2lr2608 CF HB 997

### By: Senator Pugh

Introduced and read first time: February 3, 2012 Assigned to: Finance

Committee Report: Favorable with amendments Senate action: Adopted Read second time: March 22, 2012

#### CHAPTER \_\_\_\_\_

1 AN ACT concerning

# 2 Commercial Law – Rental–Purchase Agreements Best Practices Act \_ 3 Disclosures

4 FOR the purpose of requiring certain annual percentage rates to be disclosed in a rental-purchase agreement; prohibiting certain items from being included in a  $\mathbf{5}$ 6 rental-purchase agreement; altering the circumstances under which a 7 consumer may reinstate a rental-purchase agreement; requiring a reduction in certain payments under certain circumstances; requiring a certain lessor to 8 9 maintain certain records for a certain period of time; establishing a certain 10 maximum price that may be charged to a consumer under certain 11 circumstances; establishing a certain maximum total amount paid by a certain 12 <del>consumer over a certain period of time;</del> requiring a lessor to provide a written 13receipt and a written statement to a consumer under certain circumstances; requiring a certain written receipt to contain certain information; requiring a 14 certain percentage rate to be stated on certain advertisements; authorizing 15 certain attorney's fees and court costs for a certain violation; providing that a 16 certain violation is an unfair or deceptive trade practice under the Maryland 1718 Consumer Protection Act; providing that a rental-purchase agreement is void 19under certain circumstances; providing for certain penalties if the agreement is 20 <del>void:</del> prohibiting a lessor from bringing a certain court action unless a certain 21notice is given to the consumer; requiring a rental-purchase agreement to be 22written in a certain manner; altering a certain form used to satisfy certain disclosure requirements; requiring a bill or invoice sent to a consumer to 2324contain certain information; authorizing the Attorney General's Office to adopt 25and enforce certain regulations and bring a certain civil action; requiring the

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



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1	Attorney General's <del>Office to place certain items on its</del> Web site <u>to include a</u>
2	<u>certain sample rental–purchase agreement; <del>altering a certain short title;</del></u>
3	defining certain terms; altering certain definitions; and generally relating to
4	rental–purchase agreements <del>best practices</del> .
<b>5</b>	BY repealing and reenacting, with amendments,
6	Article – Commercial Law
<b>7</b>	Section 12–1101, 12–1104 through 12–1107, and 12–1109 through 12–1112
8	<u>Section 12–1107</u>
9	Annotated Code of Maryland
10	(2005 Replacement Volume and 2011 Supplement)
11	BY repealing and reenacting, without amendments,
12	<del>Article – Commercial Law</del>
13	<del>Section 12–1102, 12–1103, and 12–1108</del>
14	Annotated Code of Maryland
15	(2005 Replacement Volume and 2011 Supplement)
16	BY adding to
17	Article – Commercial Law
18	Section 12–1106.1, 12–1110.1, <u>and</u> 12–1111.1 <del>, and 12–1111.2</del>
19	Annotated Code of Maryland
20	(2005 Replacement Volume and 2011 Supplement)
$\begin{array}{c} 21 \\ 22 \end{array}$	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
23	Article – Commercial Law
24	$\frac{12-1101}{12}$
24	
25	(a) In this subtitle the following words have the meanings indicated.
26	(b) (1) "Advertisement" means a commercial message in any medium that
27	aids, promotes, or assists, directly or indirectly, a rental-purchase agreement.
28	(2) "Advertisement" does not include in-store merchandising ads.
29	<del>(C)</del> "Appliance" means any refrigerator, freezer, range,
30	COOKTOP, OVEN, WASHER, DRYER, DISHWASHER, AIR CONDITIONER, AIR
31	PURIFIER, COMPUTER PROCESSOR, PRINTER, COMPUTER MONITOR, OR OTHER
32	SIMILAR MACHINE USED IN A HOUSEHOLD.
33	(D) "BALLOON PAYMENT" MEANS ANY PAYMENT GREATER THAN THE
00	(b) DIELOON IMMENT MEAND INT IMMENT UNEMEEN IMMENTER

