SENATE BILL 930

By: **Senator McKay** Introduced and read first time: February 16, 2023 Assigned to: Rules

A BILL ENTITLED

1 AN ACT concerning

$\mathbf{2}$

Motor Vehicles – Recreational Vehicle Dealer Agreements

3 FOR the purpose of requiring recreational vehicle dealers to hold a dealer agreement with a recreational vehicle manufacturer to sell the manufacturer's recreational vehicles 4 $\mathbf{5}$ in the State; altering the required terms and conditions of a recreational dealer 6 agreement, including terms and conditions related to termination and nonrenewal 7 of an agreement, transfer of dealer ownership, warranty obligations, dealer 8 inspection and rejection of recreational vehicles, and prohibited acts, dispute 9 resolution, and penalties; and generally relating to recreational vehicle dealer 10 agreements.

- 11 BY adding to
- 12 Article Transportation
- 13Section 15–201.1 and 15–301.1; and 15–901 through 15–909 to be under the new14subtitle "Subtitle 9. Recreational Vehicle Dealer Agreements"
- 15 Annotated Code of Maryland
- 16 (2020 Replacement Volume and 2022 Supplement)
- SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
 That the Laws of Maryland read as follows:
- 19Article Transportation
- 20 **15–201.1.**

21 THIS SUBTITLE DOES NOT APPLY TO MANUFACTURERS OF RECREATIONAL 22 VEHICLES.

23 **15–301.1.**

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.



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1	THIS SUBTITLE DOES NOT APPLY TO DEALERS OF RECREATIONAL VEHICLES.
2	SUBTITLE 9. RECREATIONAL VEHICLE DEALER AGREEMENTS.
3	15-901.
$\frac{4}{5}$	(A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS INDICATED.
6 7 8 9	(B) "AREA OF SALES" MEANS THE GEOGRAPHICAL AREA AGREED TO BY THE DEALER AND THE MANUFACTURER IN AN AGREEMENT THAT GRANTS THE DEALER THE EXCLUSIVE RIGHT TO DISPLAY OR SELL THE MANUFACTURER'S NEW RECREATIONAL VEHICLES OF A PARTICULAR LINE–MAKE.
10 11 12	(C) "DEALER" MEANS ANY PERSON, FIRM, CORPORATION, OR BUSINESS ENTITY LICENSED OR REQUIRED TO BE LICENSED TO SELL RECREATIONAL VEHICLES.
13 14	(D) "DEALER AGREEMENT" MEANS A WRITTEN AGREEMENT OR CONTRACT ENTERED INTO BETWEEN A DEALER AND A MANUFACTURER OR DISTRIBUTOR:
15 16	(1) THAT STATES THE RIGHTS AND RESPONSIBILITIES OF THE PARTIES; AND
17 18	(2) UNDER WHICH THE DEALER MAY SELL NEW RECREATIONAL VEHICLES.
19 20	(E) "DISTRIBUTOR" MEANS ANY PERSON THAT PURCHASES NEW RECREATIONAL VEHICLES FOR RESALE TO DEALERS.
21 22 23	(F) "FACTORY CAMPAIGN" MEANS AN EFFORT ON THE PART OF A WARRANTOR TO CONTACT RECREATIONAL VEHICLE OWNERS OR DEALERS TO ADDRESS A PART OR EQUIPMENT ISSUE.
$\begin{array}{c} 24\\ 25\\ 26 \end{array}$	(G) "FAMILY MEMBER" MEANS A SPOUSE, CHILD, GRANDCHILD, PARENT, SIBLING, NIECE, OR NEPHEW, OR A SPOUSE OF A CHILD, GRANDCHILD, PARENT, SIBLING, NIECE, OR NEPHEW.
27 28	(H) "LINE–MAKE" MEANS A SPECIFIC SERIES OF RECREATIONAL VEHICLES THAT:

(1) IS TARGETED TO A PARTICULAR MARKET SEGMENT, AS 1 $\mathbf{2}$ DETERMINED BY ITS DECOR, FEATURES, EQUIPMENT, SIZE, WEIGHT, AND PRICE 3 RANGE; 4 (2) HAS LENGTHS AND INTERIOR FLOOR PLANS THAT DISTINGUISH $\mathbf{5}$ THE RECREATIONAL VEHICLES FROM OTHER SIMILAR MODELS; AND 6 (3) **BELONGS TO A SINGLE** DISTINCT CLASSIFICATION OF 7 RECREATIONAL VEHICLE PRODUCT TYPE THAT HAS A SUBSTANTIAL DEGREE OF COMMONALITY IN THE CONSTRUCTION, CHASSIS, FRAME, AND BODY STYLE. 8 9 "MANUFACTURER" MEANS **(I)** ANY PERSON ENGAGED IN THE 10 MANUFACTURING OF RECREATIONAL VEHICLES. 11 **(**J**)** "MODEL" MEANS A SERIES OF RECREATIONAL VEHICLE PRODUCTS 12IDENTIFIED BY A COMMON SERIES TRADE NAME OR TRADEMARK. "PROPRIETARY PART" MEANS ANY PART MANUFACTURED BY, FOR, OR 13 **(K)**

SOLD EXCLUSIVELY BY THE MANUFACTURER.

