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# By: **Delegates Cullison, Carr, Frush, Gaines, Gutierrez, Kelly, and Smith** Introduced and read first time: February 5, 2015 Assigned to: Health and Government Operations

# A BILL ENTITLED

### 1 AN ACT concerning

# Funeral Establishments - Pre-Need Contracts - Reporting and Audit Requirements

4 FOR the purpose of authorizing a certain buyer or beneficiary of a pre-need contract to  $\mathbf{5}$ contact the Maryland State Board of Morticians and Funeral Directors and request 6 the Board to conduct an audit of certain licensees; requiring the Board to conduct a 7 certain audit within a certain number of days after a certain request; requiring a 8 certain disclosure statement for a pre-need contract to state that the buyer or 9 beneficiary of the pre-need contract is authorized to contact the Board and request a certain audit; requiring certain funeral establishments to submit certain reports 1011 on certain pre-need contracts to the Board on or after a certain date; providing that 12certain reports are not public records and may be made available only to certain 13 persons; establishing requirements for certain reports on certain pre-need contracts; 14and generally relating to reporting and audit requirements for pre-need contracts.

- 15 BY repealing and reenacting, without amendments,
- 16 Article Health Occupations
- 17 Section 7–101(a), (d), (k), (p), and (v) and 7–405(a)
- 18 Annotated Code of Maryland
- 19 (2014 Replacement Volume)
- 20 BY repealing and reenacting, with amendments,
- 21 Article Health Occupations
- 22 Section 7–205(b) and 7–405(b) and (c)
- 23 Annotated Code of Maryland
- 24 (2014 Replacement Volume)
- 25 BY adding to
- 26 Article Health Occupations
- 27 Section 7–205(d) and 7–405(i)
- 28 Annotated Code of Maryland

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW. [Brackets] indicate matter deleted from existing law.



1 (2014 Replacement Volume)  $\mathbf{2}$ SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, 3 That the Laws of Maryland read as follows: 4 **Article – Health Occupations** 7 - 101. $\mathbf{5}$ 6 In this title the following words have the meanings indicated. (a) 7 (d) "Board" means the Maryland State Board of Morticians and Funeral 8 Directors. 9 "Funeral establishment" means any building, structure, or premises from (k) which the business of practicing mortuary science is conducted. 10 11 (p) "Licensed funeral establishment" means, unless the context requires 12 otherwise, a funeral establishment that is licensed by the Board. "Pre-need contract" means an agreement between a consumer and a licensed 13 (v) funeral director, licensed mortician, or surviving spouse to provide any goods and services 14purchased prior to the time of death. Goods and services shall include: 1516A service, including any form of preservation and disposition or (1)cremation, that a mortician normally provides in the ordinary course of business; or 17Merchandise, including a casket, vault, or clothing, that a mortician 18 (2)normally provides in the ordinary course of business. 19 207 - 205. 21(b) (1) The Board may conduct an audit of a licensee that: Receives pre-need funds; 22[(1)] **(I)** 23[(2)] **(II)** Places pre-need funds in a trust; or (III) Enters into a pre-need contract. 24 $\left[ (3) \right]$ 25(2) A BUYER OR BENEFICIARY OF A PRE-NEED CONTRACT MAY **(I)** 26CONTACT THE BOARD AND REQUEST THE BOARD TO CONDUCT AN AUDIT OF A 27LICENSEE THAT: 1. 28**RECEIVED PRE-NEED FUNDS FOR THE PRE-NEED** 29CONTRACT;

