## **SENATE BILL 742**

E3 8lr2343

By: Senator Zirkin

Introduced and read first time: February 1, 2008

Assigned to: Education, Health, and Environmental Affairs

Committee Report: Favorable with amendments

Senate action: Adopted

Read second time: March 21, 2008

CHAPTER \_\_\_\_\_

## 1 AN ACT concerning

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## Human Services - Residential Child Care Program - Bill of Rights

3 FOR the purpose of providing that a contract awarded or renewed between a certain 4 agency and a provider of a residential child care program shall require the 5 provider to conspicuously post a "Residents' Bill of Rights" in the facility of the 6 provider that includes certain rights; requiring a provider of a residential child 7 care program to develop and, on placement, provide to residents and their 8 parents or legal guardians a handbook of the policies of the provider and the 9 contracting agency as they relate to certain issues; requiring certain 10 documentation regarding receipt and review of the handbook by certain persons; providing that nothing in this Act precludes an agency or provider from 11 providing additional rights to a resident; altering a certain definition; and 12 13 generally relating to residential child care programs.

- 14 BY repealing and reenacting, without with amendments,
- 15 Article Human Services
- 16 Section 8–701
- 17 Annotated Code of Maryland
- 18 (2007 Volume)
- 19 BY adding to
- 20 Article Human Services
- 21 Section 8–707
- 22 Annotated Code of Maryland
- 23 (2007 Volume)

## EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



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| 1<br>2         |                     | ΓΙΟΝ 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF<br>D, That the Laws of Maryland read as follows:  |
|----------------|---------------------|--|
| 3              |                     | Article - Human Services   |
| 4              | 8–701.              |  |
| 5              | (a)                 | In this part the following words have the meanings indicated.  |
| 6              | (b)                 | "Agency" means:  |
| 7              |                     | (1) the Department of Health and Mental Hygiene;   |
| 8              |                     | (2) the Department of Human Resources; or  |
| 9              |                     | (3) the Department of Juvenile Services.   |
| 10             | (c)                 | "Certified program administrator" means an individual who is:  |
| 11             | Care Progra         | (1) certified by the State Board for Certification of Residential Child<br>am Administrators under Title 20 of the Health Occupations Article; and             |
| l3<br>l4       | residential         | (2) responsible for the day—to—day management and operation of a child care program.   |
| l5<br>l6       | (d)<br>Programs.    | "Plan" means the State Resource Plan for Residential Child Care  |
| 17<br>18       | (e)<br>to operate a | "Provider" means a for profit or not for profit entity licensed by an agency residential child care program.   |
| 19<br>20<br>21 |                     | "Residential EXCEPT AS PROVIDED IN § 8-707 OF THIS SUBTITLE, FIAL child care program" does not include sites licensed by the ntal Disabilities Administration. |
| 22             | 8–707.              |  |
| 23<br>24       | (A)<br>SITES LICE   | In this section, "residential child care program" includes ensed by the Developmental Disabilities Administration.   |
| 25<br>26       | (A) (               | B) A CONTRACT AWARDED OR RENEWED BETWEEN AN AGENCY VIDER SHALL REQUIRE THE PROVIDER TO:  |

(1) POST CONSPICUOUSLY A "RESIDENTS' BILL OF RIGHTS" IN

THE FACILITY OF THE PROVIDER STATING THAT A RESIDENT HAS A RIGHT:

|    | SENATE BILL 142   |  |  |  |  |
|----|---|--|--|--|--|
| 1  | (I) TO BE TREATED WITH FAIRNESS, DIGNITY, AND                       |  |  |  |  |
| 2  | RESPECT;  |  |  |  |  |
| 3  | (II) TO RECEIVE APPROPRIATE AND REASONABLE ADULT                    |  |  |  |  |
| 4  | GUIDANCE, SUPPORT, AND SUPERVISION, CONSISTENT WITH THE RESIDENT'S  |  |  |  |  |
| 5  | AGE AND LEVEL OF DEVELOPMENT;                                       |  |  |  |  |
| 6  | (III) NOT TO BE ABUSED, MISTREATED, THREATENED,                     |  |  |  |  |
| 7  | HARASSED, OR SUBJECTED TO CORPORAL PUNISHMENT OR TO OTHER UNUSUAL   |  |  |  |  |
| 8  | OR EXTREME METHODS OF DISCIPLINE;                                   |  |  |  |  |
| 9  | (IV) TO HAVE THE RESIDENT'S OPINION HEARD AND TO BE                 |  |  |  |  |
| 10 | INCLUDED, TO THE GREATEST EXTENT POSSIBLE AND CONSISTENT WITH THE   |  |  |  |  |
| 11 | RESIDENT'S AGE AND LEVEL OF DEVELOPMENT, WHEN MAJOR DECISIONS,      |  |  |  |  |
| 12 | · · · · · · · · · · · · · · · · · · ·                               |  |  |  |  |
| 13 | THE RESIDENT'S LIFE;  |  |  |  |  |
| 14 | (V) TO REASONABLE AND CLINICALLY APPROPRIATE                        |  |  |  |  |
| 15 | VISITATION, MAIL, AND TELEPHONE COMMUNICATION WITH RELATIVES,       |  |  |  |  |
| 16 | FRIENDS, ATTORNEYS, SOCIAL WORKERS, THERAPISTS, AND GUARDIANS AD    |  |  |  |  |
| 17 | LITEM;  |  |  |  |  |
| 18 | (VI) TO HAVE THE RESIDENT'S RELATIVES AND DESIGNATED                |  |  |  |  |
| 19 | · · · · · · · · · · · · · · · · · · ·                               |  |  |  |  |
| 20 | · · · · · · · · · · · · · · · · · · ·                               |  |  |  |  |
| 21 | ,   |  |  |  |  |
| 22 | ANSWERED PROMPTLY BY THE FACILITY OF THE PROVIDER;                  |  |  |  |  |
| 23 | (VII) TO LANGUAGE TRANSLATION AND INTERPRETATION                    |  |  |  |  |
| 24 | SERVICES, IF NECESSARY;   |  |  |  |  |
| 25 | (VIII) NOT TO BE DISCRIMINATED AGAINST ON THE BASIS OF              |  |  |  |  |
| 26 | RACE, COLOR, RELIGION, NATIONAL ORIGIN, SEX, AGE, MARITAL STATUS,   |  |  |  |  |
| 27 | PERSONAL APPEARANCE, SEXUAL ORIENTATION, FAMILIAL STATUS, FAMILY    |  |  |  |  |
| 28 | RESPONSIBILITIES, MATRICULATION, POLITICAL AFFILIATION, DISABILITY, |  |  |  |  |
| 29 | SOURCE OF INCOME, OR PLACE OF RESIDENCE OR BUSINESS; AND            |  |  |  |  |
| 30 | (IX) TO AN APPROPRIATE EDUCATION, INCLUDING                         |  |  |  |  |
| 31 | EDUCATIONAL SUPPORTS SUCH AS HOMEWORK ASSISTANCE, SUMMER            |  |  |  |  |
| 32 | ENRICHMENT OPPORTUNITIES, AND EMPLOYMENT SKILLS TRAINING; AND       |  |  |  |  |

33 (2) DEVELOP AND, ON PLACEMENT, PROVIDE TO RESIDENTS AND 34 THEIR PARENTS OR LEGAL GUARDIANS A HANDBOOK OF THE POLICIES OF THE PROVIDER AND THE CONTRACTING AGENCY AS THEY RELATE TO:

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| 1  | <b>(I)</b>   | THE MISSION OF THE PROGRAM;              |
|----|--------------|--|
| 2  | (II)         | PLACEMENT AND DISCHARGE;                 |
| 3  | (III)        | DAILY ROUTINES;                          |
| 4  | (IV)         | TREATMENT STRATEGIES;                    |
| 5  | ( <b>v</b> ) | DISCIPLINARY PRACTICES;                  |
| 6  | (VI)         | VISITING HOURS;                          |
| 7  | (VII)        | COMMUNICATION PROCEDURES WITH RESIDENTS; |
| 8  | (VIII)       | GRIEVANCE PROCEDURES;                    |
| 9  | (IX)         | HEALTH CARE ACCESS;                      |
| 10 | ( <b>x</b> ) | RELIGIOUS EXERCISE ACCESS;               |
| 11 | (XI)         | EMERGENCY TELEPHONE CONTACT INFORMATION; |
| 12 | (XII)        | FAMILY INVOLVEMENT;                      |
| 13 | (XIII)       | ATTORNEY ACCESS;                         |
| 14 | (XIV)        | COMMUNITY INTEGRATION;                   |
| 15 | (xv)         | EDUCATION;                               |
| 16 | (XVI)        | MEDICAL AND DENTAL CARE;                 |
| 17 | (XVII)       | RECREATION;                              |
| 18 | (XVII        | I) LIFE SKILLS TRAINING;                 |
| 19 | (XIX)        | CLOTHING;                                |
| 20 | (XX)         | PERSONAL FUNDS;                          |
| 21 | (XXI)        | FOOD AND NUTRITION;                      |
| 22 | (XXII)       | DAY CARE;                                |
| 23 | (XXII)       | I) PERSONAL BELONGINGS;                  |

| (XXIV) EXTRACURRICULAR ACTIVITIES; AND  |
|---|
| (XXV) THERAPY <u>; AND</u>  |
| (3) DOCUMENT IN EACH CHILD'S CASE FILE RECEIPT AND REVIEW BY THE CHILD AND THE PARENT OR GUARDIAN OF THE CHILD OF THE HANDBOOK REQUIRED TO BE PROVIDED UNDER ITEM (2) OF THIS SUBSECTION. |
| (B) (C) NOTHING IN THIS SECTION PRECLUDES A CONTRACTING AGENCY OR PROVIDER FROM PROVIDING ADDITIONAL RIGHTS TO A RESIDENT.  |
| SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2008.  |
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| Approved:   |
| Governor.   |
| President of the Senate.  |
|   |

Speaker of the House of Delegates.