Chapter 573

(Senate Bill 765)

AN ACT concerning

<u>Public Utilities – Consumer Relations –</u> <u>Public Service Commission – Study</u> <u>on</u> Tenant Payment of Landlord Utility Bills

FOR the purpose of authorizing certain tenants to prevent the termination of certain utility service by paying the amount due on a monthly bill; authorizing certain tenants to restore certain utility service by paying the amount due on a monthly bill and other applicable charges; authorizing certain tenants to pay for certain other charges: specifying that certain tenants may not incur liability by taking certain action; authorizing certain utility service providers to require certain tenants to pay for past due utility bills, subject to an exception; specifying the method by which a utility service provider may calculate charges for past due utility bills; authorizing certain tenants to deduct the amount of payments made on a landlord's utility bill from rent due to the landlord; requiring a utility service provider to provide certain tenants with copies of future utility bills under certain circumstances; specifying that a tenant's failure to make certain payments authorizes a utility service provider to terminate service under certain circumstances; requiring a utility service provider to provide certain notice to certain tenants within a certain period of time before terminating service; prohibiting the waiver of certain rights; requiring a certain complaint for failure to pay rent to account for payments made by a tenant on a utility bill under certain circumstances; defining certain terms; and generally relating to payment of a utility bill by a tenant requiring the Public Service Commission to convene a workgroup to study and make recommendations on developing a mechanism to allow certain tenants to pay for utilities when a certain landlord defaults; providing for the composition of the workgroup; requiring the workgroup to examine certain issues in conducting a certain study; requiring the Commission to report to certain committees of the General Assembly on or before a certain date; and generally relating to a study on developing a mechanism to allow residential tenants to pay for utilities when a landlord responsible for paying the utilities defaults.

BY adding to

Article – Public Utilities Section 7–309 Annotated Code of Maryland (2010 Replacement Volume and 2011 Supplement)

BY repealing and reenacting, with amendments,

Article – Real Property

2012 LAWS OF MARYLAND

Section 8-401(b)(1)(iii) and (c)(2)(iii)2.D. Annotated Code of Maryland (2010 Replacement Volume and 2011 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:

Article - Public Utilities

7-309.

(A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE MEANINGS INDICATED.

(2) "AFFECTED DWELLING UNIT" MEANS A RESIDENTIAL DWELLING UNIT, AS DEFINED IN § 7–303 OF THIS SUBTITLE, WHERE THE UTILITY SERVICE:

(I) IS THE SUBJECT OF THREATENED OR ACTUAL TERMINATION;

(II) IS DELIVERED THROUGH A SEPARATELY METERED DWELLING UNIT; OR

(III) IF THE PROPERTY RECEIVING UTILITY SERVICE CONTAINS FOUR OR FEWER DWELLING UNITS, IS DELIVERED TO THE PROPERTY THROUGH A MASTER METER.

(3) "LANDLORD" MEANS AN OWNER OF AN AFFECTED DWELLING UNIT WHO RENTS THE AFFECTED DWELLING UNIT TO A TENANT AND OBTAINS UTILITY SERVICE FROM A UTILITY SERVICE PROVIDER.

(4) **"TENANT" MEANS AN OCCUPANT OF AN AFFECTED DWELLING** UNIT WHO RENTS THE AFFECTED DWELLING UNIT FROM A LANDLORD WHO IS THE CUSTOMER OF A UTILITY SERVICE PROVIDER.

(5) "UTILITY SERVICE" MEANS:

(1) GAS, ELECTRIC, OR WATER SERVICE PROVIDED BY A PUBLIC SERVICE COMPANY TO AN AFFECTED DWELLING UNIT; OR

(II) WATER SERVICE PROVIDED BY A COMMISSION, MUNICIPAL CORPORATION, OR OTHER GOVERNMENTAL UNIT TO AN AFFECTED DWELLING UNIT.

(6) "UTILITY SERVICE PROVIDER" MEANS:

(I) A PUBLIC SERVICE COMPANY THAT PROVIDES GAS, ELECTRIC, OR WATER SERVICE; OR

(II) A COMMISSION, A MUNICIPAL CORPORATION, OR ANY OTHER GOVERNMENTAL UNIT THAT PROVIDES WATER SERVICE.

