HOUSE BILL 998

C5 2lr1961 CF SB 905

By: Delegate Carey

Introduced and read first time: February 10, 2022

Assigned to: Economic Matters

Committee Report: Favorable with amendments

House action: Adopted

Read second time: March 10, 2022

CHAPTER

1 AN ACT concerning

2 Human Services - Silver Energy Savers Program and Energy Assistance Fund

FOR the purpose of requiring the Office of Home Energy Programs to establish a Silver 3 4 Energy Savers Program to provide bill assistance to eligible energy customers who 5 are at least a certain age; requiring the Office to approve a third-party supplier enter 6 into a contract with 2-1-1 Maryland to provide assistance with the Program; 7 requiring the Office 2-1-1 Maryland to designate four centers in certain regions of the State to administer the Program; requiring the Office to perform certain duties 8 9 to carry out the Program, including establishing a certain communication system, 10 requiring certain local offices to perform certain functions, and authorizing the 11 third-party supplier 2-1-1 Maryland to allow telephonic signatures for a certain 12 purpose; establishing the Office of Home Energy Programs Energy Assistance Fund 13 as a special, nonlapsing fund; and generally relating to the Office of Home Energy Programs and bill assistance for eligible energy customers. 14

15 BY renumbering

16

Article – Human Services

17 Section 5–5A–09

to be Section 5-5A-10

19 Annotated Code of Maryland

20 (2019 Replacement Volume and 2021 Supplement)

- 21 BY repealing and reenacting, without amendments,
- 22 Article Human Services
- 23 Section 5–5A–01(d)

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



29

30 31

THIRD-PARTY SUPPLIER.

	2 HOUSE BILL 996
$\frac{1}{2}$	Annotated Code of Maryland (2019 Replacement Volume and 2021 Supplement)
3 4 5 6 7	BY adding to Article – Human Services Section 5–5A–09 Annotated Code of Maryland (2019 Replacement Volume and 2021 Supplement)
8 9 10	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That Section(s) $5-5A-09$ of Article – Human Services of the Annotated Code of Maryland be renumbered to be Section(s) $5-5A-10$.
11 12	SECTION 2. AND BE IT FURTHER ENACTED, That the Laws of Maryland read as follows:
13	Article – Human Services
14	5–5A–01.
15	(d) "Office" means the Office of Home Energy Programs.
16	5-5A-09.
17 18	(A) IN THIS SECTION, "2–1–1 MARYLAND" MEANS THE MARYLAND INFORMATION NETWORK, A 501(C)(3) CORPORATION IN THE STATE.
19	(A) (B) THE OFFICE SHALL ESTABLISH A SILVER ENERGY SAVERS
20	PROGRAM TO PROVIDE BILL ASSISTANCE IN ACCORDANCE WITH THIS SECTION TO
21	ELIGIBLE ENERGY CUSTOMERS WHO ARE AT LEAST 60 YEARS OLD.
22	(B) (C) THE OFFICE SHALL APPROVE A THIRD-PARTY SUPPLIER ENTER
23	INTO A CONTRACT WITH 2–1–1 MARYLAND TO PROVIDE ASSISTANCE THROUGH THE
24	SILVER ENERGY SAVERS PROGRAM BY:
25	(1) HELPING ELIGIBLE ENERGY CUSTOMERS UNDERSTAND ANY
26	FORMS;
27	(2) HELPING ELIGIBLE ENERGY CUSTOMERS WITH ANY REQUIRED
28	APPLICATION INFORMATION; AND

(3) TRANSPORTING APPLICATIONS FROM AN ELIGIBLE ENERGY

CUSTOMER TO A LOCAL OFFICE THROUGH THE PROCESS ESTABLISHED BY THE

1 2	$\frac{\text{(c)}}{\text{(D)}}$ The Office 2-1-1 Maryland shall designate four centers to administer the Silver Energy Savers Program, including:
3	(1) ONE LOCATION IN CENTRAL MARYLAND;
4	(2) ONE LOCATION ON THE EASTERN SHORE OF MARYLAND;
5	(3) ONE LOCATION IN SOUTHERN MARYLAND; AND
6	(4) ONE LOCATION IN WESTERN MARYLAND.
7 8	(D) (E) CENTERS DESIGNATED BY THE OFFICE 2-1-1 MARYLAND UNDER SUBSECTION (C) (D) OF THIS SECTION SHALL:
9 10	(1) ESTABLISH CALL CENTERS TO PROVIDE ASSISTANCE TO ELIGIBLE ENERGY CUSTOMERS;
11 12	(2) ASSIST ELIGIBLE ENERGY CUSTOMERS IN GATHERING THE INFORMATION REQUIRED TO SUBMIT AN APPLICATION TO A LOCAL OFFICE;
13 14	(3) COLLECT DATA FOR EACH ELIGIBLE ENERGY CUSTOMER THAT IS PROVIDED ASSISTANCE, INCLUDING THE CUSTOMER'S:
15	(I) NAME;
16	(II) ADDRESS;
17	(III) AGE;
18	(IV) TELEPHONE NUMBER; AND
19	(V) UTILITY COMPANY; AND
20	(4) MAINTAIN WRITTEN RECORDS OF THEIR ACTIONS.
21	(E) (F) THE OFFICE SHALL:
22	(1) ESTABLISH A COMMUNICATION SYSTEM BETWEEN LOCAL OFFICES
23	AND THE THIRD-PARTY SUPPLIER APPROVED UNDER SUBSECTION (B) OF THIS
24	SECTION 2-1-1 MARYLAND TO ENABLE COMMUNICATION ABOUT THE
25	APPLICATIONS OF ELIGIBLE ENERGY CUSTOMERS, THE GRANTS PROCESS, AND THE
26	REASONS FOR DENIAL OF AN APPLICATION;