34 **REGULAR MONTHLY PAYMENT.** 

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1	<b>f(c)] (E)</b> "Cash price" means the price at which the lessor would have sold
2	rental property covered by a rental-purchase agreement to the consumer
3	unconditionally for cash on the date of consummation.
4	[(d)] (F) "Consumer" means an individual who rents OR ATTEMPTS TO
5	<b>RENT</b> personal property under a rental-purchase agreement primarily for personal,
6	family, or household purposes.
7	f(e) (G) "Consummation" means the time at which a consumer enters into
8	a rental-purchase agreement.
0	a rentar-purchase agreement.
9	(H) (1) "Electronic device" means:
10	(I) A TELEVISION, RADIO, CAMERA, VIDEO GAME,
11	COMPUTER PROCESSOR, VIDEO MONITOR, PRINTER, OR PERIPHERAL DEVICE
12	<b>DESIGNED PRIMARILY FOR USE WITH A COMPUTER; OR</b>
13	(II) A DEVICE USED FOR THE RECORDING, STORAGE,
14	COPYING, PRINTING, TRANSMISSION, DISPLAY, OR PLAYBACK OF ANY SOUND OR
15	IMAGE.
16	(2) "Electronic device" does not include an appliance.
17	f(f) (I) "Lessor" means a person who regularly provides the use of personal
18	property through rental-purchase agreements to consumers and to whom rental
19	<del>payments are initially payable on the face of a rental–purchase agreement.</del>
20	(J) "Lessor's cost" means the actual cost, including freight
21	CHARGES, OF THE RENTAL PROPERTY TO THE LESSOR FROM A WHOLESALER,
22	DISTRIBUTOR, SUPPLIER, OR MANUFACTURER AND NET OF ANY DISCOUNTS,
23	REBATES, AND INCENTIVES.
24	<b>[(g)]-(K)</b> "Rental property" means personal property that is the subject of a
$\frac{24}{25}$	rental-purchase agreement.
_0	
26	<b>[(h)] (L)</b> <u>"Rental-purchase agreement" means an agreement that:</u>
27	(1) Is for the use of personal property by an individual primarily for
28	personal, family, or household purposes;
29	(2) [Is for an initial period of 4 months or less;
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30	(3)] Is automatically renewable for a weekly or monthly period with
31	each rental payment after the initial period; and

	4	SENATE BILL 778
$\frac{1}{2}$	<del>owner of the</del>	<b>(</b> (4) <b>] (3)</b> Allows but does not obligate the consumer to become the property.
3	<del>12-1102.</del>	
4 5	<del>(a)</del> <del>deemed to be</del>	A rental–purchase agreement that complies with this subtitle may not be <del>3:</del>
6		(1) A "retail sale", as defined in $\frac{12-601}{s}$ of this title;
7 8	<del>title; or</del>	(2) An "installment sale agreement", as defined in § 12–601(m) of this
9		(3) A "security interest", as defined in § 1–201(37) of this article.
10	<del>(b)</del>	This subtitle does not apply to:
11 12 13		(1) A rental-purchase agreement made primarily for business, or agricultural purposes, or made with governmental agencies, lities, or organizations;
14		(2) A rental of a safe deposit box;
15		(3) A lease or bailment of personal property that:
16		(i) Is incidental to the rental of real property; and
$\begin{array}{c} 17\\ 18 \end{array}$	<del>rented real p</del>	(ii) Provides that the consumer has no option to purchase the property; or
19		(4) <u>A lease of an automobile.</u>
20	<del>12–1103.</del>	
$\begin{array}{c} 21 \\ 22 \end{array}$	<del>(a)</del> <del>under this su</del>	(1) A lessor shall disclose to a consumer the information required abtitle.
$23 \\ 24 \\ 25$	<del>make the dia disclosures n</del>	(2) In a transaction involving more than 1 lessor, only 1 lessor need selosures required under this subtitle, but all lessors shall be bound by the nade.
$\frac{26}{27}$	<del>(b)</del> <del>consummati</del>	A lessor shall make the disclosures required under this subtitle before on of the rental-purchase agreement.
28	<del>(c)</del>	A lessor shall:

1	(1) Make the disclosures required under this subtitle in a written form
2	that is simple and understandable and is written or typed in a size not less than 1
3	point type;
4	(2) Make the disclosures required under this subtitle on the face of th
<b>5</b>	rental-purchase agreement above the consumer's signature line; and
0	
6	(3) Deliver a copy of the rental–purchase agreement to the consumer.
$\overline{7}$	(d) If a disclosure becomes inaccurate as a result of any act, occurrence, o
8	agreement by the consumer after delivery of the rental property, the resulting
9	inaccuracy is not a violation of this subtitle.
U	
10	$\frac{12-1104}{12-1104}$
10	
11	<del>(a)</del> <del>The—lessor shall disclose in each rental-purchase agreement, a</del>
12	applicable:
14	
13	(1) The total number, total amount, and timing of all rental payment
14	necessary to acquire ownership of the rental property;
	necessary to acquire ownership of the rental property,
15	(2) A statement that the consumer will not own the rental property
16	until the consumer has paid the total of payments necessary to acquire ownership;
10	and the consumer has para the total of payments necessary to acquire ownership,
17	(3) A brief description of the rental property sufficient to identify th
18	rental property to the consumer and the lessor, including an identification number an
19	a statement indicating whether the rental property is new or used;
10	a statement maleating whether the rental property is new of usea,
20	(4) (i) A statement of the cash price of the rental property; or
20	(i) (i) it statement of the cash price of the rental property, of
21	(ii) If a single rental-purchase agreement involves a lease of
22	or more items of rental property as a set, a statement of the aggregate cash price of a
23	items;
20	<del>1001115,</del>
24	(5) The total of initial payments paid or required to be paid at o
$\frac{24}{25}$	before consummation of the rental-purchase agreement or delivery of the renta
$\frac{20}{26}$	property, whichever is later;
20	property, whichever is later,
27	(6) A statement that the total of rental payments does not includ
28	other charges, such as reinstatement fees, damage fees, or pickup fees;
<u> </u>	onior onargos, such as removatement rees, aamage rees, or presap rees,
29	(7) A statement that the consumer has the right to exercise an early
$\frac{20}{30}$	purchase option and the price, formula, or method for determining the early purchas
31	
υL	<del>option price;</del>

