SENATE BILL 694

(9lr2129)

ENROLLED BILL

- Finance/Economic Matters -

Introduced by Senators Kramer, Feldman, Hayes, Hershey, Jennings, and Kelley

Read and Examined by Proofreaders:

		Proofreader.
		Proofreader.
Sealed with the Great Seal and p	resented to the Governor, for	his approval this
day of a	at o'	clock,M.
		President.
CI	HAPTER	
AN ACT concerning		
Commercial Law – Credit Card	l Processors – Service <u>Mercha</u> Agreements	<u>nt Processing</u>

FOR the purpose of requiring prohibiting a credit card processor to send a summary of a 4 certain services agreement to certain businesses: requiring a business to $\mathbf{5}$ acknowledge a certain services agreement by signing, dating, and returning a copy 6 7 of the summary of the services agreement to a certain credit card processor before 8 entering into a services agreement with the credit card processor from assessing or 9 charging certain fees under certain circumstances; requiring the summary a 10 merchant processing agreement to include certain information; requiring a credit card processor to provide a certain notice regarding a services agreement renewal 11 12before a certain date; requiring the notice to disclose certain information that certain 13 information be provided in a certain manner in the merchant processing agreement; 14authorizing the Commissioner of Financial Regulation to take certain actions; 15establishing certain civil penalties for a violation of this Act; providing for the

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.

Italics indicate opposite chamber/conference committee amendments



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	2	SENATE BILL 694
$\frac{1}{2}$		application of this Act; defining certain terms; and generally relating to credit card processors and service <u>merchant processing</u> agreements.
3 4 5 6 7 8	BY ad	ding to Article – Commercial Law Section 12–1401 through <u>12–1405</u> <u>12–1404</u> to be under the new subtitle "Subtitle 14. Credit Card Processors" Annotated Code of Maryland (2013 Replacement Volume and 2018 Supplement)
9 10	That t	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, the Laws of Maryland read as follows:
11		Article – Commercial Law
12		SUBTITLE 14. CREDIT CARD PROCESSORS.
13	12–1 4	101.
$\begin{array}{c} 14 \\ 15 \end{array}$	INDIC	(A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS CATED.
16 17 18		(B) (1) "CREDIT CARD PROCESSOR" MEANS A PERSON THAT PROCESSES IT CARD OR ELECTRONIC COMMERCE TRANSACTIONS ON BEHALF OF A NESS ENTITY FOR A FEE.
19		(2) "CREDIT CARD PROCESSOR" INCLUDES:
20		(I) A MERCHANT SERVICES PROVIDER;
21		(II) A FINANCIAL INSTITUTION;
22		(III) AN INDEPENDENT SALES ORGANIZATION; AND
$\begin{array}{c} 23\\ 24 \end{array}$	ITEM	(IV) ANY SUBSIDIARY OR AFFILIATE OF AN ENTITY LISTED IN 5 (I) THROUGH (III) OF THIS PARAGRAPH.
25 26 27 28	BUSI	(C) "Services <u>Merchant processing</u> Agreement" means a contract EEN A CREDIT CARD PROCESSOR AND A BUSINESS ENTITY UNDER WHICH THE NESS ENTITY AGREES TO PAY THE CREDIT CARD PROCESSOR FOR PROCESSING IT CARD OR ELECTRONIC COMMERCE TRANSACTIONS ON BEHALF OF THE

30 **12–1402.**

BUSINESS ENTITY.