26

27

1	(2) REQUIRE LOCAL OFFICES TO:
2	(I) PERFORM HOME VISITS TO OBTAIN DOCUMENTS FROM ELIGIBLE ENERGY CUSTOMERS WHEN NECESSARY; AND
4 5	(II) ESTABLISH A SYSTEM TO COORDINATE THE TRANSFER OF DOCUMENTS TO THE THIRD-PARTY SUPPLIER 2-1-1 MARYLAND; AND
6 7 8	(3) AUTHORIZE THE THIRD-PARTY SUPPLIER 2-1-1 MARYLAND TO ALLOW TELEPHONIC SIGNATURES FOR ELIGIBLE ENERGY CUSTOMERS IN THE SILVER ENERGY SAVERS PROGRAM.
9 10	(F) (G) (1) IN THIS SUBSECTION, "FUND" MEANS THE OFFICE OF HOME ENERGY PROGRAMS ENERGY ASSISTANCE FUND.
11 12	(2) THERE IS AN OFFICE OF HOME ENERGY PROGRAMS ENERGY ASSISTANCE FUND.
13 14	(3) THE PURPOSE OF THE FUND IS TO ADMINISTER THE SILVER ENERGY SAVERS PROGRAM.
15	(4) THE DEPARTMENT SHALL ADMINISTER THE FUND.
16 17	(5) THE FUND IS A SPECIAL, NONLAPSING FUND THAT IS NOT SUBJECT TO § 7–302 OF THE STATE FINANCE AND PROCUREMENT ARTICLE.
18 19	(6) THE STATE TREASURER SHALL HOLD THE FUND SEPARATELY, AND THE COMPTROLLER SHALL ACCOUNT FOR THE FUND.
20	(7) THE FUND CONSISTS OF:
21 22	(I) MONEY APPROPRIATED IN THE STATE BUDGET TO THE FUND; AND
23 24	(II) ANY OTHER MONEY FROM ANY OTHER SOURCE ACCEPTED FOR THE BENEFIT OF THE FUND.
25	(8) FOR BEGINNING IN FISCAL YEAR 2024, AND EACH FISCAL YEAR

THEREAFTER, THE GOVERNOR SHALL INCLUDE IN THE ANNUAL BUDGET BILL AN

APPROPRIATION OF \$200,000 TO THE FUND.

1	(9) THE FUND MAY BE USED ONLY FOR ADMINISTRATIVE COSTS OF
2	2-1-1 MARYLAND AND THE SILVER ENERGY SAVERS PROGRAM, INCLUDING
3	STAFFING.
4	(10) (1) The Chame The action cliatic investment money of the
4	(10) (I) THE STATE TREASURER SHALL INVEST THE MONEY OF THE
5	FUND IN THE SAME MANNER AS OTHER STATE MONEY MAY BE INVESTED.
6	(II) ANY INTEREST EARNINGS OF THE FUND SHALL BE
7	CREDITED TO THE GENERAL FUND OF THE STATE.
8	(11) EXPENDITURES FROM THE FUND MAY BE MADE ONLY IN
9	ACCORDANCE WITH THE STATE BUDGET.
J	ACCORDANCE WITH THE STATE BODGET.
10	(12) MONEY EXPENDED FROM THE FUND FOR THE SILVER ENERGY
11	SAVERS PROGRAM IS SUPPLEMENTAL TO AND IS NOT INTENDED TO TAKE THE
12	PLACE OF FUNDING THAT OTHERWISE WOULD BE APPROPRIATED FOR BILL
13	ASSISTANCE TO ELIGIBLE ENERGY CUSTOMERS.
14	SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect July
14 15	1, 2022.
10	1, 2022.
	Approved:
	Governor.
	Speaker of the House of Delegates.
	President of the Senate