HOUSE BILL 834

O4 2lr0095

By: Chair, Judiciary Committee (By Request - Departmental - Human Resources)

Introduced and read first time: February 9, 2012

Assigned to: Judiciary

Committee Report: Favorable with amendments

House action: Adopted

Read second time: March 19, 2012

CHAPTER _____

1 AN ACT concerning

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Child Abuse and Neglect - Child Welfare - Alternative Response

FOR the purpose of authorizing the Secretary of Human Resources to establish an alternative response program for certain reports of child abuse or neglect; requiring the Department of Human Resources to establish an a certain advisory council to participate in the development of the alternative response implementation plan; specifying the composition and duties of the advisory council; providing for the chair of the advisory council; prohibiting certain reports of child abuse or neglect from being assigned for an alternative response; authorizing certain reports assigned for an alternative response to be reassigned for an immediate investigation based on certain factors; authorizing certain reports assigned for an investigation to be reassigned for an alternative response based on certain factors; requiring a local department to take certain actions following a report assigned for an alternative response; providing for the confidentiality and, maintenance, and expungement of certain records; requiring the Social Services Administration of the Department to develop a certain data collection process; requiring the Department to contract with an independent agency to conduct an evaluation of the alternative response program; prohibiting the Department from beginning actual implementation of alternative response before a certain date; requiring the Department to submit a certain preliminary assessment and recommendations to the Governor and the General Assembly on or before a certain date; requiring the Department to submit a certain final report to the Governor and the General Assembly on or before a certain date; defining a certain term; and generally relating to child

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



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$\frac{1}{2}$	abuse and neglect and alternative response plans with respect to reports of child abuse and neglect.	
3 4 5 6 7	BY repealing and reenacting, with amendments, Article – Family Law Section 5–706 Annotated Code of Maryland (2006 Replacement Volume and 2011 Supplement)	
8 9	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:	
10	Article – Family Law	
11	5–706.	
12 13 14	(a) (1) IN THIS SECTION, "ALTERNATIVE RESPONSE" MEANS A COMPONENT OF THE CHILD PROTECTIVE SERVICES PROGRAM THAT PROVIDES FOR A COMPREHENSIVE ASSESSMENT OF:	
15	(I) RISK OF HARM TO THE CHILD;	
16	(II) RISK OF SUBSEQUENT CHILD ABUSE OR NEGLECT;	
17	(III) FAMILY STRENGTHS AND NEEDS; AND	
18 19	(IV) THE PROVISION OF OR REFERRAL FOR NECESSARY SERVICES.	
20	(2) "ALTERNATIVE RESPONSE" DOES NOT INCLUDE:	
21	(I) AN INVESTIGATION; OR	
22 23	(II) A FORMAL DETERMINATION AS TO WHETHER CHILD ABUSE OR NEGLECT HAS OCCURRED.	
24 25 26 27 28	(B) Promptly after receiving a report of suspected abuse or neglect of a child who lives in this State that is alleged to have occurred in this State, the local department or the appropriate law enforcement agency, or both, if jointly agreed on, shall make a thorough investigation of a report of suspected abuse or neglect to protect the health, safety, and welfare of the child or children.	
29 30	[(b)] (C) Within 24 hours after receiving a report of suspected physical or sexual abuse of a child who lives in this State that is alleged to have occurred in this	

State, and within 5 days after receiving a report of suspected neglect or suspected

1 2	mental injury of a child who lives in this State that is alleged to have occurred in the State, the local department or the appropriate law enforcement agency shall:	is
3	(1) see the child;	
4	(2) attempt to have an on-site interview with the child's caretaker;	
5 6	(3) decide on the safety of the child, wherever the child is, and of oth children in the household; and	ıer
7 8	(4) decide on the safety of other children in the care or custody of the alleged abuser.	he
9	[(c)] (D) The investigation under subsection [(b)] (C) of this section shall include:	all
$egin{array}{c} 1 \ 2 \end{array}$	(1) a determination of the nature, extent, and cause of the abuse neglect, if any;	or
13 14	(2) if mental injury is suspected, an assessment by two of the following:	he
15 16	(i) a licensed physician, as defined in § 14–101 of the Heal Occupations Article;	lth
17 18	(ii) a licensed psychologist, as defined in § 18–101 of the Heal Occupations Article; or	lth
19 20	(iii) a licensed social worker, as defined in § 19–101 of the Heal Occupations Article; and	lth
21	(3) if the suspected abuse or neglect is verified:	
22 23	(i) a determination of the identity of the person or persoresponsible for the abuse or neglect;	ns
24 25	(ii) a determination of the name, age, and condition of any oth child in the household;	ıer
26	(iii) an evaluation of the parents and the home environment;	
27	(iv) a determination of any other pertinent facts or matters; an	ıd
28	(v) a determination of any needed services.	
29 30	[(d)] (E) On request by the local department, the local State's Attorney sha assist in an investigation under subsections [(b) and (c)] (C) AND (D) of this section.	all

