This bill establishes the process that the Secretary of Labor must follow when recovering benefits from an unemployment insurance (UI) claimant and the claimant notifies the Secretary that the actual amount recovered exceeded the amount stated in the notice of repayment received by the claimant. The bill also requires the Secretary to submit a monthly report to the General Assembly with information about these claims. The Secretary must adopt regulations to implement the bill.

Fiscal Summary

**State Effect:** The Maryland Department of Labor (MDL) can submit the monthly reports and modify its benefit recovery processes and procedures to the extent necessary to meet the bill’s requirements using existing budgeted resources. Revenues are not affected.

**Local Effect:** None.

**Small Business Effect:** None.

Analysis

**Bill Summary:** Following the recovery of benefits from a claimant, if the claimant notifies the Secretary that the actual amount recovered exceeded the amount stated in the recovery notice, the Secretary must (1) investigate the claim within 30 days after receiving notice from the claimant and (2) within 14 days after completing the investigation, refund the claimant any difference between the amount stated in the recovery notice and the amount actually recovered.
The Secretary must submit a monthly report to the General Assembly that includes the total number of such disputed claims being investigated, the status of each investigation, the amount of funds in dispute, the legislative district of each claimant who has sent notice of a discrepancy, and the date any contested funds were returned.

**Current Law:** The Secretary is authorized to recover benefits paid to a UI claimant if the Secretary finds that the claimant was not entitled to the benefits because (1) the claimant was not unemployed; (2) the claimant received or retroactively was awarded wages; or (3) due to a redetermination of an original claim, the claimant is disqualified or otherwise ineligible for benefits. Additionally, if a claimant knowingly made a false statement or representation or knowingly failed to disclose a material fact to obtain or increase a benefit or other payment, the Secretary may recover (1) all benefits paid to the claimant for each affected week; (2) a monetary penalty; and (3) interest. If the Secretary decides to recover benefits from a claimant, the Secretary must notify the claimant of:

- the amount to be recovered;
- the basis for the recovery of benefits, including any evidence used to make the determination;
- the weeks for which benefits were paid;
- the amount of any assessed monetary penalty;
- the provision of law under which MDL determined the claimant was ineligible for benefits; and
- the appeal rights available to the claimant.

The Secretary must adhere to various other processes and timelines related to appeals made by a claimant and the Secretary’s recovery of the benefits.

For general information on the State’s UI program, including information on the weekly benefit amount, the experience rating process, and recently enacted legislation, see the *Appendix – Unemployment Insurance.*

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**Additional Information**

**Prior Introductions:** None.

**Designated Cross File:** None.

**Information Source(s):** Maryland Department of Labor; Department of Legislative Services

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Appendix – Unemployment Insurance

Program Overview

Unemployment Insurance (UI) provides temporary, partial wage replacement benefits of up to $430 per week to individuals who are unemployed through no fault of their own and who are willing to work, able to work, and actively seeking employment. Both the federal and state governments have responsibilities for UI programs. Generally, funding for the program is provided by employers through UI taxes paid to both the federal government for administrative and other expenses and to the states for deposit in their UI trust funds. Using federal tax revenues, the UI program is administered pursuant to state law by state employees. The Maryland Department of Labor’s (MDL) Division of Unemployment Insurance administers the State’s UI program.

Each state law prescribes the tax structure, qualifying requirements, benefit levels, and disqualification provisions. These laws must, however, conform to broad federal guidelines.

Employer Contributions

Most Maryland employers pay State UI taxes, although State and local governments and some nonprofit organizations reimburse the Unemployment Insurance Trust Fund (UITF) for claims paid in lieu of paying taxes. Therefore, for most Maryland employers, the State UI tax rate is a function of:

- the employer’s specific unemployment claims history; and
- the applicable tax table, which is based on the State’s UITF balance and applies to most taxable employers.

