## O4, F1

#### By: Delegates Kaiser, Barve, Buckel, Chang, Ebersole, Frick, Hornberger, Jalisi, Jones, Kelly, Korman, Lierman, McDonough, Patterson, Queen, Reznik, Sophocleus, Turner, A. Washington, M. Washington, and K. Young

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Committee Report: Favorable with amendments House action: Adopted Read second time: March 11, 2017

CHAPTER \_\_\_\_\_

#### 1 AN ACT concerning

# Family Child Care Homes and Child Care Centers Children With Disabilities and Child Care Providers – Dispute Resolution Process – Regulations

4 FOR the purpose of requiring the State Board of Education to develop certain regulations relating to the establishment of a certain dispute resolution process to be used in  $\mathbf{5}$ 6 certain disputes related to certain family child care homes and child care centers; 7 providing guidelines for the content of the regulations: requiring a certain dispute 8 resolution process to be developed by a certain workgroup composed of certain 9 members; and generally relating to regulations for family child care homes and child <del>care centers in the State</del> Department of Education to develop a dispute resolution 10 process to be used by families of children with disabilities and child care providers 11 for resolving complaints of discrimination based on a child's disability; requiring the 12Department, in developing the specific components of the dispute resolution process, 13 14to convene a workgroup that includes representatives of certain entities; requiring the dispute resolution process to include certain components; authorizing the dispute 1516 resolution process to include certain components; requiring the Department to 17submit a certain report to the General Assembly on or before a certain date; and generally relating to the State Department of Education and a process for resolving 18 19disputes regarding the care of children with disabilities.

#### 20 BY repealing and reenacting, without amendments,

- 21 Article Education
- 22 Section 9.5-303(a)

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



	2	HOUSE BILL 45	6
1		ed Code of Maryland	
2	$\frac{(201)}{(201)}$	eplacement Volume and 2016 Suppler	<del>ment)</del>
3		nd reenacting, with amendments,	
4 5	Article – Education Section 9.5–303(c) and 9.5–404		
6	Annotated Code of Maryland		
7	$\frac{(201)}{(201)}$	eplacement Volume and 2016 Suppler	<del>ment)</del>
8 9		N 1. BE IT ENACTED BY THE GEN of Maryland read as follows:	NERAL ASSEMBLY OF MARYLAND,
$10 \\ 11 \\ 12$	(a) The State Department of Education shall develop a dispute resolution process to be used by families of children with disabilities and child care providers for resolving complaints of discrimination based on a child's disability.		
$\begin{array}{c} 13\\14\\15\end{array}$	<u>(b)</u> required ur that include		ts of the dispute resolution process repartment shall convene a workgroup
16		) <u>at least one representative from</u>	<u>:</u>
17 18	<u>Care;</u>	(i) <u>the State Department of H</u>	Education, including the Office of Child
19		(ii) Disability Rights Marylan	<u>nd;</u>
20		(iii) the Maryland Developmen	ntal Disabilities Council; and
21		(iv) Maryland Family Networ	<u>k;</u>
$22 \\ 23 \\ 24$	<u>representin</u> child care h	ifferent child care settings, including	<u>oviders, or child care associations,</u> g at least one representative of family
25		any other stakeholders the work	group considers necessary.
26	<u>(c)</u>	he dispute resolution process shall inc	<u>clude:</u>
27		) <u>a process for investigating comp</u>	<u>laints;</u>
28		a written report on the findings	of an investigation; and
29 30	resolution o	<u>if there is a finding of discrim</u> <u>ne complaint that includes:</u>	nination on the basis of disability, a