15(L) (1) "RECREATIONAL VEHICLE" MEANS A VEHICLE THAT IS:

16 **(I) EITHER SELF-PROPELLED OR TOWED BY A TOW VEHICLE;** 17AND

18 **(II)** DESIGNED TO PROVIDE TEMPORARY LIVING QUARTERS 19 FOR RECREATIONAL, CAMPING, OR TRAVEL USE.

- **"RECREATIONAL VEHICLE" INCLUDES:** 20(2)
- 21**(I)** A MOTOR HOME;

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- 22**(II)** A TRAVEL TRAILER;
- 23(III) A FIFTH–WHEEL TRAVEL TRAILER;
- 24(IV) A TRUCK CAMPER; AND
- 25(V) A FOLDING CAMPING TRAILER.

26(M) "TRANSIENT CUSTOMER" MEANS A CUSTOMER WHO IS TEMPORARILY TRAVELING THROUGH A DEALER'S AREA OF SALES. 27

1 (N) (1) "WARRANTOR" MEANS ANY PERSON THAT GIVES A WARRANTY IN 2 CONNECTION WITH NEW RECREATIONAL VEHICLE PARTS, ACCESSORIES, OR 3 COMPONENTS.

4 (2) "WARRANTOR" DOES NOT INCLUDE SERVICE CONTRACTS, 5 INSURANCE, OR EXTENDED WARRANTIES SOLD FOR SEPARATE CONSIDERATION BY 6 A DEALER OR PERSON NOT AFFILIATED WITH A MANUFACTURER OR DISTRIBUTOR.

7 **15–902.**

8 (A) A MANUFACTURER OR DISTRIBUTOR MAY NOT SELL A RECREATIONAL 9 VEHICLE IN THE STATE TO OR THROUGH A DEALER WITHOUT HAVING FIRST 10 ENTERED INTO A WRITTEN DEALER AGREEMENT THAT HAS BEEN SIGNED BY BOTH 11 PARTIES.

12 **(B) (1)** EXCEPT AS SPECIFIED IN PARAGRAPH **(2)** OF THIS SUBSECTION, 13 THE MANUFACTURER SHALL DESIGNATE THE AREA OF SALES EXCLUSIVELY 14 ASSIGNED TO A DEALER IN THE DEALER AGREEMENT AND MAY NOT MAKE CHANGES 15 TO THE TERMS SPECIFIED IN THE AGREEMENT.

16 (2) THE TERMS SPECIFIED IN THE DEALER AGREEMENT MAY BE 17 ALTERED WITH WRITTEN MUTUAL CONSENT OF BOTH PARTIES.

18 (C) A DEALER MAY NOT SELL A NEW RECREATIONAL VEHICLE:

19 (1) IN THE STATE WITHOUT HAVING ENTERED INTO A DEALER 20 AGREEMENT; AND

21 (2) OUTSIDE OF THE AREA OF SALES DESIGNATED IN THE DEALER 22 AGREEMENT.

23 (D) (1) A MANUFACTURER OR DISTRIBUTOR SHALL DISTRIBUTE 24 RECREATIONAL VEHICLES TO ITS DEALERS IN A FAIR AND EQUITABLE MANNER.

25 (2) ON REQUEST, A MANUFACTURER OR DISTRIBUTOR SHALL 26 PROVIDE INFORMATION ON ITS MANNER OF DISTRIBUTION TO DEALERS.

27(E)A MANUFACTURER OR DISTRIBUTOR SHALL PROVIDE ADEQUATE28REPAIR INSTRUCTIONS TO ITS LICENSED DEALERS TO FACILITATE THE DEALERS29PERFORMING PROPER SERVICE AND REPAIRS ON RECREATIONAL VEHICLES.

