## SENATE BILL 31

By: **Senator Washington** Requested: September 23, 2020

Introduced and read first time: January 13, 2021

Assigned to: Finance

Committee Report: Favorable with amendments

Committee amendments withdrawn, February 19, 2021

Senate action: Adopted with substitute committee amendments, February 19, 2021

Read second time: February 19, 2021

CHAPTER

## 1 AN ACT concerning

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## Electricity and Gas - Energy Suppliers - Supply Offers

3 FOR the purpose of requiring the Public Service Commission, on or before a certain date, 4 to establish an administrative process to approve supply offers for electricity or gas 5 for households in the State that receive energy assistance through a program 6 administered by the Office of Home Energy Programs; prohibiting, beginning on a 7 certain date, <del>approved</del> third-party supply offers from offering to provide electricity 8 or gas to certain households, renewing a certain contract, or charging a certain fee, 9 unless the Commission has approved the supply offer; requiring, beginning on a 10 certain date, approved supply offers to include a certain commitment to charge certain rates for certain customers; prohibiting a third-party retail supplier whose 11 12 offer is not approved by the Commission from receiving certain funds or charging a 13 certain customer under certain circumstances; authorizing the Office of Home 14 Energy Programs to allocate funding toward supplier charges as part of arrearage 15 assistance for certain contracts; requiring the Commission to publish a certain 16 annual report on or before a certain date; requiring the Commission to create certain 17 test cases to verify certain supplier billing practices; requiring the Commission to 18 adopt certain regulations on or before a certain date; requiring the Office of Home 19 Energy Programs to provide certain educational materials to certain customers; and 20 generally relating to electricity and natural gas supply.

21 BY adding to

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Article – Public Utilities

## EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



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**(**I**)** 

RECEIVE FUNDS

ADMINISTERED BY THE OFFICE OF HOME ENERGY PROGRAMS; OR

**FROM** 

AN

**ENERGY** 

**PROGRAM** 

	2 SENATE BILL 31
1 2 3	Section 4–308 Annotated Code of Maryland (2020 Replacement Volume and 2020 Supplement)
4 5	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
6	Article – Public Utilities
7	4–308.
8 9 10 11 12	(A) On or before January 1, 2022 2023, the Commission shall by regulation or order establish an administrative process to approve supply offers for electricity or gas for households in the State that receive energy assistance through a program administered by the Office of Home Energy Programs.
13 14 15 16	(B) (1) BEGINNING JULY 1, 2022 2023, AN APPROVED SUPPLY OFFER UNLESS THE COMMISSION HAS APPROVED THE SUPPLY OFFER IN ACCORDANCE WITH SUBSECTION (A) OF THIS SECTION, A THIRD-PARTY RETAIL SUPPLIER MAY NOT OFFER TO:
17 18 19	(I) PROVIDE ELECTRICITY OR GAS TO HOUSEHOLDS IN THE STATE THAT HAVE RECEIVED ENERGY ASSISTANCE DURING THE PREVIOUS FISCAL YEAR;
20 21 22 23	(II) RENEW A CONTRACT TO PROVIDE ELECTRICITY OR GAS TO HOUSEHOLDS IN THE STATE THAT ENROLL THE HOUSEHOLD IN AN ENERGY ASSISTANCE PROGRAM UNLESS THE COMMISSION APPROVES THE SUPPLY OFFER; OR
24	(III) CHARGE A TERMINATION FEE.
25 26 27 28	(2) AN APPROVED SUPPLY OFFER FROM A THIRD-PARTY RETAIL SUPPLIER SHALL INCLUDE A COMMITMENT TO CHARGING AT OR BELOW THE STANDARD OFFER SERVICE RATE OR GAS COMMODITY RATE FOR CUSTOMERS RECEIVING ENERGY ASSISTANCE.  (3) IF A THIRD-PARTY RETAIL SUPPLIER'S OFFER IS NOT APPROVED
30	BY THE COMMISSION, THE THIRD-PARTY RETAIL SUPPLIER MAY NOT:

- 1 (II) CHARGE A CUSTOMER RECEIVING ASSISTANCE FROM AN 2 ENERGY PROGRAM ADMINISTERED BY THE OFFICE OF HOME ENERGY PROGRAMS.
- 3 (C) THE OFFICE OF HOME ENERGY PROGRAMS MAY ALLOCATE FUNDING
  4 TOWARD SUPPLIER CHARGES AS PART OF ARREARAGE ASSISTANCE FOR CONTRACTS
  5 THAT PRECEDED A CUSTOMER'S APPLICATION FOR ENERGY ASSISTANCE FROM THE
  6 OFFICE OF HOME ENERGY PROGRAMS.
- 7 (D) (1) ON OR BEFORE SEPTEMBER 1 EACH YEAR, THE COMMISSION 8 SHALL PUBLISH A REPORT ON THE COMMISSION'S WEBSITE THAT INCLUDES:
- 9 (I) THE NAMES AND THE TOTAL NUMBER OF SUPPLIERS THAT 10 APPLIED FOR APPROVAL TO SELL TO ENERGY ASSISTANCE HOUSEHOLDS;
- 11 (II) THE NAMES AND THE TOTAL NUMBER OF SUPPLIERS THAT 12 WERE APPROVED UNDER SUBSECTION (A) OF THIS SECTION;
- 13 (III) THE TOTAL NUMBER OF SUPPLIERS THAT WERE REJECTED, 14 IF ANY;
- 15 (IV) THE TOTAL NUMBER OF ENERGY ASSISTANCE HOUSEHOLDS 16 THAT WERE SIGNED UP WITH  $\frac{1}{2}$  AN APPROVED THIRD-PARTY SUPPLIER, AS 17 REPORTED BY THE SUPPLIER;
- 18 (V) THE TOTAL NUMBER OF "NEW ENROLLMENT" REQUESTS
  19 FOR ENERGY ASSISTANCE HOUSEHOLDS OF SUBMITTED SUPPLIER ENROLLMENTS
  20 THAT WERE DENIED BECAUSE THE SUPPLIER WAS NOT APPROVED TO SERVE
  21 ENERGY ASSISTANCE HOUSEHOLDS, AS REPORTED BY THE UTILITY; AND
- 22 (VI) THE TOTAL NUMBER OF ENERGY ASSISTANCE HOUSEHOLDS 23 THAT FILED COMPLAINTS ABOUT THEIR THIRD-PARTY SUPPLIER.
- 24 (2) THE COMMISSION SHALL SEND A COPY OF THE REPORT TO THE 25 OFFICE OF PEOPLE'S COUNSEL, THE OFFICE OF HOME ENERGY PROGRAMS, AND, 26 SUBJECT TO § 2–1257 OF THE STATE GOVERNMENT ARTICLE, THE SENATE 27 FINANCE COMMITTEE AND THE HOUSE ECONOMIC MATTERS COMMITTEE.
- 28 **(E)** EACH YEAR THE COMMISSION SHALL CREATE TEST CASES FOR NEW
  29 ENROLLMENTS THAT SHALL BE RUN THROUGH EACH UTILITY'S BILLING AND
  30 ENROLLMENT SYSTEM ON A QUARTERLY BASIS TO VERIFY THAT SUPPLIERS ON THE
  31 APPROVED LIST ARE CORRECTLY CHARGING HOUSEHOLDS THAT RECEIVE ENERGY
  32 ASSISTANCE, ON OR BEFORE JANUARY 1, 2023, THE COMMISSION SHALL ADOPT
- 33 REGULATIONS ESTABLISHING A CUSTOMER EDUCATION PROGRAM THAT:

1	(1) EDUCATES CUSTOMERS ON THE BENEFITS OF COMPARISON
2	SHOPPING FOR ELECTRIC AND GAS SERVICE;
3 4	(2) TEACHES CUSTOMERS HOW TO SHOP FOR AND COMPARE ELECTRIC AND GAS SERVICE;
5	(3) INFORMS CUSTOMERS HOW TO ACCESS THE COMMISSION'S
6	CUSTOMER CHOICE SHOPPING WEBSITE; AND
7 8	(4) PROVIDES THE INFORMATION SPECIFIED IN ITEMS (1) THROUGH (3) OF THIS SUBSECTION TO CUSTOMERS ON A QUARTERLY BASIS.
9	(F) THE OFFICE OF HOME ENERGY PROGRAMS SHALL PROVIDE TO A
10	CUSTOMER THE MATERIALS DEVELOPED UNDER SUBSECTION (E) OF THIS SECTION.
11 12	SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect July 1, 2021.
	Approved:
	Governor.
	President of the Senate.
	Speaker of the House of Delegates.