1		<del>(8)</del>	A statement that the consumer must pay the early purchase option
2	<del>price for the </del>	renta	l property if, and when, the rental property is lost, stolen, damaged,
3	<del>or destroyed;</del>		
4	-	(9)	(i) A statement identifying the lessor as the party responsible
<b>5</b>		· /	servicing the rental property while it is being rented;
0			
6			(ii) A description of that responsibility; and
0			(ii) it accomption of that responsionity, and
7			(iii) A statement that if any part of a manufacturer's express
	momente oor		
8			ne rental property at the time the consumer acquires ownership of
9	_		y, it shall be transferred to the consumer, if allowed by the terms of
10	<del>the warranty</del>	<del>.</del>	
11	4	<del>(10)</del>	The date of consummation and the identities of the lessor and
12	<del>consumer;</del>		
13	:	(11)	A statement that the consumer may terminate the rental-purchase
14	<del>agreement v</del>	<del>rithou</del>	it penalty by voluntarily surrendering or returning the rental
15			epair, normal wear and tear excepted, upon expiration of any rental
16			of any past due rental payments;
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17	4	(12)	Notice of the consumer's right to reinstate an agreement as
18			106 of this subtitle; fand]
10	provided in 3	14-1	Too of this subtrice, Lanal
19		(13)	Any other charges, including reinstatement fees, damage fees, and
		` '	miny other charges, meruung remstatement rees, uamage rees, and
20	<del>pickup fees<b>;</b> /</del>	<del>IND</del>	
21	:	<del>(14)</del>	THE EFFECTIVE ANNUAL PERCENTAGE RATE (APR) OF EACH
22	HTEM OR TH	E SET	<del>OF ITEMS LEASED.</del>
23	<del>(b)</del> :	A les	sor shall place on property which is to be leased as a part of a
24			greement and is displayed in the lessor's place of business a tag
25	which shall in		
26	-	(1)	The number and amount of individual renewal payments
$\frac{20}{27}$		` '	ase the property;
41	Hecebbal y to	purch	ase the property,
00		(0)	The total amount records and to receive here the mean outer and
28	•	<del>(2)</del>	The total amount necessary to purchase the property; and
00		$\langle 0 \rangle$	
29	÷	<del>(3)</del>	Whether the property is new or used.
30	$\frac{12-1105}{12-1105}$		
		_	
31	A rent	<del>al-pu</del>	<del>rchase agreement may not contain:</del>
32	•	<del>(1)</del>	A confession of judgment;

1	<del>(2)</del>	A negotiable instrument;
2	(3)	A security interest or any other claim of a property interest in any
3	<del>goods except th</del>	e rental property delivered by the lessor pursuant to the
4	<del>rental–purchase a</del>	
5	<del>(4)</del>	A wage assignment;
6	<del>(5)</del>	A waiver by the consumer of claims or defenses; [or]
7	<del>(6)</del>	A provision authorizing the lessor or a person acting on the lessor's
8		<del>on the consumer's premises or to commit any breach of the peace in</del>
9	the repossession of	f rental property;
10	<del>(7)</del>	AN INTEREST RATE THAT EXCEEDS 6%;
11	<del>(8)</del>	A REQUIREMENT THAT THE LESSOR HAVE INSURANCE;
12	<del>(9)</del>	A PENALTY OR CHARGE FOR EARLY PURCHASE;
13		A BALLOON PAYMENT TOTALING MORE THAN THREE
14	REGULAR MONTI	<del>ILY PAYMENTS;</del>
15	<del>(11)</del>	A SECURITY DEPOSIT;
16	<del>(12)</del>	More than one late charge or reinstatement fee
17		D-OF-DELINQUENCY;
18	(19)	A LATE CHARGE OR REINSTATEMENT FEE UNLESS A
19	<del>CONSUMER HAS I</del>	BEEN DELINQUENT FOR MORE THAN 5 DAYS;
20	<del>(14)</del>	A MANDATORY ARBITRATION CLAUSE;
21	<del>(15)</del>	ANY INFORMATION THAT IS NOT REQUIRED BY LAW;
22	<del>(16)</del>	A TIME PERIOD LESS THAN 3 DAYS AFTER SIGNING THE
23	RENTAL-PURCH/	ASE AGREEMENT FOR THE CONSUMER TO RESCIND THE
24	RENTAL-PURCH/	ASE AGREEMENT; OR
25	<del>(17)</del>	A CHARGE OR PENALTY FOR A LESSOR WHO RESCINDS THE
26	RENTAL-PURCH/	SE AGREEMENT BEFORE TAKING POSSESSION OF THE
27	PROPERTY SUBJ	ECT TO THE RENTAL PURCHASE AGREEMENT.

