HOUSE BILL 626

C2, N1 8lr0990 By: **Delegate Niemann** Introduced and read first time: February 1, 2008 Assigned to: Economic Matters Committee Report: Favorable with amendments House action: Adopted Read second time: March 23, 2008 CHAPTER _____ AN ACT concerning Business Regulation - Maryland Real Estate Brokers Act - Violations and **Penalties** FOR the purpose of altering the maximum penalties that may be imposed by a court or the State Real Estate Commission for certain violations of the Maryland Real Estate Brokers Act; altering the provisions of the Maryland Real Estate Brokers Act, a violation of which is subject to certain criminal penalties; providing that a person who violates the Maryland Real Estate Brokers Act is subject to certain provisions regarding statute of limitations and in banc review; and generally relating to violations and penalties under the Maryland Real Estate Brokers Act. BY repealing and reenacting, without amendments, Article – Business Occupations and Professions Section 17–530 and 17–532 Annotated Code of Maryland (2004 Replacement Volume and 2007 Supplement) BY repealing and reenacting, with amendments, Article – Business Occupations and Professions Section 17-613 Annotated Code of Maryland

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

MARYLAND, That the Laws of Maryland read as follows:

(2004 Replacement Volume and 2007 Supplement)

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

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Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF



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Article - Business Occupations and Professions

- 2 17–530.
- 3 (a) (1) In this section the following words have the meanings indicated.
- 4 (2) "Buyer's agent" means a licensed real estate broker, licensed 5 associate real estate broker, or licensed real estate salesperson who represents a 6 prospective buyer or lessee in the acquisition of real estate for sale or for lease.
- 7 (3) "Cooperating agent" means a licensed real estate broker, licensed 8 associate real estate broker, or licensed real estate salesperson who:
- 9 (i) is not affiliated with or is not acting as the listing real estate 10 broker for a property; and
- 11 (ii) assists a prospective buyer or lessee as a subagent of the listing real estate broker, in the acquisition of real estate for sale or for lease.
- 13 (4) "Intra-company agent" means a licensed associate real estate 14 broker or licensed real estate salesperson who has been designated by the real estate 15 broker who the associate real estate broker or licensed real estate salesperson is 16 affiliated with to act as a dual agent on behalf of a seller or lessor or buyer or lessee in 17 the purchase, sale, or lease of real estate that is listed with the real estate broker.
- 18 (5) "Dual agent" means a licensed real estate broker, licensed 19 associate real estate broker, or licensed real estate salesperson who acts as an agent 20 for both the seller and the buyer or the lessor and the lessee in the same real estate 21 transaction.
- 22 (6) "Seller's agent" means a licensed real estate broker, licensed 23 associate real estate broker, or licensed real estate salesperson who:
- 24 (i) is affiliated with or acts as the listing broker for real estate; 25 and
- 26 (ii) assists a prospective buyer or lessee in the acquisition of real estate for sale or for lease.
- 28 (b) (1) A licensee who participates in a residential real estate transaction 29 as a seller's agent, buyer's agent, or as a cooperating agent shall disclose in writing 30 that the licensee represents the seller or lessor or the buyer or lessee.
- 31 (2) The disclosure shall occur not later than the first scheduled 32 face—to—face contact with the seller or lessor or the buyer or lessee.

- 1 In any residential real estate transaction involving a (3)2 cooperating agent as defined in this section, it shall be the obligation of the 3 cooperating agent to make the written disclosure to the buyer or lessee required under 4 this section. 5 In any residential real estate transaction that does not (ii) 6 involve a cooperating agent as defined in this section, it shall be the obligation of the 7 seller's agent, as defined in this section, to make the written disclosure to the buyer or lessee required under this section. 8 9 In any residential real estate transaction involving a buyer's agent, it shall be the obligation of the buyer's agent to make the written disclosure to the 10 11 seller or lessor or the agent of the seller or lessor as required under this section. 12 (5)The written disclosure shall explain: 13 the differences between a seller's agent, buyer's agent, (i) cooperating agent, dual agent, and intra-company agent; 14 15 the duties of a licensee to exercise reasonable care and (ii) 16 diligence and maintain confidentiality; 17 (iii) that a licensee who assists a buyer or lessee in locating residential real estate for purchase or lease and is neither affiliated with nor acting as 18 19 the listing real estate broker for any real estate shown or located, is presumed to be 20 acting as a buyer's agent on behalf of the prospective buyer or lessee, unless either the licensee or the prospective buyer or lessee expressly declines to have the licensee act 2122 as a buyer's agent: 23 that regardless of whom a licensee represents in a real estate transaction, the licensee has a duty to treat each party fairly, promptly present 24 each written offer and counteroffer, respond truthfully to each question, disclose all 25material facts that are known or should be known relating to a property, and offer 26 27 each property without discrimination; 28 that a licensee is qualified to advise only on real estate 29 matters and that legal or tax advice should be obtained from a licensed attorney or 30 accountant; 31 (vi) the need for an agreement with a seller's agent, buyer's 32 agent, or dual agent to be in writing and to include the duties and obligations of the 33 agent, how and by whom the agent will be compensated, and any fee-sharing
- 35 (vii) the duty of a buyer's agent to assist in the:

arrangements with other agents;

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1. evaluation of a property, including the provision of a market analysis of the property; and

1	2.	preparation	of an	offer or	n a j	property	and t	o nego	tiate
2	in the best interests of the buye	r;							

- 3 (viii) the possibility that a dual agency may arise in a real estate 4 transaction and the options that would become available to the buyer and seller or 5 lessee and lessor; and
- 6 (ix) that any complaints concerning a licensee may be filed with 7 the State Real Estate Commission.
 - (c) Except as otherwise provided in subsection (d) of this section, a licensed real estate broker, licensed associate real estate broker, or licensed real estate salesperson may not act as a dual agent in this State.
 - (d) (1) (i) If a licensed real estate broker or a designee of the real estate broker obtains the written informed consent of all parties to a real estate transaction, the real estate broker may act as a dual agent in the transaction.
 - (ii) When acting as a dual agent in a real estate transaction, a real estate broker or a designee of the real estate broker shall assign a licensed associate real estate broker or licensed real estate salesperson affiliated with the real estate broker to act as the intra-company agent on behalf of the seller or lessor and another licensed associate real estate broker or licensed real estate salesperson affiliated with the real estate broker to act as the intra-company agent on behalf of the buyer or lessee.
 - (iii) 1. Except as otherwise required by this title and except to the intra-company agent's real estate broker or a designee of the real estate broker, an intra-company agent may not disclose information that a seller or buyer in a real estate transaction requests to remain confidential.
 - 2. Except as otherwise required by this title, the real estate broker or the designee of the real estate broker acting as the dual agent may not disclose confidential information to the buyer or seller or the buyer's or seller's intra-company agent in the same real estate transaction.
 - (iv) If a real estate broker offers any financial bonuses to licensees affiliated with the broker for the sale or lease of real property listed with the real estate broker, the real estate broker shall provide to each party to a real estate transaction a statement that discloses that financial bonuses are offered.
 - (v) An intra-company agent representing the seller or buyer may provide the same services to the client as an exclusive agent for the seller or buyer, including advising the client as to price and negotiation strategy, provided that the intra-company agent has made the appropriate disclosures to the client and the client has consented, as required by this section, to dual agency representation.

$\begin{matrix} 1 \\ 2 \\ 3 \end{matrix}$	•		The provisions of the services specified in this subsection be a breach of duty of the licensee, provided that the licensee ties specified in § 17–522 of this subtitle.	
4 5	(2) estate broker will		written consent shall identify each property for which the real is a dual agent.	
6	(3)	The w	vritten consent shall include a statement that:	
7 8	property listed onl	(i) y by th	the real estate broker receives compensation on the sale of a se broker;	
9 10 11			as a dual agent the real estate broker represents both the there may be a conflict of interest because the interests of the be different or adverse;	
12 13	undivided loyalty	(iii) to eithe	as a dual agent the real estate broker does not owe er the seller or the buyer;	
14 15 16			except as otherwise required by this title, a dual agent may that a seller or buyer in a real estate transaction requests to e buyer or seller in the same real estate transaction;	
17 18 19 20	(v) unless authorized by the seller, a dual agent may not tell a buyer that the seller will accept a price lower than the listing price or accept terms other than those contained in the listing agreement or suggest that the seller accept a lower price in the presence of the buyer;			
21 22 23 24	accept terms other	r than	unless authorized by the buyer, a dual agent may not tell a illing to pay a price higher than the price the buyer offered or those contained in the offer of the buyer or suggest that the in the presence of the seller;	
25 26	seller or the need of	(vii) or urge	a dual agent may not disclose the motivation of a buyer or ncy of a seller to sell or a buyer to buy;	
27 28	is confidential, a d		except as otherwise required by this title, if the information ent may not disclose any facts that lead the seller to sell;	
29 30	agency;	(ix)	the buyer or seller does not have to consent to the dual	
31 32	agency; and	(x)	the buyer or seller has voluntarily consented to the dual	
33 34	seller.	(xi)	the terms of the dual agency are understood by the buyer or	