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2. 1 PLACED PRE-NEED FUNDS IN A TRUST FOR THE  $\mathbf{2}$ PRE-NEED CONTRACT; OR 3 3. **ENTERED INTO THE PRE-NEED CONTRACT.** WITHIN 30 DAYS AFTER A REQUEST IS MADE IN 4 **(II)** ACCORDANCE WITH SUBPARAGRAPH (I) OF THIS PARAGRAPH, THE BOARD SHALL  $\mathbf{5}$ 6 CONDUCT THE AUDIT. 7 (1) THE BOARD REQUIRE **(**D**)** SHALL Α LICENSED **FUNERAL** ESTABLISHMENT TO SUBMIT REPORTS IN ACCORDANCE WITH § 7-405(I) OF THIS 8 9 TITLE. A REPORT SUBMITTED IN ACCORDANCE WITH § 7–405(I) OF THIS 10 (2) TITLE IS NOT A PUBLIC RECORD AND MAY BE MADE AVAILABLE ONLY TO: 11 **(I)** 12 **PARTIES TO THE CONTRACT FOR PRE-NEED SERVICES: (II)** HEIRS OF THE DECEASED; 1314(III) EXECUTORS OR ADMINISTRATORS OF THE ESTATE OF THE 15**DECEASED; AND** 16 **COURTS OF COMPETENT JURISDICTION.** (IV) 7 - 405. 17In this section the following words have the meanings indicated. 18 (a) (1)"Beneficiary" means a person for whose benefit a pre-need contract is 19 (2)20purchased and who will receive the merchandise or services offered under the contract. 21"Buyer" means a person that purchases a pre-need contract. (3)"Guaranteed contract" means a written pre-need contract that: 22(4) 23Is signed by the consumer and a licensee of a licensed funeral (i) 24establishment: and 25Guarantees in whole the price of goods and services and cash (ii) advance items specified in the contract. 2627"Guaranteed in part contract" means a written pre-need contract that:

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1 Is signed by the consumer and a licensee of a licensed funeral (i)  $\mathbf{2}$ establishment; and 3 (ii) Guarantees in part the price of goods and services and cash advance items specified in the contract. 4 "Nonguaranteed contract" means a written pre-need contract:  $\mathbf{5}$ (6)6 That is signed by the consumer and a licensee of a licensed (i) 7 funeral establishment: 8 (ii) That does not guarantee the price of any specific goods and 9 services or cash advance items; and 10 (iii) For which any funds or benefits paid under the contract are only 11 a deposit or partial payment to be applied toward the final cost, determined at the time of 12death, of the goods, services, or cash advance items. 13"Seller" means a person who agrees to provide services or merchandise, (7)directly or indirectly, under a pre-need contract. 1415(8)"Trustee" means a person that has responsibility for making pre-need arrangements in a manner that entitles the beneficiary to be eligible for benefits that 1617 restrict assets. 18 Only a licensed mortician, a licensed funeral director, or a holder of a (b)(1)19 surviving spouse license may offer or agree, directly or indirectly, to provide services or 20merchandise under a pre-need contract. 21(2)Notwithstanding the provisions of paragraph (1) of this subsection, a 22licensed mortician or a licensed funeral director who is employed by a funeral 23establishment may execute pre-need contracts on behalf of the funeral establishment with 24which the mortician or funeral director is employed. 25Any funeral establishment [on whose behalf] FOR WHICH A pre-need (3)26[contracts are] CONTRACT IS executed under this subsection must comply with the requirements of this section. 2728A pre-need contract shall contain: (c) (1)29(i) The name of each party to the contract and, if the beneficiary is an individual other than the buyer, the name of the beneficiary of the contract; 30 31A description of any service or merchandise to be provided under (ii) 32the pre-need contract;

33 (iii) A disclosure statement that clearly:

$\frac{1}{2}$		ed under the
$\frac{3}{4}$		ed to be paid
$5 \\ 6$	3. Informs a buyer of whether the contract is a guaranteed contract, a guaranteed in part contract, or a nonguaranteed contract; [and]	
7	7 4. If the contract is a guaranteed in part contract	et:
8 9	6	lvance items
10 11		
12 13 14	13 PRE-NEED CONTRACT MAY CONTACT THE BOARD AND REQUEST AN	
15	15 (iv) A line totaling:	
16	16 1. The guaranteed amount paid; and	
17 18	8	e considered
19	19 (v) The method of payment.	
$\begin{array}{c} 20\\ 21 \end{array}$	(2) If disclosure is made in accordance with paragraph (1)(iii)3 and 4 of this subsection, a pre-need contract may:	
$\begin{array}{c} 22\\ 23 \end{array}$		ontract, or a
$\begin{array}{c} 24 \\ 25 \end{array}$		that are not
$\begin{array}{c} 26 \\ 27 \end{array}$		be signed by
$28 \\ 29$		he pre-need

