SENATE BILL 999

K3, P4 2lr2927

By: Senator Muse

Introduced and read first time: February 17, 2012

Assigned to: Rules

A BILL ENTITLED

1 AN ACT concerning

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Labor and Employment - Abusive Work Environments - Employee Remedies

3 FOR the purpose of prohibiting a supervisor or an employee who is supervised by the 4 supervisor from subjecting an employee to an abusive work environment that 5 includes certain abusive conduct that causes certain harm to the employee; 6 providing that a supervisor or an employee is individually liable for a violation 7 of this Act; providing that a certain supervisor is vicariously liable for a 8 violation of this Act; prohibiting a supervisor from retaliating against an employee who opposes or resists abusive conduct in the employee's work 9 environment or takes other action regarding a violation of this Act; authorizing 10 an employee to file an action for a violation of this Act; requiring that a certain 11 12 action be filed in a certain circuit court and within a certain time period after 13 the last act that constitutes the alleged violation; specifying certain affirmative defenses for a supervisor or an employee against whom a certain action has 14 15 been filed; authorizing certain remedies for violations of this Act; prohibiting a 16 circuit court from ordering punitive damages under certain circumstances; 17 limiting the liability of a supervisor for emotional distress to a certain dollar amount under certain circumstances; requiring an employee who has received 18 19 workers' compensation under a certain provision of law to repay the 20 compensation under certain circumstances; stating the intent of the General 21 Assembly; providing for the application of this Act; defining certain terms; and 22 generally relating to abusive work environments.

23 BY adding to

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Article – Labor and Employment

Section 3–1101 through 3–1104 to be under the new subtitle "Subtitle 11.

Abusive Work Environments"

27 Annotated Code of Maryland

28 (2008 Replacement Volume and 2011 Supplement)

29 Preamble

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1 2	WHEREAS, The social and economic well-being of Maryland is dependent on healthy and productive employees; and
3 4 5 6	WHEREAS, Between 37 and 59 percent of employees directly experience health-endangering workplace bullying, abuse, and harassment and this type of workplace mistreatment is approximately four times more prevalent than sexual harassment alone; and
7 8 9 10 11	WHEREAS, Workplace bullying, abuse, and harassment can inflict serious harm on targeted employees, including feelings of shame and humiliation, severe anxiety, depression, suicidal tendencies, impaired immune systems, hypertension, increased risk of cardiovascular disease, and symptoms consistent with posttraumatic stress disorder; and
12 13 14	WHEREAS, Abusive work environments can have serious consequences for employers, including reduced employee productivity and morale, higher turnover and absenteeism rates, and increased medical and workers' compensation claims; and
15 16 17 18	WHEREAS, If mistreated employees who have been subjected to abusive treatment at work cannot establish that the behavior was motivated by race, color, gender, sexual orientation, national origin, or age, they are unlikely to be protected by the law against the mistreatment; and
19 20 21	WHEREAS, Legal protection from abusive work environments should not be limited to behavior affecting individuals in certain protected classes as is the case under employment discrimination statutes; and
22 23 24	WHEREAS, Existing workers' compensation plans and common—law tort actions are inadequate to discourage workplace abuse or to provide adequate relief to employees who have been harmed by abusive work environments; now, therefore,
25 26	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
27	Article – Labor and Employment
28	SUBTITLE 11. ABUSIVE WORK ENVIRONMENTS.
29	3–1101.
30 31	(A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS INDICATED.

(B) (1) "ABUSIVE CONDUCT" MEANS ACTS OF A SUPERVISOR OR EMPLOYEE TARGETED AT AN INDIVIDUAL EMPLOYEE THAT A REASONABLE

- INDIVIDUAL WOULD EXPERIENCE AS CREATING A HOSTILE WORK 1 2ENVIRONMENT BASED ON THE SEVERITY, NATURE, AND FREQUENCY OF THE 3 SUPERVISOR'S OR EMPLOYEE'S CONDUCT. "ABUSIVE CONDUCT" INCLUDES: 4 **(2)** 5 REPEATED VERBAL ABUSE, INCLUDING THE USE OF (I)6 DEROGATORY AND DISPARAGING REMARKS, INSULTS, AND EPITHETS; VERBAL OR PHYSICAL CONDUCT OF A THREATENING, 7 (II)8 INTIMIDATING, HUMILIATING, OR CRUEL NATURE; AND 9 (III) THE SABOTAGE OR UNDERMINING OF ANOTHER 10 EMPLOYEE'S WORK PERFORMANCE. "ADVERSE EMPLOYMENT ACTION" INCLUDES: 11 (C) 12 **(1) TERMINATION;** 13 **(2) DEMOTION**; 14 **(3)** UNFAVORABLE REASSIGNMENT; 15 **(4) FAILURE TO PROMOTE;** 16 **(5) DISCIPLINARY ACTION; AND** 17 **(6)** REDUCTION IN COMPENSATION. "EMPLOYEE" INCLUDES AN INDIVIDUAL EMPLOYED BY 18 19 GOVERNMENTAL UNIT. 20 **(E)** "EMPLOYER" INCLUDES A GOVERNMENTAL UNIT. "SUPERVISOR" MEANS AN INDIVIDUAL WITHIN AN EMPLOYER'S 2122ORGANIZATION WHO HAS THE AUTHORITY TO: 23**(1)** DIRECT AND CONTROL THE WORK PERFORMANCE OF AN
- 25 (2) TAKE CORRECTIVE ACTION REGARDING THE VIOLATION OF A LAW OR REGULATION OF WHICH THE EMPLOYEE COMPLAINS.