A cause of action may not arise against a licensee for 1 (4) (i) 2 disclosure of the dual agency relationship as provided by this section. 3 A dual agent does not terminate any brokerage relationship (ii) 4 by making any required disclosure of dual agency. 5 In any residential real estate transaction, a licensee may 6 withdraw from representing a client who refuses to consent to a disclosed dual agency 7 and to terminate the brokerage relationship with the client. 8 The withdrawal may not prejudice the ability of the licensee 9 to continue to represent the other client in the transaction, nor to limit the licensee 10 from representing the client who refused the dual agency in other transactions not involving dual agency. 11 12 (e) **(1)** The State Real Estate Commission shall require a licensed real 13 estate broker, licensed associate real estate broker, or licensed real estate salesperson who participates in a residential real estate transaction to utilize a standard 14 disclosure form in each real estate transaction that includes the information specified 15 in subsection (b)(5) of this section. 16 17 (2)The State Real Estate Commission shall require a licensed real 18 estate broker who acts as a dual agent and a licensed real estate associate broker or 19 licensed real estate salesperson who acts as an intra-company agent in a real estate 20 transaction to utilize a standard consent form that includes the information specified 21 in subsection (d)(3) of this section. 22 (f) (1)The State Real Estate Commission shall prepare and provide a 23 copy of: 24 the standard disclosure form required under subsection (b) (i) 25of this section to each licensee in this State; and 26 the standard consent form required under subsection (d) of (ii) this section to each licensee in this State. 27 28 (2)The disclosure form and the consent form shall be: 29 written in a clear and coherent manner using words with common and everyday meanings; 30

appropriately divided and captioned by their various

33 (iii) printed in at least 10 point type.

(ii)

34 17–532.

sections; and

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1 2 3		agency	ion, "client" includes a prospective buyer or lessee under a v relationship or a presumed lessee's agency relationship as this subtitle.
4 5	(b) A licensee shall comply with the provisions of this section when providing real estate brokerage services.		
6	(c) (1)	A lice	nsee shall:
7 8	agreement;	(i)	act in accordance with the terms of the brokerage
9		(ii)	promote the interests of the client by:
10 11	specified in the brol	kerage	1. seeking a sale or lease of real estate at a price or rent e agreement or at a price or rent acceptable to the client;
12 13	specified in the brol	kerage	2. seeking a sale or lease of real estate on terms agreement or on terms acceptable to the client; and
14 15 16	_	_	3. unless otherwise specified in the brokerage a timely manner all written offers or counteroffers to and the real estate is subject to an existing contract of sale or lease;
17 18	17–322 of this title;	(iii)	disclose to the client all material facts as required under §
19 20	answer all question	(iv) s trut	treat all parties to the transaction honestly and fairly and hfully;
21		(v)	in a timely manner account for all trust money received;
22		(vi)	exercise reasonable care and diligence; and
23		(vii)	comply with all:
24			1. requirements of this title;
25 26	and regulations; an	d	2. applicable federal, State, and local fair housing laws
27			3. other applicable laws and regulations.
28	(2)	Unles	s the client consents in writing to the disclosure, a licensee

may not disclose confidential information received from or about a client to any other party or licensee acting as the agent of that party or other representative of that party.

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(h)

construed to:

1 2 3 4 5	receives confident	ng to a ial inf	ss the client to whom the confidential information relates a disclosure of that confidential information, a licensee who formation from or about the licensee's own past or present sent client of the licensee's broker may not disclose that
6		(i)	any of the licensee's other clients;
7		(ii)	any of the clients of the licensee's broker;
8		(iii)	any other party;
9		(iv)	any licensee acting as an agent for another party; or
10		(v)	any representative of another party.
11 12 13		seek a	ss otherwise specified in the brokerage agreement, a licensee dditional offers to purchase or lease real estate while the real isting contract of sale or lease.
14 15 16 17	(5) An intra-company agent may disclose confidential information to the broker or dual agent for whom the intra-company agent works but the broker of dual agent may not disclose that confidential information to the other party or the intra-company agent for the other party, as provided in § 17–530(d).		
18	(d) A lice	nsee d	oes not breach any duty or obligation to the client by:
19	(1)	show	ing other available properties to prospective buyers or lessees;
20 21	(2) properties for sale	_	senting other clients who have or are looking for similar se;
22 23	(3) that sought by the	-	senting other sellers or lessors who have similar properties to or lessee; and
24	(4)	show	ing the buyer other available properties.
25 26	(e) This tarticle.	title do	bes not limit the applicability of $\S 10-702$ of the Real Property
27 28		-	ements of this section are in addition to any other duties law that are not inconsistent with these duties.
29	(g) The d	luties s	specified in this section may not be waived or modified.