30 **15–903.**

1 (A) (1) A MANUFACTURER OR DISTRIBUTOR MAY ONLY TERMINATE, $\mathbf{2}$ CANCEL, OR FAIL TO RENEW A MODEL, LINE-MAKE, OR DEALER AGREEMENT WITH A 3 DEALER FOR GOOD CAUSE. 4 (2) **(I)** THE MANUFACTURER OR DISTRIBUTOR HAS THE BURDEN $\mathbf{5}$ OF SHOWING GOOD CAUSE FOR THE TERMINATION CANCELLATION, OR FAILURE TO 6 RENEW A MODEL, LINE-MAKE, OR DEALER AGREEMENT WITH A DEALER. 7 **(II)** THE DETERMINATION OF GOOD CAUSE SHALL BE BASED ON:

81.THE EXTENT OF THE DEALER'S PENETRATION INTO9THE RELEVANT MARKET AREA FOR THE RELEVANT MODEL OR LINE-MAKE;

- 10 **2.** The adequacy of the dealer's service 11 facilities, equipment, parts, supplies, and personnel;
- 123.THE EFFECT OF THE PROPOSED ACTION ON THE13COMMUNITY;
- 144.THE EXTENT AND QUALITY OF THE DEALER'S SERVICE15UNDER RECREATIONAL VEHICLE WARRANTIES; AND
- 165.THE DEALER'S PERFORMANCE UNDER THE TERMS OF17THE DEALER AGREEMENT.

18 **(B)** ON RENEWAL OF A DEALER AGREEMENT, A MANUFACTURER OR 19 DISTRIBUTOR MAY NOT REQUIRE ADDITIONAL INVENTORY STOCKING 20 REQUIREMENTS OR INCREASED SALES TARGETS IN EXCESS OF THE MARKET 21 GROWTH IN THE DEALER'S AREA OF SALES.

22 (C) (1) EXCEPT AS OTHERWISE PROVIDED IN THIS SUBSECTION, A 23 MANUFACTURER OR DISTRIBUTOR SHALL PROVIDE A DEALER WITH WRITTEN 24 NOTICE AT LEAST 120 DAYS BEFORE THE TERMINATION, CANCELLATION, OR 25 NONRENEWAL OF A MODEL, LINE-MAKE, OR DEALER AGREEMENT.

26 (2) THE NOTICE SHALL STATE ALL REASONS FOR THE PROPOSED 27 TERMINATION, CANCELLATION, OR NONRENEWAL.

(3) (1) WITHIN 30 DAYS FOLLOWING RECEIPT OF THE NOTICE, A
 DEALER MAY PROVIDE WRITTEN NOTICE OF INTENT TO RECTIFY ALL CLAIMED
 DEFICIENCIES.

1 (II) IF THE DEFICIENCIES ARE RECTIFIED BY THE DEALER 2 WITHIN 120 DAYS FOLLOWING THE NOTICE OF INTENT TO RECTIFY, THE 3 MANUFACTURER OR DISTRIBUTOR'S NOTICE OF TERMINATION IS VOID.

4 (III) SUBJECT TO PARAGRAPH (5) OF THIS SUBSECTION, IF A 5 DEALER FAILS TO PROVIDE TIMELY WRITTEN NOTICE OF INTENT TO RECTIFY OR 6 FAILS TO RECTIFY WITHIN 120 DAYS AFTER NOTICE OF INTENT TO RECTIFY, THE 7 TERMINATION, CANCELLATION, OR NONRENEWAL OF THE DEALER AGREEMENT 8 SHALL TAKE EFFECT.

9 (4) THE 120-DAY NOTICE PERIOD SHALL BE REDUCED TO 30 DAYS IF 10 THE TERMINATION, CANCELLATION, OR NONRENEWAL IS DUE TO:

11(I) A DEALER OR ONE OF THE DEALER'S OWNERS BEING12CONVICTED OF, OR ENTERING A PLEA OF NOLO CONTENDERE TO, A FELONY;

13(II) THE ABANDONMENT OR CLOSING OF THE BUSINESS14OPERATIONS OF THE DEALER FOR 10 CONSECUTIVE BUSINESS DAYS, UNLESS THE15CLOSING IS DUE TO A CAUSE THAT IS OUT OF THE DEALER'S CONTROL;

16(III) A SIGNIFICANT MISREPRESENTATION BY A DEALER17MATERIALLY AFFECTING THE BUSINESS RELATIONSHIP; OR

18 (IV) A SUSPENSION OR REVOCATION OF A DEALER'S LICENSE,
19 OR FAILURE BY A DEALER TO RENEW A DEALER'S LICENSE.

