J1 4lr0766

By: Delegates Alston, Acevero, Bagnall, Feldmark, Guzzone, S. Johnson, R. Lewis, J. Long, Martinez, M. Morgan, Taveras, White Holland, and Woods

Introduced and read first time: January 31, 2024 Assigned to: Health and Government Operations

A BILL ENTITLED

1 AN ACT concerning

2 Public Health - Service Sector Employees - Mental Health First Aid Training

- FOR the purpose of requiring the Maryland Department of Health, subject to the limitations of its budget, to provide a virtual mental health first aid training program for service sector employees; requiring the Maryland Department of Health, subject to the limitations of its budget and in coordination with the Maryland Department of Labor and the Public Service Commission, to develop a public awareness campaign related to the training program; and generally relating to mental health first aid training.
- 10 BY adding to
- 11 Article Health General
- Section 13–5201 through 13–5203 to be under the new subtitle "Subtitle 52. Mental
- 13 Health First Aid Training for Service Sector Employees"
- 14 Annotated Code of Maryland
- 15 (2023 Replacement Volume)
- 16 BY repealing and reenacting, without amendments,
- 17 Article Public Utilities
- 18 Section 10–101(a), (l), and (m)
- 19 Annotated Code of Maryland
- 20 (2020 Replacement Volume and 2023 Supplement)
- 21 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
- 22 That the Laws of Maryland read as follows:
- 23 Article Health General

	Z HOUSE BILL 623
$1\\2$	SUBTITLE 52. MENTAL HEALTH FIRST AID TRAINING FOR SERVICE SECTOR EMPLOYEES.
3	13-5201.
4 5	(A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS INDICATED.
6 7	(B) "BEHAVIORAL HEALTH SERVICES" MEANS MENTAL HEALTH SERVICES OR SUBSTANCE ABUSE SERVICES.
8 9 10	(C) (1) "CRISIS SERVICES" MEANS TEMPORARY SERVICES DESIGNED TO ADDRESS AND STABILIZE A SEVERE BEHAVIORAL HEALTH PROBLEM AND TO AVOID AN EMERGENCY SITUATION.
11 12	(2) "CRISIS SERVICES" INCLUDES HOTLINES, IN-HOME SUPPORT, AND RESIDENTIAL CRISIS SERVICES.
13	(D) "MENTAL HEALTH FIRST AID" MEANS:
14 15 16	(1) RECOGNIZING AND RESPONDING TO INDICATORS OF MENTAL ILLNESS AND BEHAVIORAL DISTRESS, INCLUDING DEPRESSION, TRAUMA, VIOLENCE, SUICIDE, AND SUBSTANCE ABUSE; AND
17 18	(2) IDENTIFYING PROFESSIONAL AND SELF-HELP RESOURCES TO HELP INDIVIDUALS IN CRISIS.
19 20 21	(E) (1) "SERVICE SECTOR EMPLOYEE" MEANS AN INDIVIDUAL WHOSE PRIMARY JOB FUNCTION FREQUENTLY RESULTS IN INTERACTIONS WITH MEMBERS OF THE PUBLIC.
22	(2) "SERVICE SECTOR EMPLOYEE" INCLUDES:
23	(I) A CASHIER;
24	(II) A RETAIL STORE EMPLOYEE;
25	(III) A TAXI DRIVER; AND
26	(IV) A TRANSPORTATION NETWORK OPERATOR, AS DEFINED IN

28 **13–5202.**

27

§ 10–101 OF THE PUBLIC UTILITIES ARTICLE.

- 1 (A) SUBJECT TO THE LIMITATIONS OF ITS BUDGET, THE DEPARTMENT 2 SHALL PROVIDE A VIRTUAL MENTAL HEALTH FIRST AID TRAINING PROGRAM FOR 3 SERVICE SECTOR EMPLOYEES IN THE STATE.
- 4 (B) THE MENTAL HEALTH FIRST AID TRAINING PROGRAM SHALL INCLUDE:
- 5 (1) A LEVEL OF DETAIL SUFFICIENT TO ACCOMPLISH THE GOALS OF
- 6 THE TRAINING ESTABLISHED UNDER SUBSECTION (C) OF THIS SECTION, BUT BE
- 7 MODULAR AND SUCCINCT SO AS TO BE PRACTICAL FOR SERVICE SECTOR
- 8 EMPLOYEES TO COMPLETE THE PROGRAM; AND
- 9 **(2)** In the context of a service sector employee's 10 employment:
- 11 (I) HOW TO IDENTIFY AND RESPOND TO SIGNS OF MENTAL
- 12 ILLNESS AND SUBSTANCE USE DISORDERS; AND
- 13 (II) A BASIC UNDERSTANDING OF THE BEHAVIORAL HEALTH
- 14 SERVICES AND CRISIS SERVICES AVAILABLE TO ASSIST THE SERVICE SECTOR
- 15 EMPLOYEE OR AN INDIVIDUAL IN DISTRESS ENCOUNTERED BY THE SERVICE SECTOR
- 16 EMPLOYEE.
- 17 (C) THE MENTAL HEALTH FIRST AID TRAINING PROGRAM SHALL ADDRESS
- 18 THE FOLLOWING GOALS:
- 19 (1) INCREASING MENTAL HEALTH LITERACY;
- 20 (2) INCREASING CONFIDENCE IN PROVIDING SUPPORT TO AN
- 21 INDIVIDUAL IN DISTRESS;
- 22 (3) INCREASING KNOWLEDGE OF PROFESSIONAL AND SELF-HELP
- 23 RESOURCES; AND
- 24 (4) DECREASING STIGMA ASSOCIATED WITH MENTAL HEALTH
- 25 CONCERNS.
- 26 **13–5203**.
- 27 (A) SUBJECT TO THE LIMITATIONS OF ITS BUDGET, THE DEPARTMENT, IN
- 28 COORDINATION WITH THE MARYLAND DEPARTMENT OF LABOR AND THE PUBLIC
- 29 SERVICE COMMISSION, SHALL CONDUCT A PUBLIC AWARENESS CAMPAIGN TO
- 30 INCREASE AWARENESS AMONG SERVICE SECTOR EMPLOYEES OF THE AVAILABILITY

- 1 OF VIRTUAL MENTAL HEALTH FIRST AID TRAINING FOR SERVICE SECTOR 2 EMPLOYEES.
- 3 (B) THE PUBLIC AWARENESS CAMPAIGN MAY INCLUDE:
- 4 (1) ADVERTISEMENTS; AND
- 5 (2) COMMUNICATIONS TO LICENSE AND CERTIFICATE HOLDERS.
- 6 Article Public Utilities
- 7 10–101.
- 8 (a) In this title the following words have the meanings indicated.
- 9 (l) "Transportation network company" means a company that operates in the 10 State using a digital network to connect passengers to transportation network operators or 11 transportation network partners for transportation network services.
- 12 (m) "Transportation network operator", "transportation network partner", or 13 "transportation network driver" means an individual who:
- 14 (1) has been issued a transportation network operator's license, or is otherwise authorized, by the Commission to provide transportation network services;
- 16 (2) receives, through a transportation network company's digital network 17 application, a connection to a potential passenger to transport the passenger between 18 points chosen by the passenger in exchange for the payment of a fee to the transportation 19 network company; and
- 20 (3) uses a motor vehicle that is owned, leased, or otherwise authorized for use by the individual and is approved for use in providing transportation network services by the Commission.
- SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2024.