J3, P1 4lr2691 CF HB 723

By: The President (By Request - Office of the Attorney General)

Introduced and read first time: February 2, 2024

Assigned to: Finance

AN ACT concerning

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## A BILL ENTITLED

9	Office of the Attorney Congrel Rights of Residents of Health Care Facilities

Office of the Attorney General – Rights of Residents of Health Care Facilities -Injunctive Relief and Penalties

FOR the purpose of authorizing the Attorney General to seek injunctive relief on behalf of the State on the basis of an imminent or ongoing violation of certain rights of residents of certain health care facilities; authorizing the Attorney General to request a court to impose a certain civil penalty on an assisted living program for certain violations; requiring that the resident bill of rights for assisted living program residents include certain rights; and generally relating to the Attorney General and the rights of residents of health care facilities.

- 11 BY repealing and reenacting, without amendments,
- 12 Article Health General
- 13 Section 19–343(b)
- 14 Annotated Code of Maryland
- 15 (2023 Replacement Volume)
- 16 BY repealing and reenacting, with amendments,
- 17 Article Health General
- 18 Section 19–345.3 and 19–1805
- 19 Annotated Code of Maryland
- 20 (2023 Replacement Volume)
- 21 BY adding to
- 22 Article Health General
- 23 Section 19–1805.1
- 24 Annotated Code of Maryland
- 25 (2023 Replacement Volume)

26 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,

27 That the Laws of Maryland read as follows:



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(1)

subtitle; or

## Article - Health - General 1 2 19-343. 3 (b) The General Assembly intends to promote the interests and well-being (1)of each resident of a facility. 4 5 It is the policy of this State that, in addition to any other rights, each 6 resident of a facility has the following basic rights: 7 (i) The right to be treated with consideration, respect, and full 8 recognition of human dignity and individuality; 9 The right to receive treatment, care, and services that are (ii) adequate, appropriate, and in compliance with relevant State and federal laws, rules, and 10 11 regulations; 12 (iii) The right to privacy: 13 The right to be free from mental and physical abuse; (iv) 14 (v) The right to notice, procedural fairness, and humane treatment when being transferred or discharged from a facility: 15 16 (vi) The right to participate in decision making regarding transitions in care, including a transfer or discharge from a facility; 17 The right to expect and receive appropriate assessment, 18 (vii) 19 management, and treatment of pain as an integral component of the patient's care; 20 (viii) The right to be free from physical and chemical restraints, except 21for restraints that a physician authorizes for a clearly indicated medical need; 22 The right to receive respect and privacy in a medical care (ix) 23program; and 24The right to manage personal financial affairs. (x) 2519-345.3. 26(a) The Secretary may impose a civil money penalty not to exceed \$10,000 for:

Each violation by a facility of § 19–345, § 19–345.1, or § 19–345.2 of this

- 1 (2) Each willful or grossly negligent violation by a resident's agent or legal 2 representative of § 19–345, § 19–345.1, or § 19–345.2 of this subtitle.
- 3 (b) If a civil money penalty is imposed under this section, the facility or agent or 4 legal representative of the resident shall have the right to appeal from an order imposing 5 the civil money penalty in accordance with Title 10, Subtitle 2 of the State Government 6 Article.
- 7 (c) (1) A resident, resident's agent, or resident's attorney, or the Attorney 8 General on behalf of the resident, who believes that an involuntary discharge or transfer 9 that violates the requirements of § 19–345, § 19–345.1, or § 19–345.2 of this subtitle is 10 imminent or has taken place may request injunctive relief from a circuit court.
- 11 (2) THE ATTORNEY GENERAL MAY SEEK INJUNCTIVE RELIEF ON
  12 BEHALF OF THE STATE ON THE BASIS OF AN IMMINENT OR ONGOING VIOLATION OF
  13 A BASIC RIGHT OF RESIDENTS OF FACILITIES PROVIDED UNDER § 19–343(B)(2)(II),
  14 (IV), (V), (VIII), OR (X) OF THIS SUBTITLE.
- 15 **(3)** In an action brought by the Attorney General under this subsection, the Attorney General may request that the court impose a civil penalty not to exceed \$100,000 for each violation by a facility of § 19–345, § 19–345.1, or § 19–345.2 of this subtitle.
- 18 19–1805.
- 19 (a) The Department shall:
- 20 (1) Define different levels of assisted living according to the level of care 21 provided;
- 22 (2) Require all assisted living programs to be licensed to operate according 23 to the level of the program;
- 24 (3) Develop a waiver process for authorizing an assisted living program to continue to care for an individual whose medical or functional condition has changed since admission to the program to an extent that the level of care required by the individual exceeds the level of care for which the program is licensed;
- 28 (4) Promote affordable and accessible assisted living programs throughout 29 the State;
- 30 (5) Establish and enforce quality standards for assisted living programs;
- 31 (6) Require periodic inspections of assisted living program facilities, 32 including at least an annual unannounced on—site inspection;
- 33 (7) Establish requirements for the qualifications or training or both of assisted living program employees;