$\frac{1}{2}$	<u>requirements</u>	(i) an agreement with the child care provider detailing the for remedying the violations; and	
$\frac{3}{4}$	their families	(ii) appropriate remedies that support children with disabilities, , and the child care provider.	
5	<u>(d)</u>	The dispute resolution process may include:	
6	(	(1) <u>an ombudsman;</u>	
7	(	(2) mediation;	
8	(	(3) other appropriate informal resolution processes; or	
9	(	(4) partnerships with other relevant State agencies.	
10 11 12	(e) On or before October 1, 2017, the State Department of Education shall submit to the General Assembly, in accordance with § 2–1246 of the State Government Article, a report that includes:		
$\begin{array}{c} 13\\14 \end{array}$	<u>-</u>	(1) the dispute resolution process developed by the workgroup in ith the provisions of this Act; and	
$\begin{array}{c} 15\\ 16 \end{array}$	-	(2) <u>draft legislation or regulations to implement the dispute resolution</u> oped by the workgroup.	
17			
		Article – Education	
18	<del>9.5–303.</del>	Article – Education	
18 19 20	<del>(a)</del>	Article – Education The State Board shall adopt regulations that relate to the registration of are homes and large family child care homes.	
19	<del>(a)</del> = <del>family child c</del>	The State Board shall adopt regulations that relate to the registration of	
19 20	(a) ☐ family child c (c) ≠	The State Board shall adopt regulations that relate to the registration of are homes and large family child care homes. At a minimum, the regulations shall provide for: (1) Minimum standards of environmental health and safety, including	
19 20 21 22	(a) = family child e (c) = provisions for	The State Board shall adopt regulations that relate to the registration of are homes and large family child care homes. At a minimum, the regulations shall provide for: (1) Minimum standards of environmental health and safety, including	
19 20 21 22 23 24	(a) = family child e (c) = provisions for	The State Board shall adopt regulations that relate to the registration of are homes and large family child care homes. At a minimum, the regulations shall provide for: (1) Minimum standards of environmental health and safety, including ; (i) Adequate and safe physical surroundings, including	

1	$\left(\frac{2}{2}\right)$	A thorough evaluation of each prospective family child care home, large
2	family child care	home, and child care provider, to be completed before the Department
3	<del>accepts an initial :</del>	registration;
4	(2)	An initial family shild and unsistantian that arrives 2 money often its
4	( <del>3)</del>	An initial family child care registration that expires 2 years after its
5	<del>effective date;</del>	
6	<del>(4)</del>	A continuing family child care registration that:
7		(i) Upon application by the child care provider that meets the
8	<del>requirements set  </del>	by the Department, is issued to the provider before the end of the initial
9	registration period	
	с <u>г</u>	
10		(ii) Once issued, remains in effect until surrendered, suspended,
11	<del>revoked, or replac</del>	ed by a conditional registration;
12	<del>(5)</del>	Reporting of any changed circumstances that relate to the
13	<del>requirements, by (</del>	<del>the child care provider, at the time the change occurs;</del>
14		
14	<del>(6)</del>	An orientation to be provided to prospective child care providers by the
15	Department befor	e initial registration;
16	(7)	Announced improved in the Department of each registered family
10	( <del>7)</del>	Announced inspection by the Department of each registered family In large family child care home prior to issuance of an initial or continuing
18		ermine whether applicable requirements are being met;
10	registration to det	ermine whether applicable requirements are being met,
19	(8)	Unannounced inspection by the Department of each registered family
20		Id large family child care home at least once during each 12-month period
$\frac{1}{21}$		continuing registration is in effect to determine whether safe and
22		care is being provided;
	TT T	
23	<del>(9)</del>	Procedures to be followed by the Department in response to a complaint
24	<del>about a family chi</del>	ld care home or large family child care home;
25	<del>(10)</del>	A DISPUTE RESOLUTION PROCESS THAT:
26		(I) ADDRESSES THE NEEDS OF FAMILIES TO OBTAIN AND KEEP
27	THEIR CHILDRE	N IN A FAMILY CHILD CARE HOME OR LARGE FAMILY CHILD CARE
28	<del>HOME;</del>	
29		(II) IS UNIFORM AND TIMELY;
30		(III) INCLUDES A PROCESS FOR INVESTIGATING COMPLAINTS OF
31	<b>DISCRIMINATION</b>	<del>I BASED ON A CHILD'S DISABILITY;</del>