29

1	THIS SUBTITLE DOES NOT APPLY TO A SERVICES MERCHANT PROCESSING
2	AGREEMENT BETWEEN A CREDIT CARD PROCESSOR AND A BUSINESS ENTITY THAT :
3	(1) THAT MAY BE TERMINATED WITHOUT ASSESSMENT OF FEES,
4	FINES, PENALTIES, OR LIQUIDATED DAMAGES; OR
5	(2) IF AT THE TIME OF ENTRY INTO THE MERCHANT PROCESSING
6	AGREEMENT, THE BUSINESS ENTITY EMPLOYS 50 OR MORE EMPLOYEES OR
7	REASONABLY ESTIMATES THAT IT WILL GENERATE MORE THAN \$2,000,000 IN
8	CREDIT CARD OR ELECTRONIC COMMERCE TRANSACTIONS EACH YEAR.
9	12–1403.
10	(A) (1) A credit card processor shall send to each business
11	WITH WHOM IT HAS, OR INTENDS TO HAVE, A SERVICES AGREEMENT A SUMMARY OF
12	THE SERVICES AGREEMENT.
13	(2) BEFORE ENTERING INTO A SERVICES AGREEMENT WITH A CREDIT
14	CARD PROCESSOR, THE BUSINESS SHALL ACKNOWLEDGE THE SERVICES
15	AGREEMENT BY SIGNING, DATING, AND RETURNING A COPY OF THE SUMMARY OF
16	THE SERVICES AGREEMENT TO THE CREDIT CARD PROCESSOR IF A BUSINESS
17	ENTITY CANCELS A MERCHANT PROCESSING AGREEMENT BEFORE THE EXPIRATION
18	OF THE INITIAL TERM AGREED ON BY THE CREDIT CARD PROCESSOR AND THE
19	BUSINESS ENTITY, THE CREDIT CARD PROCESSOR MAY NOT ASSESS OR CHARGE A
20	FEE, FINE, OR PENALTY THAT EXCEEDS \$500.
21	(B) THE SUMMARY REQUIRED UNDER SUBSECTION (A) OF THIS SECTION
22	SHALL INCLUDE:
23	(1) THE INTEREST RATE AUTHORIZED UNDER THE SERVICES
24	AGREEMENT;
25	(2) The amount and purpose of each fee, fine, or penalty
26	THAT THE CREDIT CARD PROCESSOR MAY CHARGE OR ASSESS UNDER THE SERVICES
27	AGREEMENT;
28	(3) THE EXPIRATION DATE OF THE SERVICES AGREEMENT;
29	(4) THE SERVICES AGREEMENT RENEWAL DATE; AND
30	(5) THE NAME, TELEPHONE NUMBER, MAILING ADDRESS, AND
31	E-MAIL ADDRESS OF AN AUTHORIZED REPRESENTATIVE OF THE CREDIT CARD
32	PROCESSOR IF A BUSINESS ENTITY TERMINATES THE MERCHANT PROCESSING
33	AGREEMENT AFTER THE EXPIRATION OF THE INITIAL TERM AGREED ON BY A CREDIT

1	CARD PROCESSOR AND A BUSINESS ENTITY, THE CREDIT CARD PROCESSOR MAY NOT
2	ASSESS A FEE, FINE, OR PENALTY, UNLESS A CREDIT CARD PROCESSOR AND A
3	BUSINESS ENTITY HAVE ENTERED INTO A SEPARATE RENEWAL MERCHANT
4	PROCESSING AGREEMENT.
5	(C) (1) At least 90 days before a business entity must cancel a
6	SERVICES AGREEMENT TO PREVENT AUTOMATIC RENEWAL OF THE AGREEMENT, A
7	CREDIT CARD PROCESSOR SHALL PROVIDE WRITTEN NOTICE TO THE BUSINESS
8	ENTITY THAT THE SERVICES AGREEMENT WILL AUTOMATICALLY RENEW.
9	(2) THE REQUIRED NOTICE UNDER PARAGRAPH (1) OF THIS
10	SUBSECTION SHALL DISCLOSE:
11	(I) THAT THE SERVICES AGREEMENT WILL AUTOMATICALLY
12	RENEW UNLESS THE BUSINESS ENTITY CANCELS THE AGREEMENT;
13	(II) THE DATE BY WHICH THE BUSINESS ENTITY MUST CANCEL
14	THE SERVICES AGREEMENT TO PREVENT THE AGREEMENT FROM RENEWING;
15	(III) PROCEDURES FOR CANCELING THE SERVICES AGREEMENT;
16	AND
17	(iv) That the services agreement has changed, if
18	APPLICABLE SUBJECT TO SUBSECTION (D) OF THIS SECTION, A MERCHANT
19	PROCESSING AGREEMENT SHALL DISCLOSE CLEARLY AND CONSPICUOUSLY IN
20	BOLD, 12 POINT FONT THE FOLLOWING INFORMATION:
21	(1) THE AMOUNT OF ANY EARLY TERMINATION FEE, FINE, PENALTY,
22	OR LIQUIDATED DAMAGES THAT MAY BE ASSESSED BY THE CREDIT CARD
23	PROCESSOR FOR TERMINATION OF A MERCHANT PROCESSING AGREEMENT BEFORE
24	THE EXPIRATION OF THE INITIAL TERM;
25	(2) THE EXPIRATION DATE OF THE MERCHANT PROCESSING
26	AGREEMENT;
27	(3) THE RENEWAL DATE OF THE MERCHANT PROCESSING
28	AGREEMENT; AND
29	(4) THE CUSTOMER SERVICE CONTACT INFORMATION OF THE CREDIT
30	CARD PROCESSOR, INCLUDING TELEPHONE NUMBER, MAILING ADDRESS, AND
31	E-MAIL ADDRESS.
32	(D) THE INFORMATION REQUIRED UNDER SUBSECTION (C) OF THIS
33	SECTION SHALL BE:

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 1
 (1)
 PROVIDED ON THE SIGNATURE PAGE OF A MERCHANT SERVICES

 2
 PROCESSING AGREEMENT; AND

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(2) INITIALED SEPARATELY BY THE BUSINESS ENTITY.

4 (E) THE CREDIT CARD PROCESSOR SHALL PROVIDE A COPY OF THE 5 MERCHANT PROCESSING AGREEMENT IN ELECTRONIC OR PAPER FORM TO THE 6 BUSINESS ENTITY AT THE TIME THE BUSINESS ENTITY SIGNS THE MERCHANT 7 PROCESSING AGREEMENT.

8 **12–1404.**

9 IF A COMPLAINT ABOUT A VIOLATION OF § 12–1403 OF THIS SUBTITLE IS 10 FILED WITH THE COMMISSIONER OF FINANCIAL REGULATION, THE COMMISSIONER 11 MAY INVESTIGATE THE COMPLAINT AND USE ANY OF THE INVESTIGATIVE AND 12 ENFORCEMENT POWERS PROVIDED UNDER TITLE 2, SUBTITLE 1 OF THE FINANCIAL 13 INSTITUTIONS ARTICLE.

14 **12–1405.**

15 (A) A PERSON THAT VIOLATES § 12–1403 OF THIS SUBTITLE IS SUBJECT TO 16 A FINE NOT EXCEEDING \$100 FOR EACH VIOLATION.

17 (B) A PERSON THAT HAS BEEN FOUND TO HAVE VIOLATED THIS SUBTITLE
 18 AND THAT SUBSEQUENTLY REPEATS THE SAME VIOLATION IS SUBJECT TO A FINE OF
 19 NOT MORE THAN \$500 FOR EACH SUBSEQUENT VIOLATION.

20 (C) THE FINES PROVIDED FOR IN SUBSECTIONS (A) AND (B) OF THIS
 21 SECTION ARE CIVIL PENALTIES AND ARE RECOVERABLE BY THE COMMISSIONER OF
 22 FINANCIAL REGULATION IN A CIVIL ACTION OR AN ADMINISTRATIVE CEASE AND
 23 DESIST ACTION UNDER § 2–115 OF THE FINANCIAL INSTITUTIONS ARTICLE.

- SECTION 2. AND BE IT FURTHER ENACTED, <u>That this Act shall be construed to</u> apply only prospectively and may not be applied or interpreted to have any effect on or application to any merchant processing agreement entered into or renewed before the effective date of this Act.
- 28 <u>SECTION 3. AND BE IT FURTHER ENACTED</u>, That this Act shall take effect 29 October 1, 2019.