

MDTA Tolling
Procedures -
E-ZPass, Pay-
By-Plate and
Video Tolling



Toll Facilities

- Since 1971, the MDTA has been responsible for constructing, managing, operating and improving the State's toll facilities.
- The MDTA's eight toll facilities consist of high-volume signature bridges, tunnels and highways that are major interstate and U.S. routes.
- The MDTA's facilities range in age from the more recent Intercounty Connector (ICC/MD 200) and I-95 Express Toll Lanes (ETL) to the Hatem and Nice/Middleton bridges, which are 80 years old.
- The MDTA is self-sufficient and receives no gas tax, motor vehicle fees, or other revenue in the Transportation Trust Fund. MDTA facilities are fully financed, operated, maintained, improved, and protected with toll revenues paid by customers using those facilities.



TOLL FACILITIES

Thomas J. Hatem
Memorial Bridge 1
(US 40)

John F. Kennedy
Memorial Highway 2
(I-95)

Fort McHenry Tunnel 3
(I-95, I-395)

Baltimore Harbor Tunnel 4
(I-895)

Francis Scott Key Bridge 5
(I-695)

Intercounty Connector 6
(ICC)/MD 200

William Preston Lane Jr.
Memorial (Bay) Bridge 7
(US 50/301)

Governor Harry W. Nice Memorial/
Senator Thomas "Mac" Middleton Bridge 8
(US 301)

What is All-Electronic (Cashless) Tolling (AET)?

- Innovative method of toll collecting
- Requires no stopping at toll booths
- Vehicles simply drive under a tolling gantry and enjoy the benefits of reduced congestion, improved safety, and reduced air pollution
- With the onset of the pandemic, implemented statewide in Maryland in March of 2020 at all MDTA facilities



DriveEzMD is Maryland's new home for tolling, encompassing *E-ZPass*, Video Tolling, and the new Pay-By-Plate payment option.

It serves as the umbrella name and brand for both Maryland's tolling system and the customer-service experience.

What is
DriveEzMD™?

What is Video Tolling?

A Video Toll transaction occurs when a vehicle goes through a toll collection facility in Maryland without an *E-ZPass*® or Pay-By-Plate account.

*In some cases, Video Tolls may occur if an *E-ZPass* account has a negative balance



An image of the license plate is captured and the registered owner of the vehicle is mailed a Notice of Toll Due (NOTD).



Video Toll rates at all Maryland toll facilities are 1.5 times the base/Pay-By-Plate toll rate. The Video Toll surcharge is subject to a minimum of \$1 and maximum of \$15 above the base rate.

What is Pay-By-Plate?

Pay-By-Plate is a hassle-free way to pay Maryland Tolls. Tolls are automatically billed to your credit card each time you use our facilities, with no need for a transponder.

- **Toll Rates:** \$\$
- **Payment Methods:** Credit card only
- **Transponder Required:** No
- **Registration Required:** Yes

Highlights

- No transponder required
- Toll rates are the same as previous cash rates
- Only applies to Maryland toll facilities

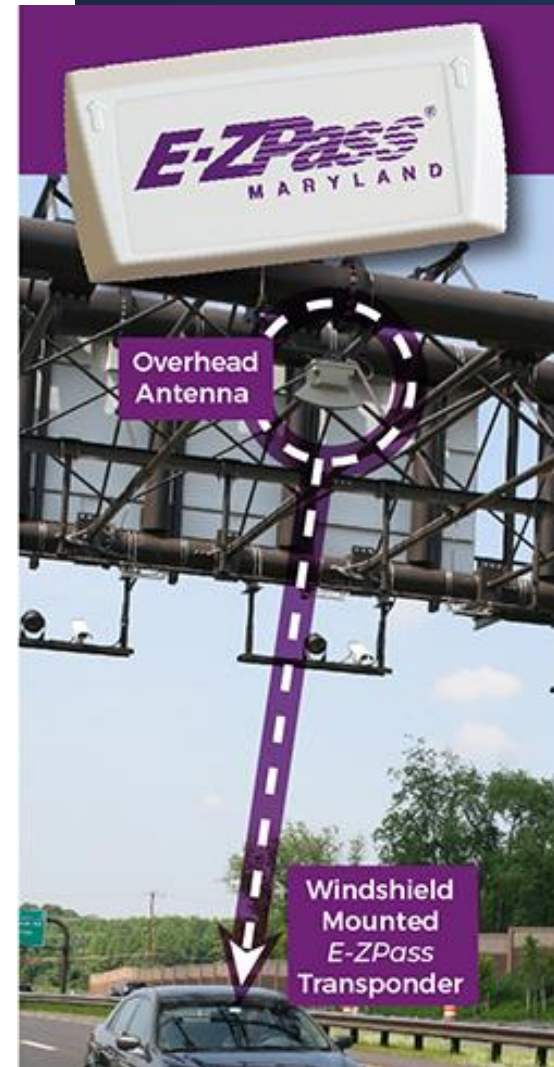


How does *E-ZPass* work?