20 (5) THE NOTICE PROVISIONS OF THIS SECTION DO NOT APPLY IF THE 21 REASON FOR TERMINATION, CANCELLATION, OR NONRENEWAL IS INSOLVENCY, THE 22 OCCURRENCE OF AN ASSIGNMENT FOR THE BENEFIT OF CREDITORS, OR 23 BANKRUPTCY.

(D) (1) A DEALER MAY TERMINATE, CANCEL, OR NOT RENEW A MODEL, A
LINE-MAKE, OR THE DEALER AGREEMENT WITH A MANUFACTURER OR
DISTRIBUTOR WITH OR WITHOUT GOOD CAUSE AT ANY TIME BY GIVING 30 DAYS
WRITTEN NOTICE TO THE MANUFACTURER OR DISTRIBUTOR.

28 (2) A DETERMINATION OF GOOD CAUSE MAY BE BASED ON:

(I) A MANUFACTURER OR DISTRIBUTOR BEING CONVICTED OF,
 OR ENTERING A PLEA OF NOLO CONTENDERE TO, A FELONY;

1(II)THE BUSINESS OPERATIONS HAVING BEEN ABANDONED OR2CLOSED FOR 10 CONSECUTIVE DAYS, UNLESS THE CLOSING IS DUE TO A CAUSE THAT3IS OUT OF THE CONTROL OF THE MANUFACTURER OR DISTRIBUTOR;

4 (III) A SIGNIFICANT MISREPRESENTATION BY THE 5 MANUFACTURER OR DISTRIBUTOR THAT MATERIALLY AFFECTS THE BUSINESS 6 RELATIONSHIP;

7 (IV) A DECLARATION BY THE MANUFACTURER OR DISTRIBUTOR 8 OF INSOLVENCY, THE OCCURRENCE OF AN ASSIGNMENT FOR THE BENEFIT OF 9 CREDITORS, OR BANKRUPTCY;

10 (V) A MANUFACTURER OR DISTRIBUTOR'S MATERIAL 11 VIOLATION OF THE DEALER AGREEMENT THAT IS NOT CURED WITHIN 120 DAYS 12 AFTER WRITTEN NOTICE TO THE DEALER; OR

(VI) A MANUFACTURER OR DISTRIBUTOR VIOLATING AN AREA
 OF SALES PROTECTION OR ALLOWING OTHER DEALERS TO VIOLATE AN AREA OF
 SALES PROTECTION.

16 (E) IF THE DEALER AGREEMENT IS TERMINATED, CANCELED, OR NOT 17 RENEWED BY THE DEALER FOR GOOD CAUSE, WITHIN 45 DAYS AFTER THE 18 TERMINATION, CANCELLATION, OR NONRENEWAL, THE MANUFACTURER OR 19 DISTRIBUTOR SHALL, AT REQUEST OF THE DEALER, REPURCHASE:

20(1) ALL NEW. UNALTERED, UNDAMAGED, AND UNTITLED 21RECREATIONAL VEHICLES THAT WERE ACQUIRED FROM THE MANUFACTURER OR 22DISTRIBUTOR WITHIN 18 MONTHS BEFORE THE TERMINATION, CANCELLATION, OR 23NONRENEWAL, AT 100% OF THE INVOICE COST, INCLUDING TRANSPORTATION COSTS, EXCEPT THAT IF ANY RECREATIONAL VEHICLE IS DAMAGED, THE AMOUNT 24DUE TO THE DEALER SHALL BE REDUCED BY THE COST TO REPAIR THE DAMAGE; 25

(2) ALL NEW, UNDAMAGED ACCESSORIES AND PROPRIETARY PARTS
WITH THE ORIGINAL INVOICE SOLD TO THE DEALER FOR RESALE WITHIN 12 MONTHS
BEFORE THE TERMINATION, CANCELLATION, OR NONRENEWAL OF THE DEALER
AGREEMENT, AT 105% OF THE DEALER'S ORIGINAL PRICE PAID; AND

30 (3) ANY PROPERLY FUNCTIONING DIAGNOSTIC EQUIPMENT, 31SPECIALTY TOOLS, CURRENT SIGNAGE, OR OTHER EQUIPMENT AND MACHINERY 32THAT WAS PURCHASED WITHIN 5 YEARS BEFORE THE TERMINATION, 33 CANCELLATION, OR NONRENEWAL AND CAN NO LONGER BE USED IN THE NORMAL COURSE OF BUSINESS, AT 100% OF THE DEALER'S ORIGINAL PRICE PAID, PLUS 34FREIGHT, DESTINATION, DELIVERY, AND ANY APPLICABLE TAX. 35

1 (F) IF THE DEALER AGREEMENT IS TERMINATED, CANCELED, OR NOT 2 RENEWED BY THE MANUFACTURER OR DISTRIBUTOR WITHOUT GOOD CAUSE, THE 3 MANUFACTURER OR DISTRIBUTOR SHALL REPURCHASE DEALER INVENTORY AS 4 PROVIDED IN SUBSECTION (E) OF THIS SECTION.