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$rac{1}{2}$	(IV) REQUIRES WRITTEN FINDINGS TO BE MADE AS TO WHETHER DISCRIMINATION HAS OCCURRED IN VIOLATION OF STATE OR FEDERAL LAW;
-	(V) ESTABLISHES APPROPRIATE REMEDIES IF
4	DISCRIMINATION IS DETERMINED TO HAVE OCCURRED IN VIOLATION OF STATE OR
5	FEDERAL LAW; AND
6	(VI) AUTHORIZES THE USE OF AN OMBUDSMAN, A MEDIATOR, OR
7	OTHER INFORMAL RESOLUTION PROCESSES IF NECESSARY;
8	[(10)] (11) A requirement that each registered child care provider shall hold
9	a current certificate indicating successful completion of approved:
10	(i) Basic first aid training through the American Red Cross or
11	through a program with equivalent standards; and
12	(ii) Cardiopulmonary resuscitation (CPR) training through the
13	American Heart Association or through a program with equivalent standards appropriate
14	for the ages of children for whom care is provided in the family child care home or large
15	family child care home; and
16	f(11) (12) (i) A requirement that a family child care home or large
17	family child care home that receives notice of a contaminated drinking water supply from
18	the family child care home's or large family child care home's supplier of water, in
19	accordance with § 9-410 of the Environment Article or otherwise, send notice of the
20	drinking water contamination to the parent or legal guardian of each child attending the
21	family child care home or large family child care home; and
22	(ii) A requirement that the notice sent by the family child care home
$\frac{22}{23}$	(ii) A requirement that the notice sent by the family child care home or large family child care home shall:
20	or large lamity child care nome shan.
24	1. Be sent within 10 business days after receipt of the notice
25	of contamination from the family child care home's or large family child care home's water
26	<del>supplier;</del>
07	
27	$\frac{2}{2}$ . Be in writing;
28	3. Identify the contaminants and their levels in the family
$\frac{1}{29}$	child care home's or large family child care home's water supply; and
30	4. Describe the family child care home's or large family child
31	care home's plan for dealing with the water contamination problem until the family child
32	<del>care home's or large family child care home's water is determined by the appropriate</del>
33	authority to be safe for consumption.
34	<del>9.5–404.</del>

$\frac{1}{2}$	<del>(a)</del> <del>child-care-ce</del>			Coard shall adopt rules and regulations for licensing and operating
3	<del>(b)</del>	These	<del>rules - rules</del>	and regulations shall:
4		<del>(1)</del>	<del>Ensu</del>	<del>re safe and sanitary conditions in child care centers;</del>
$5 \\ 6$	<del>centers;</del>	<del>(2)</del>	<del>Ensu</del>	<del>re proper care, protection, and supervision of children in child care</del>
7		<del>(3)</del>	<del>Ensu</del>	<del>re the health of children in child care centers by:</del>
8			<del>(i)</del>	Monitoring children for signs and symptoms of child abuse;
9 10	and reportin	<del>ìg;</del>	<del>(ii)</del>	Instructing licensees and staff concerning child abuse detection
$\begin{array}{c} 11 \\ 12 \end{array}$	and		<del>(iii)</del>	Monitoring health practices to help prevent the spread of disease;
13			<del>(iv)</del>	Monitoring the care of infants and children with special needs;
$\begin{array}{c} 14 \\ 15 \end{array}$	<del>centers;</del>	<del>(4)</del>	Prom	ote the sound growth and development of children in child care
$\begin{array}{c} 16 \\ 17 \end{array}$	<del>by:</del>	<del>(5)</del>	Prom	ote proper nutrition and developmentally appropriate practices
18			<del>(i)</del>	Establishing training and policies promoting breast-feeding;
19 20 21 22	<del>to children,</del>	except	that 1	<b>1.</b> Requiring compliance with the United States Food and ild and Adult Care Food Program standards for beverages served nilk that is not nonfat or low fat may be ordered by a health care by a parent or guardian; and
$\begin{array}{c} 23\\ 24 \end{array}$	<del>contain add</del>	<del>ed swe</del>	<del>etener</del>	<del>2.</del> <del>Prohibiting beverages other than infant formula that</del> <del>or caffeine; and</del>
25			<del>(iii)</del>	Setting limits on screen time;
26		<del>(6)</del>	EST/	ABLISH A DISPUTE RESOLUTION PROCESS THAT:
$\begin{array}{c} 27 \\ 28 \end{array}$	THEIR CHH	LDREN	<del>(I)</del> ∺IN A-	Addresses the needs of families to obtain and keep child care center;
29			<del>(II)</del>	Is uniform and timely;

