## **HOUSE BILL 882**

C3, C4 0lr1068 CF SB 774

By: Delegates Kramer, Barkley, Barnes, Conaway, Frick, Heller, Ivey, Manno, McConkey, Ramirez, Reznik, and Simmons Simmons, Benson, Bromwell, Costa, Donoghue, Elliott, Hammen, Hubbard, Jenkins, Kach, Kipke, Krebs, Kullen, McDonough, Montgomery, Morhaim, Nathan-Pulliam, Oaks, Pena-Melnyk, Pendergrass, Riley, Tarrant, and V. Turner

Introduced and read first time: February 10, 2010 Assigned to: Health and Government Operations

Committee Report: Favorable with amendments

House action: Adopted

Read second time: March 17, 2010

CHAPTER

## 1 AN ACT concerning

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## Life and Health Insurance - Senior Investment Protection Insurance Producers - Use of Senior or Retiree Credential or Designation

4 FOR the purpose of prohibiting a person an insurance producer from using a 5 senior-specific certification or professional senior or retiree credential or 6 designation in a way that is or would mislead a purchaser of life insurance, 7 health insurance, or an annuity about certain matters; stating the intent of this 8 Act; requiring the Maryland Insurance Commissioner to specify certain 9 misleading uses of certain certifications and designations by regulation or order; providing that certain uses shall be specified as being misleading under this 10 Act: requiring the Commissioner to consult with the Securities Commissioner of 11 12 the Securities Division on certain matters; establishing a rebuttable 13 presumption concerning certain organizations that issue certain certifications 14 and designations: establishing certain factors to consider in interpreting certain 15 certifications and designations; establishing a penalty for violating this Act, including imprisonment and a fine; providing for the application of this Act; 16 17 providing for the construction of this Act, including certain conflict of laws: 18 defining certain terms; and generally relating to the sale and purchase of life insurance, health insurance, and annuities be misleading in connection with the 19 20 offer, sale, or purchase of insurance; requiring the Maryland Insurance

## EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.

1 2 3 4 5 6 7	Commissioner, in consultation with the Securities Commissioner of the Division of Securities in the Office of the Attorney General, to adopt certain regulations; providing that the regulations may contain certain exemptions under certain circumstances; providing that a violation of this Act constitutes a lack of trustworthiness for the purposes of certain provisions of law; providing for the construction of this Act; and generally relating to the offer, sale, and purchase of insurance.
8	BY repealing and reenacting, without amendments,
9	Article – Insurance
10	Section 27–201
11	Annotated Code of Maryland
12	(2006 Replacement Volume and 2009 Supplement)
13	BY adding to
14	Article – Insurance
15	Section 27–223
16	Annotated Code of Maryland
17	(2006 Replacement Volume and 2009 Supplement)
18 19	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
20	Article - Insurance
21	27–201.
22 23 24	The commission of an act prohibited under this subtitle is defined as an unfair method of competition and an unfair and deceptive act or practice in the business of insurance.
25	27–223.
26	(A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE
27	MEANINGS INDICATED.
28	(2) "FINANCIAL SERVICES REGULATORY AGENCY" INCLUDES A
29	UNIT THAT REGULATES INSURERS, INSURANCE AGENTS, BROKER DEALERS,
30	INVESTMENT ADVISERS, OR INVESTMENT COMPANIES AS DEFINED UNDER THE
31	FEDERAL INVESTMENT COMPANY ACT OF 1940.
32	(3) "Health insurance" means a policy of individual or
	TOT TIEMETH INDUMNOE MEANS A LYBRAL OF INSPECTIONS
33	GROUP SICKNESS AND ACCIDENT INSURANCE, LONG-TERM CARE INSURANCE,

- 1 (B) IT IS THE INTENT OF THIS SECTION TO SET FORTH STANDARDS TO
  2 PROTECT CONSUMERS FROM DISHONEST, DECEPTIVE, MISLEADING, AND
  3 FRAUDULENT TRADE PRACTICES IN THE USE OF SENIOR SPECIFIC
  4 CERTIFICATIONS AND PROFESSIONAL DESIGNATIONS IN THE MARKETING,
  5 SOLICITATION, NEGOTIATION, SALE, AND PURCHASE OF, AND ADVICE GIVEN IN
  6 CONNECTION WITH, LIFE INSURANCE, HEALTH INSURANCE, AND ANNUITIES.
  - (C) THIS SECTION APPLIES TO ANY SOLICITATION, SALE, OR PURCHASE OF, OR ADVICE GIVEN IN CONNECTION WITH, LIFE INSURANCE, HEALTH INSURANCE, OR AN ANNUITY BY A PERSON.