- [(e)] **(F)** The local department, the appropriate law enforcement agencies, the State's Attorney within each county and Baltimore City, the local department's office responsible for child care regulation, and the local health officer shall enter into a written agreement that specifies standard operating procedures for the investigation under subsections [(b) and (c)] **(C) AND (D)** of this section and prosecution of reported cases of suspected abuse or neglect.
- [(f)] (G) (1) The agencies responsible for investigating reported cases of suspected sexual abuse, including the local department, the appropriate law enforcement agencies, and the local State's Attorney, shall implement a joint investigation procedure for conducting joint investigations of sexual abuse under subsections [(b) and (c)] (C) AND (D) of this section.
- (2) The joint investigation procedure shall:
- 13 (i) include appropriate techniques for expediting validation of sexual abuse complaints;
- 15 (ii) include investigation techniques designed to:
- 16 1. decrease the potential for physical harm to the child;

17 and

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- 18 2. decrease any trauma experienced by the child in the investigation and prosecution of the case; and
- 20 (iii) establish an ongoing training program for personnel 21 involved in the investigation or prosecution of sexual abuse cases.
 - [(g)] (H) (1) To the extent possible, an investigation under subsections [(b) and (c)] (C) AND (D) of this section shall be completed within 10 days after receipt of the first notice of the suspected abuse or neglect by the local department or law enforcement agencies.
 - (2) An investigation under subsections [(b) and (c)] (C) AND (D) of this section [which] THAT is not completed within 30 days shall be completed within 60 days of receipt of the first notice of the suspected abuse or neglect.
 - [(h)] (I) Within 10 days after the local department or law enforcement agency receives the first notice of suspected abuse of a child who lives in this State that is alleged to have occurred in this State, the local department or law enforcement agency shall report to the local State's Attorney the preliminary findings of the investigation.

1 2 3 4 5	[(i)] (J) Within 5 business days after completion of the investigation of suspected abuse of a child who lives in this State that is alleged to have occurred in this State, the local department and the appropriate law enforcement agency, if that agency participated in the investigation, shall make a complete written report of its findings to the local State's Attorney.
6 7 8	[(j)] (K) Promptly after receiving a report of suspected abuse or neglect of a child who lives in this State that is alleged to have occurred outside of this State, the local department shall:
9	(1) forward the report to the appropriate agency outside of this State that is authorized to receive and investigate reports of suspected abuse or neglect;
$egin{array}{c} 1 \ 2 \end{array}$	(2) cooperate to the extent requested with the out-of-state agency investigating the report; and
13	(3) if determined appropriate by the local department:
4	(i) interview the child to assess whether the child is safe; and
15	(ii) provide services to the child and the child's family.
16 17 18	(L) NOTWITHSTANDING THE PROVISIONS OF THIS SECTION, THE SECRETARY MAY IMPLEMENT AN ALTERNATIVE RESPONSE PROGRAM FOR SELECTED REPORTS OF CHILD ABUSE OR NEGLECT.
L9 20	(M) (1) THE DEPARTMENT SHALL CONVENE AN A MULTIDISCIPLINARY ALTERNATIVE RESPONSE ADVISORY COUNCIL CONSISTING
21 22 23	OF STAKEHOLDERS AND REPRESENTATIVES FROM LOCAL-DEPARTMENTS OF SOCIAL SERVICES TO DEVELOP THE ALTERNATIVE RESPONSE-IMPLEMENTATION PLAN.
24 25	(2) THE ADVISORY COUNCIL SHALL CONSIST OF THE FOLLOWING MEMBERS:
26 27	(I) THE SECRETARY OF HUMAN RESOURCES, OR THE SECRETARY'S DESIGNEE;
28 29	(II) THE SECRETARY OF HEALTH AND MENTAL HYGIENE,
	OR THE SECRETARY'S DESIGNEE;