12 - 1106A consumer who fails to make a timely rental payment may reinstate the <del>(a)</del> rental-purchase agreement, without losing any rights or options that exist under the rental-purchase agreement, if within [5] 60 days of the renewal date, for a consumer who renews on a monthly basis, or within [2] 21 days of the renewal date, for a consumer who renews on a weekly basis, BUT IN NO CASE LESS THAN 90 DAYS FOR A CONSUMER WHO HAS PAID AT LEAST 51% OF THE TOTAL PAYMENTS NECESSARY TO ACQUIRE OWNERSHIP OF THE RENTAL PROPERTY. IF-the consumer pays: (1)All past due rental charges; <del>(2)</del> If the rental property has been picked up or repossessed, the reasonable costs of pickup and redelivery; and (3)Any applicable reinstatement fee, which may not exceed \$5. A consumer who has paid less than [two-thirds] 51% of the total of <del>(h)</del> payments necessary to acquire ownership of the rental property and who has returned or voluntarily surrendered the rental property without judicial process during the applicable reinstatement period under subsection (a) of this section or who has made the property available for pickup at the request of the lessor, whichever occurs last, may reinstate the rental-purchase agreement prior to a date not less than 21 days after the date of the return of the rental property. A consumer who has paid [two-thirds] 51% or more of the total of <del>(e)</del> payments necessary to acquire ownership of the rental property and who has returned or voluntarily surrendered the rental property without judicial process during the applicable period set forth in subsection (a) of this section or who has made the property available for pickup at the request of the lessor, whichever occurs last, may reinstate the rental-purchase agreement prior to a date not less than [45] 90 days after the date of the return of the rental property.  $\left( \mathbf{d} \right)$ Nothing in this section shall prevent a lessor from repossessing the property during the reinstatement period, but a repossession may not affect the consumer's right to reinstate. After reinstatement, the lessor shall provide the consumer with the same rental property or a substitute property of comparable quality and condition.

33 (e) (1) <u>A lessor may repossess property under a rental-purchase</u> 34 <del>agreement if the consumer is in default of:</del>

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(i) Any sum due under the agreement; or

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1	(ii) The performance of any promise the breach of which is
<b>2</b>	expressly made a ground for repossessing the property.
3	(2) A lessor may repossess property only by legal process or self-help
4	without the use of force. Nothing in this section authorizes a violation of criminal law.
_	
5	(3) At the time of repossession of the property, the lessor shall deliver
6	to the consumer a written notice which states the right of the buyer to reinstate the
7	rental-purchase agreement, the last date by which the consumer may reinstate the
8	agreement, and the amount payable for reinstatement.
0	(4) $[\pi]$ $[\Lambda]$ $[\pi]$ $[\Lambda]$ $[\pi]$ $[\Lambda]$ $[\pi]$
9	(4) [The] A consumer WHO HAS PAID LESS THAN 51% OF THE
10	TOTAL PAYMENTS NECESSARY TO ACQUIRE OWNERSHIP OF THE RENTAL
11	PROPERTY may reinstate the rental-purchase agreement within [15] 21 days after
12	the date of repossession by paying ONLY THE FOLLOWING:
13	(i) All-past due rental charges, SUBJECT TO INTEREST AND
14	PENALTIES NOT TO EXCEED 6% OF THE ARREARAGE;
15	(ii) The reasonable costs of pickup and redelivery; and
10	
16	<del>(iii)</del> A reinstatement fee of \$5.
17	
17	$(5) \qquad \qquad$
18	WHO PAID MORE THAN 51% OF THE VALUE OF THE TOTAL PAYMENTS
19	NECESSARY TO ACQUIRE OWNERSHIP OF THE RENTAL PROPERTY MAY
20	REINSTATE THE RENTAL-PURCHASE AGREEMENT WITHIN 90 DAYS AFTER THE
21	REPOSSESSION BY PAYING:
22	(I) ALL PAST DUE RENTAL CHARGES, SUBJECT TO
23	<del>INTEREST AND PENALTIES NOT TO EXCEED <b>6%</b> OF THE ARREARAGE;</del>
24	(II) THE REASONABLE COSTS OF PICKUP AND REDELIVERY,
25	WHICH IN NO CASE MAY EXCEED 6% OF THE ARREARAGE; AND
26	<del>(III)</del> A reinstatement fee of \$5.
27	<del>(f)</del> <del>(1)</del> <del>A consumer who has signed a rental-purchase</del>
28	AGREEMENT AND EXPERIENCES AN INTERRUPTION OF INCOME OR REDUCTION
$\frac{1}{29}$	OF 25% OR MORE SHALL HAVE THE AMOUNT OF EACH PAYMENT REDUCED.
30	(2) THE INCOME INTERRUPTION OR REDUCTION UNDER
31	PARAGRAPH (1) OF THIS SUBSECTION MUST BE DUE TO:
υı	THE HURLET II (I) OF THIS SUDSECTION WORT DE DUE TO:
იი	
32	<del>(I)</del> <del>Involuntary job loss;</del>

