SENATE BILL 803

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9lr2687 CF 9lr2387

By: Senators Kelley, Benson, Elfreth, Feldman, Hayes, Klausmeier, and Kramer Introduced and read first time: February 4, 2019 Assigned to: Finance

A BILL ENTITLED

1 AN ACT concerning

Health Facilities – Hospitals – Disclosure of Outpatient Facility Fees (Facility Fee Right-to-Know Act)

- 4 FOR the purpose of requiring certain hospitals to provide each patient with written notice $\mathbf{5}$ that includes certain information related to outpatient facility fees that are charged 6 for services provided at the hospital; requiring that certain notices be provided to 7 certain patients in certain manners and at certain times; requiring that a certain 8 notice be in plain language and in a certain form; requiring certain patients to 9 acknowledge in writing that a certain notice was provided at a certain time before 10 professional medical services are provided on the date of the appointment; 11 prohibiting a hospital from charging, billing, or attempting to collect a certain fee 12unless the patient was given certain notice; prohibiting a certain charge from qualifying as uncompensated care or bad debt under certain circumstances; defining 13 14certain terms; and generally relating to hospitals and the disclosure of outpatient 15facility fees.
- 16 BY adding to
- 17 Article Health General
- 18 Section 19–349.2
- 19 Annotated Code of Maryland
- 20 (2015 Replacement Volume and 2018 Supplement)
- SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
 That the Laws of Maryland read as follows:
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Article – Health – General

- 24 **19–349.2**.
- 25 (A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE MEANINGS



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1	INDICATED.
$2 \\ 3$	(2) "ELECTRONICALLY" MEANS A SECURE DIGITAL OR ELECTRONIC TRANSMISSION IN COMPLIANCE WITH FEDERAL AND STATE LAW, INCLUDING BY:
4	(I) PATIENT INTERNET PORTAL;
5	(II) ENCRYPTED ELECTRONIC MAIL; OR
6	(III) TEXT MESSAGE WITH A LINK TO AN ENCRYPTED NOTICE.
7 8 9 10 11	(3) "OUTPATIENT FACILITY FEE" MEANS A RATE APPROVED BY THE COMMISSION CHARGED BY A HOSPITAL FOR OUTPATIENT SERVICES PROVIDED IN A BUILDING ON THE CAMPUS OF A HOSPITAL IN WHICH HOSPITAL SERVICES ARE PROVIDED THAT IS SEPARATE AND DISTINCT FROM A FEE FOR PROFESSIONAL SERVICES.
12	(4) "PATIENT" MEANS:
13	(I) AN ADULT;
$\begin{array}{c} 14\\ 15\\ 16\end{array}$	(II) A PERSON AUTHORIZED TO CONSENT TO HEALTH CARE FOR AN ADULT CONSISTENT WITH THE AUTHORITY GRANTED, INCLUDING A GUARDIAN, SURROGATE, OR PERSON WITH A MEDICAL POWER OF ATTORNEY;
17 18 19	(III) A MINOR, IF THE MINOR SEEKS TREATMENT TO WHICH THE MINOR HAS THE RIGHT TO CONSENT AND HAS CONSENTED UNDER TITLE 20, SUBTITLE 1 OF THIS ARTICLE;
$\begin{array}{c} 20\\ 21 \end{array}$	(IV) A PARENT, GUARDIAN, CUSTODIAN, OR REPRESENTATIVE OF THE MINOR; OR
$\frac{22}{23}$	(V) A PERSON AUTHORIZED TO CONSENT TO HEALTH CARE FOR THE MINOR CONSISTENT WITH THE AUTHORITY GRANTED.
$\begin{array}{c} 24\\ 25\\ 26\end{array}$	(B) (1) SUBJECT TO PARAGRAPH (2) OF THIS SUBSECTION, IF A HOSPITAL CHARGES AN OUTPATIENT FACILITY FEE, THE HOSPITAL SHALL PROVIDE THE PATIENT WITH A WRITTEN NOTICE THAT INCLUDES THE FOLLOWING INFORMATION:
27 28	(I) THAT THE PATIENT'S APPOINTMENT WILL TAKE PLACE AT THE HOSPITAL;
29	(II) THAT THE HOSPITAL WILL CHARGE AN OUTPATIENT