1 2	LAW CENTER;	<u>(IV)</u>	A REPRESENTATIVE FROM THE MARYLAND DISABILITY
3 4	ORGANIZATION;	<u>(v)</u>	A REPRESENTATIVE FROM A CHILD ADVOCACY
5 6	LOCAL SERVICE P	(VI) ROVII	A REPRESENTATIVE FROM A COMMUNITY PARTNER OR A DER;
7 8	AND TREATING IN		A PEDIATRICIAN WITH EXPERIENCE IN DIAGNOSING ES RELATED TO ABUSE AND NEGLECT;
9 10	CHILDREN OR AD		AN ATTORNEY WITH EXPERIENCE REPRESENTING IN ABUSE AND NEGLECT CASES;
11 12	Defender;	<u>(IX)</u>	A REPRESENTATIVE FROM THE OFFICE OF THE PUBLIC
13 14	EXPERIENCE WITH	<u>(X)</u> H THE	A PARENT OR GUARDIAN WHO HAS PERSONAL CHILD PROTECTIVE SERVICES SYSTEM;
15 16	CHILD PROTECTIV	(XI) VE SEI	A CHILD WHO HAS PERSONAL EXPERIENCE WITH THE RVICES SYSTEM;
17 18	OF SOCIAL SERVICE		TWO REPRESENTATIVES FROM LOCAL DEPARTMENTS ND
19 20	PANELS.	<u>(XIII)</u>	TWO REPRESENTATIVES FROM LOCAL CITIZENS REVIEW
21 22	(3) SECRETARY'S DES		SECRETARY OF HUMAN RESOURCES OR THE E SHALL BE THE CHAIR OF THE ADVISORY COUNCIL.
23 24	<u>(4)</u> <u>ON:</u>	THE_	ADVISORY COUNCIL SHALL ADVISE THE DEPARTMENT
25 26	<u>IMPLEMENTATION</u>	<u>(I)</u> N PLA	THE DEVELOPMENT OF THE ALTERNATIVE RESPONSE N, WHICH MAY INCLUDE A PILOT PROGRAM;
27 28	RESPONSE IMPLE	(II) MENT	OVERSIGHT AND MONITORING OF THE ALTERNATIVE ATION PLAN;
29 30	LOCAL SERVICES		CONSULTING WITH LOCAL CITIZENS REVIEW PANELS, LIATES, AND OTHER LOCAL PARTNERS FOR FEEDBACK

1	AND RECOMMENDATIONS ON THE ALTERNATIVE RESPONSE IMPLEMENTATION
2	PLAN;
3	(IV) DEFINING THE SCOPE OF THE INDEPENDENT
4	EVALUATION OF THE IMPLEMENTATION OF THE ALTERNATIVE RESPONSE
5	PROGRAM; AND
6	(V) DEFINING THE SCOPE OF THE ONGOING EVALUATION OF
7	THE ALTERNATIVE RESPONSE PROGRAM.
•	THE ALTERNATIVE REST ONSE I ROCKAM.
8	(n) A Only a low risk report of Child abuse or neglect in
9	WHICH THERE IS A LOW RISK OF HARM TO THE CHILD MAY BE CONSIDERED FOR
10	AN ALTERNATIVE RESPONSE.
11	(O) A REPORT THAT IS NOT ASSIGNED FOR AN ALTERNATIVE RESPONSE
12	SHALL BE ASSIGNED FOR INVESTIGATION IN ACCORDANCE WITH THIS SECTION.
1.0	(b) The following property of displaying divide op-
13	(P) THE FOLLOWING REPORTS OF SUSPECTED CHILD ABUSE OR
14	NEGLECT MAY NOT BE ASSIGNED FOR AN ALTERNATIVE RESPONSE:
15	(1) CHILD SEXUAL ABUSE; AND
16	(2) CHILD ABUSE OR NEGLECT:
17	(I) OCCURRING IN AN OUT-OF-HOME PLACEMENT;
18	(II) RESULTING IN DEATH OR SERIOUS PHYSICAL OR
19	MENTAL INJURY; OR
LU	MENTAL INSCRI, ON
20	(III) WHEN IF, IN THE PREVIOUS 3 YEARS, THE
21	INDIVIDUAL SUSPECTED OF CHILD ABUSE OR NEGLECT HAS BEEN IDENTIFIED
22	AS RESPONSIBLE FOR CHILD ABUSE OR NEGLECT AS DOCUMENTED IN THE
23	RECORDS OF THE LOCAL DEPARTMENT; OR
24	(IV) IF THE INDIVIDUAL SUSPECTED OF ABUSE OR NEGLECT
25	HAS HAD ONE REPORT ASSIGNED FOR AN ALTERNATIVE RESPONSE WITHIN THE
26	PAST 12 MONTHS OR TWO REPORTS ASSIGNED FOR AN ALTERNATIVE RESPONSE
27	WITHIN THE PAST 24 MONTHS.
28	(Q) A REPORT ASSIGNED FOR AN ALTERNATIVE RESPONSE MAY BE
20	(q) A REPORT ASSIGNED FOR AN ALTERNATIVE RESPONSE MAT DE

