed in the application written notice of the rejection.
22 23 24	(3) (i) Except as provided in paragraph (4) of this subsection, within 30 days after the date a carrier receives a completed application, the carrier shall send to the provider at the address listed in the application written notice of:
25 26	1. the carrier's intent to continue to process the provider's application to obtain necessary credentialing information; or
27 28	2. the carrier's rejection of the provider for participation on the carrier's provider panel.
29 30 31	(ii) The failure of a carrier to provide the notice required under subparagraph (i) of this paragraph is a violation of this article and the carrier is subject to the penalties provided by $\S 4-113(d)$ of this article.
32	(iii) Except as provided in subsection (p) of this section, if, under

subparagraph (i)1 of this paragraph, a carrier provides notice to the provider of its intent to continue to process the provider's application to obtain necessary

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- credentialing information, the carrier, within 120 days after the date the notice is 1 2 provided, shall: 3 accept or reject the provider for participation on the 4 carrier's provider panel; and 5 send written notice of the acceptance or rejection to 6 the provider at the address listed in the application. 7 The failure of a carrier to provide the notice required under (iv) subparagraph (iii)2 of this paragraph is a violation of this article and the carrier is 8 subject to the provisions of and penalties provided by §§ 4-113 and 4-114 of this 9 10 article. 11 (4)A carrier that receives an incomplete application shall return the application to the provider at the address listed in the application within 10 12 days after the date the application is received. 13 14 The carrier shall indicate to the provider what information (ii) is needed to make the application complete. 15 16 (iii) The provider may return the completed application to the 17 carrier. 18 After the carrier receives the completed application, the carrier is subject to the time periods established in paragraph (3) of this subsection. 19 20 A carrier may charge a reasonable fee for an application submitted (5)21to the carrier under this section. 22 <del>(6)</del> IF A CARRIER ACCEPTS A PROVIDER FOR PARTICIPATION ON 23 THE CARRIER'S PROVIDER PANEL, THE CARRIER SHALL REIMBURSE THE 24 PROVIDER FOR ANY COVERED HEALTH CARE SERVICES THAT THE PROVIDER 25 PROVIDES TO ENROLLEES OF THE CARRIER ON OR AFTER THE DATE THAT THE 26 PROVIDER'S COMPLETED APPLICATION WAS SUBMITTED TO THE CARRIER. 27 NOTWITHSTANDING SUBSECTION (0)(1) OF THIS SECTION, A **(O) (1)** 28 CARRIER SHALL REIMBURSE A GROUP PRACTICE ON THE CARRIER'S PROVIDER 29 PANEL AT THE PARTICIPATING PROVIDER RATE FOR COVERED SERVICES 30 PROVIDED BY A PROVIDER WHO IS NOT A PARTICIPATING PROVIDER IF:
- 31 (I) THE PROVIDER IS EMPLOYED BY OR A MEMBER OF THE 32 GROUP PRACTICE;
- 33 (II) THE PROVIDER HAS APPLIED FOR ACCEPTANCE ON THE 34 CARRIER'S PROVIDER PANEL AND THE CARRIER HAS NOTIFIED THE PROVIDER

${1 \atop 2}$	OF THE CARRIER'S INTENT TO CONTINUE TO PROCESS THE PROVIDER'S
4	APPLICATION TO OBTAIN NECESSARY CREDENTIALING INFORMATION;
3	(III) THE PROVIDER HAS A VALID LICENSE ISSUED BY A
4	HEALTH OCCUPATIONS BOARD TO PRACTICE IN THE STATE; AND
-	HEALTH OCCUPATIONS BOARD TO TRACTICE IN THE STATE, AND
5	(IV) THE PROVIDER:
6	1. IS CURRENTLY CREDENTIALED BY AN
7	ACCREDITED HOSPITAL IN THE STATE; OR
0	2
8	2. HAS PROFESSIONAL LIABILITY INSURANCE.
9	(9) A CARRIED CHALL DEIMBURGE A CROUD DRACTICE ON THE
10	(2) A CARRIER SHALL REIMBURSE A GROUP PRACTICE ON THE
11	CARRIER'S PROVIDER PANEL IN ACCORDANCE WITH PARAGRAPH (1) OF THIS
12	SUBSECTION FROM THE DATE THE NOTICE REQUIRED UNDER SUBSECTION
13	(D)(3)(I)1 OF THIS SECTION IS SENT TO THE PROVIDER UNTIL THE DATE THE
13 14	NOTICE REQUIRED UNDER SUBSECTION (D)(3)(III)2 OF THIS SECTION IS SENT
14	TO THE PROVIDER.
15	(3) A CARRIER THAT SENDS WRITTEN NOTICE OF REJECTION OF A
16	PROVIDER FOR CREDENTIALING UNDER SUBSECTION (D)(3)(III)2 OF THIS
17	SECTION SHALL REIMBURSE THE PROVIDER AS A NONPARTICIPATING
18	PROVIDER FOR SERVICES PROVIDED ON OR AFTER THE DATE THE NOTICE IS
19	SENT.
	<u>BHI414</u>
20	(4) A HEALTH MAINTENANCE ORGANIZATION MAY NOT DENY
21	PAYMENT TO A PROVIDER UNDER THIS SUBSECTION SOLELY BECAUSE THE
22	PROVIDER WAS NOT A PARTICIPATING PROVIDER AT THE TIME THE SERVICES
23	WERE PROVIDED TO AN ENROLLEE.
24	(5) A PROVIDER WHO IS NOT A PARTICIPATING PROVIDER OF A
25	CARRIER AND WHOSE GROUP PRACTICE IS ELIGIBLE FOR REIMBURSEMENT
26	UNDER PARAGRAPH (1) OF THIS SUBSECTION MAY NOT HOLD AN ENROLLEE OF
27	THE CARRIER LIABLE FOR THE COST OF ANY COVERED SERVICES PROVIDED TO
28	THE ENROLLEE DURING THE TIME PERIOD DESCRIBED IN PARAGRAPH (2) OF
29	THIS SUBSECTION, EXCEPT FOR ANY DEDUCTIBLE, COPAYMENT, OR
30	COINSURANCE AMOUNT OWED BY THE ENROLLEE TO THE GROUP PRACTICE OR
31	PROVIDER UNDER THE TERMS OF THE ENROLLEE'S CONTRACT OR
32	CERTIFICATE.
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33	(6) A CARRIER MAY REQUIRE A GROUP PRACTICE TO DISCLOSE

TO AN ENROLLEE AT THE TIME SERVICES ARE PROVIDED THAT:

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PARTICIPATING	<u>(II)</u> PROVI			PROVIDER HA	AS APPLIED T	O BECOM	IE A
REIMBURSED BY	(III) THE C		COVERED			MUST RATE.	BE
SECTION October 1, 2008.	2. AND	BE IT	FURTHER	ENACTED, T	hat this Act sh	all take e	ffect
Approved:					G	overnor.	
				Speaker of t	the House of D		

President of the Senate.