Exhibit 1 shows the range of State UI taxes a typical employer owes based on the tax table in effect; there are other rates for new employers and in other limited circumstances. State UI taxes and reimbursements are typically due quarterly; however, Chapter 39 of 2021 allows employers with fewer than 50 employees to defer 2021 State UI tax payments or reimbursements until January 31, 2022, and authorizes the Secretary of Labor to offer a similar deferment in 2022. The Act, in conjunction with a 2020 executive order, also prevents UI claims made during the COVID-19 pandemic from increasing an employer’s taxes, although employers still paid broadly higher rates under Table F in 2021 and will continue to do so under Table C in 2022 and 2023.
Exhibit 1
Tax Tables and Applicable Employer Tax Rates

<table>
<thead>
<tr>
<th>Tax Table</th>
<th>As of Sept. 30, if the Trust Fund Balance, As a Percentage of Taxable Wages</th>
<th>Trust Fund Balance ($ in Millions)</th>
<th>Then Next Year’s Tax Rates Range from…</th>
<th>Annual Tax Per Employee (Rate x $8,500)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>5.00%</td>
<td>N/A</td>
<td>$995.8</td>
<td>N/A</td>
</tr>
<tr>
<td>B</td>
<td>4.50%</td>
<td>5.00%</td>
<td>896.2</td>
<td>$995.8</td>
</tr>
<tr>
<td>C</td>
<td>4.00%</td>
<td>4.50%</td>
<td>796.6</td>
<td>896.2</td>
</tr>
<tr>
<td>D</td>
<td>3.50%</td>
<td>4.00%</td>
<td>697.1</td>
<td>796.6</td>
</tr>
<tr>
<td>E</td>
<td>3.00%</td>
<td>3.50%</td>
<td>597.5</td>
<td>697.1</td>
</tr>
<tr>
<td>F</td>
<td>0.00%</td>
<td>3.00%</td>
<td>0.0</td>
<td>597.5</td>
</tr>
</tbody>
</table>

Notes: Fund balance threshold dollar amounts are based on the 2020 taxable wage base and are subject to modest changes each year. A “single claim” represents the tax rate applicable to the lowest possible rate associated with nonzero (.0001 to .0027) benefit ratios. Taxes are applied to the first $8,500 earned by each employee, each year; compensation less than that amount reduces taxes owed accordingly.

Table F was in effect in 2021 due to the COVID-19 pandemic; prior to that, Table A had been in effect since 2016. Table C will be in effect in 2022 and 2023 pursuant to Chapter 73 of 2021, which also resulted in an $830 million infusion of federal funds into the trust fund in 2021. A preexisting State law requiring a federal solvency goal to be met prior to moving to a tax table with lower rates will again apply beginning in 2024. The federal solvency goal, which is designed to ensure the State’s ability to pay claims during periods of high unemployment, is approximately $1.4 billion.

As of January 1, 2022, the trust fund balance was $1.25 billion.

Source: Department of Legislative Services

Benefit Payments

Generally, the weekly benefit amount a claimant is eligible for is based on the quarterly wages that the claimant was paid for covered employment in the calendar quarter of the claimant’s base period in which those wages were highest. The base period is the first four of the last five completed calendar quarters immediately preceding the start of the benefit year, or, if the individual does not qualify under that definition, the four most recently completed calendar quarters immediately preceding the start of the benefit year.

Weekly benefit amounts range from $50 to $430 per week, based on earnings in the base period. There is also a dependent allowance of $8 per dependent, for up to five dependents, although the allowance cannot raise the weekly benefit amount above $430. The first $50
of any wages earned by an individual receiving UI benefits in a given week is disregarded for purposes of calculating the weekly benefit amount, after which the benefit payment is reduced dollar for dollar. These amounts do not adjust for inflation. Generally, during a benefit year, a claimant is entitled to 26 times the claimant’s weekly benefit amount. During periods of high unemployment, extended benefits may also be available.

2021 Legislation Enhanced and Required Evaluation of the State Unemployment Insurance System

The unprecedented volume of claims and benefit payments due to COVID-19 strained the State UI system to its limit, which raised numerous concerns about the system’s ability to effectively meet the needs of claimants and employers. Consequently, during the 2021 legislative session, the General Assembly required several system reforms, including an MDL-led study due by December 1, 2021, regarding various longer-term reforms.

Broadly, the new laws (1) required Table C to apply in 2022 and 2023; (2) made administrative changes to assist employers in paying their taxes, specifically allowing them to defer payments under certain circumstances; (3) exempted certain UI benefit payments from being subject to the State income tax; (4) temporarily modified benefit calculations to assist claimants working on a part-time basis; (5) made system administrative changes that must be implemented by MDL; and (6) enhanced the State’s work sharing program, which allows an employee to continue working at reduced hours and obtain UI benefits under certain circumstances.