- Customers may sign up for an *E-ZPass* account online, by phone, or at a Customer Service Center (CSC)
- Accounts can be funded by credit/debit card, cash, or check
- Accounts must be replenished when funds become low, as negative accounts become video tolls
- Vehicles equipped with a transponder may drive through any facility where the *E-ZPass* logo is displayed

*For a list of states where an *E-ZPass* may be used, visit <https://driveezmd.com/acct-types/participating-toll-facilities/>

- The Electronic Toll Collection System reads the transponder at each gantry
- The account is debited by the toll amount and any applicable discounts are applied



E-ZPass Discount Plans

DriveEzMD offers a range of *E-ZPass* discount plans optimized for commuters and other frequent toll facility users who have an *E-ZPass* Maryland account.

- Only *E-ZPass* Maryland users are eligible for discount plans
- You may select one or more plans for each transponder when you sign up. You may change your plans at any time. Just [log in to your account](#)!
- All two-axle discount plans are transponder-specific. Plans cannot be shared between transponders.
- If more than one *E-ZPass* discount plan is selected for a transponder, the lowest applicable toll rate for a facility will be charged to your account
- Unused trips are charged to your account at the end of the plan period and are not refundable



How are auto
replenishments
calculated on an
E-ZPass
account?

The auto replenishment amount is calculated automatically by the system for an average use every 30 days. This can increase or decrease a customer's replenishment amount.

Make sure to monitor low threshold balance and rebill amount. Please ensure credit card information is updated.

Baltimore Harbor Tunnel (I-895), Fort McHenry Tunnel (I-95), Francis Scott Key Bridge (I-695)

Vehicle Classification	Commuter Plan	<i>E-ZPass</i> Maryland Rates	Pay-By-Plate Only available at Maryland toll facilities	Video Toll Rates**	<i>E-ZPass</i> Out-of-State Rates
2 axle	\$1.40	\$3	\$4	\$6	\$4
3 axle	N/A	\$8	\$8	\$12	\$8
4 axle	N/A	\$12	\$12	\$18	\$12
5 axle	N/A	\$24	\$24	\$36	\$24
6+ axle	N/A	\$30	\$30	\$45	\$30

MARYLAND TOLL RATES
Effective April 29, 2021

MARYLAND TOLL RATES: Effective April 29, 2021

William Preston Lane Jr. Memorial (Bay) Bridge (US 50/301)*

Vehicle Classification	Commuter Plan	<i>E-ZPass</i> Maryland Rates	Pay-By-Plate Only available at Maryland toll facilities	Video Toll Rates**	<i>E-ZPass</i> Out-of-State Rates
2 axle	\$1.40	\$2.50	\$4	\$6	\$4
3 axle	N/A	\$8	\$8	\$12	\$8
4 axle	N/A	\$12	\$12	\$18	\$12
5 axle	N/A	\$24	\$24	\$36	\$24
6+ axle	N/A	\$30	\$30	\$45	\$30

Nice/Middleton Memorial Bridge (US 301)*

Vehicle Classification	Commuter Plan	<i>E-ZPass</i> Maryland Rates	Pay-By-Plate Only available at Maryland toll facilities	Video Toll Rates**	<i>E-ZPass</i> Out-of-State Rates
2 axle	\$2.10	\$4.50	\$6	\$9	\$6
3 axle	N/A	\$12	\$12	\$18	\$12
4 axle	N/A	\$18	\$18	\$27	\$18
5 axle	N/A	\$36	\$36	\$51	\$36
6+ axle	N/A	\$45	\$45	\$60	\$45

John F. Kennedy Memorial Highway (I-95)*

Vehicle Classification	Commuter Plan	<i>E-ZPass</i> Maryland Rates	Pay-By-Plate Only available at Maryland toll facilities	Video Toll Rates**	<i>E-ZPass</i> Out-of-State Rates
2 axle	\$2.80	\$6	\$8	\$12	\$8
3 axle	N/A	\$16	\$16	\$24	\$16
4 axle	N/A	\$24	\$24	\$36	\$24
5 axle	N/A	\$48	\$48	\$63	\$48
6+ axle	N/A	\$60	\$60	\$75	\$60