5 (G) A DEALER IS NOT PROHIBITED FROM SELLING THE REMAINING 6 IN-STOCK INVENTORY OF A PARTICULAR MODEL OR LINE-MAKE AFTER A DEALER 7 AGREEMENT HAS BEEN TERMINATED, CANCELED, OR NOT RENEWED BY THE 8 MANUFACTURER OR DISTRIBUTOR.

9 (H) WHEN TAKING ON AN ADDITIONAL LINE-MAKE OF A RECREATIONAL 10 VEHICLE, A DEALER SHALL NOTIFY IN WRITING ANY MANUFACTURER OR 11 DISTRIBUTOR WITH WHOM THE DEALER HAS A DEALER AGREEMENT OF THE SAME 12 LINE-MAKE AT LEAST **30** DAYS BEFORE ENTERING INTO A DEALER AGREEMENT FOR 13 THE ADDITIONAL LINE-MAKE.

14 **15–904.**

15 (A) (1) IF A DEALER DESIRES TO MAKE A TRANSFER IN OWNERSHIP BY 16 SALE OF THE BUSINESS ASSETS, STOCK TRANSFER, OR ANY OTHER METHOD, THE 17 DEALER SHALL GIVE A MANUFACTURER OR DISTRIBUTOR THAT HAS ENTERED INTO 18 A DEALER AGREEMENT WITH THE DEALER WRITTEN NOTICE AT LEAST 10 BUSINESS 19 DAYS BEFORE THE TRANSFER, INCLUDING ALL SUPPORTING DOCUMENTATION AS 20 MAY BE REASONABLY REQUIRED BY THE MANUFACTURER OR DISTRIBUTOR TO 21 DETERMINE IF AN OBJECTION TO THE TRANSFER MAY BE MADE.

22 (2) A MANUFACTURER OR DISTRIBUTOR MAY NOT OBJECT TO THE 23 PROPOSED TRANSFER OF OWNERSHIP UNLESS THE PROSPECTIVE TRANSFEREE 24 WITHIN THE PRIOR 10 YEARS:

25 (I) HAS BEEN TERMINATED FOR CAUSE BY THE 26 MANUFACTURER OR DISTRIBUTOR;

27 (II) HAS BEEN CONVICTED OF A FELONY OR ANY CRIME OF 28 MORAL TURPITUDE;

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(III) LACKS ANY DEALER LICENSE REQUIRED BY LAW;

30(IV) LACKS AN ACTIVE LINE OF CREDIT SUFFICIENT TO31PURCHASE THE MANUFACTURER OR DISTRIBUTOR'S PRODUCT; OR

1 (V) HAS UNDERGONE BANKRUPTCY, INSOLVENCY, A GENERAL 2 ASSIGNMENT FOR THE BENEFIT OF CREDITORS, OR THE APPOINTMENT OF A 3 RECEIVER, TRUSTEE, OR CONSERVATOR TO TAKE POSSESSION OF THE 4 TRANSFEREE'S BUSINESS PROPERTY.

5 (B) (1) IF THE MANUFACTURER OR DISTRIBUTOR OBJECTS TO A 6 PROPOSED CHANGE OF OWNERSHIP, THE MANUFACTURER OR DISTRIBUTOR SHALL 7 GIVE WRITTEN NOTICE TO THE DEALER WITHIN 7 BUSINESS DAYS AFTER RECEIPT 8 OF THE DEALER'S NOTIFICATION AND COMPLETE DOCUMENTATION.

9 (2) IF THE MANUFACTURER OR DISTRIBUTOR DOES NOT GIVE TIMELY 10 NOTICE OF THE OBJECTION, THE TRANSFER SHALL BE DEEMED APPROVED.

11 (C) (1) A DEALER SHALL HAVE AN OPPORTUNITY TO DESIGNATE, IN 12 WRITING, A FAMILY MEMBER AS A SUCCESSOR TO THE DEALER'S BUSINESS IN THE 13 EVENT OF DEATH, INCAPACITY, OR RETIREMENT OF THE DEALER.