(1) A REASSESSMENT OF THE REPORT OR RELEVANT FACTS;

REASSIGNED AT ANY TIME FOR AN IMMEDIATE INVESTIGATION BASED ON ANY

OF THE FOLLOWING FACTORS AND CIRCUMSTANCES:

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1	(2) A DETERMINATION THAT THE CASE SATISFIES A CRITERION IN
2	SUBSECTION (P) OF THIS SECTION; OR
3	(3) A FAMILY'S <u>INABILITY OR</u> REFUSAL TO COOPERATE, WHICH
4	MAY INCLUDE:
5	(I) REFUSAL TO PROVIDE OR AUTHORIZE THE RELEASE OF
6	INFORMATION NECESSARY TO COMPLETE THE ALTERNATIVE RESPONSE;
7	(II) REFUSAL TO ACCEPT SERVICES THAT WOULD DECREASE
8	THE RISK OF CHILD ABUSE OR NEGLECT OR HAVE AN IMPACT ON CHILD SAFETY;
9	(III) AN INABILITY TO ACTIVELY PARTICIPATE IN THE
10	ALTERNATIVE RESPONSE; OR
11	(IV) A REQUEST BY A FAMILY MEMBER FOR AN
12	INVESTIGATION INSTEAD OF AN ALTERNATIVE RESPONSE PARTICIPATE IN THE
13	ALTERNATIVE RESPONSE ASSESSMENT.
14	(R) A REPORT ASSIGNED FOR AN INVESTIGATION MAY BE REASSIGNED
15	FOR AN ALTERNATIVE RESPONSE AT ANY TIME BASED ON:
16	(1) A REASSESSMENT OF THE REPORT OR RELEVANT FACTS THAT
17	DEMONSTRATE THAT THE CASE MEETS THE CRITERIA FOR AN ALTERNATIVE
18	RESPONSE; AND
19	(2) A DETERMINATION THAT ACCEPTED SERVICES WOULD
20	ADDRESS ALL ISSUES OF RISK OF CHILD ABUSE OR NEGLECT AND CHILD
21	SAFETY; AND
22	(3) APPROVAL BY A CASEWORKER SUPERVISOR.
23	(S) WHEN A CASE REPORT IS REFERRED FOR AN ALTERNATIVE
24	RESPONSE, THE LOCAL DEPARTMENT SHALL:
25	(1) MEET WITH SEE THE CHILD AND THE CHILD'S PARENT OR
26	PRIMARY CARETAKER WITHIN 24 HOURS OF RECEIVING A REPORT OF PHYSICAL
27	ABUSE;
28	(2) MEET WITH SEE THE CHILD AND THE CHILD'S PARENT OR
29	PRIMARY CARETAKER WITHIN 5 DAYS OF RECEIVING A REPORT OF NEGLECT;

1	(3) ATTEMPT TO HAVE AN ON-SITE INTERVIEW WITH THE CHILD'S
2	PARENT OR PRIMARY CARETAKER;
3	(4) EVALUATE THE CHILD'S HOME ENVIRONMENT;
4	(5) DECIDE ON THE SAFETY OF THE CHILD, WHEREVER THE
5	CHILD IS, AND OF OTHER CHILDREN IN THE HOUSEHOLD;
6	(6) DECIDE ON THE SAFETY OF OTHER CHILDREN IN THE CARE OR
7	CUSTODY OF THE INDIVIDUAL SUSPECTED OF ABUSE OR NEGLECT;
8	(3) (7) ADVISE THE APPROPRIATE LAW ENFORCEMENT AGENCY
9	THAT THE REPORT HAS BEEN ASSIGNED FOR AN ALTERNATIVE RESPONSE, IF
10	THE LAW ENFORCEMENT AGENCY MADE THE REPORT OF ABUSE OR NEGLECT;
11	(4) (8) INFORM THE INDIVIDUAL SUSPECTED OF CHILD ABUSE
12	OR NEGLECT OF THE ALLEGATIONS MADE AGAINST THE INDIVIDUAL IN A
13	MANNER CONSISTENT WITH LAWS PROTECTING THE RIGHTS OF THE PERSON
14	WHO MADE THE REPORT;
15	(5) (0) COMPLETE AN ALTERNATIVE DECRONGE ACCECCMENT
16	(5) (9) COMPLETE AN ALTERNATIVE RESPONSE <u>ASSESSMENT</u> WITHIN 60 DAYS AFTER THE RECEIPT OF THE REPORT; AND
17	(6) (10) WITHIN 10 DAYS AFTER COMPLETING THE
18	ALTERNATIVE RESPONSE ASSESSMENT, PROVIDE A WRITTEN REPORT TO THE
19	FAMILY MEMBERS WHO ARE PARTICIPATING IN THE ALTERNATIVE RESPONSE
20	PLAN ASSESSMENT AS TO WHETHER AND WHAT SERVICES ARE NECESSARY TO
21	ADDRESS:
22	(I) THE SAFETY OF THE CHILD AND OTHER FAMILY
23	MEMBERS OR OTHER CHILDREN IN THE HOUSEHOLD; AND
24	(II) THE RISK OF SUBSEQUENT CHILD ABUSE OR NEGLECT;
25	$\underline{\text{AND}}$
26	(11) CONSISTENT WITH THE ASSESSMENT AND ANY SAFETY OR
27	SERVICES PLANS:
28	(I) RENDER ANY APPROPRIATE SERVICES IN THE BEST
29	INTERESTS OF THE CHILD;
30	(II) REFER THE FAMILY OR CHILD FOR ADDITIONAL
31	SERVICES; OR