A licensee who performs ministerial acts for a person may not be

- 1 (1) violate the licensee's duties to the client, provided that the client
 2 has consented in the brokerage agreement to the licensee's provision of ministerial
 3 acts; or
 4 (2) form an agency relationship between the licensee and the person
 5 for whom the ministerial acts are performed.
- 6 17–613.
- (a) ♣ SUBJECT TO THE PROVISIONS OF SUBSECTION (D) OF THIS

 8 SECTION, A person who violates any provision of the following sections of this title is

 9 guilty of a misdemeanor and on conviction FOR A FIRST OFFENSE is subject to a fine

 10 not exceeding {\$5,000} \$25,000 or imprisonment not exceeding {1 year} 3 YEARS or

 11 both:
- 12 (1) § 17–502;
- 13 (2) § 17–525;
- 14 (3) § 17–526;
- 15 (4) § 17–527;
- 16 **(5)** § 17–530;
- 17 **(6)** § 17–532;
- 18 **[**(5)**]** (7) § 17–601;
- 19 **[**(6)**]** (8) § 17–602;
- 20 [(7)] **(9)** § 17–603;
- 21 [(8)] **(10)** § 17–604;
- 22 **[**(9)**] (11)** § 17–605;
- 23 [(10)] **(12)** § 17–606;
- 24 [(11)] **(13)** § 17–607;
- 25 [(12)] **(14)** § 17–608;
- 26 [(13)] **(15)** § 17–609;
- 27 [(14)] **(16)** § 17–610; and

1	[(15))] (17)	§ 17–611.
$2\\3\\4$		guilty of	on, partnership, or other association that violates § 17–612 of a misdemeanor and on conviction is subject to a fine not 100:
5	<u>(1)</u>	NOT	EXCEEDING \$5,000 FOR A FIRST VIOLATION;
6	<u>(2)</u>	NOT :	EXCEEDING \$15,000 FOR A SECOND VIOLATION; AND
7 8	<u>(3)</u> <u>VIOLATION</u> .	NOT	EXCEEDING \$25,000 FOR A THIRD OR SUBSEQUENT
9 10	(c) (1) provision of this t		Commission may impose on a person who violates any enalty not exceeding [\$5,000] \$25,000 for each violation:
11		<u>(I)</u>	\$5,000 FOR A FIRST VIOLATION;
12		<u>(II)</u>	\$15,000 FOR A SECOND VIOLATION; AND
13		<u>(III)</u>	\$25,000 FOR A THIRD OR SUBSEQUENT VIOLATION.
14	(2)	In set	ting the amount of the penalty, the Board shall consider:
15		(i)	the seriousness of the violation;
16		(ii)	the harm caused by the violation;
17		(iii)	the good faith of the violator;
18		(iv)	any history of previous violations by the violator; and
19		(v)	any other relevant factors.
20 21	(3) into the General		Board shall pay any penalty collected under this subsection the State.
22 23	• •		WHO VIOLATES ANY PROVISION OF THIS TITLE IS OF THE COURTS ARTICLE.
24252627		THE SE	PERSON FOUND GUILTY OF A SECOND VIOLATION OF ANY CTIONS LISTED IN SUBSECTION (A) OF THIS SECTION IS OT EXCEEDING \$15,000 OR 2 YEARS IMPRISONMENT OR

President of the Senate.

	ANY PROVISION OF THE SECTIONS LISTED IN SUBSECTION (A) OF IS SUBJECT TO A FINE NOT EXCEEDING \$25,000 OR 3 YEAR
SECTION October 1, 2008.	N 2. AND BE IT FURTHER ENACTED, That this Act shall take effe
Ammorro di	
Approved:	Governor.
	Speaker of the House of Delegates.