14 (2) A MANUFACTURER OR DISTRIBUTOR MAY ONLY OBJECT TO THE 15 SUCCESSOR WITHIN 10 BUSINESS DAYS AFTER RECEIPT OF THE DEALER'S 16 SUCCESSION PLAN IF THE SUCCESSOR:

17 (I) WAS CONVICTED OF A FELONY OR CRIME OF MORAL 18 TURPITUDE;

19(II) DECLARED BANKRUPTCY OR INSOLVENCY WITHIN THE20PRIOR 10 YEARS;

21 (III) LACKS AN ACTIVE LINE OF CREDIT SUFFICIENT TO 22 PURCHASE THE MANUFACTURER OR DISTRIBUTOR'S PRODUCT;

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(IV) LACKS ANY DEALER'S LICENSE REQUIRED BY LAW; OR

24(V)WOULD CAUSE OR HAS CAUSED A BREACH OF THE DEALER25AGREEMENT.

26 **15–905.**

27 (A) (1) EACH WARRANTOR SHALL:

28 (I) SPECIFY IN WRITING EACH DEALER'S OBLIGATIONS FOR 29 PREPARATION, DELIVERY, AND WARRANTY SERVICE FOR THE WARRANTOR'S 30 PRODUCTS;

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1(II)COMPENSATE THE DEALER FOR WARRANTY SERVICE2PERFORMED BY THE DEALER THAT IS COVERED BY THE WARRANTY; AND

3 (III) PROVIDE THE DEALER A SCHEDULE OF COMPENSATION TO
4 BE PAID AND THE REASONABLE TIME ALLOWANCE FOR THE PERFORMANCE OF ANY
5 SERVICE AND REPAIRS UNDER A WARRANTY.

6 (2) IF THE SCHEDULE OF COMPENSATION DOES NOT INCLUDE A 7 PARTICULAR SERVICE OR REPAIR, A WARRANTOR SHALL REIMBURSE THE DEALER 8 A REASONABLE AMOUNT FOR THE SERVICE OR REPAIR.

9 (B) (1) A WARRANTOR SHALL REIMBURSE THE DEALER FOR ANY 10 WARRANTY PART AT WHOLESALE COST PLUS A **30%** HANDLING CHARGE.

11(2)THE MAXIMUM HANDLING CHARGE UNDER THIS SUBSECTION IS12\$300.

(3) A WARRANTOR SHALL REIMBURSE A DEALER THE COST OF
 FREIGHT TO RETURN A WARRANTY PART, AN ACCESSORY, OR A COMPONENT TO THE
 WARRANTOR, IF THE RETURN IS REQUESTED BY THE WARRANTOR.

16 (C) WARRANTY AUDITS OF DEALER RECORDS MAY BE CONDUCTED BY THE 17 WARRANTOR ON A REASONABLE BASIS.

18 (D) (1) A DEALER SHALL SUBMIT A WARRANTY CLAIM WITHIN 45 DAYS 19 AFTER COMPLETING THE WORK.

(2) A WARRANTOR MAY ONLY DISAPPROVE WARRANTY CLAIMS IN
 WRITING WITHIN 45 DAYS AFTER THE DATE THE WARRANTY CLAIM WAS SUBMITTED
 BY THE DEALER IN THE MANNER PRESCRIBED BY THE WARRANTOR.

23 (3) CLAIMS NOT DISAPPROVED IN WRITING WITHIN 45 DAYS SHALL
24 BE DEEMED TO BE APPROVED AND SHALL BE PAID BY THE WARRANTOR WITHIN 60
25 DAYS.

(E) A DEALER SHALL GIVE NOTICE TO A WARRANTOR AS SOON AS
REASONABLY POSSIBLE IF THE DEALER IS UNABLE OR UNWILLING TO PERFORM
MATERIAL OR REPETITIVE WARRANTY REPAIRS.

29 (F) IT IS A VIOLATION OF THIS SECTION FOR ANY WARRANTOR TO:

30(1) FAIL TO PERFORM ANY OF ITS WARRANTY OBLIGATIONS WITH31RESPECT TO ITS WARRANTED PRODUCTS;

1 (2) FAIL TO INCLUDE WRITTEN NOTICES OF FACTORY CAMPAIGNS TO 2 RECREATIONAL VEHICLE OWNERS AND DEALERS FOR THE EXPECTED DATE BY 3 WHICH PARTS AND EQUIPMENT WILL BE AVAILABLE TO DEALERS TO PERFORM THE 4 CAMPAIGN WORK;