(B) (1) A TENANT MAY:

(I) PREVENT THE TERMINATION OF UTILITY SERVICE ON A UTILITY ACCOUNT BY PAYING THE AMOUNT DUE FOR THE MOST RECENT BILLING CYCLE;

(II) HAVE UTILITY SERVICE RESTORED TO THE ACCOUNT BY PAYING THE AMOUNT DUE FOR THE MOST RECENT BILLING CYCLE AND THE AMOUNT OF ANY APPLICABLE TERMINATION OR RECONNECTION CHARGES;

(III) PAY AN AMOUNT THAT IS NOT YET DUE FOR UTILITY SERVICE; AND

(IV) PAY A CHARGE, AS CALCULATED UNDER SUBSECTION (C) OF THIS SECTION, FOR PAST DUE UTILITY BILLS.

(2) A TENANT MAY NOT INCUR LIABILITY FOR PREVIOUS OR FUTURE UTILITY CHARGES DUE ON THE ACCOUNT BY TAKING AN ACTION UNDER PARAGRAPH (1) OF THIS SUBSECTION.

(C) (1) SUBJECT TO PARAGRAPH (2) OF THIS SUBSECTION, A UTILITY SERVICE PROVIDER, IN ITS DISCRETION, MAY INCLUDE ON A BILL FOR THE FOLLOWING 24 MONTHS A CHARGE FOR PAST DUE UTILITY BILLS AS CALCULATED UNDER THIS SUBSECTION.

(2) A UTILITY SERVICE PROVIDER MAY NOT CHARGE A TENANT WHO RECEIVES RENTAL ASSISTANCE FROM A PUBLIC HOUSING AUTHORITY OR ANOTHER GOVERNMENTAL UNIT FOR PAST DUE UTILITY BILLS.

(3) A MONTHLY CHARGE FOR PAST DUE UTILITY BILLS ON THE UTILITY ACCOUNT SHALL BE CALCULATED BY:

(I) ADDING THE AMOUNT DUE FOR THE MOST CURRENT BILLING CYCLE AND THE AMOUNT OF THE SECURITY DEPOSIT PAID TO THE UTILITY SERVICE PROVIDER WITH RESPECT TO THE ACCOUNT; (II) SUBTRACTING THE AMOUNT OF ITEM (I) OF THIS PARAGRAPH FROM THE SUM OF ALL PAST DUE UTILITY BILLS ON THE ACCOUNT; AND

(III) DIVIDING THE AMOUNT OF ITEM (II) OF THIS PARAGRAPH BY THE NUMBER OF BILLING CYCLES THAT THE UTILITY COMPANY HAS IN A 24-MONTH PERIOD.

(D) IF AN ORAL OR A WRITTEN LEASE REQUIRES A LANDLORD TO PAY A UTILITY BILL AND A TENANT PAYS A PORTION OF THE UTILITY BILL, THE TENANT MAY DEDUCT THE AMOUNT OF THE PAYMENTS FROM RENT DUE TO THE LANDLORD.

(E) (1) A UTILITY SERVICE PROVIDER THAT RECEIVES A PAYMENT FROM A TENANT SHALL MAIL TO THE TENANT COPIES OF ALL FUTURE UTILITY BILLS FOR UTILITY SERVICE PROVIDED WHILE THE TENANT RESIDES IN THE AFFECTED DWELLING UNIT.

(2) IF A TENANT FAILS TO MAKE A FUTURE PAYMENT ON THE LANDLORD'S ACCOUNT WHEN IT IS DUE, THE UTILITY SERVICE PROVIDER MAY TERMINATE SERVICE IN ACCORDANCE WITH EXISTING LAWS AND REGULATIONS.

(3) (1) AT LEAST 14 DAYS BEFORE TERMINATING UTILITY SERVICE TO AN AFFECTED DWELLING UNIT, A UTILITY SERVICE PROVIDER SHALL SEND A NOTICE BY FIRST CLASS MAIL TO THE AFFECTED DWELLING UNIT.

(II) THE UTILITY SERVICE PROVIDER SHALL ADDRESS THE NOTICE TO THE NAMED TENANT, IF THE UTILITY SERVICE PROVIDER KNOWS THE TENANT'S NAME, OR TO "ALL OCCUPANTS" IF THE UTILITY SERVICE PROVIDER DOES NOT KNOW THE TENANT'S NAME.

(III) THE OUTSIDE OF THE ENVELOPE CONTAINING THE WRITTEN NOTICE SHALL STATE, ON THE ADDRESS SIDE, IN BOLD, CAPITALIZED LETTERS IN AT LEAST 12-POINT TYPE, THE FOLLOWING: "IMPORTANT NOTICE TO TENANTS: UTILITY SHUT-OFF PENDING".