- (D) A PERSON MAY NOT USE A SENIOR-SPECIFIC CERTIFICATION OR PROFESSIONAL DESIGNATION THAT INDICATES OR IMPLIES, IN A WAY THAT IS OR WOULD BE MISLEADING TO A PURCHASER OR PROSPECTIVE PURCHASER, THAT THE PERSON HAS SPECIAL CERTIFICATION OR TRAINING IN ADVISING OR PROVIDING SERVICES TO SENIORS IN CONNECTION WITH THE MARKETING, NEGOTIATING, SOLICITING, SELLING, OR PURCHASING OF LIFE INSURANCE, HEALTH INSURANCE, OR AN ANNUITY OR IN PROVIDING ADVICE AS TO THE VALUE OF OR THE ADVISABILITY OF PURCHASING LIFE INSURANCE, HEALTH INSURANCE, OR AN ANNUITY, EITHER DIRECTLY OR INDIRECTLY, THROUGH PUBLICATIONS OR WRITINGS, OR BY ISSUING OR PUBLISHING ANALYSES OR REPORTS RELATED TO LIFE INSURANCE, HEALTH INSURANCE, OR AN ANNUITY.
- 21 (E) (1) BY REGULATION OR ORDER, THE COMMISSIONER SHALL
  22 SPECIFY WHAT CONSTITUTES A MISLEADING USE OF A SENIOR-SPECIFIC
  23 CERTIFICATION OR PROFESSIONAL DESIGNATION FOR PURPOSES OF
  24 SUBSECTION (D) OF THIS SECTION.
- **(2)** THE MISLEADING USES SPECIFIED UNDER PARAGRAPH (1) OF 26 THIS SUBSECTION SHALL INCLUDE:
- 27 (I) USE OF A CERTIFICATION OR PROFESSIONAL
  28 DESIGNATION BY A PERSON WHO HAS NOT ACTUALLY EARNED OR IS OTHERWISE
  29 INELIGIBLE TO USE THE CERTIFICATION OR DESIGNATION:
- 30 (II) USE OF A NONEXISTENT OR SELF-CONFERRED
  31 CERTIFICATION OR PROFESSIONAL DESIGNATION:
- 32 (III) USE OF A CERTIFICATION OR PROFESSIONAL
  33 DESIGNATION THAT INDICATES OR IMPLIES A LEVEL OF OCCUPATIONAL
  34 QUALIFICATIONS OBTAINED THROUGH EDUCATION, TRAINING, OR EXPERIENCE
  35 THAT THE PERSON USING THE CERTIFICATION OR DESIGNATION DOES NOT
  36 HAVE: AND

1	(IV) USE OF A CERTIFICATION OR PROFESSIONAL
2	DESIGNATION THAT WAS OBTAINED FROM A CERTIFYING OR DESIGNATING
3	ORGANIZATION THAT:
	•
4	1. IS PRIMARILY ENGAGED IN THE BUSINESS OF
5	INSTRUCTION IN SALES OR MARKETING;
6	2. DOES NOT HAVE REASONABLE STANDARDS OR
7	PROCEDURES FOR ASSURING THE COMPETENCY OF THOSE CERTIFIED OR
8	DESIGNATED;
O	DESIGNATED,
9	3. DOES NOT HAVE REASONABLE STANDARDS OR
10	PROCEDURES FOR MONITORING AND DISCIPLINING THOSE CERTIFIED OR
11	DESIGNATED FOR IMPROPER OR UNETHICAL CONDUCT; OR
12	4. DOES NOT HAVE REASONABLE CONTINUING
13	EDUCATION REQUIREMENTS FOR THOSE CERTIFIED OR DESIGNATED IN ORDER
14	TO MAINTAIN THE CERTIFICATE OR DESIGNATION.
	(0) To any arrange area and area area area area (1) area (1)
15	(3) In <u>Specifying Misleading Uses under Paragraph</u> (1) OF
16	THIS SUBSECTION, THE COMMISSIONER SHALL CONSULT WITH THE SECURITIES  COMMISSIONER OF THE SECURITIES DIVISION IN ORDER TO ESTABLISH WHICH
17 18	ACTS MAY BE CONSIDERED VIOLATIONS OF THIS SECTION AND WHICH MAY BE
19	CONSIDERED VIOLATIONS OF \$ 11-305 OF THE CORPORATIONS AND
20	ASSOCIATIONS ARTICLE.
20	TESSOCIATIONS THEFTCHE.
21	(F) THERE IS A REBUTTABLE PRESUMPTION THAT A CERTIFYING OR
22	DESIGNATING ORGANIZATION IS NOT DISQUALIFIED UNDER THIS SECTION IF:
23	(1) THE CERTIFICATION OR DESIGNATION ISSUED FROM THE
24	ORGANIZATION DOES NOT PRIMARILY APPLY TO SALES OR MARKETING; AND
~ <b>~</b>	(2)
25	(2) THE ORGANIZATION OR THE CERTIFICATION OR DESIGNATION
26	IN QUESTION HAS BEEN ACCREDITED BY ONE OF THE FOLLOWING ACCREDITING
27	ENTITIES:
28	(I) THE AMERICAN NATIONAL STANDARDS INSTITUTE
29	("ANSI");
20	(111101 );
30	(II) THE NATIONAL COMMISSION FOR CERTIFYING
31	AGENCIES; OR
32	(HI) AN ORGANIZATION THAT IS ON THE U.S. DEPARTMENT
33	OF EDUCATION'S LIST ENTITLED "ACCREDITING AGENCIES RECOGNIZED FOR
34	TITLE IV PURPOSES".