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1	(II) INVOLUNTARY REDUCED EMPLOYMENT;
2	(III) ILLNESS;
3	(IV) PREGNANCY; OR
4	<del>(V)</del> <del>DISABILITY.</del>
$5 \\ 6$	(3) To qualify for a payment reduction under paragraph (1) of this subsection, the consumer shall have;
7 8 9	(1) PAID 51% OR MORE OF THE VALUE OF THE TOTAL PAYMENTS NECESSARY TO ACQUIRE OWNERSHIP OF THE RENTAL PROPERTY; AND
10 11	(II) Provided to the lessor some evidence of the Amount and cause of the interruption or reduction in income.
12 13	(4) The lessor shall reduce the amount of each rental payment to equal the lesser of:
$\begin{array}{c} 14 \\ 15 \end{array}$	(i) The percentage reduction in the consumer's income; or
16	<del>(II)</del> <del>50%.</del>
17	12–1106.1.
18 19 20	(A) A LESSOR SHALL MAINTAIN <u>A COPY OF THE RENTAL-PURCHASE</u> <u>AGREEMENT</u> FOR <u>4</u> <u>3</u> YEARS AFTER THE FINAL PAYMENT ON A RENTAL-PURCHASE AGREEMENT <del>, THE FOLLOWING;</del>
21 22	(1) Records that establish the lessor's cost for each item of property subject to the rental-purchase agreement;
23	(2) A COPY OF THE RENTAL-PURCHASE AGREEMENT; AND
24	(3) THE RECORDS ON WHICH THE CASH PRICE IS BASED.
$\frac{25}{26}$	(B) THE MAXIMUM CASH PRICE CHARGED TO A CONSUMER MAY NOT EXCEED:

$\frac{1}{2}$	(1) 1.56% OF THE LESSOR'S COST FOR APPLIANCES O ELECTRONICS; OR
$\frac{3}{4}$	(2) 1.67% OF THE LESSOR'S COST FOR ANY ITEM THAT IS NOT A APPLIANCE OR ELECTRONIC DEVICE.
5 6 7	(C) THE MAXIMUM TOTAL MONEY PAID OVER THE LIFE OF TH RENTAL-PURCHASE AGREEMENT MAY NOT EXCEED TWO TIMES THE MAXIMU CASH PRICE.
8	12–1107.
9 10 11 12	(A) A lessor shall provide the consumer with a written receipt for each payment under a rental-purchase agreement made {in person} by cash {or}, mone order, OR, IF THE PAYMENT IS MADE IN ANY OTHER FORM, ON REQUEST AN PAYMENT METHOD THAT DOES NOT PROVIDE EVIDENCE OF PAYMENT.
13	(B) <u>THE WRITTEN RECEIPT SHALL CONTAIN THE:</u>
14	(1) TOTAL AMOUNT PAID;
15	(2) TOTAL AMOUNT DUE THAT WEEK OR MONTH; AND
$\frac{16}{17}$	(3) TOTAL REMAINING RENTAL PAYMENTS NECESSARY T ACQUIRE OWNERSHIP OF THE ITEM.
$\frac{18}{19}$	(C) THE LESSOR SHALL PROVIDE THE CONSUMER WITH A WRITTE STATEMENT OF ACCOUNT WITHIN 3 DAYS AFTER THE CONSUMER'S REQUEST.
20	$\frac{12-1108}{12}$
$\begin{array}{c} 21\\ 22\\ 23 \end{array}$	(a) When a rental-purchase agreement is satisfied and replaced by a ne rental-purchase agreement between the lessor and consumer, the lessor and consume shall negotiate a new rental-purchase agreement requiring new disclosures.
24 $25$	(b) The following do not require the negotiation of a new rental-purchas agreement:
26 27 28	(1) The addition or return of rental property under a multiple-ite agreement or the substitution of the rental property, if in either case the average payment allocable to a payment period is not changed by more than 25 percent;
29	(2) A deferral or extension of 1 or more rental payments, or portions

