Chapter 334

(Senate Bill 846)

AN ACT concerning

Business Regulation - Cellular Phone Carriers - Service Contract Requirement Authorized Users

FOR the purpose of requiring a cellular phone carrier to include a certain option in a cellular phone service contract authorizing certain additional individuals to alter, modify, or cancel a service contract under certain circumstances allow a certain customer to have the option to designate other individuals as authorized users on the customer's account and to allow an authorized user to take certain actions in connection with the account; and generally relating to cellular phone carriers and service contracts authorized users.

BY adding to

Article – Business Regulation Section 19–108 Annotated Code of Maryland (2024 Replacement Volume)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:

Article - Business Regulation

19–108.

A CELLULAR PHONE CARRIER THAT OFFERS A SERVICE CONTRACT FOR CELLULAR PHONE SERVICES SHALL INCLUDE AN OPTION IN THE SERVICE CONTRACT THAT ALLOWS MORE THAN ONE INDIVIDUAL WHO IS A CUSTOMER OF RECORD TO THE SERVICE CONTRACT TO ALTER, MODIFY, OR CANCEL THE SERVICE CONTRACT WITHOUT THE AGREEMENT OF THE OTHER CUSTOMERS OF RECORD IF ALL OF THE CUSTOMERS OF RECORD AGREE IN WRITING TO THE OPTION ON EXECUTION OF THE SERVICE CONTRACT.

A CELLULAR PHONE CARRIER SHALL ALLOW:

(1) THE CUSTOMER OF RECORD WHO IS RESPONSIBLE FOR PAYMENT ON AN ACCOUNT TO DESIGNATE OTHER INDIVIDUALS AS AUTHORIZED USERS ON THE ACCOUNT; AND

(2) AN INDIVIDUAL DESIGNATED AS AN AUTHORIZED USER ON AN ACCOUNT TO PURCHASE SERVICES OR DEVICES OR TO TAKE ADDITIONAL ACTION UNDER ANY SERVICE CONTRACT CONNECTED TO THE ACCOUNT TO THE EXTENT THAT THE AUTHORIZATION EXTENDS TO THE ACTION.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2025.

Approved by the Governor, May 6, 2025.