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1 (III) INCLUDES A PROCESS FOR INVESTIGATING COMPLAINTS OF  $\mathbf{2}$ **DISCRIMINATION BASED ON A CHILD'S DISABILITY:** 3 (IV) REQUIRES WRITTEN FINDINGS TO BE MADE AS TO WHETHER 4 DISCRIMINATION HAS OCCURRED IN VIOLATION OF STATE OR FEDERAL LAW: ESTABLISHES APPROPRIATE REMEDIES  $\mathbf{5}$ <del>(W)</del> IF 6 DISCRIMINATION IS DETERMINED TO HAVE OCCURRED IN VIOLATION OF STATE OR 7 FEDERAL LAW: AND 8 (VI) AUTHORIZES THE USE OF AN OMBUDSMAN, A MEDIATOR, OR 9 **OTHER INFORMAL RESOLUTION PROCESSES IF NECESSARY:** 10 <del>[(6)] (7)</del> Carry out otherwise the purposes and requirements of this subtitle, including imposition of intermediate sanctions to ensure compliance; 11 12 **I**(7)**I**(8) Prohibit a child from remaining at a child care center for more than 14 hours in 1 day unless the Department issues an exception for that child based on 13 guidelines set by the State Superintendent: 14 <del>[(8)] **(9)**</del> Require that a child care center have in attendance at all 15<del>(i)</del> times at least 1 individual who is responsible for supervision of children, including children 16 17on field trips, and who holds a current certificate indicating successful completion of 18 approved: 19 Basic first aid training through the American Red Cross 1 20 or through a program with equivalent standards; and 212 Cardiopulmonary resuscitation (CPR) training through the American Heart Association or through a program with equivalent standards 2223appropriate for the ages of children for whom care is provided in the child care center; and 24Require that a child care center serving more than 20 children <del>(ii)</del> 25have in attendance certificate holders described in item (i) of this item in a ratio of at least 261 certificate holder for every 20 children: 27**f(9)f(10)** <del>(i)</del> Require that a child care center that receives notice of a 28contaminated drinking water supply from the child care center's supplier of water, in accordance with § 9-410 of the Environment Article or otherwise, send notice of the 2930 drinking water contamination to the parent or legal guardian of each child attending the 31 child care center: and 32 Require that the notice sent by the child care center shall:

<del>(iii)</del>

	8	HOUSE BILL 456
$\frac{1}{2}$	<del>1.</del> <del>of contamination from the ch</del>	Be sent within 10 business days after receipt of the notice ild care center's water supplier;
3	<del>2.</del>	Be in writing;
4 5	<del>3.</del> <del>water supply; and</del>	Identify the contaminants and their levels in the center's
6 7 8	<del>4.</del> <del>water-contamination-problem appropriate authority to be s</del>	Describe the child care center's plan for dealing with the m until the child care center's water is determined by the afe for consumption;
$9 \\ 10 \\ 11 \\ 12 \\ 13$	other protection of children	Require a child care center to have a written emergency ency situations that require evacuation, sheltering in place, or , such as in the event of fire, natural disaster, or other ay pose a health or safety hazard to the children in the child
14	<del>(ii)</del> <del>Re</del>	<del>quire the plan under item (i) of this item to include:</del>
15	<del>1.</del>	A designated relocation site and evacuation route;
$\begin{array}{c} 16 \\ 17 \end{array}$	<del>2.</del> <del>responsible for the child of th</del>	Procedures for notifying parents or other adults re-relocation;
18 19	<del>3.</del> including children with speci	Procedures to address the needs of individual children, al needs;
$\begin{array}{c} 20\\ 21 \end{array}$	<del>4.</del> <del>emergency, as appropriate; a</del>	Procedures for the reassignment of staff duties during an nd
$\begin{array}{c} 22\\ 23 \end{array}$	<del>5.</del> <del>management officials or othe</del>	Procedures for communicating with local emergency r appropriate State or local authorities; and
$\begin{array}{c} 24 \\ 25 \end{array}$	<del>(iii)</del> <del>Rea</del> <del>familiar with the plan; and</del>	<del>quire a child care center to train staff and ensure that staff are</del>
$\begin{array}{c} 26 \\ 27 \end{array}$	<del>[(11)<b>] (12)</b> Red accordance with § 5–505 of th</del>	quire a child care center to have window coverings in 1e Family Law Article.
$\begin{array}{c} 28\\ 29 \end{array}$		E IT FURTHER ENACTED, That the dispute resolution 1 of this Act shall be developed by a workgroup that includes:
30	(1) at least or	ne representative from:
31	<del>(i)</del> the	Department, including the Office of Child Care;

1		<del>(ii)</del>	<del>Disability Rights Maryland;</del>
2		<del>(iii)</del>	the Maryland Developmental Disabilities Council; and
3		<del>(iv)</del>	Maryland Family Network;
4 5	<del>(2)</del> <del>settings; and</del>	<del>at-le</del>	ast three child care providers representing different child care
6	<del>(3)</del>	<del>any (</del>	ther stakeholders the workgroup considers necessary.
$7 \\ 8$	SECTION <del>2</del> <del>July</del> <u>June</u> 1, 2017.	} <u>- 2.</u> A	ND BE IT FURTHER ENACTED, That this Act shall take effect

Approved:

Governor.

Speaker of the House of Delegates.

President of the Senate.