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- 1 Establish a "resident bill of rights" for residents of assisted living (8)2 program facilities THAT INCLUDES, AT A MINIMUM: 3 (I)THE RIGHT TO BE TREATED WITH CONSIDERATION, 4 RESPECT, AND FULL RECOGNITION OF HUMAN DIGNITY AND INDIVIDUALITY; THE RIGHT TO RECEIVE TREATMENT, CARE, AND SERVICES 5 (II)THAT ARE ADEQUATE, APPROPRIATE, AND IN COMPLIANCE WITH RELEVANT 6 FEDERAL AND STATE LAWS, RULES, AND REGULATIONS; 7 8 (III) THE RIGHT TO BE FREE FROM MENTAL AND PHYSICAL 9 ABUSE; (IV) THE RIGHT TO BE FREE FROM MENTAL, VERBAL, SEXUAL, 10 AND PHYSICAL ABUSE, NEGLECT, OR INVOLUNTARY SECLUSION OR EXPLOITATION; 11 12 **(**V**)** THE RIGHT TO NOTICE, PROCEDURAL FAIRNESS, AND 13 HUMANE TREATMENT WHEN BEING TRANSFERRED OR DISCHARGED FROM A 14 **FACILITY**; 15 (VI) THE RIGHT TO PARTICIPATE IN DECISION MAKING REGARDING TRANSITIONS IN CARE, INCLUDING A TRANSFER OR DISCHARGE FROM 16 17 A FACILITY: 18 (VII) THE RIGHT TO BE FREE FROM PHYSICAL AND CHEMICAL 19 RESTRAINTS, EXCEPT FOR RESTRAINTS THAT A PHYSICIAN AUTHORIZES FOR A CLEARLY INDICATED MEDICAL NEED; AND 20 21 (VIII) THE RIGHT TO MANAGE PERSONAL FINANCIAL AFFAIRS; 22 Define which, if any, assisted living programs may be exempt from the requirements of § 19-311 of this title; and 23 24For Alzheimer's special care units: (10)Establish the number of dementia-specific training hours to be 2526 completed for those staff working in Alzheimer's special care units; 27 Determine the topic content for dementia-specific training (ii)
- 29 (iii) Require staff sufficient to meet the needs of residents in 30 Alzheimer's special care units.

required for those staff working in Alzheimer's special care units; and

- 1 (b) (1) The Department, in consultation with representatives of the affected 2 industry and advocates for residents of the facilities and with the approval of the 3 Department of Aging and the Department of Human Services, shall adopt regulations to 4 implement this subtitle.
  - (2) The regulations adopted under paragraph (1) of this subsection shall:
- 6 (i) Provide for the licensing of assisted living programs;
- 7 (ii) Require the Department, during a survey or other inspection of 8 an assisted living program, to review the number of waivers granted to the program under 9 subsection (a)(3) of this section and determine whether a change in the program's licensure 10 status is warranted; and
- 11 (iii) Require an assisted living program facility to post in a 12 conspicuous place visible to actual and potential residents of the facility and other 13 interested parties:
- 14 1. A. Its statement of deficiencies for the most recent survey;
- B. Any subsequent complaint investigations conducted by federal, State, or local surveyors; and
- 18 C. Any plans of correction in effect with respect to the survey 19 or complaint investigation; or
- 20 2. A notice of the location, within the facility, of the items 21 listed in item 1 of this item.
- 22 **19–1805.1.**

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- (A) THE ATTORNEY GENERAL MAY SEEK INJUNCTIVE RELIEF ON BEHALF OF THE STATE ON THE BASIS OF AN IMMINENT OR ONGOING VIOLATION OF A BASIC RIGHT OF ASSISTED LIVING PROGRAM RESIDENTS PROVIDED UNDER § 19–1805(A)(8)(I) THROUGH (VIII) OF THIS SUBTITLE.
- (B) IN AN ACTION BROUGHT BY THE ATTORNEY GENERAL UNDER THIS SECTION, THE ATTORNEY GENERAL MAY REQUEST THAT THE COURT IMPOSE A CIVIL PENALTY NOT TO EXCEED \$10,000 FOR EACH VIOLATION BY AN ASSISTED LIVING PROGRAM OF § 19–1805(A)(8)(I) THROUGH (VIII) OF THIS SUBTITLE.
- SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect July  $1,\,2024.$