Thomas J. Hatem Memorial Bridge (US 40)*

Vehicle Classification	Commuter Plan	<i>E-ZPass</i> Maryland Rates	Pay-By-Plate Only available at Maryland toll facilities	Video Toll Rates**	<i>E-ZPass</i> Out-of-State Rates
2 axle	\$2.80	\$6	\$8	\$12	\$8
3 axle	N/A	\$11.20	\$16	\$24	\$16
4 axle	N/A	\$16.80	\$24	\$36	\$24
5 axle	N/A	\$48	\$48	\$63	\$48
6+ axle	N/A	\$60	\$60	\$75	\$60

MARYLAND TOLL RATES: Effective April 29, 2021



I-95 Express Toll Lanes | Toll Rate Schedule

Vehicle Classification	<i>E-ZPass</i> Maryland Rates			Pay-By-Plate Only available at Maryland toll facilities			Video Toll Rates**			<i>E-ZPass</i> Out-of-State Rates		
	Peak	Off-Peak	Overnight	Peak	Off-Peak	Overnight	Peak	Off-Peak	Overnight	Peak	Off-Peak	Overnight
2 axle	\$1.54	\$1.19	\$0.49	\$1.93	\$1.49	\$0.61	\$2.54	\$2.19	\$1.49	\$1.93	\$1.49	\$0.61
3 axle	\$3.08	\$2.38	\$0.98	\$3.85	\$2.98	\$1.23	\$4.62	\$3.57	\$1.98	\$3.85	\$2.98	\$1.23
4 axle	\$4.62	\$3.57	\$1.47	\$5.78	\$4.46	\$1.84	\$6.93	\$5.36	\$2.47	\$5.78	\$4.46	\$1.84
5 axle	\$9.24	\$7.14	\$2.94	\$11.55	\$8.93	\$3.68	\$13.86	\$10.71	\$4.41	\$11.55	\$8.93	\$3.68
6+ axle	\$11.55	\$8.93	\$3.68	\$14.44	\$11.16	\$4.59	\$17.33	\$13.39	\$5.51	\$14.44	\$11.16	\$4.59

The Intercounty Connector (ICC)/MD 200 – Toll Rates

Pricing Periods:

Peak, off-peak, and overnight hours and days of week when a particular mileage rate is in effect. Peak period excludes federal holidays. Pricing periods may vary by up to 60 minutes earlier and later. Changes to the pricing periods may occur once travel patterns are assessed.

- **Peak Period**
 - Mon - Fri: 6 - 9am; 4 - 7pm (excluding federal holidays)
- **Off-Peak Period**
 - Mon - Fri: 5 - 6am; 9am - 4pm; 7 - 11pm
 - Sat & Sun: 5am - 11pm
- **Overnight Period**
 - Sun - Sat: 11pm - 5am

Mileage Rate Ranges:

Toll ranges used to set the per-mile toll rates.

For two-axle vehicles:

- **Peak Period**
 - (\$0.22/mile - \$0.35/mile);
- **Off-Peak Period**
 - (\$0.17/mile - \$0.30/mile);
- **Overnight Period**
 - (\$0.07/mile - \$0.30/mile)

The Intercounty Connector (ICC) is a variably priced facility, where tolls are higher during peak travel times (Monday - Friday, 6 a.m. - 9 a.m. and 4 p.m. - 7 p.m.) and reduced during off-peak and overnight pricing periods. A key purpose to variable tolling is to manage congestion - raising the toll rate during periods of high traffic volumes helps reduce the number of vehicles using the roadway, keeping the highway relatively congestion-free and providing motorists with reliable travel times.



HELPFUL HINTS

1

Always keep your account up to date and make sure all vehicles are current on your account

2

Keep a valid credit card on your account

3

Mount the transponder per the instructions to avoid ITOLs
(<https://driveezmd.com/acct-types/how-to-mount-your-transponder/>)

What is an ITOL, and what causes a driver to get one?

An Image Toll (ITOL) occurs if a transponder is not detected but the license plate recorded by the electronic tolling system is listed on a valid *E-ZPass* account

Why might this happen?

- The transponder may not be properly mounted in the vehicle
- The transponder is not present in the vehicle
- The transponder could have a low or dead battery

What happens next?

- A picture of the vehicle license plate is taken
- The license plate is read by the Electronic Toll Collection System, which uses image verification software coupled with human verification
- If the plate matches a valid *E-ZPass* account, the base rate toll is posted against the pre-paid account (*E-ZPass* discount does not apply)
- If the plate does not match an account or the account has a negative balance, it will become a Video Toll
- To learn more about proper *E-ZPass* mounting to avoid accidental ITOLs, visit <https://driveezmd.com/acct-types/how-to-mount-your-transponder/>



What happens if a transponder is lost or stolen, or in the event of a towed vehicle?