1	(G) (1) In determining whether a combination of words or an
$\overline{2}$	ACRONYM STANDING FOR A COMBINATION OF WORDS CONSTITUTES A
3	CERTIFICATION OR PROFESSIONAL DESIGNATION INDICATING OR IMPLYING
4	THAT A PERSON HAS SPECIAL CERTIFICATION OR TRAINING IN ADVISING OR
5	SERVICING SENIORS, FACTORS TO BE CONSIDERED SHALL INCLUDE:
6	(I) USE OF ONE OR MORE WORDS SUCH AS "SENIOR",
7	"RETIREMENT", "ELDER", OR SIMILAR WORDS COMBINED WITH ONE OR MORE
8	WORDS SUCH AS "CERTIFIED", "REGISTERED", "CHARTERED", "ADVISOR",
9	"SPECIALIST", "CONSULTANT", "PLANNER", OR SIMILAR WORDS, IN THE NAME
LO	OF THE CERTIFICATION OR PROFESSIONAL DESIGNATION; AND
11	(II) THE MANNER IN WHICH THOSE WORDS ARE COMBINED.
12	(2) For purposes of this section, a job title within an
13	ORGANIZATION THAT IS LICENSED OR REGISTERED BY A STATE OR FEDERAL
L4	FINANCIAL SERVICES REGULATORY AGENCY IS NOT A CERTIFICATION OR
<b>L</b> 5	PROFESSIONAL DESIGNATION, UNLESS THE JOB TITLE IS USED IN A MANNER
16	THAT WOULD CONFUSE OR MISLEAD A REASONABLE CONSUMER, WHEN THE JOB
L7	TITLE:
18	(I) INDICATES SENIORITY OR STANDING WITHIN THE
19	<del>ORGANIZATION; OR</del>
	()
20	(II) SPECIFIES AN INDIVIDUAL'S AREA OF SPECIALIZATION
21	WITHIN THE ORGANIZATION.
22	(H) (1) IN ADDITION TO ANY OTHER PENALTY PROVIDED BY LAW, A
23	PERSON THAT WILLFULLY VIOLATES THIS SECTION IS GUILTY OF A
24	MISDEMEANOR AND ON CONVICTION IS SUBJECT TO IMPRISONMENT NOT
25	EXCEEDING 5 YEARS OR A FINE NOT EXCEEDING \$100,000 OR BOTH.
0.0	(9) FACH MOLATION OF THE GEOTION IS A CEDADATE
26 27	(2) EACH VIOLATION OF THIS SECTION IS A SEPARATE VIOLATION.
4 /	<del>VIOLATION.</del>
28	(1) (1) NOTHING IN THIS SECTION LIMITS THE AUTHORITY OF THE
29	COMMISSIONER TO ENFORCE ANY OTHER LAW.
30	(2) In case of a conflict between this section and §
31	11-305 of the Corporations and Associations Article, this section
32	<del>CONTROLS.</del>

(A) IT IS UNLAWFUL FOR ANY INSURANCE PRODUCER TO USE A SENIOR

OR RETIREE CREDENTIAL OR DESIGNATION IN A WAY THAT IS OR WOULD BE

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MISLEADING IN CONNECTION WITH THE OFFER, SALE, OR PURCHASE OF 1 2 INSURANCE. THE COMMISSIONER, IN CONSULTATION WITH THE 3 (B) **(1)** 4 SECURITIES COMMISSIONER OF THE DIVISION OF SECURITIES IN THE OFFICE OF THE ATTORNEY GENERAL, SHALL ADOPT REGULATIONS TO DEFINE WHAT 5 6 CONSTITUTES A MISLEADING USE OF A SENIOR OR RETIREE CREDENTIAL OR 7 DESIGNATION FOR PURPOSES OF SUBSECTION (A) OF THIS SECTION. 8 **(2)** THE REGULATIONS ADOPTED BY THE COMMISSIONER MAY 9 PROVIDE EXEMPTIONS FROM SUBSECTION (A) OF THIS SECTION, IF THE 10 EXEMPTIONS ARE CONSISTENT WITH THE PUBLIC INTEREST AND WITHIN THE 11 PURPOSES INTENDED BY THE POLICY AND PROVISIONS OF THIS TITLE. 12 (C) A VIOLATION OF SUBSECTION (A) OF THIS SECTION CONSTITUTES A LACK OF TRUSTWORTHINESS FOR THE PURPOSES OF § 10–126(A)(13) OF THIS 13 14 ARTICLE. 15 (D) THIS SECTION MAY NOT BE CONSTRUED TO LIMIT ANY POWERS OF 16 THE COMMISSIONER GRANTED UNDER THIS TITLE. 17 SECTION 2. AND BE IT FURTHER ENACTED. That this Act shall take effect 18 July 1, 2010. Approved: Governor. Speaker of the House of Delegates.

President of the Senate.