1	(III) AS NECESSARY FOR THE SAFETY OF THE CHILD OR
2	OTHER CHILDREN IN THE HOUSEHOLD, ESTABLISH A PLAN TO MONITOR THE
3	SAFETY PLAN AND THE PROVISION OR COMPLETION OF APPROPRIATE
4	SERVICES.
5	(T) THE LOCAL DEPARTMENT:
6	(1) SHALL <u>:</u>
7	(I) MAINTAIN COMPLETE RECORDS RELATED TO AN
8	ALTERNATIVE RESPONSE AND SERVICES FOR 3 YEARS AFTER THE REPORT WAS
9	RECEIVED IF THERE IS NO SUBSEQUENT CHILD WELFARE INVOLVEMENT; AND
10	(II) EXPUNGE COMPLETE RECORDS RELATED TO AN
11	ALTERNATIVE RESPONSE AND SERVICES IF THERE IS NO SUBSEQUENT CHILD
12	WELFARE INVOLVEMENT AFTER 3 YEARS;
1.0	(9) MAY NOW HEL ON DIGGLOCE DECORDS DELAMED TO AN
13	(2) MAY NOT USE OR DISCLOSE RECORDS RELATED TO AN
14	ALTERNATIVE RESPONSE FOR PURPOSES OF RESPONDING TO A REQUEST FOR
15	BACKGROUND INFORMATION FOR EMPLOYMENT OR VOLUNTARY SERVICES; AND
16	(3) SHALL PROTECT FROM DISCLOSURE RECORDS RELATED TO
17	AN ALTERNATIVE RESPONSE IN ACCORDANCE WITH § 1–202 OF THE HUMAN
18	SERVICES ARTICLE.
10	SERVICES ARTICLE.
19	SECTION 2. AND BE IT FURTHER ENACTED, That the Social Services
20	Administration in the Maryland Department of Human Services shall develop a data
21	collection process to assess the impact of alternative response in the areas of child
22	safety, timeliness of response, timeliness of service, coordination and provision of local
23	human services, cost-effectiveness, record keeping, and any other significant related
24	issues.
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25	SECTION 3. AND BE IT FURTHER ENACTED, That the Department of
26	Human Resources shall contract with an independent agency to conduct an evaluation
27	of the alternative response program.
28	SECTION 4. AND BE IT FURTHER ENACTED, That the Department of
29	Human Resources may not begin actual implementation of alternative response in
30	local departments of social services before July 1, 2013.
31	SECTION $\frac{3}{5}$. AND BE IT FURTHER ENACTED, That on or before October 1,
32	2014, the Department of Human Resources shall submit to the General Assembly its
33	preliminary assessment of, and recommendations for, the alternative response
34	program established in this Act to the Governor and, in accordance with § 2–1246 of
35	the State Government Article, the General Assembly.

	SECTION 4. AND BE IT FURTHER ENACTED, That the Department of
	man Resources may begin actual implementation of alternative response in local
de r	partments of social services no earlier than July 1, 2013.
alte	SECTION 6. AND BE IT FURTHER ENACTED, That on or before October 1. 15, the Department of Human Resources shall submit a final report on the ernative response program to the Governor and, in accordance with § 2–1246 of the ate Government Article, the General Assembly.
effe	SECTION 5. <u>7.</u> AND BE IT FURTHER ENACTED, That this Act shall take ect October <u>July</u> 1, 2012.
An	proved:
$I\mathbf{p}$	proved.
	Governor.
	Speaker of the House of Delegates.
	President of the Senate.