5 (3) IF THE CARRIER IS DESIGNATED BY THE MANUFACTURER, 6 DISTRIBUTOR, OR WARRANTOR, FAIL TO COMPENSATE A DEALER FOR AUTHORIZED 7 REPAIRS PERFORMED BY A DEALER FOR A PRODUCT DAMAGED IN TRANSIT TO THE 8 DEALER;

9 (4) FAIL TO COMPENSATE ANY DEALER FOR AUTHORIZED WARRANTY 10 SERVICE IN ACCORDANCE WITH THE TIME ALLOWANCES SET FORTH IN THE 11 SCHEDULE OF COMPENSATION, IF PERFORMED IN A TIMELY MANNER;

12(5) INTENTIONALLY MISREPRESENT TO PURCHASERS OF13RECREATIONAL VEHICLES THAT A DEALER IS A WARRANTOR OR CO-WARRANTOR;14OR

15(6)REQUIRE A DEALER TO MAKE WARRANTIES TO CUSTOMERS IN16ANY MANNER RELATED TO THE MANUFACTURING OF A RECREATIONAL VEHICLE.

17 (G) IT IS A VIOLATION OF THIS SECTION FOR A DEALER TO:

18 (1) FAIL TO PERFORM PREDELIVERY INSPECTION FUNCTIONS AS 19 SPECIFIED BY THE WARRANTOR;

20 (2) FAIL TO PERFORM WARRANTY SERVICE WORK AUTHORIZED BY 21 THE WARRANTOR IN A REASONABLY TIMELY MANNER ON ANY TRANSIENT 22 CUSTOMER'S RECREATIONAL VEHICLE OF THE SAME LINE–MAKE;

- 23 (3) FAIL TO TRACK ACTUAL TIME EXPENDED TO PERFORM WARRANTY 24 WORK NOT GOVERNED BY TIME ALLOWANCE IN THE SCHEDULE OF COMPENSATION;
- 25 (4) CLAIM AN AGENCY RELATIONSHIP WITH A WARRANTOR; OR
- 26 (5) MISREPRESENT THE TERMS OF A WARRANTY.

27 (H) UNLESS SPECIFIED IN THE TERMS OF A DEALER AGREEMENT, IT IS A 28 VIOLATION OF THIS SECTION FOR:

29 (1) A WARRANTOR TO FAIL TO INDEMNIFY, DEFEND, AND HOLD 30 HARMLESS A DEALER AGAINST ANY LOSSES OR DAMAGES TO THE EXTENT THE 1 LOSSES OR DAMAGES ARE CAUSED BY THE NEGLIGENCE OR MISCONDUCT OF THE 2 WARRANTOR; OR

3 (2) A DEALER TO FAIL TO INDEMNIFY, DEFEND, AND HOLD HARMLESS
 4 A WARRANTOR AGAINST ANY LOSSES OR DAMAGES TO THE EXTENT THE LOSSES OR
 5 DAMAGES ARE CAUSED BY THE NEGLIGENCE OR MISCONDUCT OF THE DEALER.

6 (I) INDEMNIFICATION UNDER THIS SUBSECTION SHALL INCLUDE COURT 7 COSTS, REASONABLE ATTORNEY'S FEES, AND EXPERT WITNESS FEES INCURRED BY 8 THE DEFENDING PARTY.

9 **15–906.**

10 (A) WHEN A NEW RECREATIONAL VEHICLE IS DAMAGED BEFORE TRANSIT 11 TO THE DEALER, OR IS DAMAGED IN TRANSIT TO THE DEALER AND THE 12 MANUFACTURER OR DISTRIBUTOR WAS RESPONSIBLE FOR TRANSIT, THE DEALER 13 SHALL:

14(1)NOTIFY THE MANUFACTURER OR DISTRIBUTOR OF THE DAMAGE15WITHIN THE TIME FRAME SPECIFIED IN THE DEALER AGREEMENT;

16 (2) REQUEST AUTHORIZATION TO REPLACE THE COMPONENTS, 17 PARTS, OR ACCESSORIES DAMAGED; AND

18 (3) REJECT THE RECREATIONAL VEHICLE WITHIN 2 DAYS AFTER 19 PHYSICAL DELIVERY OF THE RECREATIONAL VEHICLE.

(B) (1) IF A DEALER DETERMINES THAT A RECREATIONAL VEHICLE AT
 THE TIME OF DELIVERY HAS AN UNREASONABLE AMOUNT OF MILES ON THE
 ODOMETER, THE RECREATIONAL VEHICLE MAY BE SUBJECT TO REJECTION BY THE
 DEALER AND REVERSION OF THE RECREATIONAL VEHICLE TO THE MANUFACTURER
 OR DISTRIBUTOR.