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1 (I) A LICENSED FUNERAL ESTABLISHMENT FOR WHICH A PRE-NEED 2 CONTRACT IS EXECUTED ON OR AFTER OCTOBER 1, 2015, IN ACCORDANCE WITH 3 SUBSECTION (B) OF THIS SECTION, SHALL SUBMIT ELECTRONICALLY THE 4 FOLLOWING QUARTERLY REPORTS TO THE BOARD IN THE FORMAT AND MANNER 5 SPECIFIED BY THE BOARD:

6 (1) FOR EACH QUARTER IN WHICH A PRE-NEED CONTRACT WAS 7 EXECUTED THAT IS NOT AN INSTALLMENT CONTRACT, A REPORT THAT INCLUDES:

8 (I) THE FUNERAL ESTABLISHMENT'S NAME AND LICENSE 9 NUMBER; AND

10(II)FOR EACH PRE-NEED CONTRACT EXECUTED DURING THE11PREVIOUS QUARTER:

121.THE DATE OF THE PRE-NEED CONTRACT, THE NAME13AND ADDRESS OF THE BUYERS OF THE CONTRACT, AND THE ENTIRE AMOUNT OF THE14CONTRACT;

15 **2.** The name and address of the banking 16 INSTITUTION OR INSURANCE COMPANY IN WHICH **100%** OF THE MONEY RECEIVED 17 ON THE CONTRACT HAS BEEN DEPOSITED; AND

183. THE ACCOUNT NUMBER, THE ACCOUNT19REGISTRATION TITLE, THE NAME OF THE PERSON FOR WHOM THE ACCOUNT IS20ESTABLISHED, AND THE DATE THE ACCOUNT WAS ESTABLISHED AT THE BANKING21INSTITUTION OR INSURANCE COMPANY;

22 (2) FOR EACH QUARTER IN WHICH A PRE-NEED CONTRACT WAS 23 EXECUTED THAT IS AN INSTALLMENT CONTRACT OR IN WHICH A FUNERAL 24 ESTABLISHMENT RECEIVED MONEY FOR AN INSTALLMENT CONTRACT, A REPORT 25 THAT INCLUDES:

26 (I) THE INFORMATION REQUIRED UNDER ITEM (1) OF THIS 27 SUBSECTION;

28(II)WHETHER THE ENTIRE AMOUNT OF EACH CONTRACT HAS29BEEN PAID; AND

30 (III) THE TOTAL AMOUNT OF MONEY RECEIVED BY THE FUNERAL
31 ESTABLISHMENT AND DEPOSITED IN ESCROW OR IN TRUST FOR EACH CONTRACT;
32 AND

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FOR EACH QUARTER IN WHICH A PRE-NEED CONTRACT 1 (3) EXECUTED ON OR AFTER OCTOBER 1, 2015, IS FULFILLED, A REPORT THAT  $\mathbf{2}$ 3 **INCLUDES:** THE FUNERAL ESTABLISHMENT'S NAME AND LICENSE 4 **(I)**  $\mathbf{5}$ NUMBER; 6 **(II)** THE NAME OF THE DECEASED; 7THE TOTAL AMOUNT OF FUNERAL GOODS AND SERVICES (III) 8 PROVIDED AND THE AMOUNT REFUNDED, IF ANY, TO THE CONTRACT PURCHASERS; 9 THE DATE OF THE DEATH; (IV) 10 **(**V) THE ACCOUNT NUMBER; AND 11 (VI) THE NAME OF THE BANKING INSTITUTION OR INSURANCE COMPANY WHERE THE FUNDS HAD BEEN KEPT. 12

13 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 14 October 1, 2015.