

# HOUSE BILL 1027

E4

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CF SB 775

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By: ~~Delegate Kerr~~ Delegates Kerr, Alston, Bagnall, Bhandari, Chisholm, Cullison, Guzzone, Hill, Hutchinson, S. Johnson, Kaiser, Kipke, Lopez, Martinez, M. Morgan, Pena-Melnyk, Reilly, Rosenberg, Ross, Szeliga, Taveras, Woods, and Woorman

Introduced and read first time: February 3, 2025  
Assigned to: Health and Government Operations

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Committee Report: Favorable with amendments  
House action: Adopted  
Read second time: March 3, 2025

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## CHAPTER \_\_\_\_\_

1 AN ACT concerning

2 **Workgroup to Study Implementation of a ~~Statewide~~ an Expanded 3-1-1**  
3 **Nonemergency ~~Telephone~~ System**

4 FOR the purpose of establishing the Workgroup to Study Implementation of a ~~Statewide~~  
5 an Expanded 3-1-1 Nonemergency ~~Telephone~~ System; and generally relating to the  
6 Workgroup to Study Implementation of a ~~Statewide~~ an Expanded 3-1-1  
7 Nonemergency ~~Telephone~~ System.

8 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,  
9 That:

10 (a) There is a Workgroup to Study Implementation of a ~~Statewide~~ an Expanded  
11 3-1-1 Nonemergency ~~Telephone~~ System.

12 (b) The Workgroup consists of the following members:

13 (1) two members of the Senate of Maryland, appointed by the President of  
14 the Senate;

15 (2) two members of the House of Delegates, appointed by the Speaker of  
16 the House;

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### EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

~~Strike out~~ indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 (3) the Secretary of Emergency Management, or the Secretary's designee;

2 (4) the Executive Director of the Maryland 9-1-1 Board, or the Executive  
3 Director's designee;

4 (5) the Secretary of Information Technology, or the Secretary's designee;

5 (6) the Secretary of Aging, or the Secretary's designee;

6 (7) the Secretary of Disabilities, or the Secretary's designee;

7 (8) two representatives from a public safety answering point who reside in  
8 a county or municipal corporation with access to 3-1-1 services, appointed by the Executive  
9 Director of the Maryland Association of Counties;

10 (9) two representatives from a public safety answering point who reside in  
11 a county or municipal corporation without access to 3-1-1 services, appointed by the  
12 Executive Director of the Maryland Association of Counties;

13 (10) one representative from the telecommunications industry, appointed by  
14 the Maryland 9-1-1 Board;

15 (11) one representative from the Maryland Association of Counties,  
16 appointed by the Executive Director of the Association; and

17 (12) one representative from the Maryland Municipal League, appointed by  
18 the Director of the League.

19 (c) The Secretary of ~~Emergency Management~~ Information Technology, or the  
20 Secretary's designee, shall chair the Workgroup.

21 (d) The ~~Maryland~~ Department of ~~Emergency Management~~ Information  
22 Technology, with assistance from the Department of Legislative Services as necessary,  
23 shall provide staff for the Workgroup.

24 (e) A member of the Workgroup:

25 (1) may not receive compensation as a member of the Workgroup; but

26 (2) is entitled to reimbursement for expenses under the Standard State  
27 Travel Regulations, as provided in the State budget.

28 (f) The Workgroup shall:

29 (1) review the study completed by the Department of Information  
30 Technology required by Chapter 450 of the Acts of the General Assembly of 2024 in order  
31 to establish a plan to implement the recommendations of the study; and

1 (2) review the following areas for study and, if relevant, potential  
2 modification or implementation:

3 (i) existing 3-1-1 services provided in the State;

4 (ii) 3-1-1 services provided in other states and jurisdictions;

5 (iii) best practices for providing ~~a statewide~~ an expanded 3-1-1  
6 nonemergency ~~telephone~~ system;

7 (iv) solutions to any limitations or feasibility issues with providing ~~a~~  
8 ~~statewide~~ an expanded 3-1-1 nonemergency ~~telephone~~ system;

9 (v) the development of a plan to provide ~~a statewide~~ an expanded  
10 3-1-1 nonemergency ~~telephone~~ system;

11 (vi) identification of the appropriate State agency to oversee ~~a~~  
12 ~~statewide~~ an expanded 3-1-1 nonemergency ~~telephone~~ system; and

13 (vii) the development of ~~a statewide~~ an expanded virtual 3-1-1  
14 portal.

15 (g) On or before November 1, 2025, the Workgroup shall report its findings and  
16 recommendations to the Governor and, in accordance with § 2-1257 of the State  
17 Government Article, the General Assembly.

18 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect June  
19 1, 2025. It shall remain effective for a period of 1 year and 1 month and, at the end of June  
20 30, 2026, this Act, with no further action required by the General Assembly, shall be  
21 abrogated and of no further force and effect.

Approved:

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Governor.

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Speaker of the House of Delegates.

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President of the Senate.