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EMPLOYEE; OR

1 **3–1102.**

- 2 IT IS THE PURPOSE OF THE GENERAL ASSEMBLY IN ENACTING THIS 3 SUBTITLE TO PROVIDE:
- 4 (1) A LEGAL INCENTIVE FOR SUPERVISORS TO PREVENT AND
- 5 CORRECT ABUSIVE WORK ENVIRONMENTS UNDER THE SUPERVISOR'S CONTROL;
- 6 AND
- 7 (2) LEGAL RELIEF FOR EMPLOYEES WHO HAVE BEEN HARMED
- 8 PSYCHOLOGICALLY, PHYSICALLY, OR FINANCIALLY BY BEING DELIBERATELY
- 9 SUBJECTED TO ABUSIVE CONDUCT AND A HOSTILE WORK ENVIRONMENT.
- 10 **3–1103.**
- 11 (A) (1) A SUPERVISOR OR AN EMPLOYEE WHO IS SUPERVISED BY THE
- 12 SUPERVISOR MAY NOT SUBJECT AN EMPLOYEE OF AN EMPLOYER TO AN
- 13 ABUSIVE WORK ENVIRONMENT THAT INCLUDES ABUSIVE CONDUCT SO SEVERE
- 14 THAT IT CAUSES AN ACTUAL MATERIAL IMPAIRMENT OF MENTAL HEALTH OR
- 15 PHYSICAL HEALTH.
- 16 (2) A SUPERVISOR OR AN EMPLOYEE WHO IS SUPERVISED BY THE
- 17 SUPERVISOR IS INDIVIDUALLY LIABLE FOR A VIOLATION OF PARAGRAPH (1) OF
- 18 THIS SUBSECTION THAT IS COMMITTED BY THE SUPERVISOR OR EMPLOYEE,
- 19 RESPECTIVELY.
- 20 (3) A SUPERVISOR OF AN EMPLOYEE WHO VIOLATES PARAGRAPH
- 21 (1) OF THIS SUBSECTION IS VICARIOUSLY LIABLE FOR THE ACTIONS OF THE
- 22 EMPLOYEE.
- 23 (B) A SUPERVISOR MAY NOT RETALIATE IN ANY MANNER, INCLUDING
- 24 TAKING ADVERSE EMPLOYMENT ACTION, AGAINST AN EMPLOYEE OF AN
- 25 EMPLOYER WHO HAS:
- 26 (1) OPPOSED OR RESISTED ANY ABUSIVE CONDUCT IN THE
- 27 EMPLOYEE'S WORK ENVIRONMENT; OR
- 28 (2) FILED AN ACTION FOR A VIOLATION OF THIS SECTION OR
- 29 TESTIFIED, ASSISTED, OR PARTICIPATED IN ANY MANNER IN AN INVESTIGATION
- 30 OR PROCEEDING REGARDING A VIOLATION OF THIS SECTION.
- 31 **3–1104.**