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1	(3) A reduction in charges in the rental-purchase agreement; or
2	(4) A rental-purchase agreement involved in a court proceeding.
3	$\frac{12-1109}{12}$
4 5	(a) An advertisement for a rental–purchase agreement that refers to or states the dollar amount of any payment and the right to acquire ownership for any 1
6	specific item shall clearly and conspicuously state, as applicable:
7	(1) That the transaction advertised is a rental-purchase agreement;
$\frac{8}{9}$	(2) The total cost and the number of payments necessary to acquire ownership; [and]
10	(3) That the consumer acquires no ownership right if the total amount
11	necessary to acquire ownership is not paid; AND
$\begin{array}{c} 12\\ 13\end{array}$	(4) The effective annual percentage rate (APR) of the rental-purchase agreement.
14	(b) Any owner, employee, or agent of any medium in which an advertisement
15	<del>appears or through which it is disseminated may not be liable for violations under this</del>
16	section.
17	(c) The requirements under subsection (a) of this section do not apply to an
18	advertisement that:
10	
19	(1) Does not refer to or state the amount of any payment; or
20	(2) Is published in the yellow pages of a telephone directory or in any
$\frac{20}{21}$	similar directory of business.
21	Similar arcelory of busiless.
22	$\frac{12-1110}{12-1110}$
23	(a) A person who willfully and intentionally OR NEGLIGENTLY violates any
<b>2</b> 3 24	provision of this subtitle is guilty of a misdemeanor and on conviction is subject to a
$\frac{24}{25}$	fine not to exceed \$500 per violation.
20	<del>ime not to exceed poor per violation.</del>
26	(b) For a violation of a provision of this subtitle, a consumer under a
27	rental-purchase agreement may recover from the lessor committing the violation, or
28	may set off by way of a counterclaim in an action brought by the lessor or its assignee,
29	an amount equal to:
30	(1) Actual damages; [and]

1	<del>(2)</del>
2	NEGLIGENT VIOLATION; AND
3	(3) \$1,000 plus reasonable attorney's fees and court
4	COSTS FOR A WILLFUL AND INTENTIONAL VIOLATION.
5	(c) A lessor or its assignee may not be held liable under this subtitle if the
6	<del>lessor or its assignee proves by a preponderance of the evidence:</del>
7	(1) That the violation was unintentional and resulted from a bona fide
8	error, notwithstanding the maintenance of procedures reasonably adopted to avoid
9	that type of error; and
10	(2) That the lessor or its assignee corrected the error and refunded any
11	money excessively charged due to the error, within 30 days after discovering or
12	receiving notice of the error.
13	(D) A WILLFUL AND INTENTIONAL VIOLATION OF THIS SUBTITLE IS AN
14	UNFAIR OR DECEPTIVE TRADE PRACTICE UNDER TITLE 13, SUBTITLE 3 OF THIS
15	ARTICLE.
16	(e) (1) The rental-purchase agreement is void if a lessor
17	WILLFULLY AND INTENTIONALLY DISCLOSES A CASH PRICE OR TOTAL OF
18	PAYMENTS THAT EXCEEDS THE AMOUNT PERMITTED UNDER THIS SUBTITLE.
19	(2) IF THE RENTAL-PURCHASE AGREEMENT IS VOIDED UNDER
20	PARAGRAPH (1) OF THIS SUBSECTION:
21	(i) The consumer shall retain the merchandise
22	WITHOUT OBLIGATION TO THE LESSOR; AND
23	(II) THE LESSOR SHALL REFUND TO THE CONSUMER ALL
$\frac{23}{24}$	AMOUNTS PAID, INCLUDING ANY FEES, DELIVERY CHARGES, AND PENALTIES.
24	AMOUNTS FAID, INCLUDING ANT FEES, DELIVERT CHARGES, AND FERALIES.
25	12–1110.1.
26	(A) A LESSOR MAY NOT BRING A COURT ACTION TO RECOVER
27	PROPERTY SUBJECT TO A RENTAL-PURCHASE AGREEMENT UNTIL 15 DAYS
28	AFTER THE CONSUMER HAS <del>RECEIVED ACTUAL</del> <u>BEEN SENT</u> NOTICE OF A
29	DEFAULT.