- If a transponder is lost or stolen, it is the customer's responsibility to report it to MDTA immediately
- Filing a police report is recommended for MDTA to consider the reduction of fees incurred on the device after the reporting date
- If your vehicle is towed, customers must remove the device from the vehicle or will be held responsible for all tolls incurred if not removed

How does the debt escalation process work? (What happens after an unpaid Video Toll)



A Notice of toll due (NOTD) is mailed to the registered vehicle owner for the Video Toll rate, which is 50% higher than the base rate with a minimum of \$1/max of \$15 higher. The NOTD allows 45 days to pay the toll amount only without an additional penalty



A Citation with Civil Penalty (\$25) is issued if the NOTD is not paid within 45 days. The Citation allows 30 days to pay or contest to District Court. Customers are granted a due process right to contest citation in District Court.



A past due notice is issued if the Citation is not paid within 30 days or if found guilty in court. If the past due notice is not paid within 15 days, the vehicle registration is flagged for nonrenewal (one outstanding transaction) or is suspended (\$1,000 or more tolls & penalties).



A final notice is issued if the past due notice is not paid within 15 days. If the final notice is not paid within 15 days, the outstanding tolls and penalties are referred to Central Collections Unit (CCU) or debt collections vendor for collection actions.

Customer Service Center Locations



E-ZPass Maryland Customer Service Centers At MDTA Facilities

*All *E-ZPass* Maryland Customer Service Centers (CSCs) at MDTA Facilities have temporarily expanded hours of operation on Thursdays from 8:30 a.m. until 6:30 p.m. and Saturdays from 8:00 a.m. until 12 noon.

Baltimore Harbor Tunnel

1200 Frankfurst Aven

Baltimore, MD 21226

8:30 a.m. – 4:30 p.m.

Monday through Friday*

Bay Bridge – William Preston Lane Jr. Memorial Bridge

850 Revell Highway

Annapolis, MD 21401

8:30 a.m. – 4:30 p.m.

Monday through Friday *

Fort McHenry Tunnel

3990 Leland Avenue

Baltimore, MD 21224

8:30 a.m. – 4:30 p.m.

Monday through Friday *

Governor Harry W. Nice/Senator Thomas “Mac” Middleton Bridge

9665 Orland Park Rd

Newburg MD 20664

Mailing Address:

P.O. Box 8

Newburg, MD 20602

8:30 a.m. – 4:30 p.m.

Monday through Friday *

John F. Kennedy Memorial Highway

1 Turnpike Dr.

Perryville, MD 21903

8:30 a.m. – 4:30 p.m.

Monday through Friday *

E-ZPass Customer Service Centers at Motor Vehicle Administration (MDOT MVA) Locations

All *E-ZPass* Maryland Customer Service Centers (CSCs) at Motor Vehicle Administration (MVA) locations have temporarily expanded hours of operation on Thursdays from 8:30 a.m. until 6:30 p.m. and Saturdays from 8:00 a.m. until 12 noon.

Note: E-ZPass Customers visiting MVA locations are required to make an appointment and can do so by calling 410-537-8400. The appointment line is available Monday-Friday from 8:30 a.m. to 4:30 p.m. and on Saturday from 8:00 a.m. to 12 noon.

MVA Annapolis Office

160 Harry S Truman Pkwy
Annapolis, MD 21401

8:30 a.m. – 4:30 p.m. Monday through Friday

8:30 a.m. – 12:00 p.m. Saturday*

MVA Bel Air Office

501 West MacPhail Road
Bel Air, MD 21014

8:30 a.m. – 4:30 p.m. Monday through Friday

8:30 a.m. – 12:00 p.m. Saturday*

MVA Beltsville Office

11760 Baltimore Avenue,
Beltsville, MD 20705

8:30 a.m. – 4:30 p.m. Monday through Friday

MVA Gaithersburg Office

15 Metropolitan Grove Rd. (off Clopper Road)
Gaithersburg, MD 20878

8:30 a.m. – 4:30 p.m. Monday through Friday

8:30 a.m. – 12:00 p.m. Saturday*

MVA Glen Burnie Office

6601 Ritchie Highway, N.E.
Glen Burnie, MD 21062

8:30 a.m. – 4:30 p.m. Monday through Friday

MVA Waldorf Office

St. Charles Business Park
11 Industrial Park Drive
Waldorf, MD 20602

8:30 a.m. – 4:30 p.m. Monday through Friday

8:30 a.m. – 12:00 p.m. Saturday*



Thank you for taking the time to view this presentation. The Maryland Transportation Authority is committed to our customers and wants to ensure you have a great experience with us.

Visit <https://driveezmd.com/videos/> for additional helpful videos on tolling in Maryland.