HOUSE BILL 777

I2 9lr0814 HB 1647/18 – ECM CF SB 694

By: Delegates Howard, Beitzel, Branch, Buckel, Carey, Charkoudian, Chisholm, Ciliberti, Corderman, Fennell, Hill, Lisanti, Malone, McComas, McKay, Qi, Rose, Saab, Valderrama, and Wilson

Introduced and read first time: February 8, 2019

Assigned to: Economic Matters

A BILL ENTITLED

1 AN ACT concerning

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Commercial Law - Credit Card Processors - Service Agreements

3 FOR the purpose of requiring a credit card processor to send a summary of a certain 4 services agreement to certain businesses; requiring a business to acknowledge a 5 certain services agreement by signing, dating, and returning a copy of the summary 6 of the services agreement to a certain credit card processor before entering into a 7 services agreement with the credit card processor; requiring the summary to include 8 certain information; requiring a credit card processor to provide a certain notice 9 regarding a services agreement renewal before a certain date; requiring the notice 10 to disclose certain information; authorizing the Commissioner of Financial 11 Regulation to take certain actions; establishing certain civil penalties for a violation of this Act; providing for the application of this Act; defining certain terms; and 12 13 generally relating to credit card processors and service agreements.

14 BY adding to

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15 Article – Commercial Law

Section 12–1401 through 12–1405 to be under the new subtitle "Subtitle 14. Credit

17 Card Processors"

18 Annotated Code of Maryland

19 (2013 Replacement Volume and 2018 Supplement)

20 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,

21 That the Laws of Maryland read as follows:

Article - Commercial Law

SUBTITLE 14. CREDIT CARD PROCESSORS.

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.



- 1 **12–1401.**
- 2 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS 3 INDICATED.
- 4 (B) (1) "CREDIT CARD PROCESSOR" MEANS A PERSON THAT PROCESSES
- 5 CREDIT CARD OR ELECTRONIC COMMERCE TRANSACTIONS ON BEHALF OF A
- 6 BUSINESS ENTITY FOR A FEE.
- 7 (2) "CREDIT CARD PROCESSOR" INCLUDES:
- 8 (I) A MERCHANT SERVICES PROVIDER;
- 9 (II) A FINANCIAL INSTITUTION;
- 10 (III) AN INDEPENDENT SALES ORGANIZATION; AND
- 11 (IV) ANY SUBSIDIARY OR AFFILIATE OF AN ENTITY LISTED IN
- 12 ITEMS (I) THROUGH (III) OF THIS PARAGRAPH.
- 13 (C) "SERVICES AGREEMENT" MEANS A CONTRACT BETWEEN A CREDIT
- 14 CARD PROCESSOR AND A BUSINESS ENTITY UNDER WHICH THE BUSINESS ENTITY
- 15 AGREES TO PAY THE CREDIT CARD PROCESSOR FOR PROCESSING CREDIT CARD OR
- 16 ELECTRONIC COMMERCE TRANSACTIONS ON BEHALF OF THE BUSINESS ENTITY.
- 17 **12–1402.**
- THIS SUBTITLE DOES NOT APPLY TO A SERVICES AGREEMENT BETWEEN A
- 19 CREDIT CARD PROCESSOR AND A BUSINESS ENTITY THAT EMPLOYS 50 OR MORE
- 20 EMPLOYEES.
- 21 **12–1403.**
- 22 (A) (1) A CREDIT CARD PROCESSOR SHALL SEND TO EACH BUSINESS
- 23 WITH WHOM IT HAS, OR INTENDS TO HAVE, A SERVICES AGREEMENT A SUMMARY OF
- 24 THE SERVICES AGREEMENT.
- 25 (2) BEFORE ENTERING INTO A SERVICES AGREEMENT WITH A CREDIT
- 26 CARD PROCESSOR, THE BUSINESS SHALL ACKNOWLEDGE THE SERVICES
- 27 AGREEMENT BY SIGNING, DATING, AND RETURNING A COPY OF THE SUMMARY OF
- 28 THE SERVICES AGREEMENT TO THE CREDIT CARD PROCESSOR.
- 29 (B) THE SUMMARY REQUIRED UNDER SUBSECTION (A) OF THIS SECTION
- 30 SHALL INCLUDE:

- 1 (1) THE INTEREST RATE AUTHORIZED UNDER THE SERVICES 2 AGREEMENT;
- 3 (2) THE AMOUNT AND PURPOSE OF EACH FEE, FINE, OR PENALTY
- 4 THAT THE CREDIT CARD PROCESSOR MAY CHARGE OR ASSESS UNDER THE SERVICES
- 5 AGREEMENT;
- 6 (3) THE EXPIRATION DATE OF THE SERVICES AGREEMENT;
- 7 (4) THE SERVICES AGREEMENT RENEWAL DATE; AND
- 8 (5) THE NAME, TELEPHONE NUMBER, MAILING ADDRESS, AND
- 9 E-MAIL ADDRESS OF AN AUTHORIZED REPRESENTATIVE OF THE CREDIT CARD
- 10 PROCESSOR.
- 11 (C) (1) AT LEAST 90 DAYS BEFORE A BUSINESS ENTITY MUST CANCEL A
- 12 SERVICES AGREEMENT TO PREVENT AUTOMATIC RENEWAL OF THE AGREEMENT, A
- 13 CREDIT CARD PROCESSOR SHALL PROVIDE WRITTEN NOTICE TO THE BUSINESS
- 14 ENTITY THAT THE SERVICES AGREEMENT WILL AUTOMATICALLY RENEW.
- 15 (2) THE REQUIRED NOTICE UNDER PARAGRAPH (1) OF THIS
- 16 SUBSECTION SHALL DISCLOSE:
- 17 (I) THAT THE SERVICES AGREEMENT WILL AUTOMATICALLY
- 18 RENEW UNLESS THE BUSINESS ENTITY CANCELS THE AGREEMENT;
- 19 (II) THE DATE BY WHICH THE BUSINESS ENTITY MUST CANCEL
- 20 THE SERVICES AGREEMENT TO PREVENT THE AGREEMENT FROM RENEWING;
- 21 (III) PROCEDURES FOR CANCELING THE SERVICES AGREEMENT;
- 22 AND
- 23 (IV) THAT THE SERVICES AGREEMENT HAS CHANGED, IF
- 24 APPLICABLE.
- 25 **12–1404**.
- 26 IF A COMPLAINT ABOUT A VIOLATION OF § 12–1403 OF THIS SUBTITLE IS
- 27 FILED WITH THE COMMISSIONER OF FINANCIAL REGULATION, THE COMMISSIONER
- 28 MAY INVESTIGATE THE COMPLAINT AND USE ANY OF THE INVESTIGATIVE AND
- 29 ENFORCEMENT POWERS PROVIDED UNDER TITLE 2, SUBTITLE 1 OF THE FINANCIAL
- 30 Institutions Article.

- 1 **12–1405.**
- 2 (A) A PERSON THAT VIOLATES § 12–1403 OF THIS SUBTITLE IS SUBJECT TO 3 A FINE NOT EXCEEDING \$100 FOR EACH VIOLATION.
- 4 (B) A PERSON THAT HAS BEEN FOUND TO HAVE VIOLATED THIS SUBTITLE 5 AND THAT SUBSEQUENTLY REPEATS THE SAME VIOLATION IS SUBJECT TO A FINE OF 6 NOT MORE THAN \$500 FOR EACH SUBSEQUENT VIOLATION.
- 7 (C) THE FINES PROVIDED FOR IN SUBSECTIONS (A) AND (B) OF THIS SECTION ARE CIVIL PENALTIES AND ARE RECOVERABLE BY THE COMMISSIONER OF FINANCIAL REGULATION IN A CIVIL ACTION OR AN ADMINISTRATIVE CEASE AND DESIST ACTION UNDER § 2–115 OF THE FINANCIAL INSTITUTIONS ARTICLE.
- SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2019.