30(B) NOTICE OF DEFAULT SENT BY CERTIFIED MAIL TO THE31CONSUMER'S LAST KNOWN ADDRESS CONSTITUTES ACTUAL NOTICE.

	14 SENAT	E BILL 778	
1 2	(C) ANY PERSON AT THE LA MAY SIGN FOR THE NOTICE.	ST KNOWN ADDRESS	OF THE CONSUMER
-			
3	(D) THE NOTICE SHALL INCL	UDE ANY AMOUNT TH	HE CONSUMER MUST
4	PAY TO REINSTATE THE RENTAL-PURC	CHASE AGREEMENT <u>, 11</u>	<u>F APPLICABLE</u> .
<b>5</b>	<del>(e)</del> <del>The amount stated</del>	IN THE NOTICE S	SHALL CONSTITUTE
6	SATISFACTION OF THE RENTAL-PURC	HASE AGREEMENT IF '	<del>THE AMOUNT IS PAID</del>
7	WITHIN 7 DAYS AFTER RECEIVING THE	<del>E NOTICE.</del>	
8	(F) THE NOTICE OF DEFAULT	<u> ALSO MUST INCLUDI</u>	E ANY LEGAL RIGHTS
9	THAT ARE REQUIRED BY THE ATTORN	<del>ey General to be d</del>	<del>ISCLOSED.</del>
10	(G) THE NOTICE REQUIRED B	Y THIS SECTION IS NO	T A SUBSTITUTE FOR
11	ANY ADDITIONAL SERVICE OF PROCES	S REQUIRED BY LAW.	
12	<del>12–1111.</del>		
13	(A) A RENTAL-PURCHASE AG	REEMENT SHALL BE	WRITTEN IN PLAIN
14	ENGLISH AND IN THE FORM OF OTH	<del>IER LANGUAGE USED</del>	BY THE LESSOR IN
15	ADVERTISEMENTS RELATED TO RENT/	AL-PURCHASE AGREE	MENTS.
16	(B) The following is an example	<del>of a form which shall</del>	he used to satisfy the
17	disclosure requirements of §§ 12–1103(c)		
18	THE EFFECTIVE ANNUAL PERCENT	AGE RATE (APR) OF T	HIS TRANSACTION
19		<u> </u>	
20	WARNING: DO NOT SIGN THIS AGREE	MENT DEEADE VAII HA	νε σελη τη οσ τε τη
$\frac{20}{21}$		BLANK SPACES.	WE NEED II OK IF II
22	<del>"Rental–Pur</del>	<del>chase Agreement</del>	
23	<del>1.</del> <del>Lessor(s):</del>	<del>Lessee(s):</del>	
24	Name	<u> </u>	
25	Address		
26	Telephone no	<u> </u>	
27	2. Description of Rental Property:		
28		Identification	
29	-Item Quantity	Number	Condition
30			<u>New</u>
31			- <del>Used</del>

1	Casl	h Price:	
2	<del>3.</del>	Total Initial Payment:	
$\frac{2}{3}$	0.	Rental Payment: \$	
4		Delivery Charge: \$	
$\frac{4}{5}$		Tax: \$	
6		Other (specify):     \$	
7		Total:	
8	<del>4.</del>	Rental Payments:	
9	1.	Total Weekly Rental Payments: (includes tax)	
10		Total Monthly Rental Payment: (includes tax)	
11	<del>5.</del>	Other Charges:	
12		In Home Pick-up Fee: <u>\$</u>	
13		Reinstatement Fee:	
14		Other (specify):	
15	<del>6.</del>	Total Cost To Acquire Ownership:	
16		If you renew this rental agreement each week/month, for	
17		weeks/months, you will pay a total of \$ to own the rental property.	
18		This amount includes your total initial payment but does not include other	
19		charges such as damage, reinstatement or pick-up fees for which you may be	
20		<del>liable.</del>	
21		THE EFFECTIVE ANNUAL PERCENTAGE RATE (APR) OF THIS	
22		TRANSACTION IS%.	
23	<del>7.</del>	<del>No Ownership Until Total Paid:</del>	
24		You will not acquire ownership of the rental property until you pay the total	
25		rental payments necessary to acquire ownership, or unless you exercise an early	
26		<del>purchase option.</del>	
27	<del>8.</del>	Early Purchase Option:	
28		You may purchase the rental property at any time after your first rental	
29		<del>payment.</del>	
30		(Describe formula or method here)	
31	<del>9.</del>	Maintenance:	
32		We (lessor) are responsible for maintaining the rental property in good working	
33		condition while it is being rented. We will provide all necessary service, repair or	
34		replacement (specify if in home or in store) if you notify us by phone or mail that	
35		service is needed. We will not be responsible for repairs done by anyone other	
36		than us.	
37	<del>10.</del>	Warranty:	
38		If allowed by the manufacturer, the manufacturer's express warranty covering	
39		the rental property rented under this agreement will be transferred to you if, and	
40		at the time, you acquire ownership of the rental property.	
41	<del>11.</del>	Damages:	
42		You (lessee) are entirely responsible for loss, damages, theft or destruction of the	
43		rental property while it is in your possession. Your liability for such damage will	
44 45		not exceed the early purchase option price of the rental property as of the date it	
45	10	<del>is lost, stolen, damaged or destroyed.</del> <del>Termination:</del>	
46	$\frac{12}{12}$	Termination:	

