

Chapter 173

**(Senate Bill 856)**

AN ACT concerning

**Electric Companies – Billing Information**

FOR the purpose of requiring an electric company to provide to a certain customer certain usage and billing information on request; providing that the electric company must make the information available in a certain manner; and generally relating to electric companies and electric customers.

BY adding to

Article – Public Utilities

Section 7–312

Annotated Code of Maryland

(2020 Replacement Volume and 2020 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,  
That the Laws of Maryland read as follows:

**Article – Public Utilities**

**7–312.**

**(A) ON REQUEST OF A RETAIL ELECTRICITY CUSTOMER, AN ELECTRIC COMPANY SHALL PROVIDE TO THE CUSTOMER THE HISTORIC USAGE AND BILLING INFORMATION FOR THE CUSTOMER’S ACCOUNT FOR NOT LESS THAN THE PRECEDING 12 MONTHS.**

**(B) THE ELECTRIC COMPANY SHALL MAKE THE INFORMATION UNDER SUBSECTION (A) OF THIS SECTION AVAILABLE TO THE CUSTOMER IN ONE OF THE FOLLOWING FORMS, AS REQUESTED BY THE CUSTOMER:**

**(1) INFORMATION ACCESSIBLE TO THE CUSTOMER ON THE ELECTRIC COMPANY’S WEBSITE;**

**(2) INFORMATION PROVIDED ELECTRONICALLY TO THE CUSTOMER IN A SEARCHABLE PDF FORMAT; OR**

**(3) A PHYSICAL DOCUMENT SENT TO THE CUSTOMER AT THE CUSTOMER’S BILLING ADDRESS.**

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect

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October 1, 2021.

**Approved by the Governor, May 18, 2021.**