(2) A DEALER MAY NOT DEEM LESS THAN THE DISTANCE BETWEEN
THE DEALER AND THE MANUFACTURER'S FACTORY OR A DISTRIBUTOR'S POINT OF
DISTRIBUTION, AS APPROPRIATE, PLUS 100 MILES AS AN UNREASONABLE AMOUNT
OF MILES.

29 **15–907.**

30 (A) (1) IN THIS SECTION, "COERCE" MEANS TO COMPEL OR ATTEMPT TO 31 COMPEL BY THREAT OF HARM, BREACH OF CONTRACT, OR OTHER ADVERSE ACTION

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1 OR CONSEQUENCES, INCLUDING THE LOSS OF ANY INCENTIVE OR OTHER BENEFIT 2 MADE AVAILABLE TO OTHER DEALERS OF THE SAME LINE–MAKE IN THE STATE.

3 (2) "COERCE" INCLUDES THREATENING TO TERMINATE, CANCEL, OR
 4 NOT RENEW A DEALER AGREEMENT WITHOUT GOOD CAUSE, OR HOLD OR DELAY
 5 PRODUCT DELIVERY.

6 (B) A MANUFACTURER OR DISTRIBUTOR, WHETHER DIRECTLY OR 7 THROUGH AN AGENT, AN EMPLOYEE, AN AFFILIATE, OR A REPRESENTATIVE, MAY 8 NOT COERCE OR ATTEMPT TO COERCE A DEALER TO:

9 (1) PURCHASE A PRODUCT THE DEALER DID NOT ORDER;

10 (2) ENTER INTO AN AGREEMENT WITH THE MANUFACTURER OR 11 DISTRIBUTOR;

12 (3) TAKE ACTION THAT IS UNFAIR OR UNREASONABLE TO THE 13 DEALER; OR

14(4) FORGO EXERCISING A RIGHT AUTHORIZED BY A DEALER15AGREEMENT OR ANY LAW GOVERNING THE BUSINESS RELATIONSHIP.

16 **15–908.**

17 (A) NOTWITHSTANDING ANY ADMINISTRATIVE OR CRIMINAL SANCTIONS 18 IMPOSED BY THIS SUBTITLE, IF A PERSON SUFFERS FINANCIAL INJURY OR OTHER 19 DAMAGE AS A RESULT OF A VIOLATION OF THIS SUBTITLE BY ANY OTHER PERSON, 20 WHETHER OR NOT THAT OTHER PERSON HAS BEEN FOUND GUILTY OF A CRIMINAL 21 VIOLATION, THE INJURED PERSON MAY RECOVER DAMAGES AND REASONABLE 22 ATTORNEY'S FEES IN ANY COURT OF COMPETENT JURISDICTION.

(B) (1) BEFORE BRINGING A CIVIL ACTION UNDER THIS SECTION, THE
 PARTY BRINGING THE ACTION SHALL SERVE A WRITTEN DEMAND FOR MEDIATION
 ON THE OFFENDING PARTY.

26(2)THE PARTIES TO MEDIATION SHALL PAY THEIR OWN COSTS FOR27ATTORNEY'S FEES AND DIVIDE THE MEDIATOR COST EQUALLY.

28 (3) THIS SUBSECTION DOES NOT APPLY TO AN ACTION FOR 29 INJUNCTIVE RELIEF. 1 (C) A DEALER, MANUFACTURER, DISTRIBUTOR, OR WARRANTOR MAY 2 APPLY FOR A GRANT OF INJUNCTIVE RELIEF FROM A VIOLATION OF THIS SUBTITLE 3 OR A REFUSAL TO COMPLY WITH A REQUIREMENT OF THIS SUBTITLE.

4 **15–909.**

5 (A) THE ADMINISTRATION MAY SUSPEND OR REVOKE ANY DEALER, 6 MANUFACTURER, OR DISTRIBUTOR'S LICENSE ON A FINDING THAT A PARTY 7 VIOLATED THIS SUBTITLE.

8 (B) THE ADMINISTRATION MAY IMPOSE A FINE NOT EXCEEDING \$1,000 FOR 9 EACH VIOLATION OF THIS SUBTITLE.

10 (C) A DEALER, MANUFACTURER, DISTRIBUTOR, OR WARRANTOR IS 11 ENTITLED TO A HEARING UNDER TITLE 12, SUBTITLE 2 OF THIS ARTICLE TO 12 CONTEST AN ACTION OR FINE IMPOSED UNDER THIS SECTION.

13 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 14 October 1, 2023.