

**HB0693/876088/1**

BY: Health and Government Operations Committee

AMENDMENTS TO HOUSE BILL 693

(First Reading File Bill)

AMENDMENT NO. 1

On page 1, in the sponsor line, strike “and Stein” and substitute “Stein, Montgomery, Nathan-Pulliam, Pena-Melnyk, Reznik, Riley, and V. Turner”; in line 16, after “reimbursement;” insert “requiring the composition of the Board as to the race and gender of its members to reflect the composition of the population of the State;”; and in line 17, after “terms;” insert “repealing a certain definition; requiring a certain call center to align with 2-1-1 Maryland on or before a certain date under certain circumstances;”.

AMENDMENT NO. 2

On page 4, in line 7, strike the second “AND”; after line 7, insert:

**“(5) THE DEGREE TO WHICH THE COUNTY IN WHICH THE PROPOSED CALL CENTER IS TO BE LOCATED HAS DEDICATED SUBSTANTIAL RESOURCES TO THE ESTABLISHMENT OF A SINGLE TELEPHONE SOURCE FOR NON-EMERGENCY INQUIRIES REGARDING COUNTY SERVICES; AND”;**

and in line 8, strike “(5)” and substitute “(6)”.

On page 5, in line 22, strike the bracket.

On page 6, after line 4, insert:

**“(6) THE SECRETARY OF AGING, OR THE SECRETARY’S DESIGNEE;”;**

(Over)

in lines 5, 7, and 9, strike “(6)”, “(7)”, and “(8)”, respectively, and substitute “(7)”, “(8)”, and “(9)”, respectively; after line 10, insert:

**“(10) A REPRESENTATIVE OF THE MARYLAND CHILD CARE RESOURCE NETWORK, APPOINTED BY THE GOVERNOR;”**;

and in lines 11 and 13, strike “(9)” and “(10)”, respectively, and substitute “(11)” and “(12)”, respectively.

On page 7, after line 14, insert:

**“(1) THE COMPOSITION OF THE BOARD AS TO THE RACE AND GENDER OF ITS MEMBERS SHALL REFLECT THE COMPOSITION OF THE POPULATION OF THE STATE.”**.

**AMENDMENT NO. 3**

On page 8, in line 4, after “EVALUATE” insert “**THE PERFORMANCE OF EACH**”; and in the same line, strike “CENTERS” and substitute “**CENTER;**”

**(5) MAKE RECOMMENDATIONS TO 2-1-1 MARYLAND REGARDING THE QUALITY OF SERVICE PROVIDED BY CALL CENTERS OR THE PERFORMANCE OF CALL CENTERS WHEN ISSUES RELATED TO SERVICE QUALITY AND PERFORMANCE ARE PRESENTED TO THE BOARD;**

**(6) MAKE RECOMMENDATIONS REGARDING CORRECTIVE ACTION TO BE TAKEN BY A CALL CENTER, AS APPROPRIATE; AND**

**(7) DEVELOP POLICIES AND PROCEDURES GOVERNING CONFLICT OF INTEREST STANDARDS FOR BOARD MEMBERS;**

and in line 11, after “That” insert “if 2-1-1 Maryland approves a call center to be located in Montgomery County, the call center shall align with 2-1-1 Maryland on or before July 1, 2011.”

SECTION 3. AND BE IT FURTHER ENACTED, That”.