1	(A) (1) AN EMPLOYEE OF AN EMPLOYER MAY FILE AN ACTION
2	AGAINST THE SUPERVISOR OF THE EMPLOYEE OR AN EMPLOYEE WHO IS
3	SUPERVISED BY THE SUPERVISOR FOR A VIOLATION OF § 3-1103 OF THIS
4	SUBTITLE.
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5	(2) AN ACTION FILED UNDER PARAGRAPH (1) OF THIS
6	SUBSECTION:
O	
7	(I) SHALL BE FILED IN THE CIRCUIT COURT FOR THE
8	JURISDICTION WHERE THE EMPLOYER IS LOCATED; AND
O	JURISDICTION WHERE THE EMPLOTER IS LOCATED, AND
0	(II) MIJOR DE DILED NOR LARDE BULAN 1 MEAD ADRED BUL
9	(II) MUST BE FILED NOT LATER THAN 1 YEAR AFTER THE
10	LAST ACT THAT CONSTITUTES THE ALLEGED VIOLATION OF § 3–1103 OF THIS
11	SUBTITLE.
12	(B) IT IS AN AFFIRMATIVE DEFENSE FOR A SUPERVISOR OR AN
13	EMPLOYEE AGAINST WHOM AN ACTION UNDER SUBSECTION (A) OF THIS
14	SECTION HAS BEEN FILED THAT:
15	(1) (I) THE SUPERVISOR EXERCISED REASONABLE CARE TO
16	PREVENT AND CORRECT PROMPTLY ANY VIOLATION OF § 3-1103(A) OF THIS
17	SUBTITLE BY AN EMPLOYEE WHO IS SUPERVISED BY THE SUPERVISOR; AND
	, , , , , , , , , , , , , , , , , , ,
18	(II) THE EMPLOYEE WHO FILED THE ACTION AGAINST THE
19	SUPERVISOR UNREASONABLY FAILED TO TAKE ADVANTAGE OF APPROPRIATE
20	PREVENTIVE OR CORRECTIVE OPPORTUNITIES PROVIDED BY THE SUPERVISOR;
21	(2) THE EMPLOYEE VIOLATED § 3–1103(A) OF THIS SUBTITLE AT
	THE DIRECTION OF THE SUPERVISOR, UNDER THE THREAT OF ADVERSE
23	EMPLOYMENT ACTION; OR
20	EMI BOTMENT NOTION, OR
24	(3) THE ACTION IS BASED ON:
44	(b) THE ACTION IS BASED ON.
0.5	(I) AN ADVEDGE EMDLOYMENT ACTION DE ACONADIA MADE
25	(I) AN ADVERSE EMPLOYMENT ACTION REASONABLY MADE
26	FOR POOR PERFORMANCE, MISCONDUCT, OR ECONOMIC NECESSITY;
27	(II) A REASONABLE PERFORMANCE EVALUATION; OR
28	(III) A SUPERVISOR'S OR AN EMPLOYEE'S REASONABLE
29	INVESTIGATION INTO POTENTIALLY ILLEGAL OR UNETHICAL ACTIVITY OF THE
30	EMPLOYEE WHO FILED THE ACTION.

1 2 3 4	(C) (1) IN ADDITION TO ANY OTHER REMEDIES PROVIDED BY LAW AND EXCEPT AS PROVIDED IN PARAGRAPH (2) OF THIS SUBSECTION, IF A SUPERVISOR OR AN EMPLOYEE IS FOUND TO BE LIABLE FOR A VIOLATION OF § 3–1103 OF THIS SUBTITLE, THE CIRCUIT COURT MAY:
5 6	(I) ENJOIN THE SUPERVISOR OR EMPLOYEE FROM ENGAGING IN CONDUCT THAT VIOLATES § $3-1103$ OF THIS SUBTITLE; AND
7 8	(II) ORDER ANY OTHER RELIEF THAT IS DEEMED APPROPRIATE, INCLUDING:
9 10	1. REINSTATEMENT OF THE EMPLOYEE WHO FILED THE ACTION UNDER SUBSECTION (A) OF THIS SECTION;
11 12 13	$2. \text{REMOVAL OF THE SUPERVISOR OR EMPLOYEE} \\ \text{WHO VIOLATED § $3-1103 OF THIS SUBTITLE FROM THE WORK ENVIRONMENT OF} \\ \text{THE EMPLOYEE WHO FILED THE ACTION;}$
14	3. BACK PAY;
15	4. REIMBURSEMENT OF MEDICAL EXPENSES;
16	5. COMPENSATION FOR EMOTIONAL DISTRESS;
17	6. PUNITIVE DAMAGES; OR
18	7. ATTORNEY'S FEES.
19 20 21 22 23	(2) If the supervisor did not take adverse employment action against the employee, the liability of the supervisor for violations of § 3–1103 of this subtitle for damages for emotional distress may not exceed \$7,500 and the circuit court may not order punitive damages.
24 25	(D) AN EMPLOYEE OF AN EMPLOYER SHALL REPAY ANY WORKERS' COMPENSATION RECEIVED UNDER TITLE 9 OF THIS ARTICLE IF:

- 25 COMPENSATION RECEIVED UNDER TITLE 9 OF TIME ARTICLE IF.
- 26 (1) THE WORKERS' COMPENSATION WAS AWARDED TO THE 27 EMPLOYEE FOR INJURIES THAT RESULTED FROM A VIOLATION OF § 3–1103 OF 28 THIS SUBTITLE; AND

(2) THE EMPLOYEE IS AWARDED MONETARY DAMAGES UNDER
SUBSECTION (C) OF THIS SECTION AS A RESULT OF THE SAME VIOLATION FOR
WHICH WORKERS' COMPENSATION WAS AWARDED.

 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall be construed to apply only prospectively and may not be interpreted to create a cause of action based on acts of a supervisor or an employee who is supervised by the supervisor that occurred before the effective date of this Act.

8 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect 9 October 1, 2012.