 $\mathbf{2}$ **PROVIDER BECAUSE THE APPOINTMENT IS AT THE HOSPITAL;** 3 (III) THAT THE SAME PROFESSIONAL MEDICAL SERVICES COULD 4 BE OBTAINED FROM THE PROVIDER AT A LOCATION THAT IS NOT AT THE HOSPITAL; $\mathbf{5}$ (IV) THAT RECEIVING THE PROFESSIONAL MEDICAL SERVICES 6 AT THE HOSPITAL MAY RESULT IN GREATER FINANCIAL LIABILITY THAN RECEIVING 7 THE PROFESSIONAL MEDICAL SERVICES AT A LOCATION NOT AT THE HOSPITAL; AND 8 THE AMOUNT OF THE OUTPATIENT FACILITY FEE, IF (V) 9 KNOWN, OTHERWISE THE RANGE OF OUTPATIENT FACILITY FEES THE HOSPITAL MAY CHARGE FOR THE APPOINTMENT. 10 11 (2) THE NOTICE REQUIRED UNDER PARAGRAPH (1) OF THIS 12SUBSECTION SHALL BE IN PLAIN LANGUAGE THAT MAY BE REASONABLY UNDERSTOOD BY A PATIENT WHO DOES NOT POSSESS SPECIAL KNOWLEDGE 13 14 **REGARDING MEDICAL BILLING OR HOSPITAL FACILITY FEE CHARGES.** (C) (1) FOR AN APPOINTMENT MADE IN PERSON OR BY TELEPHONE: **(I) APPOINTMENT IS MADE; AND** AT THE TIME THE APPOINTMENT IS MADE. (2) **WEBSITE: (I) APPOINTMENT IS MADE: AND** (II) WRITTEN NOTICE SHALL BE SENT TO THE PATIENT ELECTRONICALLY AT THE TIME THE APPOINTMENT IS MADE. 27(3) IF THE PATIENT REFUSES ELECTRONIC COMMUNICATION UNDER 28PARAGRAPH (1)(II) OF THIS SUBSECTION, WRITTEN NOTICE SHALL BE SENT TO THE PATIENT BY FIRST-CLASS MAIL AT THE TIME THE APPOINTMENT IS MADE. (D)

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FACILITY FEE THAT IS SEPARATE FROM THE PROFESSIONAL FEE CHARGED BY THE

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- ORAL NOTICE SHALL BE GIVEN AT THE TIME THE 16 17
- 18 (II) EXCEPT AS PROVIDED IN PARAGRAPH (3) OF THIS SUBSECTION, WRITTEN NOTICE SHALL BE SENT TO THE PATIENT ELECTRONICALLY 19 20
- 21FOR AN APPOINTMENT MADE ELECTRONICALLY OR USING A 22
- 23WRITTEN NOTICE SHALL BE PROVIDED AT THE TIME THE 24
- 2526
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30 BEFORE PROFESSIONAL MEDICAL SERVICES ARE PROVIDED ON THE 31 DATE OF THE APPOINTMENT, THE PATIENT SHALL ACKNOWLEDGE IN WRITING THAT 1 THE NOTICE REQUIRED UNDER THIS SECTION WAS PROVIDED AT THE TIME THE 2 APPOINTMENT WAS MADE.

3 (E) (1) A HOSPITAL MAY NOT CHARGE, BILL, OR ATTEMPT TO COLLECT 4 AN OUTPATIENT FACILITY FEE UNLESS THE PATIENT WAS GIVEN A NOTICE IN 5 ACCORDANCE WITH THIS SECTION.

6 (2) AN OUTPATIENT FACILITY FEE CHARGE MAY NOT QUALIFY AS 7 UNCOMPENSATED CARE OR BAD DEBT UNLESS THE PATIENT WAS GIVEN A NOTICE 8 IN COMPLIANCE WITH THIS SECTION.

9 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 10 October 1, 2019.