(IV) THE NOTICE SHALL STATE:

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TO BE TERMINATED;

- 4 -

THE NAME OF THE CUSTOMER WHOSE SERVICE IS

MARTIN O'MALLEY, Governor

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TERMINATED;

3. UTILITY SERVICE:

4. THE AMOUNT DUE FOR THE MOST CURRENT

THE TOTAL AMOUNT DUE AND UNPAID FOR THE

BILLING CYCLE;

5. THE OFFICE ADDRESS AND TELEPHONE NUMBER OF A PERSON AT THE UTILITY SERVICE PROVIDER WHOM THE TENANT MAY CONTACT TO OBTAIN FURTHER INFORMATION;

6. THE RIGHTS AND RESPONSIBILITIES OF A TENANT UNDER SUBSECTIONS (B) AND (D) OF THIS SECTION;

7. THAT A UTILITY SERVICE PROVIDER IS AUTHORIZED TO REQUIRE A TENANT WHO IS NOT RECEIVING RENTAL ASSISTANCE FROM A PUBLIC HOUSING AUTHORITY OR ANY OTHER GOVERNMENTAL UNIT TO MAKE PAYMENTS FOR PAST DUE UTILITY BILLS;

8. THE DOLLAR AMOUNT OF THE PAYMENT DUE FOR PAST UTILITY BILLS AND THE BASIS FOR ITS CALCULATION; AND

9. THAT A UTILITY SERVICE PROVIDER THAT RECEIVES A PAYMENT FROM A TENANT SHALL MAIL TO THE TENANT COPIES OF ALL FUTURE UTILITY BILLS FOR UTILITY SERVICE PROVIDED TO THE AFFECTED DWELLING UNIT:

(F) A TENANT'S RIGHTS UNDER THIS SECTION MAY NOT BE WAIVED IN ANY LEASE.

Article - Real Property

8-401.

(b) (1) Whenever any landlord shall desire to repossess any premises to which the landlord is entitled under the provisions of subsection (a) of this section, the landlord or the landlord's duly qualified agent or attorney shall file the landlord's written complaint under oath or affirmation, in the District Court of the county wherein the property is situated:

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(iii) Stating the amount of rent and any late fees due and unpaid, LESS THE AMOUNT OF ANY UTILITY BILLS PAID BY A TENANT UNDER § 7-309 OF THE PUBLIC UTILITIES ARTICLE;

(c) (2) (iii) 2. The determination of rent and late fees shall include the following:

D. Credit for payments of rent [and], late fees, AND UTILITY BILLS PAID UNDER § 7-309 OF THE PUBLIC UTILITIES ARTICLE made by the tenant after the complaint was filed.

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That:

(a) The Public Service Commission shall convene a workgroup to study and make recommendations on how to develop a mechanism to allow tenants in residential properties to pay for their utilities when the landlord responsible for utility payments defaults on that responsibility.

- (b) <u>The workgroup shall include:</u>
 - (1) the Office of People's Counsel;
 - (2) the Public Justice Center;
 - (3) Energy Advocates;
 - (4) the Legal Aid Bureau;

(5) representatives from each gas and electric utility company operating in the State;

(6) representatives from private and public water utility companies and municipalities;

(7) representatives from a landlord association or a property owners association; and

- (8) <u>other interested stakeholders.</u>
- (c) In conducting the study, the workgroup shall examine:

(1) how to ensure proper notice is given to an occupant of a residential property when utility termination due to nonpayment is pending;

(2) what mechanism would be most effective in allowing a tenant to pay for utility usage when a landlord defaults on the landlord's responsibility to pay;

(3) how to protect a utility company's rights to pursue bad debt;

(4) <u>how to protect a tenant's right to pursue breach of contract</u> <u>remedies;</u>

(5) how similar efforts in other states have worked;

(6) how to eliminate the opportunity for fraud in the payment for utility usage by a tenant when a landlord defaults on the landlord's responsibility to pay; and

(7) any other matters the workgroup identifies as pertinent to the respective interests of the tenants, utilities, and landlords.

(d) On or before December 1, 2012, the Public Service Commission shall report its findings and recommendations to the Senate Finance Committee and the House Economic Matters Committee, in accordance with § 2–1246 of the State Government Article.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect October June 1, 2012.

Approved by the Governor, May 22, 2012.