

HOUSE BILL 1124

J1, O1, P1

3lr2330

By: **Delegates Kaiser, Bartlett, Feldmark, Kerr, McComas, Reznik, and Taveras**
Introduced and read first time: February 10, 2023
Assigned to: Health and Government Operations

A BILL ENTITLED

1 AN ACT concerning

2 **Maryland Department of Health – 2–1–1 Maryland, Maryland Think, and**
3 **Maryland OneStop – Study**

4 FOR the purpose of requiring the Maryland Department of Health, in conjunction with
5 certain entities, to study and make recommendations regarding redundancies and
6 gaps between the services provided by 2–1–1 Maryland, Maryland Think, and
7 Maryland OneStop; and generally relating to a study regarding 2–1–1 Maryland,
8 Maryland Think, and Maryland OneStop.

9 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
10 That:

11 (a) The Maryland Department of Health, in conjunction with 2–1–1 Maryland,
12 the Department of Human Services, and the Department of Information Technology, shall
13 study and make recommendations regarding the redundancies and gaps between the
14 services offered by 2–1–1 Maryland, Maryland Think, and Maryland OneStop.

15 (b) In conducting the study required under subsection (a) of this section, the
16 Maryland Department of Health shall:

17 (1) study how 2–1–1 Maryland, Maryland Think, and Maryland OneStop
18 operate from the perspective of populations served, including whether the services are
19 useful, user–friendly, and easily accessible;

20 (2) determine in which areas 2–1–1 Maryland, Maryland Think, and
21 Maryland OneStop overlap;

22 (3) determine the gaps, if any, between the services provided by 2–1–1
23 Maryland, Maryland Think, and Maryland OneStop;

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.



1 (4) investigate whether Maryland's OneStop portal contributes to a
2 seamless system for residents attempting to obtain services, licenses, or forms; and

3 (5) make recommendations to:

4 (i) fill any gaps between services provided by 2-1-1 Maryland,
5 Maryland Think, and Maryland OneStop; and

6 (ii) address any other issues identified as a result of the study.

7 SECTION 2. AND BE IT FURTHER ENACTED, That:

8 (a) On or before December 1, 2023, the Maryland Department of Health shall
9 submit an interim report of its findings and recommendations to the Senate Finance
10 Committee, the House Health and Government Operations Committee, and the Joint
11 Committee on Cybersecurity, Information Technology, and Biotechnology in accordance
12 with § 2-1257 of the State Government Article.

13 (b) On or before December 1, 2024, the Maryland Department of Health shall
14 submit a final report on its findings and recommendations to the Senate Finance
15 Committee, the House Health and Government Operations Committee, and the Joint
16 Committee on Cybersecurity, Information Technology, and Biotechnology in accordance
17 with § 2-1257 of the State Government Article.

18 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect June
19 1, 2023.