

# HOUSE BILL 677

C5

2lr1692

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By: **Delegate Davis**

Introduced and read first time: February 8, 2012

Assigned to: Economic Matters

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Committee Report: Favorable

House action: Adopted

Read second time: March 30, 2012

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## CHAPTER \_\_\_\_\_

1 AN ACT concerning

2 **Public Utilities – Telephone Service – Charges for Directory Assistance**

3 FOR the purpose of specifying that certain residential customers are entitled to only a  
4 certain number of directory assistance calls each month without charge;  
5 requiring the Public Service Commission to approve other charges for directory  
6 assistance, subject to certain exceptions; repealing a provision that authorizes  
7 the Commission to establish additional exemptions from directory assistance  
8 charges; and generally relating to telephone service and directory assistance.

9 BY repealing and reenacting, with amendments,  
10 Article – Public Utilities  
11 Section 8–202  
12 Annotated Code of Maryland  
13 (2010 Replacement Volume and 2011 Supplement)

14 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF  
15 MARYLAND, That the Laws of Maryland read as follows:

16 **Article – Public Utilities**

17 8–202.

18 (a) (1) The Commission may not authorize telephone company charges to  
19 be levied for directory assistance calls made by residential customers on the first two

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EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

~~Strike out~~ indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 calls made to directory assistance from each residential service per monthly billing  
2 cycle.

3 (2) [The] **SUBJECT TO SUBSECTION (B) OF THIS SECTION, THE**  
4 Commission [may] **SHALL** authorize charges on other directory assistance calls [if the  
5 Commission finds, after notice and evidentiary hearing, that the charges:

6 (i) protect consumers by providing affordable and reasonably  
7 priced directory assistance service;

8 (ii) encourage the development of competition; and

9 (iii) are in the public interest].

10 (b) The Commission may not authorize telephone company charges to be  
11 levied for directory assistance on an individual who suffers from a physical or visual  
12 disability that precludes the use of a telephone directory.

13 [(c) The Commission may provide other exemptions from telephone company  
14 charges to be levied for directory assistance if the exemptions are just and reasonable.]

15 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect  
16 October 1, 2012.

Approved:

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Governor.

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Speaker of the House of Delegates.

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President of the Senate.