	10	SERVITE DILLE 110	
1		You (lessee) may terminate this agreement without penalty at the end of any	
$\overline{2}$	weekly or monthly term by returning the rental property to us in good condition.		
3	You will be liable for any unpaid rental payments due upon the date of return.		
4	<del>13.</del> Reinstatement:		
<b>5</b>	If you (lessee) fail to make a timely payment, you may reinstate the agreement		
6		without penalty, if:	
7		1) You pay all past due rental charges and a reinstatement fee within [2] 21	
8	days (weekly renters) or -[5] 60 days (monthly renters) of your renewal date; or		
9	2) You return or voluntarily surronder the rental property within 2 days (weekly		
10	<del>renters) or 5 days (monthly renters) of your renewal date. If you choose to</del>		
11	reinstate the agreement after returning the rental property, you will have up to		
12	<del>21 days (or longer depending on how long you have rented the rental property) to</del>		
13	pay all past due rental charges, a reinstatement fee and a reasonable redelivery		
14	fee if we deliver the rental property.		
15	<del>I ha</del>	ve read the above disclosures before signing this rental–purchase agreement.	
16	Less	<del>bee(s):</del>	
17		<u>"</u>	
18	<del>12-1111.1.</del>		
19		EACH BILL OR INVOICE SENT TO A CONSUMER MUST CONTAIN THE:	
20		(1) TOTAL AMOUNT PAID;	
21		(2) TOTAL BALANCE DUE THAT MONTH;	
22		(3) TOTAL OUTSTANDING BALANCE;	
23		(4) Effective annual percentage rate (APR) of the	
$\frac{1}{24}$	TOTAL OUTSTANDING BALANCE; AND		
- 1	101		
25		(5) Amount of interest saved by paying down the total	
$\frac{25}{26}$	OUT	STANDING BALANCE IN 6 MONTHS AND IN 1 YEAR.	
20	<del>UU I</del>	BIANDING BALANCE IN C MONTHBAND IN I YEAR.	
27	10	1111 0 10 1111 1	
21	$\frac{12-1111.2}{12-1111.1}$		
28		(A) THE ATTORNEY GENERAL MAY ADOPT AND ENFORCE REGULATIONS	
	<b>m</b> O (		
29	<del>TU (</del>	CARRY OUT THIS SUBTITLE.	
0.0			
30	a ·	(B) THE ATTORNEY GENERAL'S WEB SITE SHALL INCLUDE THE	
31	SAM	PLE <del>EORMS AND</del> RENTAL-PURCHASE ACREEMENTS FOR THE CONVENIENCE	

30(B)THE ATTORNEY GENERAL'S WEB SITE SHALL INCLUDE <br/>THE31SAMPLE FORMS AND RENTAL-PURCHASE AGREEMENTS FOR THE CONVENIENCE32OF LESSORS AGREEMENT IN § 12–1111 OF THIS SUBTITLE.

#### 16

THE ATTORNEY GENERAL MAY BRING A CIVIL ACTION TO RESTRAIN 1 <del>(C)</del>  $\mathbf{2}$ A LESSOR OR A PERSON ACTING ON BEHALF OF THE ATTORNEY GENERAL 3 FROM: 4 <del>(1)</del> MAKING OR ENFORCING UNCONSCIONABLE TERMS OR  $\mathbf{5}$ **PROVISIONS IN A RENTAL-PURCHASE AGREEMENT:** 6 <del>(2)</del> ENGAGING IN FRAUDULENT OR UNCONSCIONABLE CONDUCT 7TO INDUCE A CONSUMER TO ENTER INTO A RENTAL-PURCHASE AGREEMENT OR 8 **RELATED TRANSACTION; OR** 9 <del>(3)</del> **ENGAGING IN FRAUDULENT OR UNCONSCIONABLE CONDUCT** IN THE COLLECTION OF PAYMENTS ARISING FROM A RENTAL PURCHASE 10 11 AGREEMENT. 12<del>12-1112.</del> This subtitle may be cited as the Maryland Rental-Purchase Agreement BEST 13PRACTICES Act. 14SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 15

16 October 1, 2012.

Approved:

Governor.

President of the Senate.

Speaker of the House of Delegates.